

ACCESS SERVICE

CHECK SHEET

Title Pages 1 and 2 and Pages 1 to 17-52, inclusive, of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1(N) contain all changes from the original Tariff that are in effect on the date hereof.

<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>
Title 2	1 st	7-35	2nd	7-47.25	Original
1	23rd*	7-36	2nd	7-47.26	Original
1.1	8th	7-37	2nd	7-47.27	Original
2-18.1	Original	7-38	2nd	7-47.28	Original
2-18.2	Original	7-47.1	Original	7-47.29	Original
2-18.3	Original	7-47.2	Original	7-73	1st
2-18.4	Original	7-47.3	Original	7-75	2nd
2-18.5	Original	7-47.4	Original	7-76	2nd
2-26	1st	7-47.5	Original	7-76.1	Original
2-27	1st	7-47.6	Original	7-77	1st
2-28	1st	7-47.7	Original	7-79	1st
2-29	1st	7-47.8	Original	7-80	1st
2-62	1 st	7-47.9	Original	7-84	Original
2-64	2 nd	7-47.10	Original	7-85	Original
3	1st	7-47.11	Original	7-86	1st
4-1	1st	7-47.12	Original	7-87	Original
4-2	1st	7-47.13	Original	7-88	Original
4-3	1st	7-47.14	Original	7-89	Original
4-4	1st	7-47.15	Original	7-90	1st
4-5	1st	7-47.16	Original	10-5	1st
4-6	1st	7-47.17	Original	10-5.1	Original
4-7	1st	7-47.18	Original	10-5.2	Original
4-8	1st	7-47.19	Original	10-5.3	Original
7-1	1st	7-47.20	Original	10-5.4	Original
7-2	3rd	7-47.21	Original	10-5.5	Original
7-3	1st	7-47.22	Original	10-5.6	Original
7-4	1st	7-47.23	2nd*	10-5.7	Original
7-6	1 st	7-47.24	Original	10-6.1	Original
7-17	1 st			14-12	1st
7-34	2 nd			14-13	1st
8	1st			14-14	1st
15	1st			14-15	Original
17	1st				
22	1st				
26	1st				
31	1st				

* New or revised page.

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Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

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February 4, 2013

ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.10 Ethernet Virtual Private Line (Cont'd)(E) Service Level Agreement (Cont'd)

(2) (Cont'd)

Network Availability

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

(Z)

Latency (two-way)

- Best Effort QoS – Not Applicable
- Silver QoS – 20 milliseconds or less
- Gold QoS:
 - 10 ms or less (routes up to 225 one-way air miles)
 - 12 ms or less (routes of 225 to 315 one-way air miles)
 - 14 ms or less (routes of 316 to 405 one-way air miles)
 - Increase by 2 ms for every 90 one-way air miles exceeding 405 miles.

Jitter

- Best Effort QoS – Not Applicable
- Silver QoS – 4 milliseconds
- Gold QoS – 1 millisecond or less

Packet Delivery

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

(Z)