

DeltaCom, Inc.
d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309
Issued By: Vice President, Tax

FCC Informational Tariff
Original Title Page

Issued: October 20, 2011

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SPECIALIZED COMMON CARRIER SERVICE

*This tariff, DeltaCom, Inc. d/b/a EarthLink Business FCC Informational Tariff,
replaces in its entirety
ITC^DeltaCom Communications d/b/a ITC^Deltacom Tariff No. 3*

INFORMATIONAL TARIFF

Specialized Common Carrier Service

Regulations and Rates

of

DeltaCom, Inc. d/b/a EarthLink Business

This tariff includes the rates, charges, terms and conditions of service for the provision of interstate operator-assisted services by DeltaCom, Inc. d/b/a EarthLink Business' services include the provision of collect, person to person, calling card, and commercial credit card calls.

This tariff is filed for pursuant to Section 226 of the Communications Act of 1934, as amended by the "Telephone Operator Consumer Services Improvement Act of 1990" ("The Act") and pursuant to Section 203 of the Communications Act of 1934, as amended. Nothing contained herein shall be construed to indicate that DeltaCom a provider of operator services within the meaning of the Act in any particular operational context.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| Page | Revision | | Page | Revision | |
|-------|----------|---|------|----------|---|
| Title | Original | * | 18 | Original | * |
| 1 | Original | * | 19 | Original | * |
| 2 | Original | * | 20 | Original | * |
| 3 | Original | * | 21 | Original | * |
| 4 | Original | * | 22 | Original | * |
| 5 | Original | * | 23 | Original | * |
| 6 | Original | * | 24 | Original | * |
| 7 | Original | * | 25 | Original | * |
| 8 | Original | * | 26 | Original | * |
| 9 | Original | * | 27 | Original | * |
| 10 | Original | * | 28 | Original | * |
| 11 | Original | * | 29 | Original | * |
| 12 | Original | * | 30 | Original | * |
| 13 | Original | * | 31 | Original | * |
| 14 | Original | * | 32 | Original | * |
| 15 | Original | * | 33 | Original | * |
| 16 | Original | * | 34 | Original | * |
| 17 | Original | * | | | |

* - indicates those pages included with this filing

DeltaCom, Inc.
d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309
Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 2

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

DeltaCom, Inc.
d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309
Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 3

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

TABLE OF CONTENTS

| | |
|----------------------------------------------------|----|
| Section 1 - Definitions | 4 |
| Section 2 - Regulations | 7 |
| Section 3 - Service and Rate Description..... | 17 |
| Section 4 - Miscellaneous Services | 31 |
| Section 5 - Promotions..... | 32 |
| Section 6 - Commissions, Surcharges and Fees | 33 |
| Section 7 - Estimates of Traffic | 34 |

DeltaCom, Inc.
d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309
Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 4

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 1 - DEFINITIONS

Aggregator - Any person, firm, corporation or other entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using the services of DeltaCom. An Aggregator is also a Subscriber.

Authorized User - A person, firm, corporation or other entity who is authorized by the Subscriber to be connected to the service of the Subscriber under the terms and regulations of this tariff.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's system to identify the caller and validate the caller's authorization to use the services provided.

Calling Card - A billing convenience whereby the End User may bill the charges for a call to an approved telephone company-issued calling card. The terms and conditions of the local telephone company will apply to payment arrangements.

Carrier - Used throughout this tariff to refer to DeltaCom, Inc. d/b/a EarthLink Business unless otherwise clearly indicated by the context.

Casual Caller - Any person, firm, corporation or other entity who places calls over the Carrier's network from an Equal Access end office who do not have a current account with the Carrier.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - Federal Communications Commission.

DeltaCom, Inc.
d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309
Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 5

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 1 - DEFINITIONS (CONT'D.)

Company -- Used throughout this tariff to refer to DeltaCom, Inc. d/b/a EarthLink Business doing business as EarthLink Business unless otherwise clearly indicated by the context.

Customer - Any person, firm, partnership, corporation, or other entity which uses telecommunications services under the provisions and regulations of this tariff and is responsible for payment of charges. The Customer is also a Subscriber when the Customer orders services on behalf of him/herself.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call. Service is accessed via a "0+" dialing sequence.

Dedicated Access - A method of reaching the Carrier's services whereby the Subscriber is connected directly to the Carrier's access point without utilizing the services of the local switched network.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access - The ability of the Carrier to serve End Users on a presubscribed basis rather than through the use of dial access codes.

Holidays - Holidays observed by the Carrier as specified in this tariff.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

DeltaCom, Inc.
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Atlanta, GA 30309
Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 6

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 1 - DEFINITIONS (CONT'D.)

Operator Dialed Surcharge - This charge applies to calls when the End User requests an EarthLink operator to dial the destination number, when the End User has the capability of doing so.

Operator-Station Call - A service whereby an End User places a non-Person-to-Person call with the assistance of an operator.

Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises - A building or buildings on contiguous property.

Special Access - See Dedicated Access.

Subscriber - The person, firm, Customer, corporation or other entity that arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others under the provisions and terms of this tariff. Also see Aggregator and Customer.

Switched Access - A method for reaching the Carrier through the local switched network whereby the End User uses standard business or residential local lines.

Telecommunications Device for the Deaf (TDD) - A machine that uses the transmission of coded signals instead of verbal communications to enable hearing impaired End Users to communicate with each other and with non-hearing impaired individuals.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS

2.1 Undertaking of EarthLink

The Carrier's services and facilities are furnished to End Users for communications originating within the United States under terms of this tariff. The Company's services and facilities are available twenty-four hours per day, seven days per week.

EarthLink Business arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this tariff.

2.2.2 EarthLink Business reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff or the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 The Company reserves the right to refuse to process Calling Card billed calls when authorization for use of the card cannot be validated.

2.2.5 The Company reserves the right to refuse to process third party billed calls when the billed party does not confirm acceptance of the charges or based on originating location.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS (CONT'D.)

2.2 Limitations (Cont'd.)

2.2.6 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers or Subscribers as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by DeltaCom in its reasonable judgment.

2.3 Assignment or Transfer

All services provided under this tariff are directly or indirectly controlled by DeltaCom and neither the Customer nor the Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.4 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Liabilities of the Company

- 2.5.1 DeltaCom's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge for the period during which the faults in transmission occur.
- 2.5.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.5.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Liabilities of the Company (Cont'd.)

2.5.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer or Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.6 Use of Recording Devices

Customers and Authorized Users who use recording devices do so at their own risk. A Customer or Authorized User may only use a recording device if the Customer or Authorized User complies with the requirements of this section and only if the Customer or Authorized User is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

2.6.1 A Customer or Authorized User may record a conversation if the Customer or Authorized User obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.

2.6.2 A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversion that a recording device is being used.

2.6.3 The requirements of 2.6.1 and 2.6.2 are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS (CONT'D.)

2.7 Taxes, Surcharges and Utility Fees

All state and local taxes, including but not limited to gross receipts taxes, sales taxes, and municipal utilities taxes are listed as separate line items and are not included in the rates listed in this tariff.

2.8 Obligations of the Aggregator

When service is provided to the transient public through an Aggregator, the Aggregator must post on or near the telephone instrument in plain view of Consumers:

- 2.8.1 the name, address and toll-free telephone number of the Company;
- 2.8.2 a written disclosure that the rates for all operator- assisted calls are available on request, and that Consumers have a right to obtain access to the interstate common carrier of their choice and may contact their preferred interstate common carriers for information on accessing that carrier's service using that telephone; and
- 2.8.3 the name and address of the enforcement division of the Common Carrier Bureau of the Commission, to which the Consumer may direct complaints regarding operator services.

Aggregators must ensure that each of its telephones presubscribed to the Company allows the Consumer to use "800" and "950" access code number to obtain access to the provider of operator services desired by the Consumer.

No charge by the Aggregator to the Consumer for using an "800" or "950" access code number, or any other access code number, may be greater than the amount the Aggregator charges for calls placed using the presubscribed provider of operator services.

Aggregators must comply with any access requirements or rules that the Commission sets forth.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS (CONT'D.)

2.9 Payment for Service

- 2.9.1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by EarthLink Business. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within sixty (60) days after receipt of bill. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 2.9.2 All applicable taxes will be billed to the Customer unless the Customer can demonstrate to the Company's satisfaction that the Customer is collecting the applicable taxes from its customers.
- 2.9.3 In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a late fee on the unpaid charges.
- 2.9.5 The Company charges a late payment fee accruing at a rate of one-and-one half percent (1.5%) per month on payments overdue thirty days past the due date. Such late fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.
- 2.9.6 The Company reserves the right to assess a charge of \$15.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS (CONT'D.)

2.10 Deposits

2.10.1 Each applicant for service will be required to establish credit. Any applicant whose credit has not been established to the sole and exclusive satisfaction of the Company may be required to make a deposit to be held as a guarantee of payment of charges. An existing Customer may be required to make a deposit or increase a deposit presently held. The deposit may be held for as long as the financial condition or credit worthiness of the Customer is considered to be unsatisfactory to the Company.

2.10.2 The fact that a deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

2.10.3 Interest on a cash deposit will be paid to a Customer for the period that the cash deposit is held by the Company. The interest rate used will be simple interest at the rate of six percent (6%) annually, unless a different rate has been established by the appropriate legal authority in the state where the Customer is billed.

2.11 Advance Payments

The Company reserves the right to require an advance payment from a Customer instead of, or in addition to, a deposit. The advance payment shall be in amount equal to or less than two months estimated billing.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS (CONT'D.)

2.12 Interconnection with Other Carriers

Service furnished by EarthLink Business may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer or Subscriber is responsible for all charges billed by other carriers for use in connection with EarthLink Business' service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer or Subscriber.

2.13 Refusal or Discontinuance by Company

EarthLink Business may refuse or discontinue service for non-compliance with and/or violation of any Federal, State or municipal law, ordinance or regulation pertaining to telephone service. Service may also be discontinued or refused for the following conditions:

- 2.13.1 For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- 2.13.2 For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations.
- 2.13.3 For non-payment of bills for telephone service 30 days after bill rendering. Customer will be given written notice at least one week in advance of disconnection.
- 2.13.4 Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.13.5 Without notice in the event of tampering with the equipment furnished and owned by the Company.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS (CONT'D.)

2.13 Refusal or Discontinuance by Company (Cont'd.)

2.13.6 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.13.7 When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.13.8 Travel Card numbers and Authorization Codes are issued only by DeltaCom to its Customers and may not be sold or otherwise distributed without the written consent of the Carrier. Any unauthorized or unlawful use of such numbers or authorization codes will result in the immediate termination of the service without notice. The Carrier may block access to overseas points when fraudulent or unlawful use is substantial.

2.14 Inspection, Testing and Adjustment

Upon reasonable notice, the services provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2 - REGULATIONS (CONT'D.)

2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.5 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined in this tariff since the Customer has the option of using the long distance network via local exchange company access.

2.16 Cancellation of Application for Service

No charge applies when the applicant cancels an application for service prior to the start of installation or special construction.

When an applicant cancels an application for service after the start of installation or special construction, the applicant shall pay a cancellation fee which is the lesser of 1) the costs incurred by the Carrier, or 2) the charge for the minimum period of the service ordered, plus applicable installation charges.

DeltaCom, Inc.
d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309
Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 17

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION

3.1 General

Rates for service may vary by time-of-day, day of week, call type, mileage, volume, and/or term commitments. Usage rates, per-call service charges, monthly fees and installation charges may apply. Unless otherwise indicated in the product description, individual calls are billed in full minute increments.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.2 Calculation of Distance

Usage charges are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers.

All calls are billed from the End User's serving wire center to the terminating point serving wire center. If a call must be transferred to another carrier for completion such that the mileage would be calculated otherwise, the End User will be informed that the rates for the call may not reflect the rates from the actual originating location and the End User must consent to the transfer.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

Step 1 Obtain the "V" and "H" coordinates for the originating point and the destination point.

Step 2 Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3 Square the differences obtained in Step 2.

Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.3 Service Availability

Operator Assisted calling, Calling Card and Travel Card Services are available from originating stations throughout the contiguous United States.

All other services are available from any location where domestic interexchange service is provided by the DeltaCom on a presubscription basis.

3.4 Per-minute Charges - Applicable Rate Periods

Applicable rate periods (Day, Evening, Night and Weekend) are indicated in the chart below:

Day Rate Period: Monday through Friday, 8:00 AM to 5:00 PM*

Evening Rate Period: Sunday through Friday, 5:00 PM to 11:00 PM*

Night Rate Period: All days, 11:00 PM to 8:00 AM*

Weekend Rate Period: Saturday 8:00 AM to Sunday 5:00 PM*

Holiday Rate Period: Company recognized holidays 8:00 AM to 5:00 PM*

* To, but not including

DeltaCom, Inc.
d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309
Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 20

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.5 Recognized Holidays

For the following holidays the Evening Rate Period rates apply, unless a lower rate would normally apply:

| | |
|------------------|------------------------|
| New Year's Day | Labor Day |
| Thanksgiving Day | Independence Day |
| Christmas Day | As federally observed. |

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.6 Call Charges

- 3.6.1 Long distance usage charges are based on the actual usage of the Company's network. Chargeable time for Operator Station, Calling Card, and Travel Card calls begins when the calling and the called station are connected. Chargeable time for Person-to-Person calls begins when the connection is made between the calling person and the particular person, department, or extension specified or an agreed upon alternate.
- 3.6.2 Chargeable time ends when the calling service point terminates, thereby releasing the network connection. If the called party hangs up but the calling number does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- 3.6.3 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute.
- 3.6.4 Unless otherwise specified in this tariff, usage is measured and rounded to the higher full minute for billing purposes.
- 3.6.5 The Company will not bill for unanswered calls in areas where equal access is available. The Company will not knowingly bill for unanswered calls in areas where equal access is not available.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.7 DeltaCom Long Distance Service

The Company's service is provided for use by presubscribed Customers or Authorized Users. Operator Services and billing options are available to Customers, Authorized Users and End Users at presubscribed locations and locations served by Aggregators subscribing to DeltaCom service. Service is offered under this tariff to Customers throughout the contiguous United States for interstate calling. Calls are routed over the Company's resold transmission and switching facilities to any valid NPA-NXX in the United States.

Calls are measured as described in Section 3.2 of this tariff and rated based on time-of-day, call duration and mileage. Per-minute usage sensitive charges and applicable per-call operator service charges and surcharges apply.

The Company retains the right to limit the combination of usage charges, service charges and surcharges to insure that the resulting charges per call are just and reasonable in the judgment of the Company and within benchmarks, guidelines or rate caps established by the FCC.

3.7.1 Description of Call Types

Direct Dialed Call - A service whereby the End User dials all of the digits necessary to route the call without operator assistance. Call charges are billed to the originating line.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a telephone company-issued calling card without any operator assistance.

Operator Station Call - A service whereby an End User places a station to station call which is completed and/or billed with assistance of a DeltaCom operator.

DeltaCom, Inc.
d/b/a EarthLink Business
1375 Peachtree Street, Level A
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Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 23

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.7 DeltaCom Long Distance Service, (cont'd.)

3.7.1 Description of Call Types, (cont'd.)

Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. A person-to-person call may be billed to the called party, a third number, or calling card.

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.7 DeltaCom Long Distance Service, (cont'd.)

3.7.2 Application of Service Charges and Surcharges

| Type of Call | Operator Service Charge | Operator Dialed Surcharge |
|---------------------------------------------------------------------------------------------------------------------|-------------------------|---------------------------|
| Customer Dialed Calling Card | Yes | No |
| Operator Station (customer dialed 0+) collect, billed to third number or to a commercial credit card | Yes | No |
| Operator Station (operator dialed, 00-) collect, billed to third number or to a commercial credit card | Yes | Yes |
| Operator Station (operator dialed, 00-) billed to a calling card | Yes | No |
| Person to Person (customer dialed 0+) collect, billed to third number, calling card or to a commercial credit card. | Yes | No |
| Person to Person (operator dialed, 00-) collect, billed to third number or to a commercial credit card | Yes | Yes |
| Person to Person (operator dialed, 00-) billed to a calling card | Yes | No |
| Directory Assistance with call completion (operator dialed, 00-) | Yes | Yes |
| Directory Assistance with call completion (customer dialed 0+) | Yes | No |

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.8 Operator Services

The following rate tables reflect six possible options, labeled Option 1 through Option 6, which are available for the customer to choose from for Operator Services. The Customer chooses which option rate table with accompanying surcharges is desired. All rate table options may have a property imposed fee added.

The following rate table reflects DeltaCom's standard interstate rates. These rates reflect time-of-day discounts.

Option 1

| Mileage | Day | | Evening | | Night/Weekend | |
|-----------|---------|------------|---------|------------|---------------|------------|
| | Initial | Additional | Initial | Additional | Initial | Additional |
| 1-10 | \$0.32 | \$0.27 | \$0.25 | \$0.20 | \$0.22 | \$0.17 |
| 11-22 | \$0.34 | \$0.29 | \$0.26 | \$0.21 | \$0.23 | \$0.18 |
| 23-55 | \$0.38 | \$0.33 | \$0.27 | \$0.21 | \$0.24 | \$0.19 |
| 56-124 | \$0.38 | \$0.33 | \$0.27 | \$0.22 | \$0.24 | \$0.19 |
| 125-292 | \$0.39 | \$0.34 | \$0.27 | \$0.22 | \$0.24 | \$0.19 |
| 293-430 | \$0.39 | \$0.34 | \$0.28 | \$0.23 | \$0.25 | \$0.20 |
| 431-925 | \$0.39 | \$0.34 | \$0.29 | \$0.24 | \$0.25 | \$0.20 |
| 926-1910 | \$0.40 | \$0.35 | \$0.31 | \$0.26 | \$0.36 | \$0.21 |
| 1911-3000 | \$0.40 | \$0.35 | \$0.32 | \$0.27 | \$0.27 | \$0.22 |
| 3001-4250 | \$0.41 | \$0.36 | \$0.32 | \$0.27 | \$0.27 | \$0.22 |
| 4251-9999 | \$0.43 | \$0.38 | \$0.33 | \$0.28 | \$0.28 | \$0.23 |

| Type of Call | Surcharge |
|------------------------|-----------|
| 1. Person to Person | \$4.90 |
| 2. Third Number Billed | \$2.35 |
| 3. Credit Card Billed | |
| Automated | \$0.80 |
| Operator Assisted | \$2.25 |
| Major Credit Card | \$2.25 |
| 4. Collect | \$2.25 |
| 5. Sent Paid Non-coin | \$2.30 |

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SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.8 Operator Services (Cont'd.)

The following rate table reflects DeltaCom's standard interstate rates with no time-of-day discounts.

Option 2

| Mileage | Day | | Evening | | Night/Weekend | |
|-----------|---------|------------|---------|------------|---------------|------------|
| | Initial | Additional | Initial | Additional | Initial | Additional |
| 1-10 | \$0.32 | \$0.27 | \$0.32 | \$0.27 | \$0.32 | \$0.27 |
| 11-22 | \$0.34 | \$0.29 | \$0.34 | \$0.29 | \$0.34 | \$0.29 |
| 23-55 | \$0.38 | \$0.33 | \$0.38 | \$0.33 | \$0.38 | \$0.33 |
| 56-124 | \$0.38 | \$0.33 | \$0.38 | \$0.33 | \$0.38 | \$0.33 |
| 125-292 | \$0.39 | \$0.34 | \$0.39 | \$0.34 | \$0.39 | \$0.34 |
| 293-430 | \$0.39 | \$0.34 | \$0.39 | \$0.34 | \$0.39 | \$0.34 |
| 431-925 | \$0.39 | \$0.34 | \$0.39 | \$0.34 | \$0.39 | \$0.34 |
| 926-1910 | \$0.40 | \$0.35 | \$0.40 | \$0.35 | \$0.40 | \$0.35 |
| 1911-3000 | \$0.40 | \$0.35 | \$0.40 | \$0.35 | \$0.40 | \$0.35 |
| 3001-4250 | \$0.41 | \$0.36 | \$0.41 | \$0.36 | \$0.41 | \$0.36 |
| 4251-9999 | \$0.43 | \$0.38 | \$0.43 | \$0.38 | \$0.43 | \$0.38 |

| Type of Call | Surcharge |
|------------------------|-----------|
| 1. Person to Person | \$4.90 |
| 2. Third Number Billed | \$2.75 |
| 3. Credit Card Billed | |
| Automated | \$1.30 |
| Operator Assisted | \$2.75 |
| Major Credit Card | \$2.75 |
| 4. Collect | \$2.50 |
| 5. Sent Paid Non-Coin | \$2.50 |

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SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.8 Operator Services (Cont'd.)

Option 3

| Mileage | Day | | Evening | | Night/Weekend | |
|-----------|---------|------------|---------|------------|---------------|------------|
| | Initial | Additional | Initial | Additional | Initial | Additional |
| 1-10 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 11-22 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 23-55 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 56-124 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 125-292 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 293-430 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 431-925 | \$0.38 | \$0.38 | \$0.38 | \$0.38 | \$0.38 | \$0.38 |
| 926-1910 | \$0.40 | \$0.40 | \$0.40 | \$0.40 | \$0.40 | \$0.40 |
| 1911-3000 | \$0.42 | \$0.42 | \$0.42 | \$0.42 | \$0.42 | \$0.42 |
| 3001-4250 | \$0.47 | \$0.47 | \$0.47 | \$0.47 | \$0.47 | \$0.47 |
| 4251-9999 | \$0.50 | \$0.50 | \$0.50 | \$0.50 | \$0.50 | \$0.50 |

| Type of Call | Surcharge |
|------------------------|-----------|
| 1. Person to Person | \$4.90 |
| 2. Third Number Billed | \$2.75 |
| 3. Credit Card Billed | |
| Automated | \$1.30 |
| Operator Assisted | \$2.50 |
| Major Credit Card | \$2.50 |
| 4. Collect | \$2.50 |
| 5. Sent Paid Non-Coin | \$2.50 |

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SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.8 Operator Services (Cont'd.)

Option 4

| Mileage | Day | | Evening | | Night/Weekend | |
|-----------|---------|------------|---------|------------|---------------|------------|
| | Initial | Additional | Initial | Additional | Initial | Additional |
| 1-10 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 11-22 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 23-55 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 56-124 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 125-292 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 293-430 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 431-925 | \$0.38 | \$0.38 | \$0.38 | \$0.38 | \$0.38 | \$0.38 |
| 926-1910 | \$0.40 | \$0.40 | \$0.40 | \$0.40 | \$0.40 | \$0.40 |
| 1911-3000 | \$0.42 | \$0.42 | \$0.42 | \$0.42 | \$0.42 | \$0.42 |
| 3001-4250 | \$0.47 | \$0.47 | \$0.47 | \$0.47 | \$0.47 | \$0.47 |
| 4251-9999 | \$0.50 | \$0.50 | \$0.50 | \$0.50 | \$0.50 | \$0.50 |

| Type of Call | Surcharge |
|------------------------|-----------|
| 1. Person to Person | \$4.90 |
| 2. Third Number Billed | \$2.75 |
| 3. Credit Card Billed | |
| Automated | \$1.55 |
| Operator Assisted | \$2.50 |
| Major Credit Card | \$2.75 |
| 4. Collect | \$2.50 |
| 5. Sent Paid Non-Coin | \$2.50 |

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SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.8 Operator Services (Cont'd.)

Option 5

| Mileage | Day | | Evening | | Night/Weekend | |
|-----------|---------|------------|---------|------------|---------------|------------|
| | Initial | Additional | Initial | Additional | Initial | Additional |
| 1-10 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 11-22 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 23-55 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 56-124 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 125-292 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 293-430 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 | \$0.35 |
| 431-925 | \$0.38 | \$0.38 | \$0.38 | \$0.38 | \$0.38 | \$0.38 |
| 926-1910 | \$0.40 | \$0.40 | \$0.40 | \$0.40 | \$0.40 | \$0.40 |
| 1911-3000 | \$0.42 | \$0.42 | \$0.42 | \$0.42 | \$0.42 | \$0.42 |
| 3001-4250 | \$0.47 | \$0.47 | \$0.47 | \$0.47 | \$0.47 | \$0.47 |
| 4251-9999 | \$0.50 | \$0.50 | \$0.50 | \$0.50 | \$0.50 | \$0.50 |

| Type of Call | Surcharge |
|------------------------|-----------|
| 1. Person to Person | \$4.90 |
| 2. Third Number Billed | \$2.75 |
| 3. Credit Card Billed | |
| Automated | \$1.75 |
| Operator Assisted | \$2.50 |
| Major Credit Card | \$2.75 |
| 4. Collect | \$2.50 |
| 5. Sent Paid Non-Coin | \$2.50 |

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SPECIALIZED COMMON CARRIER SERVICE

SECTION 3 - SERVICE AND RATE DESCRIPTION (CONT'D.)

3.8 Operator Services (Cont'd.)

Option 6

| Mileage | Day | | Evening | | Night/Weekend | |
|-----------|---------|------------|---------|------------|---------------|------------|
| | Initial | Additional | Initial | Additional | Initial | Additional |
| 1-10 | \$0.32 | \$0.27 | \$0.32 | \$0.27 | \$0.32 | \$0.27 |
| 11-22 | \$0.34 | \$0.29 | \$0.34 | \$0.29 | \$0.34 | \$0.29 |
| 23-55 | \$0.38 | \$0.33 | \$0.38 | \$0.33 | \$0.38 | \$0.33 |
| 56-124 | \$0.38 | \$0.33 | \$0.38 | \$0.33 | \$0.38 | \$0.33 |
| 125-292 | \$0.39 | \$0.34 | \$0.39 | \$0.34 | \$0.39 | \$0.34 |
| 293-430 | \$0.39 | \$0.34 | \$0.39 | \$0.34 | \$0.39 | \$0.34 |
| 431-925 | \$0.39 | \$0.34 | \$0.39 | \$0.34 | \$0.39 | \$0.34 |
| 926-1910 | \$0.40 | \$0.35 | \$0.40 | \$0.35 | \$0.40 | \$0.35 |
| 1911-3000 | \$0.40 | \$0.35 | \$0.40 | \$0.35 | \$0.40 | \$0.35 |
| 3001-4250 | \$0.41 | \$0.36 | \$0.41 | \$0.36 | \$0.41 | \$0.36 |
| 4251-9999 | \$0.43 | \$0.38 | \$0.43 | \$0.38 | \$0.43 | \$0.38 |

Type of Call Surcharge

| | | |
|----|---------------------|--------|
| 1. | Person to Person | \$4.90 |
| 2. | Third Number Billed | \$2.35 |
| 3. | Credit Card Billed | |
| | Automated | \$0.80 |
| | Operator Assisted | \$2.25 |
| | Major Credit Card | \$2.25 |
| 4. | Collect | \$2.25 |
| 5. | Sent Paid Non-Coin | \$2.30 |

** In addition to the rates and surcharges in Options 1 through 6 above, a property imposed fee (PIF) of \$1.50 may be added per call.

*** Cellular Service Charges and Surcharges Additional charges and surcharges may apply to Options 1 through 6 above when the customer utilizes certain applicable cellular services to access the Company's operator services.

DeltaCom, Inc.
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FCC Informational Tariff
Original Page 31

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

A Directory Assistance charge applies to all calls made from points within the contiguous United States to interstate Directory Assistance. Up to two requests for listings within the area code dialed may be made on each call to Directory Assistance. The Directory Assistance charge applies whether or not the requested telephone number is provided. When Directory Assistance personnel complete a call to a requested telephone number, appropriate Service Charges as listed in 3.7.3 above also apply. Directory Assistance is available to Customers of any outbound DeltaCom calling plans when Switched Access lines are used to originate calls.

All STATES:

Directory Assistance Charge

Per Call \$1.95

DeltaCom, Inc.
d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309
Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 32

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 5 - PROMOTIONS

5.1 Promotions - General

From time to time DeltaCom will, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for eligible Customers of target products for a limited duration, not to exceed 90 days. Such promotions will be made available to all similarly situated Customers in the target market area.

5.2 Demonstration Calls

From time to time DeltaCom will demonstrate its services by providing free test calls of up to fifteen minutes duration over its network.

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SPECIALIZED COMMON CARRIER SERVICE

SECTION 6 - COMMISSIONS, SURCHARGES AND FEES

6.1 Commissions

No commissions are collected from the End User in addition to the charges specified in Section 3 and Section 6.2 of this tariff.

6.2 Aggregator Surcharges

An optional location surcharge may be collected by DeltaCom or its billing agent on behalf of the Aggregator. The Company retains the right to limit the combination of usage charges, service charges and surcharges to insure that the resulting charges per call are just and reasonable in the judgment of the Company and within benchmarks, guidelines or rate caps established by the FCC.

| | |
|-----------|--------|
| Surcharge | \$1.50 |
|-----------|--------|

6.3 Fees

No fees are collected from the End User in addition to the charges specified in Sections 3 and Section 6.2 of this tariff.

DeltaCom, Inc.
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Issued By: Vice President, Tax

FCC Informational Tariff
Original Page 34

Issued: October 20, 2011

Effective: October 21, 2011

SPECIALIZED COMMON CARRIER SERVICE

SECTION 7 - ESTIMATES OF TRAFFIC

7.1 Annual Estimated Minutes

The following table shows the number of operator service minutes estimated on an annual basis for each of the Rate Schedules in Section 3 of this tariff.

Estimated Minutes

1,000,000