

Specialized Common Carrier Service

Regulations and Rates

Of

BELLSOUTH LONG DISTANCE, INC.
D/B/A
AT&T LONG DISTANCE SERVICE

(T)
(T)

This tariff includes the rates, charges, terms and conditions of service for certain operator services by BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service between locations within the United States. This tariff is available for public inspection during normal business hours at the main office of BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service, located at 2180 Lake Boulevard NE, Suite 5C48, Atlanta, Georgia 30319-6004.

(T)
(T)
(T)

Service is provided by any means of wire, terrestrial communications systems, satellite, microwave, and other transmission systems, or any combination thereof.

This tariff is filed pursuant to Section 226 of the Communications Act of 1934, as amended.

All marks, [®], SM, TM, contained in this tariff are owned by BellSouth Intellectual Property Corporation.

CHECK SHEET

The pages of this tariff as listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION	
Title	3 rd Rev.		17	Original	33	2 nd Rev.	
1	29 th Rev.	*	18	Original	34	Original	
2	1 st Rev.		19	1 st Rev.	35	4 th Rev.	*
3	Original		20	2 nd Rev.	35.1	3 rd Rev.	*
4	Original		21	2 nd Rev.	35.2	2 nd Rev.	*
5	Original		22	2 nd Rev.	35.3	2 nd Rev.	*
6	4 th Rev.		23	2 nd Rev.	35.4	1 st Rev.	
7	2 nd Rev.		24	3 rd Rev.	36	2 nd Rev.	
8	1 st Rev.		25	2 nd Rev.	37	7 th Rev.	*
9	2 nd Rev.		26	1 st Rev.	38	10 th Rev.	*
10	2 nd Rev.		27	2 nd Rev.	38.1	7 th Rev.	*
11	2 nd Rev.		28	1 st Rev.	38.2	7 th Rev.	*
12	2 nd Rev.		29	1 st Rev.	38.3	3 rd Rev.	
13	2 nd Rev.		30	2 nd Rev.	38.4	7 th Rev.	
14	2 nd Rev.		31	4 th Rev.	39	6 th Rev.	*
15	1 st Rev.		32	16 th Rev.	40	Original	
16	2 nd Rev.						

* - Indicates pages included with this filing.

TABLE OF CONTENTS

Check Sheet	1	
Table of Contents	2	
Concurring Carriers	3	
Connecting Carriers	3	
Participating Carriers	3	
Tariff Format	4	
Explanation of Symbols	5	
Section 1 - Definition of Terms and Abbreviations	6	
Section 2 - Regulations	12	
Section 3 - General Description of Service	33	
Section 4 - Rates and Charges	36	
Section 5 - Supplemental Services	39	
Section 6 - Promotions	40	(N)

BELLSOUTH LONG DISTANCE, INC.
d/b/a AT&T Long Distance Service
Carol Paulsen, Director Regulatory
208 S. Akard Street, Dallas, TX 75202
Issued: July 31, 2001

FCC Informational Tariff

Original Page 3

Effective: August 1, 2001

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check sheet for the page currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation
- (I) - To signify an increase.
- (M) - To signify matter relocated without change.
- (N) - To signify new rate or regulation.
- (O) - To signify an obsoleted service, rate or regulation.
- (R) - To signify reduction.
- (S) - To signify reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.
- (Z) - To signify a correction.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Line - A facility arrangement which connects the Customer's or Authorized User's location to the Company's network switching center.

Additional Period - The rate element used to bill chargeable time when a call continues beyond the Initial Period. The Additional Period starts when the Initial Period ends. Additional Period rates apply to any fraction of the time period for chargeable time beyond the Initial Period. Additional Periods vary by rate schedule and are specified in each individual rate table contained in later sections of this tariff.

ANI - A calling telephone number identification which is forwarded to a interexchange carrier by a LEC as a call is placed.

Authorization Code - A numerical code, one or more of which are available to Customers to enable them to access the Company's network, and which are used by the Company both to prevent unauthorized access to its facilities and to identify Customers for billing purposes.

Authorized User - A natural person or legal entity which is authorized by the Customer to use the Company's Service under the terms and regulations of this tariff. In the case of collect-only calling services provided to Inmates of Confinement Institutions, the Inmate is the Authorized User.

BellSouth - BellSouth Corporation and its affiliates.

Business Customer - For the purposes of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's Service is for business purposes. A Business Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a business class of service by the local service provider.

Calling Card - A billing arrangement whereby the charges for a call may be billed to a Company-issued calling card. The terms and conditions of the Company apply to payment arrangements.

Carrier - BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service.

(T)

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (CONT'D.)

Casual Calling - Access to the Company's network and the subsequent use of Service by an End User Customer who does not have a current account with the Company.

CIC - An interexchange carrier identification code.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commercial Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call or service to an approved commercial credit card. The terms and conditions of the company issuing the credit card apply to payment arrangements.

Commission - The Federal Communications Commission.

Company - BellSouth Long Distance, Inc. d/b/a AT&T Long Distance Service.

(T)

Confinement Institution - Used throughout this tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with BellSouth Long Distance, Inc. for the provision of service for use by their Inmate population.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff. In the case of Collect-only calling services, the called party is the Customer and is responsible for payment of charges. Customer also includes any natural person or legal entity 1) which resells the services of the Company to End Users; or 2) places Casual Calls using the Company's service.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (CONT'D.)

Dedicated Access - See Special Access

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User does not have an account, service agreement or other relationship with the Company. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer. (T)

Equal Access - A form of dialed access provided by local exchange companies whereby telephone calls dialed by the Customer are automatically routed to the Company's network. Customers may also route calls to the Company's network by dialing an access code provided by the Company.

Initial Period - The initial period is the length of a call for minimum billing purposes. The initial periods vary by rate schedule and are specified in each individual rate table contained in other sections of this tariff.

Inmates - The confined population of Confinement Institutions.

LATA - A geographic area existing on February 8, 1996, as previously established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, or established by a Bell operating company after February 8, 1996, and approved by the FCC.

LEC - Local Exchange Carrier.

LEC Calling Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved Local Exchange Carrier-issued LEC Calling Card. The terms and conditions of the Local Exchange Carrier issuing the LEC Calling Card apply to payment arrangements.

IXC - Interexchange Carrier.

Mainland United States - The forty-eight (48) states within the continental United States of America and the District of Columbia.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (CONT'D.)

Pay Telephone - Telephone instruments provided by the Company, Customer, Confinement Institution or other third party for use by the transient general public or Inmates. Pay Telephones permit the user to place calls to other parties and bill such calls on a non sent-paid or sent paid-basis. To facilitate sent-paid calling, Pay Telephones can be equipped with a credit card reader, coin box, or similar device that allows charges to be collected for each call at the instrument.

Person-to-Person - A service whereby the person originating the call specifies through the Company's live or automated operator a particular party or extension to be reached. The party may be an individual person, a particular mobile station, or a particular station, room, department or office through a PBX attendant.

PIC - Primary interexchange carrier.

PIC Authorization - A Customer's or End User's selection of a PIC that meets the requirements of federal and state law.

Preferred Travel Service - A billing arrangement whereby the Customer has chosen the Company as their preferred carrier of choice and the charges for a call may be billed to a Company-issued travel card. The terms and conditions of this tariff apply to payment arrangements.

Primary Carrier - The IXC designated by Customer or End User as its first routing choice and primary overflow carrier.

Primary Carrier Service - Outbound long distance service provided to a customer when the Company is selected as the Customer's Primary Carrier. (T)

Premises - A building or buildings on contiguous property.

Private Line - A dedicated path between two locations.

Rate Periods - A collective reference to the Day Rate Period, Evening Rate Period, Night/Weekend Rate Period, Peak Rate Period, Off-Peak Rate Period, Standard Rate Period, Discount Rate Period, and Economy Rate Period.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (CONT'D.)

(D)
|
(D)

Residential Customer - For the purposes of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's Service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's Service using a presubscribed Access Line that has been assigned a residential class of service by the local service provider.

Special Access - Where originating or terminating access between the Customer and the Company is provided on dedicated circuits. A method of reaching the Company's Services whereby the Customer is connected directly to the Company's access point without utilizing the services of the local switched network.

Station-to-Station - A service whereby the person originating the call uses the assistance of a live or mechanized operator to place a call to a particular destination number. This category does not include calls placed on a Person-to-Person basis.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (CONT'D.)

Switched Access - Where access between the Customer and the Company is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the Company.

Telecommunications Device for the Deaf (TDD) - A machine that uses the transmission of coded signals instead of verbal communications to enable hearing impaired users to communicate with each other and with non-hearing impaired individuals.

Third Party - A billing arrangement whereby the charges for a call may be billed to a telephone number that is different than the calling numbers and the called number. The terms and conditions of the third party's Local Exchange Carrier apply to payment arrangements.

Travel Card - A proprietary calling card offered by the Company which is accessed by dialing a Company-provided access number.

Travel Service - A billing arrangement whereby the charges for a call may be billed to a Company-issued travel card. The terms and conditions of this tariff apply to payment arrangements.

United States - For purposes of this tariff the term "United States" includes the Mainland United States, Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands, Guam, the Commonwealth of the Northern Mariana Islands (CNMI) and America Samoa.

(T)
(T)

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

Service is offered to Residential and Business Customers of the Company to provide operator assisted long distance calls originating and terminating within the United States. The Company provides switched long distance network services for voice grade and low speed dial-up data transmission services. (T)

The Company does not undertake to transmit messages but furnishes the use of its facilities to its Customers for communications. All Services are provided subject to the terms and conditions set forth in this tariff. In the event of a conflict between a contract entered into by the Company and this tariff, the terms of this tariff shall prevail. (T)

The Company provides for the installation, operation, and maintenance of the telecommunications services provided herein in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities, including established billing arrangements, and subject to the provisions of this tariff. (T)
(T)
- 2.2.2 The Company reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when the Customer or its Authorized User or End User is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by the Customer.
- 2.2.3 Service provided under this tariff is directly controlled by the Company, and the Customer may not transfer or assign the use of Service, except with the prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.
- 2.2.4 The Customer may, where applicable, request the Company to assign one or more sub-accounts for billing purposes and to direct sub-account invoices to affiliates of the Customer or other designated entities for payment purposes. Such requests shall not affect the liability of the Customer, who shall remain solely liable to the Company for payment of all invoices for Service requested and obtained by the Customer, whether invoiced by the Company to the Customer, its affiliates, or other designated entities.
- 2.2.5 [Reserved for Future Use] (T)
(D)
|
|
|
(D)

SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Limitations on Service, (Cont'd.)

2.2.6 Interstate Services are provided only in conjunction with intrastate Services.

2.2.7

(D)
|
(D)

2.2.8 Service may be limited or discontinued by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Authorization Codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated.

2.2.9 Service provided at Confinement Institutions for use by Inmates may be restricted or otherwise limited under the direction of authorized personnel or the Confinement Institution's administration at their own discretion.

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liabilities

2.3.1 Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these Services, or (2) the failure to furnish its Service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in Service as set forth in Section 2.14.

2.3.2 Except for the extension of allowances to the Customer for interruptions in Service as set forth in this tariff, the Company shall not be liable to a Customer or any third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any Service or any failure in or breakdown of facilities associated with the Service. (T)

2.3.3 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liabilities, (Cont'd.)

2.3.4 The Company shall not be liable for any claims for loss or damages involving:

- (A) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with Services provided by the Company; or (c) common carriers or warehousemen;
- (B) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; acts of government authority, national emergencies, insurrections, riots, wars (declared or undeclared) or other civil commotions; acts of terrorism; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof; (T)
- (C) Any unlawful or unauthorized use of the Company's Services;
- (D) Libel, slander, invasion of privacy or infringement of trademarks, patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company provided facilities or Services; or by means of the combination of Company provided facilities or Services with Customer provided services; (T)
- (E) Breach in the privacy or security of communications transmitted over the Company's Service;

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liabilities, (Cont'd.)

2.3.4 (cont'd.)

- (F) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph 2.3.1 of this Subsection;
- (G) Defacement of or damage to Customer premises resulting from the furnishing of Services or equipment on such premises or the installation or removal thereof;
- (H) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities.

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Limitations on Liabilities, (Cont'd.)

- 2.3.5 The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or Service provided by the Company.
- 2.3.6 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities of the Service.

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Cancellation or Discontinuance of Service by the Company

Without incurring any liability, the Company may, under the following conditions, cancel Service prior to commencement and/or discontinue Service that is being furnished for the following reasons; provided that, unless otherwise stated, the Customer shall be given proper notice of such cancellation or discontinuance of Service: (T)

2.4.1 Without notice, for noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that notice may be required by order of such regulatory authorities.

2.4.2 For the Customer's or its Authorized User's or End User's refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company. (T)

2.4.3 For noncompliance with any of the provisions of this tariff governing Service.

2.4.4 For nonpayment of any sum due the Company for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.

2.4.5 Without notice, in the event of the Customer's or its Authorized User's or End User's use of equipment in such a manner as to adversely affect the Company's equipment or Service to others. (T)

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Cancellation or Discontinuance of Service by the Company, (Cont'd.)

2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, the Company may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to the Company an amount reasonably estimated by the Company as the loss in revenues to the Company resulting from such unauthorized use plus claims lodged against the Company by third parties.

2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits the Company from furnishing Service to the Customer or its Authorized Users or End Users.

2.4.8 For periods of inactivity over sixty (60) days.

2.5 Cancellation or Termination of Service by Customer

2.5.1 Service shall be canceled by the Company promptly upon receipt of a cancellation request from the Customer. Upon cancellation a final bill will be prepared, per the specifications set forth in this tariff. The Customer shall be liable for all recurring charges prior to proper notice if a change in presubscribed carrier is initiated by the Customer. (T)

2.5.2 If the Customer, either on behalf of itself or an Authorized User or End User, orders Service from the Company which requires special construction or facilities, and then cancels its order before Service begins, a charge shall be made to the Customer for the non-recoverable portions of the expenditures or liabilities incurred by the Company on behalf of the Customer or its Authorized User or End User. (T)
(T)

2.6 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Payment and Billing

2.7.1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- (A) any delegation of authority resulting in the use of the Customer's or its Authorized User's or End User's communications equipment and/or network services which result in the placement of calls via the Company;
- (B) any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
- (C) any calls placed by or through the Customer's or its Authorized User's or End User's equipment via any remote access feature(s);
- (D) any and all calls placed to an "800" or "888" or other toll-free service number provided to the Customer by the Company.
- (E) any calls placed by the Customer or Authorized User using a Company-issued travel card as a form of payment. The Customer is also responsible for payment as a result of the Customer's or its Authorized User's intentional or negligent disclosure of access numbers or Authorization Codes provided to the Customer for use with Travel Service, Preferred Travel Service, or any calling card service. (T)
(T)
(T)

2.7.2 Non-recurring charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and/or actual usage as defined in this tariff.

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Payment and Billing, (Cont'd.)

- 2.7.3 Service is provided and billed by the Company on a monthly basis. Usage sensitive charges are billed in arrears and fixed monthly recurring charges may be billed one month in advance or in arrears. The Customer shall pay monthly in advance or on demand all monthly recurring charges for Service and shall pay on demand all charges for usage at any agency duly authorized to receive such payments. (T)
- 2.7.4 Bills are due and payable upon receipt. Interest at the lesser of a rate of one and one-half percent (1.5%) per month, or the maximum rate allowed by law, shall be charged on any amount remaining unpaid, including late payment charges, at the time the next bill is prepared. (T)
- 2.7.5 Should service be suspended for nonpayment of charges, it will be restored when appropriate payments are made.
- 2.7.6 When service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.
- 2.7.7 In its discretion, the Company may restore or reestablish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of the Company's right to receive full payment for all charges due or any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Payment and Billing, (Cont'd.)

2.7.8 The Company may demand immediate payment under the following circumstances:

- (A) Where Service is terminated or abandoned.
- (B) Where actual usage is two times greater than the Customer's average usage as reflected on the monthly bills for the three months prior to the current bill or, in the case of a new Customer who has been receiving Service for less than four months, where the actual usage is twice the estimated monthly usage charge.
- (C) Where the Company has reason to believe that a Business Customer or Reseller Customer is about to go out of business or that bankruptcy is imminent for that Customer.

2.7.9 A charge of \$20.00 will apply whenever a check, draft, or electronic funds transfer presented for payment for service is not accepted by the institution on which it is written.

2.7.10 The security of Authorization Codes used by the Customer or its Authorized Users or End Users are the responsibility of the Customer. All calls placed using such Authorization Codes or using facilities owned or controlled by the Customer, its Authorized Users or End Users shall be billed to the Customer and must be paid by the Customer. (T)
(T)

2.7.11 If notice from the Customer of a dispute as to charges is not received in writing by the Company within thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service, the billing will be considered correct and binding.

2.7.12 The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

SECTION 2 - REGULATIONS, (CONT'D.)

2.8 Deposits

- 2.8.1 The Company reserves the right to validate the credit worthiness of Customers and billed parties through available verification procedures and to establish a maximum predetermined credit amount. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Any applicant whose credit has not been duly established and acceptable to the Company may be required to make a deposit to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held.

- 2.8.2 A deposit is not to exceed two month's Service and the estimated usage charges for two (2) month's service plus installation. A Deposit will be returned as follows: (T)

- (A) When an application for service has been canceled prior to the establishment of Service. The deposit will be applied to any charges applicable in accordance with this tariff and the excess portion of the deposit, if any, will be returned.
- (B) Upon termination of Service, the deposit and accrued interest, as described herein, will be applied to any charges applicable in accordance with this tariff and the excess portion of the deposit, if any, will be returned promptly.

- 2.8.3 The interest rate used will be simple interest at the rate of six percent annually unless a different rate has been established by the appropriate legal authority in the state where the Service offering is located.

- 2.8.4 The fact that a deposit has been made in no way relieves the applicant or Customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor does it constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of Service for nonpayment of any sums due for Service rendered.

SECTION 2 - REGULATIONS, (CONT'D.)

2.9 Advance Payments

In order to protect the Company against revenue loss, an applicant for Service may be required to pay in advance of installation an amount not to exceed applicable service charges or other nonrecurring charges, plus estimated charges for two months of Service. Where special construction charges are applicable the payment thereof may be required in advance of start of construction. The amount of advance payment will be credited to the Customer's account on the first bill rendered for Service, and a new advance payment may be collected each month to be applied to each subsequent bill for Service.

(T)

2.10 Taxes

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar taxes or fees, whether in lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such tax upon the Company. The Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by the Company from each such Customer, an amount sufficient to recover any such tax or fee.

Unless otherwise specified in this tariff, any such taxes and fees are in addition to rates as quoted in this tariff and are included as separate line items on the Customer's bill.

SECTION 2 - REGULATIONS, (CONT'D.)

2.11 Terminal Equipment

Service may be used with or terminated in terminal equipment or communications systems, such as a PBX or key telephone system, provided by the Customer, its Authorized User or End User. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of the Customer, its Authorized User or End User, except as otherwise provided. The Customer and its Authorized User or End User is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission. (T)(T)

2.12 Interconnection

Service furnished by the Company to the Customer or its Authorized Users or End Users may be connected with the services or facilities of other carriers. The Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of the Customer. (T)(T)

SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Inspection, Testing and Adjustment

- 2.13.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of the Customer's, Authorized User's, End User's or the Company's equipment. The Company may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied. (T)
- 2.13.2 Upon reasonable notice, access to the facilities provided by the Company shall be made available to the Company by the Customer or its Authorized Users or End Users for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to the Company. (T)
- 2.13.3 The Company shall not be liable to the Customer, its Authorized Users or End Users for any damages for Service interruption pursuant to this SubSection. Neither the Customer nor its Authorized Users and End Users shall be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) hours. (T)

SECTION 2 - REGULATIONS, (CONT'D.)

2.14 Interruption of Service

2.14.1 The Customer shall be given a credit allowance for any interruption of Service which is not due to (a) the Company's inspection, testing or adjustment, if for a period of two (2) hours or less; (b) mistakes or errors of the Customer, its Authorized Users or its End Users; or (c) the failure of facilities or equipment provided by the Customer or its Authorized Users and End Users. (T)

2.14.2 Credit allowances shall be subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption of Service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by action or omission of the Customer, its Authorized Users or End Users, or is not in facilities or equipment, if any, furnished by the Customer, its Authorized User or End User and connected to the Company's Services. (T)

2.14.3 For the purposes of credit computation, every month shall be considered to have seven hundred twenty (720) hours. No credit shall be allowed for any interruption of Service of a continuous duration of less than two (2) hours.

2.14.4 The Customer shall be credited for an interruption of Service of two (2) hours or more at the rate of 1/720th of the monthly non-usage sensitive charges for the Service affected for each hour or major fraction thereof that the interruption continues. The formula for calculating credit shall be as follows: (T)

$$\text{Credit} = \frac{A}{720} \times B$$

"A" = Outage time in hours

"B" = Total monthly fixed, non-usage sensitive charge for affected facility

2.14.5 For usage rated toll services, credits will be limited to, at maximum, the price of the Initial Period for the individual call that was interrupted plus any applicable per call service charges or surcharges required to reconnect the caller.

SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Use of Recording Devices

Customers, Authorized Users and End Users who use recording devices do so at their own risk. A Customer, Authorized User or End User may only use a recording device if the Customer, Authorized User or End User complies with the requirements of this section and is able to connect or disconnect the recording device, or turn the recording device on or off, at will. (T)

2.15.1 Customers, Authorized Users and End Users may record a conversation if the Customer, Authorized User or End User first obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.

2.15.2 A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversation that a recording device is being used.

2.15.3 The requirements of 2.15.1 and 2.15.2 are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

SECTION 2 - REGULATIONS, (CONT'D.)

2.16 [Reserved for Future Use]

(T)

(D)

(D)

2.17 Trade Names, Trademarks, Service Marks and Registered Marks

Neither the Customer nor the Company shall use the other's trade names, trademarks or service marks (AMarks@) without the prior written approval of the other party. Neither shall they display or use the other's Marks, nor permit the same to be displayed or used by third parties. Nothing in this Tariff creates in a party rights in the Marks of the other.

SECTION 2 - REGULATIONS, (CONT'D.)

2.18 Adjustment to Rates and Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or other authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access the Company services. Such charges, if applicable, are described in this section of the Tariff.

2.18.1 Pay Telephone Surcharge

An undiscountable surcharge of \$0.65 shall apply to each call utilizing the Company's services which originate from an instrument which the Company identifies as a domestic Pay Telephone. Unless otherwise specified in this tariff, services for which a Pay Telephone Surcharge applies include, but are not limited to: (I)

- (A) Calls placed to a toll-free number provided by the Company with its inbound long distance services. Surcharges will be billed to the inbound long distance Customer rather than the party originating the call.
- (B) Calls placed using the Company's Travel Service. Surcharges will be billed to the billed party based on the billing method (travel card, LEC Calling Card, Credit Card, Collect or Third Party) chosen by the party placing the call.
- (C) Calls placed using the Company's Preferred Travel Service. Surcharges will be billed to the billed party based on the billing method (Preferred travel card, Collect or Third Party) chosen by the party placing the call.

SECTION 3 - GENERAL DESCRIPTION OF SERVICE

3.1 Service Descriptions

- 3.1.1 The Company offers Travel Service, Preferred Travel Service, and operator assisted (0+/-) long distance services to its Customers. The Company's long distance service charges may vary based upon service type, call duration, time of day rate period, mileage, call type, and or calling plan. Other services offered by the Company include, but are not limited to, directory assistance service. All Company services are available 24 hours a day, seven days a week. (T)
(T)
(D)
|
|
|
(D)
- 3.1.2 Travel Service and Preferred Travel Service are available from locations within the United States where Customers have the ability to dial the Company's toll-free access number or code. Calls may be placed to locations within the United States. (T)
- 3.1.3 Access to the Company's Services may be via Switched or Special Access. Outbound direct dial services are offered as Primary Carrier Service from locations served with equal access end offices. (T)
(D)
|
(D)
- 3.1.4 The Company provides operator assisted calling services for use by Inmates of prisons, jails or other Confinement Institutions. Service is available from originating locations under contract with the Company within the United States. Calls may be placed by inmates to terminating locations within the United States. Inmate access to the Company's services may be restricted by the administration of the Institution served. (T)
(T)

SECTION 3 - GENERAL DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Timing of Calls

Billing for calls placed over the Company's network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1 Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- 3.2.2 Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3 Unless otherwise specified in this tariff, the Initial Period for billing purposes is one (1) minute.
- 3.2.4 Unless otherwise specified in this tariff, Additional Period billing for usage after the Initial Period is in full one (1) minute increments.
- 3.2.5 The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.
- 3.2.6 Time of day designations are used in this tariff to indicate rate period boundaries. Rate periods begin at the first time of day designation and continue up to but not including the second time of day designation.
- 3.2.7 Calls will be billed at the rate in effect during the call, with two rates applied if the call spans over more than one billing rate period.

SECTION 3 - GENERAL DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Travel Service¹

(T)

Travel Service is provided to Residential and Business Customers for originating calls when away from the home or office by dialing a Company-provided toll-free access code or number, entering the destination number and entering the Customer's Authorization Code. Calls are billed to the method of payment indicated by the Customer.

Travel Service calls placed by the Customer can be made on a fully automated basis or with the assistance of a live Company operator. The following types of calls are available with Travel Service:

3.3.1 Types of Operator Assisted Calls

- (A) Station-to-Station Fully Automated - The Customer dials a toll-free access number or code plus the destination number. The caller enters the necessary travel/calling card digits or other billing information (e.g., name of called party for Collect Calls) when prompted by the Company's automated operator system.
- (B) Station-to-Station Operator Assisted - The Customer dials a toll-free access number or code plus the destination number and utilizes the assistance of a live operator to bill the call (e.g., operator enters travel/calling card digits or other billing information).
- (C) Station-to-Station Operator Dialed - The Customer dials a toll-free access number or code only and utilizes the assistance of a live operator to enter the destination number and bill the call (e.g., operator enters travel/calling card digits or other billing information).
- (D) Person-to-Person Operator Assisted - The Customer dials a toll-free access number or code plus the destination number and utilizes the assistance of a live operator to bill the call (e.g., operator enters travel/calling card digits or other billing information.) Call charges do not apply unless the caller reaches the requested individual, particular mobile station, particular station, room, department or office through a PBX attendant, or an agreed upon alternative.

¹Effective June 30, 2012, the Travel and Preferred Travel Service calling card billing options will no longer be available to new Business Customers or to existing Business Customers who move locations or make changes to their service.

(N)
(N)
(N)

SECTION 3 - GENERAL DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Travel Service¹, (Cont'd.) (T)

3.3.1 Types of Operator Assisted Calls, (cont'd.)

- (E) Person-to-Person Operator Dialed – The Customer dials a toll-free access number or code only and utilizes the assistance of a live operator to enter the destination number and bill the call (e.g., operator enters travel/calling card digits or other billing information.) Call charges do not apply unless the caller reaches the requested individual, particular mobile station, particular station, room, department or office through a PBX attendant, or an agreed upon alternative.

Charges vary based on billing method and type of call. Customers may bill charges for a call to a Company Travel Service account, LEC Calling Card, Collect to the called party or to a Third Party. The Company reserves the right to verify validity of account numbers, cards, or billing telephone numbers and acceptance of charges prior to completion of any call.

¹Effective June 30, 2012, the Travel and Preferred Travel Service calling card billing options will no longer be available to new Business Customers or to existing Business Customers who move locations or make changes to their service. (N)
(N)
(N)

SECTION 3 - GENERAL DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Preferred Travel Service¹ (T)

Preferred Travel Service is provided to Residential and Business Customers who have chosen the Company as their preferred carrier of choice for originating calls when away from the home or office by dialing a Company-provided toll-free access code or number, entering the destination number and entering the Customer's Authorization Code. Calls are billed to the method of payment indicated by the Customer.

Preferred Travel Service calls placed by the Customer can be made on a fully automated basis or with the assistance of a live Company operator. The following types of calls are available with Preferred Travel Service:

3.4.1 Types of Operator Assisted Calls

- (A) Station to Station Fully Automated – The Customer dials a toll-free access number or code plus the destination number. The caller enters the necessary travel/calling/credit card digits or other billing information (e.g., name of called party for Collect Calls) when prompted by the Company's automated operator system.
- (B) Station to Station Operator Assisted – The Customer dials a toll-free access number or code plus the destination number and utilizes the assistance of a live operator to bill the call (e.g., operator enters travel/calling/credit card digits or other billing information).
- (C) Station to Station Operator Dialed – The Customer dials a toll-free access number or code only and utilizes the assistance of a live operator to enter the destination number and bill the call (e.g., operator enters travel/calling/credit card digits or other billing information).
- (D) Person to Person Operator Assisted – The Customer dials a toll-free access number or code plus the destination number and utilizes the assistance of a live operator to bill the call (e.g., operator enters travel/calling/credit card digits or other billing information.) Call charges do not apply unless the caller reaches the requested individual, particular mobile station, particular station, room, department or office through a PBX attendant, or an agreed upon alternative.

¹Effective June 30, 2012, the Travel and Preferred Travel Service calling card billing options will no longer be available to new Business Customers or to existing Business Customers who move locations or make changes to their service. (N)
(N)
(N)

SECTION 3 - GENERAL DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Preferred Travel Service¹, (Cont'd.) (T)

3.4.1 Types of Operator Assisted Calls, (cont'd.)

- (E) Person to Person Operator Dialed – The Customer dials a toll-free access number or code only and utilizes the assistance of a live operator to enter the destination number and bill the call (e.g., operator enters travel/calling/credit card digits or other billing information.) Call charges do not apply unless the caller reaches the requested individual, particular mobile station, particular station, room, department or office through a PBX attendant, or an agreed upon alternative.

Charges vary based on billing method and type of call. Customers may bill charges for a call to a Company Preferred Travel Service account, Collect to the called party, or to a Third Party. The Company reserves the right to verify validity of account numbers, cards, or billing telephone numbers and acceptance of charges prior to completion of any call.

¹Effective June 30, 2012, the Travel and Preferred Travel Service calling card billing options will no longer be available to new Business Customers or to existing Business Customers who move locations or make changes to their service. (N)
(N)
(N)

BELLSOUTH LONG DISTANCE, INC.
d/b/a AT&T Long Distance Service
Carol Paulsen, Director Regulatory
208 S. Akard Street, Dallas, TX 75202
Issued: June 14, 2004

FCC Informational Tariff

1st Revised Page 35.4
Cancels Original Page 35.4
Effective: June 15, 2004

SECTION 3 - GENERAL DESCRIPTION OF SERVICE, (CONT'D.)

3.5 [Reserved for Future Use]

(T/D)

(D)

(D)

SECTION 4 - RATES AND CHARGES

4.1 General

Customers are billed based on their usage of the Company's services. The Company's long distance service charges may vary based upon service type, call duration, time of day rate period, mileage, call type, and or calling plan. Fixed recurring charges, not dependent upon usage, are billed in advance. Usage-based charges are billed after each usage cycle. (T)
(T)

Customers will be charged for each individual call placed through the Company. Call duration is determined as described in Section 3 of this tariff. (T)

Operator Services are available from locations within the United States where Customers have the ability to dial directly to the Company's network. Calls may be placed to locations within the United States. (T)
(T)

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.2 Travel Service¹

(T)

Travel Service offers Residential and Business Customers the ability to place calls using a Company-provided travel card when away from the home or office. Customers reach the Company's Travel Service network by dialing a Company-provided toll-free access code or number. In addition, the service provides Customers with optional operator assistance, alternative billing arrangements, and directory assistance using the same access code or number. Time-of-day and holiday discounts do not apply. Service is provided at rates and charges listed below:

4.2.1 Rates and Other Charges

(A)	Initial Billing Increment:	One Minute
(B)	Additional Billing Increment:	One Minute
(C)	Recurring Charges:	\$0.00
(D)	Non-Recurring Charges:	\$0.00
(E)	Minimum Monthly Commitment:	None
(F)	Term Plan Available:	No
(G)	Directory Assistance Charges:	See Section 5.1
(H)	Directory Assistance Call Completion:	See Section 5.1
(I)	Pay Telephone Surcharge:	See Section 2.18.1
(J)	Interstate Usage Rates:	
-	For calls billed to a calling card (including Person-to-Person billed to card)	
	\$0.50 Per Minute	
-	For calls billed Operator Station (including Collect, Third Party, Person-to-Person billed other than card)	
	\$1.15 Per Minute	

¹Effective June 30, 2012, the Travel and Preferred Travel Service calling card billing options will no longer be available to new Business Customers or to existing Business Customers who move locations or make changes to their service.

(N)
(N)
(N)

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.2 Travel Service¹, (Cont'd.) (T)

4.2.1 Rates and Other Charges, (cont'd.)

(K) Interstate Per Call Service Charges:

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's Travel Service. Per call charges vary by type of call and type of billing method selected by the Customer. The Fully Automated Per Call Service Charge applies if a call; (a) is placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion; (b) it cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

	Company Travel Card	LEC Calling Card	Billed Collect	Billed to 3 rd Party
Station to Station				
Fully Automated	\$0.75	\$0.75	\$5.99	\$6.99
Operator Assisted	\$4.99	\$4.99	\$7.50	\$9.99
Operator Dialed	\$4.99	\$4.99	\$7.50	\$9.99
Person to Person				
Operator Assisted	\$12.50	\$12.50	\$12.50	\$12.50
Operator Dialed	\$12.50	\$12.50	\$12.50	\$12.50

¹Effective June 30, 2012, the Travel and Preferred Travel Service calling card billing options will no longer be available to new Business Customers or to existing Business Customers who move locations or make changes to their service. (N)
(N)
(N)

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.3 Preferred Travel Service¹ (T)

Preferred Travel Service offers Residential and Business Customers who have chosen the Company as their preferred carrier of choice the ability to place calls using a Company-provided preferred travel card when away from the home or office. Customers reach the Company's Preferred Travel Service network by dialing a Company-provided toll-free access code or number. In addition, the service provides Customers with optional operator assistance, alternative billing arrangements, and directory assistance using the same access code or number. Time-of-day and holiday discounts do not apply. Service is provided at rates and charges listed below:

4.3.1 Rates and Other Charges

(A)	Initial Billing Increment:	One Minute
(B)	Additional Billing Increment:	One Minute
(C)	Recurring Charges:	\$0.00
(D)	Non-Recurring Charges:	\$0.00
(E)	Minimum Monthly Commitment:	None
(F)	Term Plan Available:	No
(G)	Directory Assistance Charges:	See Section 5.1
(H)	Directory Assistance Call Completion:	See Section 5.1
(I)	Pay Telephone Surcharge:	See Section 2.18.1
(J)	Interstate Usage Rates:	

-For calls billed to a calling card (including Person-to-Person billed to card)

\$0.50 Per Minute

- For calls billed Operator Station (including Collect, Third Party, Person-to-Person billed other than card)

\$1.15 Per Minute

¹Effective June 30, 2012, the Travel and Preferred Travel Service calling card billing options will no longer be available to new Business Customers or to existing Business Customers who move locations or make changes to their service. (N)
(N)
(N)

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.3 Preferred Travel Service¹, (Cont'd.) (T)

4.3.1 Rates and Other Charges, (cont'd.)

(K) Interstate Per Call Service Charges:

One of the following per call service charges applies to each live or automated operator assisted call placed using the Company's Preferred Travel Service. Per call charges vary by type of call and type of billing method selected by the Customer. The Fully Automated Per Call Service Charge applies if a call; (a) is placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion; (b) it cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

	Company Preferred Travel Card	Billed Collect	Billed to 3rd Party
Station to Station			
Fully Automated	\$0.75	\$5.99	\$6.99
Operator Assisted	\$4.99	\$7.50	\$9.99
Operator Dialed	\$4.99	\$7.50	\$9.99
Person to Person			
Operator Assisted	\$12.50	\$12.50	\$12.50
Operator Dialed	\$12.50	\$12.50	\$12.50

¹Effective June 30, 2012, the Travel and Preferred Travel Service calling card billing options will no longer be available to new Business Customers or to existing Business Customers who move locations or make changes to their service. (N)
(N)
(N)

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.4 Aggregator Operator Services

Aggregator Operator Services are provided to Aggregator locations as defined herein. Aggregator Operator Services allow the caller to place a call and arrange for billing other than to the originating telephone number. Usage charges and an appropriate service charge will be assessed on a per call basis. For calls made using a telephone company card or commercial credit card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charges prior to billing to a third party telephone number.

4.4.1 Rates and Other Charges

(A)	Initial Billing Increment:	One Minute
(B)	Each Additional Billing Increment:	One Minute
(C)	Recurring Charge:	\$0.00
(D)	Non-Recurring Charge:	\$0.00
(E)	Minimum Monthly Commitment:	None
(F)	Term Plan Available:	No
(G)	Directory Assistance Charge:	See Section 5.1
(H)	Directory Assistance Call Completion:	See Section 5.1
(I)	Pay Telephone Surcharge:	See Section 2.18.1
(J)	Interstate Usage Rate:	\$0.89 Per Minute

(I)

SECTION 5 - SUPPLEMENTAL SERVICES

5.1 Directory Assistance Services

5.1.1 Directory Assistance

Directory Assistance is available to Customers who utilize the Company's services. Customers must dial a toll-free access number or code to reach the Company's Directory Assistance Bureau. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. In order to obtain two (2) requests, the Customer must make the request upon reaching a live operator. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. When more than one Directory Assistance Bureau handles requests for listings within the same area code, two listing will be provided only when the listing information is accessible to the Directory Assistance Operator that handles the request.

(A) Per Interstate Call to Directory Assistance:

Billed to Travel Card ¹	\$2.49	(T)
Billed to Preferred Travel Card ¹	\$2.49	(T)
Billed to LEC Calling/Commercial Credit Card	\$2.49	
Billed to Third Party	\$2.49	

5.1.2 Directory Assistance Call Completion

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the Customer and in addition to any usage and per call charges associated with placing the call.

Directory Assistance Call Completion is available for use with Station-to-Station calls billed to a travel card, Preferred travel card, LEC Calling Card, Commercial Credit Card or Third Party. Directory Assistance Call Completion may not be used in conjunction with Collect or Person to Person calls.

(A) Per Directory Assistance Call Completion:

Billed to Travel Card ¹	\$0.50	(T)
Billed to Preferred Travel Card ¹	\$0.50	(T)
Billed to LEC Calling/Commercial Credit Card	\$0.50	
Billed to Third Party	\$0.50	

¹Effective June 30, 2012, the Travel and Preferred Travel Service calling card billing options will no longer be available to new Business Customers or to existing Business Customers who move locations or make changes to their service. (N)
(N)
(N)

SECTION 6 - PROMOTIONS

6.1 Promotions - General

From time to time, the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring, recurring charges or usage charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area, and will comply with all applicable Commission regulations.

(N)
|
|
|
|
(N)