

VERIZON ENTERPRISE SOLUTIONS LLC
 Issued by: John D. Broten, President
 One Verizon Way, Mailcode: VC21E245
 Basking Ridge, New Jersey 07920

F.C.C. Tariff No. 9
 21st Revised Page 1
 Cancels 20th Revised Page 1

Issued: August 3, 2012

Transmittal No. 124

Effective: August 4, 2012

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Line - A facility arrangement which connects Customer's location to the underlying carrier's network switching center.

Access Local Loop - A dedicated line and related facilities that connect the Customer location to the Company's Point of Presence (POP). Access Local Loop facilities are attached at both ends of an end-to-end circuit.

Account - The service(s) and telephone numbers of a Customer. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address. An Account may include multiple locations for the same Customer.

Account Code - A numerical code, assigned to the Customer, to enable the Company to complete calls as authorized by the Customer. Multiple Account Codes may be assigned to the Customer.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided and to identify the Customer for billing purposes. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code. An example of an Authorization Code is a calling card account number and personal identification number.

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(D)

Calling Card Call - An operator-assisted or automated call in which Customer places an interstate call and requests that the charges for the call be billed to an authorization code rather than to the originating or terminating telephone number.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (Cont'd.)

Collect Call - An operator-assisted interstate call in which all usage sensitive charges and per call charges for the call are assessed against the called party rather than the calling party.

Commission - The Federal Communications Commission

Company - Verizon Enterprise Solutions LLC, unless stated otherwise or clearly indicated by the context.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

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Customer - Any person, firm, partnership, corporation or other entity who subscribes to or uses service and by doing so is subject to the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

(D)

(D)

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes such as, 101XXXX.

Initial And Additional Period - The Initial Period denotes the interval of time allowed for a service at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (Cont'd.)

Interoffice Channel (IOC) - The IOC is the dedicated transport facility between the Company's points of presence.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192, as modified by the FCC.

LEC - Local Exchange Carrier

Mainland - The lower contiguous 48 states.

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Operator Dialed Call - An operator-assisted interstate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

PBX - Private Branch Exchange

Person-To-Person Call - A service whereby the person originating the call specifies a particular person, department, extension, or other recognizable entity to be reached.

Point-Of-Presence (POP) - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.7 Taxes and Fees, (Cont'd.)

2.7.3 (Cont'd.)

- B. For recovery of contributions paid by the Company to recover Long Distance Access Charges. (T)

Telecommunications services provided by the Company are also subject to an undiscountable monthly charge imposed by the Company and payable by the Customer. The charge, noted on the Customer's bill as a Long Distance Access Charge (formerly Federal Access Charge), shall be added to each long distance line as follows: (T)
(T)

Single Line Business Customers	\$1.85 per line per month
Multi-line Business Customers	\$3.85 per line per month
Centrex/CustoPak	\$1.85 per line per month
ISDN PRI	\$17.55 per interface* per month

The line determination is based on available Company and/or LEC-provided information. Where line types cannot be determined by the Company, the charge is \$3.85. (T)
(T)

The Long Distance Access Charge defrays the cost of access charges and fees that LECs assess on interexchange carriers. This is a Company surcharge, not a tax, and is subject to change. (N)
|
(N)

* The ISDN PRI charge is per pipe, not per channel.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 [Reserved For Future Use]

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 National Directory Assistance

National Directory Assistance (NDA) provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge will still be assessed. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided. Service can be originated only from the continental U.S. Alaska and Hawaii and may be terminated within the United States, subject to network availability. Directory Assistance will be provided for published telephone numbers only in the U.S. and its territories (Puerto Rico, American Samoa, Guam, Northern Mariana Islands and U.S. Virgin Islands).

Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

Direct dialed Directory Assistance Service calls are dialed by the Customer and completed without the assistance of an operator, except where system capabilities allow billing of a surcharge for Operator Assisted surcharge for calls placed to Directory Assistance via an operator, instead of direct dialed by the Customer. This surcharge is billed at the Operator Assisted Service Charge rate as specified in Section 4.2. The services of an operator are not to be used in connection with the completing of direct dialed Directory Assistance Service calls except in the following cases:

- To reach the called Directory Assistance Service number where direct dialing facilities are not available.
- To reach the called Directory Assistance Service number when attempts by the Customer to direct dial such a call cannot be completed.
- To record the originating telephone number where no automatic recording equipment is available.

The Directory Assistance charge will be waived for calls to Directory Assistance by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Operator Services, (Cont'd.)

4.2.5 The Company reserves the right to validate the billing method of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

4.2.6 Per-Call Service Charges

The following Per-Call Service Charges apply in addition to the charges specified in Section 4.2.7 and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Station to Station	\$5.99	(T)
Collect	\$5.99	
Person to Person	\$9.99	
Third Party	\$5.99	
Operator Dialed Surcharge	\$1.50	(T)