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ACCESS SERVICE

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11. Special Facilities Routing of Access Services11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved, when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6 preceding; Voice Grade and Special Access Services as set forth in 7.2.3 preceding and Special Federal Government Access Services as set forth in Section 10.5 preceding. Cable-Only Facilities are available for Switched Access Service as set forth in Section 6 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding and Special Federal Government Access Services as set forth in Section 10.5 preceding.

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ACCESS SERVICE

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11. Special Facilities Routing of Access Services (Cont'd)11.1 Description of Special Facilities Routing of Access Services (Cont'd)11.1.3 Cable-Only Facilities (Cont'd)

In order to avoid the compromise of special routing information, the Telephone Company will only provide the required routing information for each specifically routed service to the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The rates and charges for Special Facilities Routing of Access Services as set forth in 11.2 following are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

11.2 Rates and Charges for Special Facilities Routing of Access Services

The rates and charges for Special Facilities Routing of Access Services are as follows:

11.2.1 Diversity

For each service provided in accordance with 11.1.1 preceding, the rates and charges will be developed on an Individual Case Basis.

11.2.2 Avoidance

For each service provided in accordance with 11.1.2 preceding, the rates and charges will be developed on an Individual Case Basis.

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1.1 and 11.1.2 preceding, combined, the rates and charges will be developed on an Individual Case Basis.

11.2.4 Cable-Only Facilities

For each service provided in accordance with 11.1.3 preceding, the rates and charges will be developed on an Individual Case Basis.