

ACCESS SERVICE  
CHECKSHEET

Title Page 1 and Pages 1 through 19-49 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1(N) contain all changes from the original Tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
1	23rd*	7-40	1st	7-111	Original
1.01	Original	7-42	1st	7-112	Original
1.1	7th	7-43	1st	7-113	2nd*
1.2	4th	7-44	1st	7-114	Original
3	1st	7-69	1st	7-115	Original
7	1st	7-71	1st	7-116	Original
16	1st	7-72	1st	7-117	Original
21	1st	7-72.1	Original	7-118	Original
25	1st	7-73	1st	7-119	Original
31	Original	7-75	1st	10-6	1st
2-26.1	Original	7-76	1st	10-6.1	Original
2-26.2	Original	7-84	Original	10-6.2	Original
2-26.3	Original	7-85	Original	10-6.3	Original
2-26.4	Original	7-86	1st	10-6.4	Original
2-26.5	Original	7-87	Original	10-6.5	Original
2-36	1st	7-88	Original	10-6.6	Original
2-40	1st	7-89	Original	10-6.7	Original
2-77	1st	7-90	1st	10-8	1st
2-78	2nd	7-91	Original	14-12	1st
3-21	6th	7-92	Original	14-13	1st
4-1	1st	7-93	Original	14-14	Original
4-2	1st	7-94	Original	17-1	4th
4-3	1st	7-95	Original	17-19	1 <sup>st</sup>
4-4	1st	7-96	Original	17-23	1 <sup>st</sup>
4-5	1st	7-97	Original	17-24	1 <sup>st</sup>
4-6	1st	7-98	Original	17-25	2 <sup>nd</sup>
4-7	1st	7-99	Original	17-26	2 <sup>nd</sup>
4-8	1st	7-100	Original	17-27	1 <sup>st</sup>
5-11	1st	7-101	Original	17-28	1 <sup>st</sup>
5-12	1st	7-102	Original	17-29	2 <sup>nd</sup>
7-1	1st	7-103	Original	17-30	2 <sup>nd</sup>
7-2	3rd	7-104	Original		
7-3	1st	7-105	Original		
7-4	1st	7-106	Original		
7-6	1st	7-107	Original		
7-17	1st	7-108	Original		
7-37	1st	7-109	Original		
7-38	1st	7-110	Original		
7-39	1st				
7-39.1	Original				

\* Revised Page

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100 CenturyLink Drive  
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February 4 2013

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.12 Ethernet Virtual Private Line (Cont'd)

7.12.2 Rate Regulations (Cont'd)

(E) Service Level Agreement (Cont'd)

(2) (Cont'd)

Network Availability

- Best Effort QoS – Not Applicable
- Silver QoS – 99.95% or greater
- Gold QoS – 99.995% or greater

(Z)

Latency (two-way)

- Best Effort QoS – Not Applicable
- Silver QoS – 20 milliseconds or less
- Gold QoS:
  - 10 ms or less (routes up to 225 one-way air miles)
  - 12 ms or less (routes of 225 to 315 one-way air miles)
  - 14 ms or less (routes of 316 to 405 one-way air miles)
  - Increase by 2 ms for every 90 one-way air miles exceeding 405 miles.

Jitter

- Best Effort QoS – Not Applicable
- Silver QoS – 4 milliseconds
- Gold QoS – 1 millisecond or less

Packet Delivery

- Best Effort QoS – Not Applicable
- Silver QoS – 99.95% or greater
- Gold QoS – 99.995% or greater

(Z)