

RESALE COMMON CARRIER SERVICE

SECTION A - DEFINITION OF TERMSACCESS LINE

A dedicated arrangement from the local telephone company or common carrier which connects a customer location to Carrier's location or switching center.

ACCOUNT CODE

A three (3) digit code entered by the caller to associate the telephone call with a particular department, project, cost center or client.

AUTHORIZATION CODE

A numerical code, one or more of which are assigned to a customer, to enable the Carrier to identify use of service on the customer's account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his account.

BASIC SERVICE

The Carrier's message toll service offered to residential and commercial or business customers under this tariff.

CARRIER

Teleconnect Long Distance Services & Systems Company (Teleconnect), or any successor entity, or Telecom*USA, unless specifically stated otherwise.

CASUAL CALLER

Denotes any person who uses Company service from an equal access end office who does not have a current account with the Company for service subject to this tariff, to include: (i) any person who has not established an account with the Company who places calls over the Company's network from an equal access area; (ii) any presubscribed customer located in an equal access area who has either voluntarily terminated his Company account or has had his Company account terminated in accordance with the terms and conditions set forth in Sections B-5 and B-10; and (iii) new or allocated customers whose accounts are not yet established in the Company's billing system.

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SECTION A - DEFINITION OF TERMS (Continued)CHARGEABLE TIME

For billing purposes calls are charged for from the time the connection between the calling party and the called party is established. connection is deemed to have been established upon hardware detected answer supervision signaling or upon software detected (voice activated) answer supervision. The time at the beginning of each minute of the connection determines the applicable rate period. Chargeable time ends when the calling station hangs up and the carrier receives a disconnect signal from the local telephone company including call processing time not to exceed .3 of one minute. If the called party hangs up but the calling party does not, billing stops when the connection is released by automatic timing equipment in the network. See Section D, paragraph 1. c. regarding billing for calls which are allowed to ring or to answer busy for an extended period but are unanswered.

COMMERCIAL SERVICE

A switched network service which provides for dial station originations for which the subscriber pays a rate that is described as a business or commercial rate in the applicable local exchange service tariff for switched service.

COMPANY

Teleconnect Long Distance Services & Systems Company (Teleconnect), or any successor entity, or Telecom*USA, unless specifically stated otherwise.

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RESALE COMMON CARRIER SERVICE

SECTION A - DEFINITION OF TERMS (Continued)CUSTOMER OR SUBSCRIBER (Continued)CUSTOMER OR SUBSCRIBER

The person, firm, corporation or other entity which orders service -- either for its own use, as a resale carrier, or as a non-profit manager of a sharing group -- and which is responsible for the payment of all charges and for compliance with Teleconnect, Inc., tariff regulations. The term "customer" also includes a person, firm, corporation or other entity that: (1) has not presubscribed to Teleconnect, Inc. service, but accesses Teleconnect, Inc. service by dialing any Teleconnect, Inc. carrier identification code; (2) makes telephones available to the public or to transient users of its premises through which Teleconnect, Inc. service is accessible by the public by the dialing any Teleconnect, Inc. carrier identification code, e.g., a private payphone provider; (3) has not presubscribed to Teleconnect, Inc. service, but accepts charges for a collect or third party call carried by Teleconnect, Inc.; (4) charges a call to a Local Exchange Carrier or Telecom Canada calling card or to a commercial credit card at a phone presubscribed to Teleconnect, Inc. or at a phone not presubscribed to Teleconnect, Inc. but for which Teleconnect, Inc. service was accessed by dialing any Teleconnect, Inc. carrier identification code; (5) remains presubscribed to Teleconnect, Inc. service after its account(s) are removed from Teleconnect, Inc.'s billing system, subsequently continues to use Teleconnect, Inc.'s network, and is billed by a local exchange carrier, the Company, or its agents for such use. For billing purposes, a customer is considered to be an account; or (6) uses Teleconnect service (i) before Teleconnect receives and successfully acts upon information essential to provide billing information to the Teleconnect customer upon whom the person, firm, corporation or other entity using service relies for the acquisition of telecommunications service; or (ii) after the service disconnection of a Teleconnect customer upon whom the person, firm, corporation or other entity using service was reliant for the acquisition of telecommunications service.

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RESALE COMMON CARRIER SERVICE

SECTION A - DEFINITION OF TERMS (Continued)OFF NET (DIAL UP) ACCESS LINE (ONAL)

A circuit which allows the customer to access the Carrier's long distance network by dialing a local 7-digit number.

POINT OF DESTINATION

The telephone number called.

POINT OF ORIGINATION

The station (telephone) from which the customer initiates a call through the Carrier's switch.

PREMISES

The space designated by the customer as his residence or place of business for termination of the carrier's service.

RECOGNIZED HOLIDAYS

New Years Day, July 4, Labor Day, Thanksgiving Day and Christmas Day.

RESIDENTIAL SERVICE

A switched network service which provides for dial station originations for which the subscriber pays a rate that is described as a residential, non-commercial, or non-business rate in the applicable local exchange service tariff for switched service.

VOLUME BILLING DISCOUNTS

For certain service offerings the Carrier may provide discounts based upon monthly usage billing volume. Such discounts may be cumulative or incremental in nature.

Cumulative discounting applies a usage level discount to total usage billed.

Incremental discounting applies specific discounts to each level of usage billed.

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