

TABLE 1
SMS/800 - COMPARISON of CURRENT and PROPOSED RATES

ITEM NO.	RESPORG SERVICE/RATE ELEMENT	CURRENT RATES (a)	PROPOSED RATES (b)	\$ CHANGE (c) = (b-a)	% CHANGE (d) = (c/a)	REVENUE IMPACT (e)
1	Service Est. - First Logon ID	\$ 576.53	\$ 638.69	\$62.16	10.78%	\$932
2	Service Est. - Add'l. Logon ID	\$ 91.40	\$ 101.26	\$9.85	10.78%	\$7,342
3	Smart Card, per Smart Card issued	\$ 165.43	\$ 214.05	\$48.61	29.39%	\$4,521
4	Resp Org Restoration (post suspension)	\$ 129.89	\$ 135.85	\$5.96	4.59%	\$388
5	Access: Non-Dedicated	\$ 12.91	\$ 21.90	\$8.99	69.65%	\$87,414
6	Access: Ded. (non-MGI)	\$ 29.27	\$ 29.42	\$0.16	0.54%	\$377
7	Access: Ded. (MGI)	\$ 467.31	\$ 198.10	-\$269.21	-57.61%	-\$103,378
8	Customer Reports					
8a	On-line Reports	\$ 40.03	\$ 35.34	-\$4.70	-11.73%	-\$460
8b	Off-line Reports, per hour	\$ 159.19	\$ 165.87	\$6.68	4.19%	\$67
9	MGI Additional Testing per Hour	\$ 185.00	\$ 190.00	\$5.00	2.70%	\$225
10	MGI Additional Testing per Day	\$ 1,480.00	\$ 1,520.00	\$40.00	2.70%	\$0
11	Batch Update Testing per Hour	\$ 81.53	\$ 83.95	\$2.42	2.97%	\$18
12	Batch Update Testing per Day	\$ 652.25	\$ 671.60	\$19.35	2.97%	\$0
13	Batch Update	\$ 28.10	\$ 22.92	-\$5.18	-18.45%	-\$2,503
14	RESPORG Change	\$ 10.44	\$ 11.29	\$0.86	8.21%	\$12,847
15	Additional Copy of Bill	\$ 7.65	\$ -	-\$7.65	-100.00%	-\$398
16	Cust. Rcrd. Admn.	\$ 0.0966	\$ 0.0942	-\$0.0024	-2.47%	-\$961,387
Net Impact						-\$953,995

Notes:

1. Column (b) source is Table 6, column (c).
2. Column (e) is the product of column (c) and Table 3, column (d).
3. Rate element for Additional Copy of Bill (item no. 15) is proposed to be removed with this filing

TABLE 2
SMS/800 - REVENUE REQUIREMENT SUMMARY

ITEM NO	GET ELEMENT	TN35 Projected Rev. Reqmnt. <u>2/15/11 - 2/14/12</u> (a)	Past Year Actual <u>2/15/11 - 2/14/12</u> (b)	Past Year Variance (c)=(b-a)	TN37 Projected Rev. Reqmnt. <u>2/15/12 - 2/14/13</u> (d)
1	<i>SMS/800 Operation & Administration</i>	9,136,636	8,659,669	-476,968	10,359,213
2	<i>Data Center Operation</i>	24,319,309	24,279,130	-40,179	25,608,498
3	<i>Software Support</i>	5,533,813	5,948,475	414,662	5,751,740
4	<i>Total (items 1+2+3)</i>	38,989,758	38,887,274	-102,484	41,719,450

Notes:

1. Column (a) reflects the projected revenue requirement filed with Tariff Transmittal No.35 for 12-month period of February 15, 2011 through February 14, 2012.
2. Column (b) reflects actual costs for period of February 15, 2011 through November 2011 plus projected costs for period of December 1, 2011 through February 14, 2012.
3. Column (c) is the difference between Column (b) and Column (a) amounts (past year projected and actual cost).
 - a. Operations and Administration costs were lower than projected due to lower than anticipated consulting fees
 - b. Software support costs were higher than expected due to additional enhancements
4. Column (d) is the revenue requirement projected for the future year period of February 15, 2012 through February 14, 2013.
5. SMS/800 Operation & Administration includes Help Desk.

TABLE 2A

**SMS/800 - REVENUE REQUIREMENT DETAIL (CONFIDENTIAL-PROPRIETARY Non-Public
Financial Information in Support of Tariff Filing. Not for Public Disclosure.)**

CONFIDENTIAL-PROPRIETARY

Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.

TABLE 2B

**SMS/800 - RESP ORG REVENUE (CONFIDENTIAL-PROPRIETARY - Non-Public
Financial Information in Support of Tariff Filing. Not for Public Disclosure.)**

CONFIDENTIAL-PROPRIETARY

Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure

TABLE 3
SMS/800 - DEMAND SUMMARY

ITEM NO.	SERVICE/RATE ELEMENT	TN35 Projected Demand 2/15/11 - 2/14/12	Actual Demand 2/15/11 - 2/14/12	Past Year Variance	TN37 Projected Demand 2/15/12 - 2/14/13
		(a)	(b)	(c)=(b-a)	(d)
1	Service Est. - First Logon ID	25	13	(12)	15.0
2	Service Est. - Add'l. Logon ID	1,368	540	(828)	745.0
3	Smart Card, per Smart Card issued	84	91	7	93.0
4	Resp Org Restoration (post suspension)	45	57	12	65.0
5	Access: Non-Dedicated	10,117	9,763	(354)	9,720.0
6	Access: Ded. (non-MGI)	2,400	2,378	(22)	2,390.0
7	Access: Ded. (MGI)	372	384	12	384.0
8	Customer Reports				
8a	On-line Reports	108	98	(10)	98.0
8b	Off-line Reports, per hour	36	-	(36)	10.0
9	MGI Additional Testing per Hour	36	29	(7)	45.0
10	MGI Additional Testing per Day	-	-	-	-
11	Batch Update Testing per Hour	23	6	(17)	7.5
12	Batch Update Testing per Day	-	1	1	-
13	Batch Update	649	476	(173)	483.0
14	RESPORG Change	21,000	15,143	(5,857)	15,000
15	Additional Copy of Bill	67	57	(10)	52
16	Cust. Rcrd. Admn.	365,610,926	373,605,759	7,994,832	403,189,714

Notes:

1. Column (a) reflects the projected demand filed with Tariff Transmittal No.35 for the period of February 15, 2011 through February 14, 2012.
2. Column (b) reflects actual demand for February 15, 2011 through November 14, 2011. Projections for remainder of tariff period are included. Details for Cust. Rcrd. Admn. demand (item 1) are found in Table 3A.
3. Column (c) reflects difference between the projected demand and actual demand for the period February 15, 2011 through February 14, 2012.
4. Column (d) reflects projected demand for period of February 15, 2012 through February 14, 2013.
5. Rate element for Additional Copy of Bill (item no. 15) is proposed to be removed with this filing

TABLE 3A
SMS/800: CRA Demand Data

	January	February	March	April	May	June	July	August	September	October	November	December	Total
1993					3,010,536	3,057,738	3,082,959	3,171,217	3,189,910	3,291,276	3,413,024	3,513,029	25,729,689
1994	3,530,146	3,641,213	3,920,350	3,994,509	4,027,382	4,299,018	4,533,949	4,833,080	5,047,818	5,264,202	5,481,648	5,657,047	54,230,362
1995	5,780,592	5,976,917	6,143,859	6,353,798	6,577,347	6,781,100	6,829,783	6,845,507	6,883,147	6,941,020	6,981,109	6,980,352	79,074,531
1996	6,689,437	6,935,024	7,337,266	7,664,377	7,880,087	8,160,941	8,439,726	8,738,184	9,046,918	9,343,158	9,666,104	9,950,184	99,851,406
1997	10,103,675	10,304,718	10,563,886	10,851,251	11,091,599	11,296,361	11,662,373	11,986,080	12,403,293	12,864,596	13,191,511	13,387,120	139,706,463
1998	13,588,577	13,787,956	13,985,025	14,317,589	14,785,536	15,086,551	15,358,650	15,653,090	15,942,127	16,195,303	16,500,143	16,730,285	181,930,832
1999	16,880,002	17,047,544	17,288,406	17,676,100	18,047,277	18,377,443	18,607,845	19,034,305	19,414,611	19,679,782	20,085,221	20,465,301	222,603,837
2000	20,811,924	21,154,106	21,316,195	21,643,967	21,923,011	22,160,717	22,388,709	22,790,689	23,251,813	23,514,618	23,894,584	24,094,945	268,945,278
2001	24,270,379	24,363,754	24,380,714	24,521,736	24,488,361	24,526,559	24,505,838	24,450,819	24,462,339	24,424,360	24,373,791	24,402,684	293,171,334
2002	24,454,646	24,486,725	24,500,170	24,558,595	24,373,991	23,979,741	23,847,039	23,550,362	23,283,764	23,292,077	23,431,006	23,477,381	287,235,497
2003	23,530,145	23,516,563	23,577,331	23,616,524	23,429,077	23,274,761	22,950,144	22,497,523	22,200,086	21,852,694	21,864,645	21,962,635	274,272,128
2004	21,938,762	21,901,686	21,971,389	22,117,504	22,055,083	22,200,549	22,340,281	22,498,495	22,644,552	22,835,924	22,966,963	23,064,354	268,535,542
2005	23,229,089	23,346,549	23,201,081	23,134,450	23,330,814	23,527,391	23,463,699	23,596,503	23,599,853	23,515,387	23,522,065	23,447,553	280,914,434
2006	23,436,029	23,390,553	23,313,796	23,344,209	23,249,544	23,338,156	23,456,038	23,577,101	23,581,585	23,632,598	23,451,676	23,416,077	281,187,362
2007	23,458,052	23,479,780	23,537,574	23,600,896	23,708,424	23,984,983	23,913,593	24,025,358	24,074,746	24,146,681	24,265,066	24,293,987	286,489,140
2008	24,305,220	24,419,142	24,908,356	25,075,600	25,182,376	25,253,327	25,386,564	25,357,385	25,373,347	25,303,282	25,480,387	25,532,028	301,577,014
2009	25,428,356	25,450,217	25,463,388	25,753,903	25,638,480	25,813,404	25,906,157	25,987,980	26,129,659	26,204,661	26,321,186	26,518,317	310,615,708
2010	26,671,316	26,835,864	27,159,315	27,629,543	27,851,317	28,448,726	28,662,447	28,868,631	29,132,765	29,174,057	29,299,271	29,435,086	339,168,338
2011	29,490,916	29,572,042	29,875,855	30,256,897	30,384,758	30,628,911	30,719,311	31,218,636	31,456,154	31,588,239	31,603,059	<i>31,772,815</i>	368,567,593
2012	<i>31,957,980</i>	<i>32,143,144</i>	<i>32,328,309</i>	<i>32,600,202</i>	<i>32,872,095</i>	<i>33,143,988</i>	<i>33,357,699</i>	<i>33,571,409</i>	<i>33,785,119</i>	<i>33,949,713</i>	<i>34,114,307</i>	<i>34,288,901</i>	<i>398,112,865</i>
2013	<i>34,488,958</i>	<i>34,689,015</i>											

Notes:

1. Demand quantities for May 1993 through November 2011 are actual amounts.
2. Demand quantities for December 2011 through February 2013 (in bold italics) are projected amounts.
3. The forecast includes the anticipated impact due to the recent iTRS order

TABLE 4
SMS/800 - DISTRIBUTION of REVENUE REQUIREMENT

ITEM NO.	RESPORG SERVICE/RATE ELEMENTS	SMS/800 OPER & ADM		DATA CENTER OPERATION	SOFTWARE SUPPORT	TOTAL REV REQ
		Help Desk Operation	All Other Oper&Adm			
		(a)	(b)	(c)	(d)	(e)=(a+b+c+d)
	Total Rev Req =	\$ 2,030,497	\$ 8,328,717	\$ 25,608,498	\$ 5,751,740	\$ 41,719,450
1	Service Est. - First Logon ID	\$ 9,580	\$ -	\$ -	\$ -	\$ 9,580
2	Service Est. - Add'l. Logon ID	\$ 75,436	\$ -	\$ -	\$ -	\$ 75,436
3	Smart Card, per Smart Card issued	\$ 10,141	\$ -	\$ 9,765	\$ -	\$ 19,906
4	Resp Org Restoration (post suspension)	\$ 6,075	\$ 2,755	\$ -	\$ -	\$ 8,830
5	Access: Non-Dedicated	\$ 8,833	\$ -	\$ 204,081	\$ -	\$ 212,914
6	Access: Ded. (non-MGI)	\$ -	\$ -	\$ 70,325	\$ -	\$ 70,325
7	Access: Ded. (MGI)	\$ -	\$ -	\$ 76,070	\$ -	\$ 76,070
8	Customer Reports					
8a	On-line Reports	\$ 2,804	\$ -	\$ 659	\$ -	\$ 3,463
8b	Off-line Reports, per hour	\$ 234	\$ -	\$ -	\$ 1,425	\$ 1,659
9	MGI Additional Testing per Hour	\$ -	\$ -	\$ -	\$ 8,550	\$ 8,550
10	MGI Additional Testing per Day	\$ -	\$ -	\$ -	\$ -	\$ -
11	Batch Update Testing per Hour	\$ 47	\$ -	\$ 583	\$ -	\$ 630
12	Batch Update Testing per Day	\$ -	\$ -	\$ -	\$ -	\$ -
13	Batch Update	\$ 701	\$ -	\$ 10,367	\$ -	\$ 11,068
14	RESPORG Change	\$ 169,409	\$ -	\$ -	\$ -	\$ 169,409
15	Additional Copy of Bill	\$ -	\$ -	\$ -	\$ -	\$ -
16	Cust. Rcrd. Admn.	\$ 1,747,236	\$ 7,565,689	\$ 23,858,595	\$ 4,807,019	\$ 37,978,539
	Resp Org Total	\$ 2,030,497	\$ 7,568,444	\$ 24,230,446	\$ 4,816,994	\$ 38,646,381

Notes:

1. Projected Total Revenue Requirement amounts in columns (a), (b), (c), and (d) is developed from anticipated expenses.
2. Column (a) distributions calculated by multiplying the average unit cost from Table 5, column (a) by the projected demand in Table 3, column (d).
3. Column (b) distributions calculated by multiplying the average unit cost from Table 5, column (d) by the projected demand in Table 3, column (d).
4. Column (c) distributions calculated by multiplying the average unit cost from Table 5, column (b) by the projected demand in Table 3, column (d).
5. Column (d) distributions calculated by multiplying the average unit cost from Table 5, column (c) by the projected demand in Table 3, column (d).
6. Rate element for Additional Copy of Bill (item no. 15) is proposed to be removed with this filing

TABLE 5
SMS/800 - AVERAGE UNIT COSTS

ITEM NO.	RESPORG SERVICE/RATE ELEMENT	HELP DESK TASK ORIENTED ANALYSIS (a)	DATA CENTER COST DISTRIBN ANALYSIS (b)	SOFTWARE COST DISTRIBN ANALYSIS (c)	ADMIN COST DISTRIBN ANALYSIS (d)
1	Service Est. - First Logon ID	\$ 638.69	\$ -	\$ -	\$ -
2	Service Est. - Add'l. Logon ID	\$ 101.26	\$ -	\$ -	\$ -
3	Smart Card, per Smart Card issued	\$ 109.05	\$ 105.00	\$ -	\$ -
4	Resp Org Restoration (post suspension)	\$ 93.47	\$ -	\$ -	\$ 42.38
5	Access: Non-Dedicated	\$ 0.91	\$ 21.00	\$ -	\$ -
6	Access: Ded. (non-MGI)	\$ -	\$ 29.42	\$ -	\$ -
7	Access: Ded. (MGI)	\$ -	\$ 198.10	\$ -	\$ -
8	Customer Reports				
8a	On-line Reports	\$ 28.61	\$ 6.73	\$ -	\$ -
8b	Off-line Reports, per Hour	\$ 23.37	\$ -	\$ 142.50	\$ -
9	MGI Additional Testing per Hour			\$ 190.00	
10	MGI Additional Testing per Day			\$ 1,520.00	
11	Batch Update Testing per Hour	\$ 6.23	\$ 77.72	\$ -	\$ -
12	Batch Update Testing per Day	\$ 49.85	\$ 621.75	\$ -	
13	Batch Update	\$ 1.45	\$ 21.46	\$ -	\$ -
14	RESPORG Change	\$ 11.29	\$ -	\$ -	\$ -
15	Additional Copy of Bill	\$ -	\$ -	\$ -	\$ -
16	Cust. Rcrd. Admn.	\$ 0.00433	\$ 0.05917	\$ 0.01192	\$ 0.01876

Notes:

1. The development and application of average unit costs is described in part 2.1 of the Description and Justification (D & J) for this tariff filing.
2. Rate element for Additional Copy of Bill (item no. 15) is proposed to be removed with this filing

TABLE 6
SMS/800 - RATE DEVELOPMENT

ITEM NO.	RESPORG SERVICE/RATE ELEMENT	REV. REQMT. (a)	DEMAND (b)	RATE (c) = (a/b)
1	Service Est. - First Logon ID	\$ 9,580	15.00	\$ 638.69
2	Service Est. - Add'l. Logon ID	\$ 75,436	745.00	\$ 101.26
3	Smart Card, per Smart Card issued	\$ 19,906	93.00	\$ 214.05
4	Resp Org Restoration (post suspension)	\$ 8,830	65.00	\$ 135.85
5	Access: Non-Dedicated	\$ 212,914	9,720.00	\$ 21.90
6	Access: Ded. (non-MGI)	\$ 70,325	2,390.00	\$ 29.42
7	Access: Ded. (MGI)	\$ 76,070	384.00	\$ 198.10
8	Customer Reports			
8a	On-line Reports	\$ 3,463	98.00	\$ 35.34
8b	Off-line Reports, per Hour	\$ 1,659	10.00	\$ 165.87
9	MGI Additional Testing per Hour	\$ 8,550	45.00	\$ 190.00
10	MGI Additional Testing per Day	\$ -	-	\$ 1,520.00
11	Batch Update Testing per Hour	\$ 630	7.50	\$ 83.95
12	Batch Update Testing per Day	\$ -	-	\$ 671.60
13	Batch Update	\$ 11,068	483.00	\$ 22.92
14	RESPORG Change	\$ 169,409	15,000.00	\$ 11.29
15	Additional Copy of Bill	\$ -	52.00	\$ -
16	Cust. Rcrd. Admn.	\$ 37,978,539	403,189,714	\$ 0.0942
Total Revenue Requirement		\$ 38,646,381		

Notes:

1. Source for column (a) is Table 4, column (e).
2. Source for column (b) is Table 3, column (d).
3. Rate element for Additional Copy of Bill (item no. 15) is proposed to be removed with this filing

TABLE 7

SMS/800 - EXPENSE SUMMARY (CONFIDENTIAL-PROPRIETARY Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.)

CONFIDENTIAL - PROPRIETARY

Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.

TABLE 8

SMS/800 - DEMAND DATA (CONFIDENTIAL-PROPRIETARY Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.)

CONFIDENTIAL - PROPRIETARY

Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.