

**HAWAIIAN TELCOM SERVICES COMPANY, INC.**

Tariff Director

1001 Bishop Street, Pauahi Tower 18th Floor

Honolulu, Hawaii 96813

Tariff FCC No. 2

Original Page 1

Issue Date: April 29, 2005

Transmittal 1

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International Rates, Terms and Conditions

of

**HAWAIIAN TELCOM SERVICES COMPANY, INC.**

This tariff includes the rates, charges, terms and conditions of service for the provision of interstate communications service by Hawaiian Telcom Services Company, Inc. between certain locations in the United States and foreign locations. This tariff includes rates applicable to casual calling, default plans for the first 45 days of service when the new Customer has not been involved in a consultative sale with a Company.

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**CHECK SHEET**

The pages of this tariff as listed below, are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated. An "\*" to the right of revision level indicates the page is included in the current filing.

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**OTHER CARRIERS**

**None**

**CONCURRING CARRIERS**

**None**

**CONNECTING CARRIERS**

**None**

**OTHER PARTICIPATING CARRIERS**

**None**

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**EXPLANATION OF SYMBOLS AND ABBREVIATIONS**

**SYMBOLS**

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule, or condition.
- (I) To signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (S) To signify reissued material.
- (T) To signify change in wording of text but not change in rate, rule, or condition.

**ABBREVIATIONS**

- ISDN - Integrated Services Digital Network
- LEC - Local Exchange Company
- MTS - Message Telecommunications Service
- PBX - Private Branch Exchange

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**APPLICATION OF TARIFF**

This tariff contains the regulations, rates and charges applicable to the provision of international long distance telecommunications services by Hawaiian Telcom Services Company, Inc. between points within the United States, American Samoa, Puerto Rico, the U.S. Virgin Islands, Guam and the Northern Mariana Islands, and international destinations as specified herein, subject to the jurisdiction of the Federal Communications Commission ("Commission") and calls originating and terminating internationally. This tariff includes rates applicable to casual calling, default plans for the first 45 days of service when the new Customer has not been involved in a consultative sale with a Company representative.

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*Certain material previously located on this page is now found on Page 3.1*

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**SECTION 1 - DEFINITIONS**

**The following definitions are applicable to this tariff:**

**Access Line** – A local channel for voice, data, or video communications which connects the Customer location to a location of the Company or its underlying carrier or service provider.

**Account** - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address. An Account may include multiple locations for the same Customer.

**Account Code** - A numerical code, assigned to the Customer, to enable the Company to complete calls as authorized by the Customer. Multiple Account Codes may be assigned to the Customer.

**Aggregator** - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using a provider of operator services.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code. An example of an Authorization Code is a calling card account number and personal identification number.

**Business Customer** - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

**Calling Card Call** - A Calling Card Call is an operator assisted or automated call placed by a Customer where the call charges are billed to a local telephone company issued authorization code rather than to the originating or terminating telephone number.

**Casual Calling** - A service provided over facilities owned by the Company or an affiliate of the Company whereby the Customer accesses the Company's service by dialing an access code assigned to the Company prior to placing the call, such as 101XXX+1+area code +destination number or 101XXX+01+country code+destination number.



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**SECTION 1 - DEFINITIONS, (Cont'd.)**

**Collect Call** - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

**Commission** - The Federal Communications Commission.

**Company** - Hawaiian Telcom Services Company, Inc. unless stated otherwise.

**Consumer** - A person who is not a Customer initiating any interstate or international telephone calls using operator services.

**Customer** - Any person, firm, partnership, corporation or other entity which subscribes to or uses service under the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

**Equal Access** - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes, such as 101XXXX.

**HTSC** - Hawaiian Telcom Services Company, Inc.

**IMTS** - International Message Telecommunications Service.

**Initial and Additional Period** - The Initial Period denotes the interval of time allowed for a service at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

**LEC** - Local Exchange Company

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**SECTION 1 - DEFINITIONS, (Cont'd.)**

**Mainland** - the lower contiguous 48 states.

**Operator Station Call** - A service whereby the Customer places a non-Person-to-Person call with the assistance of an operator (live or automated.)

**PBX** - Private Branch Exchange

**Person-to-Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached.

**Premises** - The physical space designated by the Customer for the termination of the Company's service.

**Presubscription** - An arrangement whereby a Customer may select and designate the Company as the carrier he or she wishes to access, without an access code, for completing intraLATA and/or interLATA toll calls.

**Residential Customer** - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

**Switched Access** - A method for reaching the Company through the local service provider's switched network whereby the Customer uses local exchange lines.

**Terminal Equipment** - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**Travel Card** - A proprietary calling card offered by Hawaiian Telecom Services Company, Inc. which is used by dialing a Company-provided access number or via a line presubscribed to the Company's services.

**United States** - The forty-eight contiguous states and the District of Columbia, Alaska, Guam, Hawaii, Puerto Rico, American Samoa, the Northern Mariana Islands, and the US Virgin Islands.

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**SECTION 2 - TERMS AND CONDITIONS****2.1 Undertaking of the Company**

The Company's service is furnished to Customers for international interexchange communications between certain areas of the United States and international localities under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week, except as otherwise provided in the Company's tariffs.

The Company arranges for installation, operation, and maintenance of the service provided in this tariff for the Customer in accordance with the terms and conditions set forth in this tariff. The Company may, when authorized by the Customer, act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), to allow connection of a Customer's location to the Company's service. The Customer shall be responsible for all charges due for such service arrangement.

The Company will not, and Customers of the Company may not, connect private lines to the public switched network at the United States or foreign ends of a call, or both, for provision of international switched basic services on any route unless such service has been authorized by the Commission or unless the Company is exchanging switched traffic with a foreign carrier that lacks market power at the foreign end of the route.

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**SECTION 2 - TERMS AND CONDITIONS****2.1 Undertaking of the Company, (cont'd.)**

Unless otherwise stated in this tariff, international service is only provided with interstate domestic service. Unless otherwise stated in this tariff, international service and interstate domestic service are not offered separately. Except for services offered in Hawaii where international presubscription is available, international service plans are offered with their corresponding interstate domestic service plans, unless otherwise stated in this tariff.

The Company shall generally identify on the bill the name of the country called based on the standards set forth by the International Telecommunications Union (ITU). However, political disputes about country boundaries and naming, as well as agreements the Company has with its foreign carrier partners, may result in variations in the identification of country name. For example, calls to the West Bank and Gaza may appear on the bill as Israel or Palestine. The Company's billing practices are in no way intended to indicate a position on the merits of a border dispute or a claim to statehood.

Where network facilities and billing systems permit, the Company will block casual dialing to international destination, including, but not limited to, the Caribbean, Mexico and Canada.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.2 Use of Service**

- 2.2.1** Service may be used for any lawful purpose for which it is technically suited. Service may not be used for unlawful purposes.
- 2.2.2** The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company or its underlying carrier or service provider, as appropriate.
- 2.2.3** Recording of telephone conversations transmitted over service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.3 Limitations of Service**

- 2.3.1** Service is offered subject to the availability of the necessary facilities, equipment and/or Customer information, including, but not limited to, billing systems and information required for billing, and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating or terminating location.
- 2.3.5** The Company reserves the right to refuse to process Travel Card and Calling Card billed calls when authorization for use of the card cannot be validated or to prevent the unlawful use of service. The Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (T)
- 2.3.6** The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment. In such circumstances, the Company's tariff will be revised accordingly.
- 2.3.7** Service is offered subject to restrictions imposed upon the Company by any authority having jurisdiction over the Company's provision of service.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.3 Limitations of Service, (cont'd.)**

**2.3.8** The Company may require the Customer to sign an application for service form furnished by the Company and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of service. The Company's acceptance of an application or order for service by an applicant whose credit has not been duly established may be subject to the deposit, advance payment and/or refusal of service provisions described in this tariff. The Company may also require a signed authorization from the Customer for additions to or changes in existing service for such Customer. An application for service canceled by the applicant or by the Company prior to the establishment of service is subject to the provisions of this tariff concerning cancellation charges.

**2.4 Assignment or Transfer**

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or in the location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

**2.5 Liabilities of Company**

**2.5.1** Except in cases of gross negligence or willful misconduct by the Company, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) for the period during which such error, mistake, omission, interruption or delay occurs.

**2.5.2** In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.5 Liabilities of Company, (cont'd.)**

- 2.5.3** When the services or facilities of other common carriers or other service providers are used separately or in conjunction with the Company's services, facilities or equipment in establishing connection to points not reached by the Company's services, facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or other service providers, or their respective agents, servants or employees.
- 2.5.4** The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, meteorological phenomena, floods, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state and federal laws.
- 2.5.5** The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or Customers, or by services, facilities or equipment provided by the Customer or such agents, servants, employees or Customers.
- 2.5.6** The Company shall not be liable for unlawful use, or use by any unauthorized person, of its service, or for any claim arising out of a breach in the privacy or security of communications transmitted by the Company. The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls through Customer-provided equipment which are transmitted or carried on the Company's network. The Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.
- 2.5.7** **WITH RESPECT TO SERVICE PROVIDED BY THE COMPANY, THE COMPANY HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, NOT STATED IN THIS TARIFF, AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**



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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.6 Liabilities of the Customer**

The Customer shall indemnify, defend and hold harmless the Company (including the costs of litigation and reasonable attorney's fees) against:

- (i) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's services, facilities or equipment; and
- (ii) Claims for patent infringement arising from combining or connecting the Company's services, facilities or equipment with services, facilities, equipment, apparatus or systems of the Customer; or the Customer's agents, servants, employees or Customers; and
- (iii) All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or Customers, in connection with any service or facilities or equipment provided by the Company.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.7 Taxes and Fees**

All applicable taxes (e.g. excise taxes, sales taxes, municipal taxes) are listed as a separate line item on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

**2.7.1** To the extent that a municipality, other political subdivision or agency of government, or the Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or agency of government.

**2.7.2** The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF). Imposition, billing and collection of such rates and charges are subject to billing and other system changes by the Company.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.7 Taxes and Fees, (cont'd.)**

**2.7.3 Fees**

**A. For recovery of contributions paid by the Company to support Universal Service Fund Fee (USF)**

Telecommunications services provided by the Company are subject to an undiscountable monthly Universal Service Fund Fee, payable by the Customer. The fee shall be calculated as follows:

The gross amounts (exclusive of taxes) attributable to interstate and international services billed to the Customer by the Company will be multiplied by the following percentages:

17.4 percent for bills rendered on April 1, 2012 through July 2, 2012;  
15.7 percent for bills rendered on or after July 3, 2012.

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These percentages will be subject to periodic adjustment by the Company.

The USF Fee will not be applied to services sold by the Company to a Customer for resale for which the Customer has filed a Universal Service Worksheet, unless the Customer has a de minimis exemption which exempts the Customer from paying directly into the Universal Service Fund.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.7 Taxes and Fees, (cont'd.)****2.7.3 Fees, (cont'd.)****B. For recovery of contributions paid by the Company to recover Pay Phone Per Call Compensation Surcharge**

In order to recover the Company's expenses to comply with the Commission's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), unless otherwise stated in this tariff, an undiscountable per call charge is applicable to all international calls that originate from any domestic pay telephone, not served by a line presubscribed to the Company, used to access the Company's services on a dial-around basis. The Pay Telephone Surcharge, which is in addition to standard usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Rate per Call	\$0.50 per call	(I)
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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this tariff or separately agreed upon by the Customer and the Company. The Customer is responsible for all costs at his or her premises, including, but not limited to, personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

**2.9 Installation**

No installation of the Company's services at the Customer's Premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.10 Payment for Service**

- 2.10.1** Service is provided and billed on a monthly basis unless otherwise stated in the service description in this tariff. Bills are due and payable upon receipt. A late fee equal to that charged by the local exchange carrier serving the Customer, 1.5% per month, or the maximum amount allowed by law, whichever is lower, may apply to any unpaid and past due balance. The late fee may be charged by the Company directly or by the Company's billing services provider. The late fee begins to accrue no sooner than the 25th day after the billing date. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company or its billing services provider may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.
- 2.10.2** The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or Customers. The Customer is also responsible for payment of charges for all other third persons' use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent in immediately available U.S. dollars. Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 2.10.3** The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via the Customer's Authorization Code, whether such use is as a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.
- 2.10.4** The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law, whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.10 Payment for Service, (cont'd.)**

- 2.10.5** The Customer shall be responsible for payment of rates and charges for all calls placed by or through Customer's equipment by any person. In particular and without limitation of the foregoing, the Customer is responsible for payment of rates and charges for any calls placed by or through the Customer's equipment via any remote access features.
- 2.10.6** The Company reserves the right to examine the credit record or other available external sources of credit of an applicant or Customer. The Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to the Company before service is restored, and a deposit may be required.
- 2.10.7** The Company shall make no refund of overpayment by the Customer unless the claim for such overpayment, together with proper evidence, is submitted within two years of the date of alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits and adjustments have been applied.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.11 Deposits**

- 2.11.1** Each applicant for service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit at the time of application to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or increase a deposit currently held. The Company shall pay interest on deposits pursuant to applicable rules and regulations.
- 2.11.2** A deposit shall not exceed the estimated charges for two months service, plus installation, and shall be returned: 1) when an application for service has been canceled prior to the establishment of service; or 2) at the end of twelve (12) consecutive months of a satisfactory credit history; or 3) upon discontinuation of service. The Company shall apply the deposit against any outstanding balances due. If a credit balance exists after such application, the Company shall refund the balance to the Customer.
- 2.11.3** The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

**2.12 Advance Payments**

The Company reserves the right to require an advance payment from the Customer instead of, or in addition to, a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months' estimated billing.



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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.13 Interruption of Service**

**2.13.1** Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of services, channels, equipment and/or communications systems provided by the Customer or the Customer's agents, servants, employees or Customers, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via dial access code.

**2.13.2** For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

For services with a monthly recurring charge, credit is computed by multiplying the monthly recurring rate by the ratio that the number of hours in the period of interruption bears to 720 hours (30 days times 24 hours). The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges. Credits for services billed on a usage basis will be determined as set forth above.

**2.13.3** An interruption is measured from the time the Customer notifies the Company of the interruption until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. Unless otherwise specified in this tariff, the credit for a billing period shall not exceed the monthly rate.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.14 Cancellation, Suspension and Restoration of Service**

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the cancellation of service for charges incurred before cancellation. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

**2.14.1 Cancellation by the Customer**

The Customer may have service canceled upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. Cancellation of service is subject to early termination liability obligations set forth in this tariff.

**2.14.2 Refusal, Suspension or Cancellation of Service without Prior Notice**

- A. Service may be suspended by the Company, without prior notice to the Customer, by blocking traffic and all services to certain cities, countries, or NPA-NXX exchanges, or individual telephone numbers, or by blocking calls using certain Customer Travel Cards when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new Travel Card numbers and authorization codes to replace ones that have been deactivated.
- B. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, for any violation of terms of this tariff, for any actual or apparent violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.14 Cancellation, Suspension and Restoration of Service, (cont'd.)**

**2.14.2 Refusal, Suspension or Cancellation of Service without Prior Notice, (cont'd.)**

- C. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- D. For unauthorized or unlawful use of Travel Card numbers and Authorization Codes: Travel Card Numbers and Authorization Codes are issued by the Company only to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such numbers or Authorization Codes shall result in the immediate refusal, suspension or cancellation of service without prior notice.
- E. The Company may refuse, suspend or cancel service immediately and without prior notice in the event of excessive network usage which is determined to be fraudulent or beyond the Customer's demonstrated ability to pay.
- F. Without prior notice in the event of Customer or Customer's authorized user use of equipment in such a manner as to adversely affect the Company's facilities and/or equipment or service to others.
- G. Without prior notice in the event of tampering with the facilities and/or equipment or services owned by the Company or its suppliers and used to provide service under this tariff.
- H. Without prior notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.14 Cancellation, Suspension and Restoration of Service, (cont'd.)**

**2.14.3 Refusal, Suspension or Cancellation of Service with Notice**

The Company may refuse, suspend, or cancel service under the following conditions provided that, unless otherwise stated in this tariff, existing Customers shall be given 15 days written notice to comply with any rule or remedy any deficiency.

- A. The Company reserves the right to refuse, suspend, or cancel service for applicants or Customers who cannot show reasonable credit-worthiness or cannot satisfy deposit requirements set forth in this tariff.
- B. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue.
- C. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- D. For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.14 Cancellation and Restoration of Service, (cont'd.)**

**2.14.3 Refusal, Suspension or Cancellation of Service with Notice, (cont'd.)**

- E. For use of service for any purpose other than that described in this tariff for the application for service.
- F. For neglect or refusal to provide reasonable access to the Company or its agents, employees or contractors for the purpose of inspection and maintenance of facilities and/or equipment owned by the Company or its suppliers and used to provide service under this tariff.

**2.14.4 Restoration of Service**

If service has been refused, suspended or cancelled for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the refusal, suspension or cancellation (if other than nonpayment) is corrected.

**2.14.5 Use and Restoration in Emergencies**

The use and restoration of service in emergencies shall in all cases be subject to the priority system specified in Part 64, Subpart D, of Chapter 47 of the Code of Federal Regulations.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)****2.15 Application for Service**

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's tariffs, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable tariffs of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other tariff provisions which are lawfully made and for which required notice has been given shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information, or a failure by the Customer to provide material information, in an application for service (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such circumstances, the Company may, at its option and with proper notice, revoke the application and refuse, cancel or suspend any service provided to the Customer without further liability or obligation to the Customer.

**2.16 Interconnection**

**2.16.1** Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems. The Customer is responsible for all charges billed by other carriers in connection with the use of service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of the Customer.

**2.16.2** Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.16 Interconnection, (cont'd.)**

**2.16.3** The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the services, facilities and equipment of the Company and its suppliers. If the Customer maintains or operates the interconnected services, facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

**2.17 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company and its suppliers shall be made available to the Company for such inspection, tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.18 Local Charges and Wireless Air Time Charges**

In certain instances, the Customer maybe subject to local exchange company charges including but not limited to message unit charges or to wireless company air time charges to access the Company's network or to terminate international calls. The Company shall not be responsible for any such charges incurred by the Customer in gaining access to the Company's network.

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**SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**

**2.19 Other Rules**

**2.19.1** The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.



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### **SECTION 3 - DESCRIPTION OF SERVICE AND RATES**

#### **3.1 General**

Subject to Section 2.1 of this tariff, presubscribed service is offered from locations served with equal access end offices. The Company's service is available twenty-four hours per day, seven days a week, except as otherwise provided in the Company's tariffs.

The Company provides telecommunications services between locations within the United States and foreign locations as specified herein. The Company's charges may be based upon call duration, time of day rate period, mileage, volume, location, and/or call type.

All rates specified in this tariff are expressed in US dollars and cents.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.2 Calculation of Distance**

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the industry standard "V" and "H" coordinates of the applicable rate centers, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2** Chargeable time for all station to station calls begins when connection is established between the calling party and the called party and ends when the calling party hangs up, thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released, either by automatic timing equipment in the network or by an operator.
- 3.3.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4** Calls are measured and billed in one minute increments on a per-call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5** No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6** Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling****3.4.1 General Description**

Subject to Section 2.1 of this tariff, HTSC International Operator Assisted Calling is available to Customers or consumers. Operator Services allow Customers and consumers to place calls using operator assistance for call completion or billing. Operator Assisted calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute at the rates specified in 3.4.3 below. Partial minutes are rounded up to the next minute. Time-of-Day rate periods are defined in Section 3.4 of this tariff. International Operator Assisted Calling rates apply to all classes of operator assisted calls, as specified in Section 3.4.3 of this tariff, except to Travel Card calls. A service charge applies to each completed operator assisted call, as specified in Section 3.4.2, except for Travel Card calls.

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Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. Only those cards accepted by the Company may be used to bill the Company's services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- A. Operator Services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Third-Party, and/or Calling Card calls.
- B. Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.1 General Description, (cont'd.)**

- C.** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 3.4.3 below.
- D.** The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Section 3.4.2 below.
- E.** The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.
- F.** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges or individual telephone number, or by blocking calls using certain Customer Authorization Codes, or Calling Cards, when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- G.** The Calling Card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a Calling Card or a telephone line number, respectively.

**H Calling Card Calls for Hawaii Customers**

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Calling Card may be made by Hawaii Customers as indicated under the columns headed Table A: "Calling Cards Accepted" on the rate schedules following. The terms "to" and "from" denote calls to and from Hawaii, respectively.

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Only Calling Cards issued by the Company or an affiliated Company are accepted by the Company

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.1 General Description, (cont'd.)****H Calling Card Calls for Hawaii Customers, (cont'd.)****Table A - Calling Card Accepted**

Country/Area	Calling Card Accepted
Afghanistan	From Hawaii
Algeria	From Hawaii
Andorra	From Hawaii
Angola	From Hawaii
Anguilla	To/From
Antarctica (Casey Base)	From Hawaii
Antarctica (Scott Base)	From Hawaii
Antigua (Including Barbuda)	To/From
Argentina	To/From
Armenia	From Hawaii
Aruba	To/From
Ascension Island	To/From
Australia	To/From
Austria	To/From
Azerbaijan	From Hawaii
Bahamas	To/From
Bahrain	To/From
Bangladesh	To/From
Barbados	To/From
Belarus	From Hawaii
Belgium	To/From
Belize	To/From
Benin	From Hawaii
Bequia	To/From
Bermuda	To/From
Bhutan	From Hawaii
Bolivia	From Hawaii
Bosnia Herzegovina	To/From
Botswana	To/From
Brazil	To/From
British Virgin Islands	To/From
Brunei	From Hawaii
Bulgaria	To/From
Burkina Faso	From Hawaii
Burundi	From Hawaii
Cambodia	From Hawaii
Cameroon	To/From
Canada	To/From
Cape Verde Islands	From Hawaii
Cayman Islands	To/From

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.1 General Description, (cont'd.)****H Calling Card Calls for Hawaii Customers, (cont'd.)**

(T)

**Table A - Calling Card Accepted, (cont'd.)**

<u>Country/Area</u>	<u>Calling Card Accepted</u>
Central African Republic	From Hawaii
Chad	To/From
Chile	To/From
China	To/From
Christmas & Cocos Island	From Hawaii
Colombia	From Hawaii
Comoros	From Hawaii
Congo, Republic of	From Hawaii
Cook Islands	From Hawaii
Costa Rica	To/From
Croatia	To/From
Cyprus	To/From
Czech Republic	To/From
Denmark	To/From
Djibouti	From Hawaii
Dominica	To/From
Dominican Republic	To/From
Easter Island	To/From
East Timor	To/From
Ecuador	From Hawaii
Egypt	From Hawaii
El Salvador	From Hawaii
Equatorial Guinea	From Hawaii
Eritrea	From Hawaii
Estonia	From Hawaii
Ethiopia	To/From
Faeroe Islands	To/From
Falkland Islands	From Hawaii
Fiji Islands	To/From
Finland	To/From
France	To/From
French Antilles	To/From
French Guiana	From Hawaii
French Polynesia	To/From
Gabon Republic	From Hawaii
Gambia	From Hawaii
Georgia	From Hawaii
Germany	From Hawaii
Ghana	From Hawaii
Gibraltar	To/From
Greece	From Hawaii

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.1 General Description, (cont'd.)****H Calling Card Calls for Hawaii Customers, (cont'd.)**

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**Table A - Calling Card Accepted, (cont'd.)**

Country/Area	Calling Card Accepted
Greenland	From Hawaii
Grenada	To/From
Guadeloupe	To/From
Guam	To/From
Guantanamo Bay	To/From
Guatemala	To/From
Guinea	From Hawaii
Guinea-Bissau	From Hawaii
Guyana	To/From
Haiti	From Hawaii
Honduras	From Hawaii
Hong Kong	To/From
Hungary	To/From
Iceland	To/From
India	To/From
Indonesia	To/From
Iran	From Hawaii
Iraq	From Hawaii
Ireland	To/From
Israel	To/From
Italy	To/From
Ivory Coast	To/From
Jamaica	To/From
Japan	To/From
Jordan	To/From
Kazakhstan	From Hawaii
Kenya	From Hawaii
Kiribati	From Hawaii
Korea	To/From
Kuwait	No
Kyrgyzstan	From Hawaii
Laos	From Hawaii
Latvia	From Hawaii
Lebanon	From Hawaii
Lesotho	To/From
Liberia	To/From
Libyan	From Hawaii
Liechtenstein	To/From
Lithuania	From Hawaii
Luxembourg	To/From



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.1 General Description, (cont'd.)****H Calling Card Calls for Hawaii Customers, (cont'd.)****(T)****Table A - Calling Card Accepted, (cont'd.)**

<u>Country/Area</u>	<u>Calling Card Accepted</u>
Macao	From Hawaii
Macedonia	To/From
Madagascar	From Hawaii
Malawi	To/From
Malaysia	To/From
Maldives	To/From
Mali	From Hawaii
Malta	From Hawaii
Marshall Islands	To/From
Mauritania	From Hawaii
Mauritius	From Hawaii
Mexico	To/From
Micronesia	To/From
Midway	To/From
Moldova	From Hawaii
Monaco	To/From
Mongolia	From Hawaii
Montserrat	To/From
Morocco	To/From
Mozambique	From Hawaii
Mustique	To/From
Myanmar (formerly Burma)	From Hawaii
Namibia	From Hawaii
Nauru	To/From
Nepal	From Hawaii
Netherlands	To/From
Netherlands Antilles	To/From
Nevis	To/From
New Caledonia	To/From
New Zealand	To/From
Nicaragua	From Hawaii
Niger	From Hawaii
Nigeria	To/From
Niue	From Hawaii
Norfolk Island	From Hawaii
Norway	To/From
Oman	To/From

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.1 General Description, (cont'd.)****H Calling Card Calls for Hawaii Customers, (cont'd.)****Table A - Calling Card Accepted, (cont'd.)**

<u>Country/Area</u>	<u>Calling Card Accepted</u>
Pakistan	From Hawaii
Palau	To/From
Palestine	To/From
Palm Island	To/From
Panama	To/From
Papua New Guinea	To/From
Paraguay	To/From
Peru	From Hawaii
Philippines	To/From
Pitcairn Island	From Hawaii
Poland	To/From
Portugal (Incl Azores, Madeira)	From Hawaii
Qatar	To/From Hawaii
Reunion Island	From Hawaii
Romania	From Hawaii
Russia	From Hawaii
Rwanda	From Hawaii
San Marino	To/From
Sao Tome	From Hawaii
Saudi Arabia	From Hawaii
Senegal	To/From
Seychelles Islands	To/From
Sierra Leone	From Hawaii
Singapore	To/From
Slovakia	To/From
Slovenia	To/From
Solomon Islands	To/From
Somalia	From Hawaii
South Africa	To/From
Spain	To/From
Sri Lanka	From Hawaii
St. Helena	To/From
St. Kitts	To/From
St. Lucia	To/From
St. Maarten	To/From
St. Pierre & Miquelon	From Hawaii
St. Vincent and The Grenadines	To/From
Sudan	From Hawaii

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.1 General Description, (cont'd.)****H Calling Card Calls for Hawaii Customers, (cont'd.)**

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**Table A - Calling Card Accepted, (cont'd.)**

Country/Area	Calling Card Accepted
Suriname	To/From
Swaziland	From Hawaii
Sweden	To/From
Switzerland	To/From
Syria	To/From
Taiwan	To/From
Tajikistan	From Hawaii
Tanzania	From Hawaii
Thailand	To/From
Togo	From Hawaii
Tokelau	From Hawaii
Tonga Islands	To/From
Trinidad and Tobago	To/From
Tunisia	To/From
Turkey	To/From
Turkmenistan	From Hawaii
Turks & Caicos Islands	To/From
Tuvalu	From Hawaii
Uganda	From Hawaii
Ukraine	From Hawaii
Union Island	To/From
United Arab Emirates	To/From
United Kingdom	To/From
Uruguay	To/From
Uzbekistan	From Hawaii
Vanuatu	To/From
Vatican City	To/From
Venezuela	From Hawaii
Vietnam	From Hawaii
Wake	To/From
Western Sahara	From Hawaii
Western Samoa	To/From
Yemen Arab Republic	From Hawaii
Yemen, People's Democratic Republic of	From Hawaii
Yugoslavia	To/From
Zaire	To/From
Zambia	To/From
Zimbabwe	To/From

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.1 General Description, (cont'd.)**

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.1 General Description, (cont'd.)**

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.1 General Description, (cont'd.)**

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.1 General Description, (cont'd.)**

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.1 General Description, (cont'd.)**

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.1 General Description, (cont'd.)**

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.1 General Description, (cont'd.)**

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.2 Per Call Service Charges for Outbound International Calling**

The following Per-Call Service Charges apply to all calls from the United States to the international locations specified in Section 3.4.3 in addition to the charges specified in Section 3.4.3, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Call Type	Per Call Charge
Customer Dialed Calling Card - to Canada	\$0.00
Customer Dialed Calling Card - to all other locations	\$0.00
Operator Assisted Calling Card	\$7.00
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Person to Person	\$8.00
Operator Dialed Destination Number Surcharge (0-)	\$5.00

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling**

The following Usage Rates apply to calls from the United States to the following international locations, in addition to the charges specified in Section 3.4.2, and in addition to all other surcharges and fees, when applicable.

Usage Rates Applicable to Residential Customer-Dialed Calling Card Calls dialed 0+ or via Access Codes and to all Operator Station and Person-to-Person Calls.

**A. Customer Dialed Calling Card Station, Billed to Non-Company Card**

Country	Per Minute all times of day
Afghanistan	\$9.99
Albania	\$5.52
Algeria	\$4.49
Andorra	\$2.89
Angola	\$6.53
Anguilla	\$3.11
Antarctica Casey	\$5.08
Antarctica Scott	\$5.08
Antigua	\$3.03
Argentina	\$3.77
Armenia	\$5.00
Aruba	\$2.90
Ascension Island	\$5.02
Australia	\$2.97
Australian Antarctic Territories	\$5.08
Austria	\$2.87

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Azerbaijan	\$4.91
Azores	\$3.18
Bahamas	\$2.35
Bahrain	\$4.10
Balearic Island	\$3.16
Bangladesh	\$5.58
Barbados	\$3.03
Belarus	\$5.00
Belgium	\$2.98
Belize	\$3.72
Benin	\$4.13
Bermuda	\$2.55
Bhutan	\$7.94
Bolivia	\$3.99
Bosnia-Herzegovina	\$3.57
Botswana	\$3.73
Brazil	\$3.64
British Virgin Island	\$2.94

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Brunei	\$3.96
Bulgaria	\$4.10
Burkina Faso	\$5.39
Burundi	\$6.91
Cambodia	\$6.31
Cameroon	\$4.45
Canada	\$0.74
Canary Island	\$3.16
Cape Verde	\$5.09
Cayman Islands	\$3.09
Central African Republic	\$6.30
Chad	\$7.32
Chile	\$3.53
China	\$4.98
Christmas Island	\$5.08
Cocos Islands	\$5.08
Colombia	\$3.70
Comoros	\$7.35

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Congo	\$5.52
Cook Islands	\$7.06
Costa Rica	\$3.30
Croatia	\$3.54
Cuba	\$3.85
Cyprus	\$3.68
Czech Republic	\$3.83
Denmark	\$2.82
Diego Garcia	\$5.63
Djibouti	\$5.16
Dominica	\$3.27
Dominican Republic	\$3.27
East Timor	\$4.35
Ecuador	\$3.79
Egypt	\$4.43
El Salvador	\$3.56
Equatorial Guinea	\$6.52
Eritrea	\$5.00
Estonia	\$5.28

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Ethiopia	\$5.04
Faeroe Islands	\$2.66
Falkland Islands	\$5.68
Fiji	\$5.03
Finland	\$2.79
France	\$2.57
French Antilles	\$3.00
French Guiana	\$3.41
French Polynesia	\$4.70
Gabon	\$4.40
Gambia	\$4.14
Georgia	\$5.00
Germany	\$2.40
Ghana	\$4.38
Gibraltar	\$3.39
Globalstar	\$9.75
Greece	\$3.78
Greenland	\$3.17
Grenada	\$3.34



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Guadeloupe	\$3.00
Guantanamo Bay	\$3.85
Guatemala	\$3.59
Guinea	\$5.09
Guinea Bissau	\$7.05
Guyana	\$4.59
Haiti	\$3.62
Honduras	\$3.81
Hong Kong	\$3.55
Hungary	\$3.42
Iceland	\$3.22
ICO Global	\$9.75
India	\$5.07
Indonesia	\$4.35
Inmarsat Atlantic Ocean Cost	\$10.24
Inmarsat Atlantic Ocean Cost	\$10.24
Inmarsat Indian Ocean	\$10.24
Inmarsat Pacific Ocean	\$10.24
Iran	\$4.96
Iraq	\$5.40

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Ireland	\$2.61
Iridium	\$9.75
Israel	\$3.83
Italy	\$2.96
Ivory Coast	\$5.00
Jamaica	\$3.26
Japan	\$2.88
Jordan	\$3.87
Kazakhstan	\$5.00
Kenya	\$4.45
Kiribati	\$5.44
Kuwait	\$3.81
Kyrgyzstan	\$5.00
Laos	\$8.57
Latvia	\$5.11
Lebanon	\$5.31
Lesotho	\$3.81
Liberia	\$3.93

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Libya	\$4.21
Liechtenstein	\$2.68
Lithuania	\$4.89
Luxembourg	\$2.33
Macao	\$4.97
Macedonia	\$3.55
Madagascar	\$7.19
Madeira	\$3.18
Malawi	\$3.71
Malaysia	\$3.89
Maldives	\$5.38
Mali	\$5.31
Malta	\$4.38
Marshall Islands	\$4.53
Mauritania	\$5.49
Mauritius	\$5.48
Mayotte	\$7.35

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Mexico Band 1	\$2.19
Mexico Band 2	\$2.19
Mexico Band 3	\$2.19
Mexico Band 4	\$2.19
Mexico Band 5	\$2.19
Mexico Band 6	\$2.19
Mexico Band 7	\$2.19
Mexico Band 8	\$2.19
Micronesia	\$4.53
Moldova	\$5.37
Monaco	\$2.57
Mongolia	\$7.76
Montserrat	\$3.23
Morocco	\$5.00
Mozambique	\$5.71
Mustique	\$3.33
Myanmar (Burma)	\$9.14
Nakhodka	\$5.00

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Namibia	\$3.45
Nauru	\$5.92
Nepal	\$5.24
Netherlands	\$2.55
Netherlands Antilles	\$2.98
Nevis	\$3.19
New Caledonia	\$4.37
New Zealand	\$3.79
Nicaragua	\$3.74
Niger	\$5.08
Nigeria	\$3.96
Niue	\$7.47
Norfolk Island	\$5.08
North Korea	\$8.14
Norway	\$2.60
Oman	\$4.12
Pakistan	\$6.31
Palau	\$5.75
Palestine	\$3.83

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Panama	\$3.53
Papua New Guinea	\$3.76
Paraguay	\$4.41
Peru	\$3.92
Philippines	\$4.23
Poland	\$3.22
Portugal	\$3.18
Qatar	\$4.10
Reunion	\$5.42
Romania	\$4.56
Russia	\$5.00
Rwanda	\$5.76
Sakhalin	\$5.00
San Marino	\$2.75
Sao Tome	\$7.22
Saudi Arabia	\$4.25
Senegal	\$5.34
Seychelles	\$5.74

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Effective Date: November 9, 2011

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)**

Country	Per Minute all times of day
Sierra Leone	\$5.23
Singapore	\$3.20
Slovakia	\$3.69
Slovenia	\$3.74
Solomon Islands	\$5.92
Somalia	\$5.28
South Africa	\$3.52
South Korea	\$3.56
Spain	\$3.16
Spanish Sahara	\$3.16
Sri Lanka	\$5.41
St Helena	\$5.36
St Kitts & Nevis	\$3.19
St Lucia	\$3.22
St. Maarten	\$2.98
St Pierre & Miquelon	\$2.59
St Vincent	\$3.33
Sudan	\$6.17
Suriname	\$5.25

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Swaziland	\$3.94
Sweden	\$2.55
Switzerland	\$2.68
Syria	\$5.36
Taiwan	\$3.79
Tajikstan	\$5.00
Tanzania	\$4.44
Thailand	\$3.86
Togo	\$4.56
Tokelau	\$7.06
Tonga Island	\$5.31
Trinidad & Tobago	\$3.29
Tristan Da Cun All	\$5.02
Tunisia	\$4.10
Turkey	\$3.63
Turkmenistan	\$4.36
Turks And Caicos Islands	\$3.09
Tuvalu	\$8.65
Uganda	\$4.42



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****A. Customer Dialed Calling Card Station, Billed to Non-Company Card, (cont'd.)** (T)  
(T)

Country	Per Minute all times of day
Ukraine	\$5.00
United Arab Emirates	\$3.45
United Kingdom	\$2.16
Uruguay	\$3.79
Uzbekistan	\$5.00
Vanuatu	\$3.64
Vatican City	\$2.96
Venezuela	\$2.70
Vietnam	\$5.50
Wallis & Futuna	\$6.86
Western Sahara	\$3.16
Western Samoa	\$5.36
Yemen Arab Republic	\$4.02
Yugoslavia	\$3.85
Zaire	\$3.97
Zambia	\$3.39
Zimbabwe	\$3.79

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls**

Country	Per Minute all times of day
Afghanistan	\$9.99
Albania	\$5.52
Algeria	\$4.49
Andorra	\$2.89
Angola	\$6.53
Anguilla	\$3.11
Antarctica Casey	\$5.08
Antarctica Scott	\$5.08
Antigua	\$3.03
Argentina	\$3.77
Armenia	\$5.00
Aruba	\$2.90
Ascension Island	\$5.02
Australia	\$2.97
Australian Antarctic Territories	\$5.08
Austria	\$2.87

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Azerbaijan	\$4.91
Azores	\$3.18
Bahamas	\$2.35
Bahrain	\$4.10
Balearic Island	\$3.16
Bangladesh	\$5.58
Barbados	\$3.03
Belarus	\$5.00
Belgium	\$2.98
Belize	\$3.72
Benin	\$4.13
Bermuda	\$2.55
Bhutan	\$7.94
Bolivia	\$3.99
Bosnia-Herzegovina	\$3.57
Botswana	\$3.73
Brazil	\$3.64
British Virgin Island	\$2.94

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Brunei	\$3.96
Bulgaria	\$4.10
Burkina Faso	\$5.39
Burundi	\$6.91
Cambodia	\$6.31
Cameroon	\$4.45
Canada	\$0.74
Canary Island	\$3.16
Cape Verde	\$5.09
Cayman Islands	\$3.09
Central African Republic	\$6.30
Chad	\$7.32
Chile	\$3.53
China	\$4.98
Christmas Island	\$5.08
Cocos Islands	\$5.08
Colombia	\$3.70
Comoros	\$7.35

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Congo	\$5.52
Cook Islands	\$7.06
Costa Rica	\$3.30
Croatia	\$3.54
Cuba	\$3.85
Cyprus	\$3.68
Czech Republic	\$3.83
Denmark	\$2.82
Diego Garcia	\$5.63
Djibouti	\$5.16
Dominica	\$3.27
Dominican Republic	\$3.27
East Timor	\$4.35
Ecuador	\$3.79
Egypt	\$4.43
El Salvador	\$3.56
Equatorial Guinea	\$6.52
Eritrea	\$5.00
Estonia	\$5.28

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Ethiopia	\$5.04
Faeroe Islands	\$2.66
Falkland Islands	\$5.68
Fiji	\$5.03
Finland	\$2.79
France	\$2.57
French Antilles	\$3.00
French Guiana	\$3.41
French Polynesia	\$4.70
Gabon	\$4.40
Gambia	\$4.14
Georgia	\$5.00
Germany	\$2.40
Ghana	\$4.38
Gibraltar	\$3.39
Globalstar	\$9.75
Greece	\$3.78
Greenland	\$3.17
Grenada	\$3.34

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Guadeloupe	\$3.00
Guantanamo Bay	\$3.85
Guatemala	\$3.59
Guinea	\$5.09
Guinea Bissau	\$7.05
Guyana	\$4.59
Haiti	\$3.62
Honduras	\$3.81
Hong Kong	\$3.55
Hungary	\$3.42
Iceland	\$3.22
ICO Global	\$9.75
India	\$5.07
Indonesia	\$4.35
Inmarsat Atlantic Ocean Cost	\$10.24
Inmarsat Atlantic Ocean Cost	\$10.24
Inmarsat Indian Ocean	\$10.24
Inmarsat Pacific Ocean	\$10.24
Iran	\$4.96
Iraq	\$5.40

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Ireland	\$2.61
Iridium	\$9.75
Israel	\$3.83
Italy	\$2.96
Ivory Coast	\$5.00
Jamaica	\$3.26
Japan	\$2.88
Jordan	\$3.87
Kazakhstan	\$5.00
Kenya	\$4.45
Kiribati	\$5.44
Kuwait	\$3.81
Kyrgyzstan	\$5.00
Laos	\$8.57
Latvia	\$5.11
Lebanon	\$5.31
Lesotho	\$3.81
Liberia	\$3.93



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Libya	\$4.21
Liechtenstein	\$2.68
Lithuania	\$4.89
Luxembourg	\$2.33
Macao	\$4.97
Macedonia	\$3.55
Madagascar	\$7.19
Madeira	\$3.18
Malawi	\$3.71
Malaysia	\$3.89
Maldives	\$5.38
Mali	\$5.31
Malta	\$4.38
Marshall Islands	\$4.53
Mauritania	\$5.49
Mauritius	\$5.48
Mayotte	\$7.35

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Mexico Band 1	\$2.19
Mexico Band 2	\$2.19
Mexico Band 3	\$2.19
Mexico Band 4	\$2.19
Mexico Band 5	\$2.19
Mexico Band 6	\$2.19
Mexico Band 7	\$2.19
Mexico Band 8	\$2.19
Micronesia	\$4.53
Moldova	\$5.37
Monaco	\$2.57
Mongolia	\$7.76
Montserrat	\$3.23
Morocco	\$5.00
Mozambique	\$5.71
Mustique	\$3.33
Myanmar (Burma)	\$9.14
Nakhodka	\$5.00

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Namibia	\$3.45
Nauru	\$5.92
Nepal	\$5.24
Netherlands	\$2.55
Netherlands Antilles	\$2.98
Nevis	\$3.19
New Caledonia	\$4.37
New Zealand	\$3.79
Nicaragua	\$3.74
Niger	\$5.08
Nigeria	\$3.96
Niue	\$7.47
Norfolk Island	\$5.08
North Korea	\$8.14
Norway	\$2.60
Oman	\$4.12
Pakistan	\$6.31
Palau	\$5.75
Palestine	\$3.83

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Panama	\$3.53
Papua New Guinea	\$3.76
Paraguay	\$4.41
Peru	\$3.92
Philippines	\$4.23
Poland	\$3.22
Portugal	\$3.18
Qatar	\$4.10
Reunion	\$5.42
Romania	\$4.56
Russia	\$5.00
Rwanda	\$5.76
Sakhalin	\$5.00
San Marino	\$2.75
Sao Tome	\$7.22
Saudi Arabia	\$4.25
Senegal	\$5.34
Seychelles	\$5.74

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Sierra Leone	\$5.23
Singapore	\$3.20
Slovakia	\$3.69
Slovenia	\$3.74
Solomon Islands	\$5.92
Somalia	\$5.28
South Africa	\$3.52
South Korea	\$3.56
Spain	\$3.16
Spanish Sahara	\$3.16
Sri Lanka	\$5.41
St Helena	\$5.36
St Kitts & Nevis	\$3.19
St Lucia	\$3.22
St. Maarten	\$2.98
St Pierre & Miquelon	\$2.59
St Vincent	\$3.33
Sudan	\$6.17
Suriname	\$5.25

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Swaziland	\$3.94
Sweden	\$2.55
Switzerland	\$2.68
Syria	\$5.36
Taiwan	\$3.79
Tajikstan	\$5.00
Tanzania	\$4.44
Thailand	\$3.86
Togo	\$4.56
Tokelau	\$7.06
Tonga Island	\$5.31
Trinidad & Tobago	\$3.29
Tristan Da Cun All	\$5.02
Tunisia	\$4.10
Turkey	\$3.63
Turkmenistan	\$4.36
Turks And Caicos Islands	\$3.09
Tuvalu	\$8.65
Uganda	\$4.42

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.4 International Operator Assisted Calling, (cont'd.)****3.4.3 Usage Rates for Outbound International Calling, (cont'd.)****B. All Other Operator Assisted Calls, (cont'd.)**

Country	Per Minute all times of day
Ukraine	\$5.00
United Arab Emirates	\$3.45
United Kingdom	\$2.16
Uruguay	\$3.79
Uzbekistan	\$5.00
Vanuatu	\$3.64
Vatican City	\$2.96
Venezuela	\$2.70
Vietnam	\$5.50
Wallis & Futuna	\$6.86
Western Sahara	\$3.16
Western Samoa	\$5.36
Yemen Arab Republic	\$4.02
Yugoslavia	\$3.85
Zaire	\$3.97
Zambia	\$3.39
Zimbabwe	\$3.79

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.4 Per Call Service Charges for Inbound International Calling**

The Per-Call Service Charges found in Section 3.4.2 of this tariff apply to all calls from the international locations specified in Section 3.4.5 in addition to the charges specified in Section 3.4.5, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The per call charges apply in all rate periods.



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

(D)

(D)

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.8 Per Call Service Charges for Outbound Casual Calling**

The Per-Call Service Charges found in Section 3.4.2 of this tariff apply to all Casual Calling from the United States to international locations specified below in addition to the charges specified in Sections 3.4.9, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.4 International Operator Assisted Calling, (cont'd.)**

**3.4.9 Usage Rates for Outbound Casual Calling**

The following Usage Rates apply to all calls from the United States to the following international locations, in addition to the charges specified in Section 3.4.8, and in addition to all other surcharges and fees, when applicable.

Usage Rates Applicable to Residential Customer-Dialed Calling Card Calls dialed 0+ or via Access Codes and to all Operator Station and Person-to-Person Calls, except calls billed to a Company Travel Card.

(T)

See rates in Section 3.4.3 of this tariff.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.5 International Message Telecommunications Service**

(T)

**3.5.1 General**

(T)

International Message Telecommunications Service (IMTS) is the basic international long distance service offered to residential and business Customers for outbound direct dialed calling. IMTS service is the default service for Customers that make international calls, but have not selected a specific international option.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)**

(T)

**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries**

(T)

In addition to the rates listed below, Premium Termination usage additives apply to call to certain localities. See Premium Terminations Add-On Rates listed in Section 3.7.2.B of this tariff.

**A. Station to Station Calls**

	Standard Termination
Country	All Time of Day Rate Periods
Afghanistan	\$9.99
Albania	\$5.80
Algeria	\$4.71
Andorra	\$3.03
Angola	\$6.86
Anguilla	\$3.27
Antarctica Casey	\$5.33
Antarctica Scott	\$5.33
Antigua	\$3.18
Argentina	\$3.96
Armenia	\$5.25
Aruba	\$3.05
Ascension Island	\$5.27
Australia	\$3.12
Australian Antarctic Territories	\$5.33
Austria	\$3.01
Azerbaijan	\$5.16
Azores	\$3.34
Bahamas	\$2.47
Bahrain	\$4.31
Balearic Islands	\$3.32
Bangladesh	\$5.86
Barbados	\$3.18
Belarus	\$5.25
Belgium	\$3.13
Belize	\$3.91
Benin	\$4.34
Bermuda	\$2.68

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)**

(T)

**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.)**

(T)

**A. Station to Station Calls, (cont'd.)**

	Standard Termination
Country	All Time of Day Rate Periods
Bhutan	\$8.34
Bolivia	\$4.19
Bosnia-Herzegovina	\$3.75
Botswana	\$3.92
Brazil	\$3.82
British Virgin Islands	\$3.09
Brunei	\$4.16
Bulgaria	\$4.31
Burkina Faso	\$5.66
Burundi	\$7.26
Cambodia	\$6.63
Cameroon	\$4.67
Canada	\$0.82
Canary Islands	\$3.32
Cape Verde	\$5.34
Cayman Islands	\$3.24
Central African Republic	\$6.62
Chad	\$7.69
Chile	\$3.71
China	\$5.23
Christmas Island	\$5.33
Cocos Islands	\$5.33
Columbia	\$3.89
Comoros	\$7.72
Congo	\$5.80
Cook Islands	\$7.41
Costa Rica	\$3.47
Croatia	\$3.72
Cuba	\$4.04
Cyprus	\$3.86
Czech Republic	\$4.02

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)**

(T)

**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.)**

(T)

**A. Station to Station Calls, (cont'd.)**

	Standard Termination
Country	All Time of Day Rate Periods
Denmark	\$2.96
Diego Garcia	\$5.91
Djibouti	\$5.42
Dominica	\$3.43
Dominican Republic	\$3.43
East Timor	\$4.57
Ecuador	\$3.98
Egypt	\$4.65
El Salvador	\$3.74
Equatorial Guinea	\$6.85
Eritrea	\$5.25
Estonia	\$5.54
Ethiopia	\$5.29
Faeroe Islands	\$2.79
Falkland Islands	\$5.96
Fiji	\$5.28
Finland	\$2.93
France	\$2.70
French Antilles	\$3.15
French Guiana	\$3.58
French Polynesia	\$4.94



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.) (T)****3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.) (T)****A. Station to Station Calls, (cont'd.)**

	Standard Termination
Country	All Time of Day Rate Periods
Gabon	\$4.62
Gambia	\$4.35
Georgia	\$5.25
Germany	\$2.52
Ghana	\$4.60
Gibraltar	\$3.56
Globalstar	\$9.99
Greece	\$3.97
Greenland	\$3.33
Grenada	\$3.51
Guadeloupe	\$3.15
Guantanamo Bay	\$4.04
Guatemala	\$3.77
Guinea	\$5.34
Guinea Bissau	\$7.40
Guyana	\$4.82
Haiti	\$3.80
Honduras	\$4.00
Hong Kong	\$3.73
Hungary	\$3.59
Iceland	\$3.38
ICO Global	\$9.99
India	\$5.32
Indonesia	\$4.57
Inmarsat Atlantic Ocean-East	\$9.99
Inmarsat Atlantic Ocean-West	\$9.99
Inmarsat Indian Ocean	\$9.99
Inmarsat Pacific Ocean	\$9.99

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.) (T)****3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.) (T)****A. Station to Station Calls, (cont'd.)**

	Standard Termination
Country	All Time of Day Rate Periods
Iran	\$5.21
Iraq	\$5.67
Ireland	\$2.74
Iridium	\$9.99
Israel	\$4.02
Italy	\$3.11
Ivory Coast	\$5.25
Jamaica	\$3.42
Japan	\$3.02
Jordan	\$4.06
Kazakhstan	\$5.25
Kenya	\$4.67
Kiribati	\$5.71
Kuwait	\$4.00
Kyrgyzstan	\$5.25

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.) (T)****3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.) (T)****A. Station to Station Calls, (cont'd.)**

	Standard Termination
Country	All Time of Day Rate Periods
Laos	\$9.00
Latvia	\$5.37
Lebanon	\$5.58
Lesotho	\$4.00
Liberia	\$4.13
Libya	\$4.42
Liechtenstein	\$2.81
Lithuania	\$5.13
Luxembourg	\$2.45
Macao	\$5.22
Macedonia	\$3.73
Madagascar	\$7.55
Madeira	\$3.34
Malawi	\$3.90
Malaysia	\$4.08
Maldives	\$5.65
Mali	\$5.58
Malta	\$4.60
Marshall Islands	\$4.76
Mauritania	\$5.76
Mauritius	\$5.75
Mayotte	\$7.72
Mexico Band 1	\$2.30
Mexico Band 2	\$2.30
Mexico Band 3	\$2.30
Mexico Band 4	\$2.30
Mexico Band 5	\$2.30
Mexico Band 6	\$2.30
Mexico Band 7	\$2.30
Mexico Band 8	\$2.30

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)**

(T)

**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.)**

(T)

**A. Station to Station Calls, (cont'd.)**

	Standard Termination
Country	All Time of Day Rate Periods
Micronesia	\$4.76
Moldova	\$5.64
Monaco	\$2.70
Mongolia	\$8.15
Montserrat	\$3.39
Morocco	\$5.25
Mozambique	\$6.00
Mustique	\$3.50
Myanmar (Burma)	\$9.60
Nakhodka	\$5.25
Namibia	\$3.62
Nauru	\$6.22
Nepal	\$5.50
Netherlands	\$2.68
Netherlands Antilles	\$3.13
Nevis	\$3.35
New Caledonia	\$4.59
New Zealand	\$3.98
Nicaragua	\$3.93
Niger	\$5.33
Nigeria	\$4.16
Niue	\$7.84
Norfolk Island	\$5.33
North Korea	\$8.55
Norway	\$2.73
Oman	\$4.33
Pakistan	\$6.63
Palau	\$6.04
Palestine	\$4.02
Panama	\$3.71
Papua New Guinea	\$3.95
Paraguay	\$4.63

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)**

(T)

**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.)**

(T)

**A. Station to Station Calls, (cont'd.)**

	Standard Termination
Country	All Time of Day Rate Periods
Peru	\$4.12
Philippines	\$4.44
Poland	\$3.38
Portugal	\$3.34
Qatar	\$4.31
Reunion	\$5.69
Romania	\$4.79
Russia	\$5.25
Rwanda	\$6.05
Sakhalin	\$5.25
San Marino	\$2.89
Sao Tome	\$7.58
Saudi Arabia	\$4.46
Senegal	\$5.61
Seychelles	\$6.03
Sierra Leone	\$5.49
Singapore	\$3.36
Slovakia	\$3.87
Slovenia	\$3.93
Solomon Islands	\$6.22
Somalia	\$5.54
South Africa	\$3.70
South Korea	\$3.74
Spain	\$3.32
Spanish Sahara	\$3.32
Sri Lanka	\$5.68

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)** (T)**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.)** (T)**A. Station to Station Calls, (cont'd.)**

	Standard Termination
Country	All Time of Day Rate Periods
St Helena	\$5.63
St Kitts	\$3.35
St Lucia	\$3.38
St. Maarten	\$3.13
St Pierre & Miquelon	\$2.72
St Vincent	\$3.50
Sudan	\$6.48
Suriname	\$5.51
Swaziland	\$4.14
Sweden	\$2.68
Switzerland	\$2.81
Syria	\$5.63
Taiwan	\$3.98
Tajikistan	\$5.25
Tanzania	\$4.66
Thailand	\$4.05
Togo	\$4.79
Tokelau	\$7.41
Tonga Island	\$5.58
Trinidad & Tobago	\$3.45
Tristan Da Cun All	\$5.27
Tunisia	\$4.31
Turkey	\$3.81
Turkmenistan	\$4.58
Turks and Caicos Islands	\$3.24
Tuvalu	\$9.08

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)**

(T)

**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.)**

(T)

**A. Station to Station Calls, (cont'd.)**

	Standard Termination
Country	All Time of Day Rate Periods
Uganda	\$4.64
Ukraine	\$5.25
United Arab Emirates	\$3.62
United Kingdom	\$2.27
Uruguay	\$3.98
Uzbekistan	\$5.25
Vanuatu	\$3.82
Vatican City	\$3.11
Venezuela	\$2.84
Vietnam	\$5.78
Wallis & Futuna	\$7.20
Western Sahara	\$3.32
Western Samoa	\$5.63
Yemen Arab Republic	\$4.22
Yugoslavia	\$4.04
Zaire	\$4.17
Zambia	\$3.56
Zimbabwe	\$3.98

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.) (T)****3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.) (T)****B. Premium Termination Surcharges**

Country	Rate Per Minute
Albania	\$0.05
Algeria	\$0.03
Andorra	\$0.13
Angola	\$0.05
Argentina	\$0.18
Armenia	\$0.13
Aruba	\$0.11
Australia	\$0.18
Austria	\$0.25
Azerbaijan	\$0.03
Azores (Portugal)	\$0.23
Bahrain	\$0.07
Balearic Island (Spain)	\$0.20
Bangladesh	\$0.02
Barbados	\$0.10
Belarus	\$0.03
Belgium	\$0.19
Belize	\$0.12
Bolivia	\$0.08
Bosnia-Herzegovina	\$0.04
Brazil	\$0.13
Brunei	\$0.02
Bulgaria	\$0.20



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)**

(T)

**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.)**

(T)

**B. Premium Termination Surcharges, (cont'd.)**

Country	Rate Per Minute
Cameroon	\$0.03
Canary Island (Spain)	\$0.20
Cayman Islands	\$0.08
Chile	\$0.16
China	\$0.03
Colombia	\$0.15
Comoros	\$0.22
Congo	\$0.22
Congo, Democratic Republic of (Zaire)	\$0.22
Croatia	\$0.15
Cyprus	\$0.04
Czech Republic	\$0.13
Denmark	\$0.17
Dominica	\$0.09
Dominican Republic	\$0.07
Ecuador	\$0.02
Egypt	\$0.04
El Salvador	\$0.05
Eritrea	\$0.03
Estonia	\$0.22
Ethiopia	\$0.02
Finland	\$0.17
France	\$0.24
French Antilles	\$0.22
French Guinea	\$0.22

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.) (T)****3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.) (T)****B. Premium Termination Surcharges, (cont'd.)**

Country	Rate Per Minute
Gabon	\$0.03
Gambia	\$0.03
Georgia	\$0.09
Germany	\$0.18
Ghana	\$0.06
Gibraltar	\$0.22
Greece	\$0.23
Greenland	\$0.07
Grenada	\$0.08
Guadeloupe	\$0.22
Guatemala	\$0.03
Haiti	\$0.20
Honduras	\$0.02
Hong Kong	\$0.04
Hungary	\$0.16
Iceland	\$0.17
India	\$0.02
Indonesia	\$0.12
Ireland	\$0.17
Israel	\$0.06
Italy	\$0.20

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.) (T)****3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.) (T)****B. Premium Termination Surcharges, (cont'd.)**

Country	Rate Per Minute
Ivory Coast	\$0.05
Jamaica	\$0.07
Japan	\$0.14
Jordan	\$0.06
Kazakhstan	\$0.04
Kuwait	\$0.02
Kyrgyzstan	\$0.04
Latvia	\$0.11
Lebanon	\$0.09
Liberia	\$0.06
Liechtenstein (Switzerland)	\$0.30
Lithuania	\$0.08
Luxembourg	\$0.21
Macedonia	\$0.10
Madagascar	\$0.02
Maderia (Portugal)	\$0.23
Malaysia	\$0.05
Mali	\$0.07
Malta	\$0.23
Mauritania	\$0.05
Mayotte	\$0.22
Mexico	\$0.25
Monaco	\$0.14
Morocco	\$0.09
Mustique	\$0.09
Myanmar (Burma)	\$0.02

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.) (T)****3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.) (T)****B. Premium Termination Surcharges, (cont'd.)**

Country	Rate Per Minute
Nakhodka	\$0.04
Namibia	\$0.12
Netherlands	\$0.26
Netherland Antilles	\$0.04
New Zealand	\$0.24
Nigeria	\$0.14
Norway	\$0.16
Palestine	\$0.06
Panama	\$0.08
Paraguay	\$0.09
Peru	\$0.26
Philippines	\$0.05
Poland	\$0.19
Portugal	\$0.23
Qatar	\$0.03
Reunion	\$0.22
Romania	\$0.16
Russia	\$0.04

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)** (T)**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.)** (T)**B. Premium Termination Surcharges, (cont'd.)**

Country	Rate Per Minute
Sakhalin	\$0.04
Saudi Arabia	\$0.04
Senegal	\$0.04
Singapore	\$0.02
Slovakia	\$0.13
Slovenia	\$0.20
Sri Lanka	\$0.02
St. Lucia	\$0.09
St. Maarten	\$0.04
St. Pierre & Miquelon	\$0.22
St. Vincent	\$0.09
South Africa	\$0.14
South Korea	\$0.03
Spain	\$0.20
Spanish Sahar (Spain)	\$0.20
Swaziland	\$0.03

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.5 International Message Telecommunications Service, (cont'd.)** (T)**3.5.2 IMTS Rates - Mainland and Hawaii to Foreign Countries, (cont'd.)** (T)**B. Premium Termination Surcharges, (cont'd.)**

Country	Rate Per Minute
Sweden	\$0.24
Switzerland	\$0.30
Taiwan	\$0.14
Tajikistan	\$0.04
Thailand	\$0.02
Turkey	\$0.09
Ukraine	\$0.02
United Arab Emirates	\$0.02
United Kingdom	\$0.22
Uruguay	\$0.13
Vatican City (Italy)	\$0.20
Venezuela	\$0.15
Western Sahar (Spain)	\$0.20
Western Samoa	\$0.08
Yugoslavia	\$0.11
Zimbabwe	\$0.07

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 International Directory Assistance Service**

(T)

International Directory Assistance Service (IDA) provides Customers with available published directory listings for telephone subscribers in international locations. The Customer may request up to two listings in the same country or locality per IDA call. The IDA charge applies whether or not the international Directory Assistance provider is able to furnish the requested telephone number(s). If the Customer receives an incorrect telephone number and notifies the Company upon receipt of the bill, a billing credit for the IDA charge shall be provided. IDA calls are offered on a direct dialed basis only. This service is not available to Plan E Customers.

IDA requests for the Caribbean are limited to the following countries or localities: Anguilla, Antigua and Barbuda, Bahamas, Barbados, Bermuda, Cayman Islands, Dominican Republic, Dominica, Grenada, Jamaica, St. Lucia, St. Vincent and the Grenadines, Trinidad, Turks and Caicos Islands, British Virgin Islands, St. Kitts and Nevis, and Montserrat.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)****3.6 International Directory Assistance Service, (cont'd.)** (T)**3.6.1. Limitations** (T)

- A. Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
- B. This service is furnished solely for the telephone calling purposes of the caller.

**3.6.2 Rates and Charges** (T)

	Rate Per Call
*International Directory Assistance - Canada	\$1.99
*International Directory Assistance - Caribbean (refer to Section 3.6 above for specific countries and localities)	\$7.95
*International Directory Assistance - All Other International Locations	\$7.95

(T)

*\* Subject to the availability of system capability.*



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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 [Reserved for Future Use]**

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.7 [Reserved for Future Use]**

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