

ACCESS SERVICE
CHECKSHEET

Title Pages 1 and 2 and Pages 1 through 20-86 inclusive of this tariff are effective as of the date shown. Original and revised pages as named below and Supplement Nos. 1(N) contain all changes from the original Tariff that are in effect on the date hereof.

<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>
1	19th*	7-179	2nd	7-215	Original
1.1	7th	7-180	Original	7-216	Original
3	1st	7-181	Original	7-217	1st
7	1st	7-182	1st	7-218	1st
17	1st	7-183	Original	7-219	Original
17.1	Original	7-184	Original	7-220	Original
32	1st	7-185	Original	7-221	1st
33	1st	7-186	1st	7-222	1st
38	1st	7-187	Original	7-223	Original
2-13.1	Original	7-188	Original	7-224	Original
2-13.2	Original	7-189	Original	7-225	1st
2-13.3	Original	7-190	Original	7-226	1st
2-13.4	Original	7-191	Original	7-227	Original
2-13.5	Original	7-192	Original	7-228	Original
2-22	1st	7-193	Original	7-229	1st
2-25	1st	7-194	Original	7-230	Original
2-66	1st	7-195	Original	7-231	Original
2-67	2nd	7-196	Original	7-232	1st
4-1	1st	7-197	Original	7-233	Original
4-2	1st	7-198	Original	7-234	Original
4-3	1st	7-199	Original	7-235	1st
4-4	1st	7-200	Original	7-236	Original
4-5	1st	7-201	Original	7-237	Original
4-6	1st	7-202	Original	7-238	1st
4-7	1st	7-203	Original	7-239	1st
4-8	3rd	7-204	Original	7-240	1st
4-9	1st	7-205	Original	7-241	1st
4-10	4th	7-206	Original	7-242	1st
7-1	1st	7-207	Original	7-243	1st
7-2	1st	7-208	Original	7-244	1st
7-40	1st	7-209	Original	7-245	1st
7-41	1st	7-210	1st*	7-246	1st
7-123	1 st	7-211	Original	7-247	1st
7-132	1 st	7-212	Original	7-248	1st
7-164	1 st	7-213	Original	7-249	1st
7-172	1 st	7-214	Original	7-250	1st
7-173	1 st				
7-174	2 nd				
7-175	2 nd				
7-176	1 st				
7-177	1 st				
7-178	2 nd				

* Revised Page

ISSUE DATE:
January 22, 2013

Issued Under Transmittal No. 32
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
February 6,, 2013

ACCESS SERVICE

7. Special Access Service (Cont'd)7.15 Ethernet Virtual Private Line (Cont'd)7.15.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)

(2) (Cont'd)

Network Availability

- Best Effort QoS – Not Applicable
- Silver QoS – 99.95% or greater
- Gold QoS – 99.995% or greater

(C)

Latency (two-way)

- Best Effort QoS – Not Applicable
- Silver QoS – 20 milliseconds or less
- Gold QoS:
 - 10 ms or less (routes up to 225 one-way air miles)
 - 12 ms or less (routes of 225 to 315 one-way air miles)
 - 14 ms or less (routes of 316 to 405 one-way air miles)
 - Increase by 2 ms for every 90 one-way air miles exceeding 405 miles.

Jitter

- Best Effort QoS – Not Applicable
- Silver QoS – 4 milliseconds
- Gold QoS – 1 millisecond or less

Packet Delivery

- Best Effort QoS – Not Applicable
- Silver QoS – 99.95% or greater
- Gold QoS – 99.995% or greater

(C)