

## FACILITIES FOR INTERSTATE ACCESS

## CHECKSHEET

Title Page 1 and 2 and Pages 1 through 20-41 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1(N) contain all changes from the original Tariff that are in effect on the date hereof.

Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated	Page	Number of Revision Except as Indicated
1	22nd*	5-47	1st	5-116.26	Original
1.1	11th	5-54	1st	5-116.27	Original
3	1st	5-59	1st	5-116.28	Original
7	1st	5-62	1st	5-116.29	Original
9	1st	5-65	1st	5-118	1st
10	1st	5-72	1st	5-168	1st
24	1st	5-74	1st	5-177	1st
26	1st	5-94	1st	5-204	1st
28	Original	5-103	1st	5-205	1st
2-9	1st	5-114	1st	5-206	2nd
2-9.1	Original	5-115	1st	5-207	2nd
2-9.2	Original	5-116.1	Original	5-208	1st
2-9.3	Original	5-116.2	Original	5-209	1st
2-9.4	Original	5-116.3	Original	5-210	2nd
2-9.5	Original	5-116.4	Original	5-211	2nd
2-9.6	Original	5-116.5	Original	5-213.1	1st
2-16	1st	5-116.6	Original	5-213.2	1st
2-18	1st	5-116.7	Original	5-213.3	Original
2-31	1st	5-116.8	Original	5-213.4	Original
2-42	1st	5-116.9	Original	5-213.5	1st
2-43	2nd	5-116.10	Original	5-213.6	1st
2-43.1	Original	5-116.11	Original	5-213.7	Original
2-50	1st	5-116.12	Original	5-213.8	Original
4-1	1st	5-116.13	Original	5-213.9	1st
4-100	1st	5-116.14	Original	5-213.10	1st
4-127	1st	5-116.15	Original	5-213.11	Original
5-1	1st	5-116.16	Original	5-213.12	Original
5-13	1st	5-116.17	Original	5-213.13	1st
5-24	1st	5-116.18	Original	5-213.14	Original
5-28.1	Original	5-116.19	Original	5-213.15	Original
5-28.2	Original	5-116.20	Original	5-213.16	1st
5-28.3	1st	5-116.21	Original	5-213.17	Original
5-28.4	Original	5-116.22	Original	5-213.18	Original
5-28.5	Original	5-116.23	2nd*	5-213.19	1st
5-28.6	Original	5-116.24	Original	5-213.20	Original
5-28.7	1st	5-116.25	Original		
5-33	1st				

\*New or Revised Page

ISSUE DATE:  
February 1, 2013

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Vice President-Regulatory Operations  
100 CenturyLink Drive  
Monroe, Louisiana 71203

EFFECTIVE DATE:  
February 4, 2013

## FACILITIES FOR INTERSTATE ACCESS

5. Special Access Service (Cont'd)5.6 Rate Regulations (Cont'd)5.6.20 Ethernet Virtual Private Line (Cont'd)(E) Service Level Agreement (Cont'd)

## (2) (Cont'd)

Network Availability

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

(Z)

Latency (two-way)

- Best Effort QoS – Not Applicable
- Silver QoS – 20 milliseconds or less
- Gold QoS:
  - 10 ms or less (routes up to 225 one-way air miles)
  - 12 ms or less (routes of 225 to 315 one-way air miles)
  - 14 ms or less (routes of 316 to 405 one-way air miles)
  - Increase by 2 ms for every 90 one-way air miles exceeding 405 miles.

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- Best Effort QoS – Not Applicable
- Silver QoS – 4 milliseconds
- Gold QoS – 1 millisecond or less

Packet Delivery

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

(Z)

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