
RESALE COMMON CARRIER SERVICE

SECTION C
SERVICE DESCRIPTION1. Types of Service:

The Carrier furnishes Basic Direct Dialing Service (Basic Service or Interim Dial-1 Service) long distance services to Residential Service and Commercial Service customers. One authorization code is furnished with the service. Additional authorization codes are provided at rates shown in Section D, Rates and Charges. Each customer is billed individually for each call placed through the Carrier since the previous month's billing. Each call is measured and billed per minute or fraction thereof based upon the chargeable time as described in Section A. Fractional minutes are rounded up to the next minute. The minimum length of call is one minute. See Section D, Rates and Charges, for the applicable rate schedules.

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SERVICE DESCRIPTION2. Accessing Service:

Basic Service is a one way dial in-dial out, multipoint telecommunications service allowing the customer to originate calls through Carrier-provided access lines. Other than with travel service, the Carrier's customers may originate calls only in the city or cities where they have an active account. Access to the Carrier may differ dependent upon the type of exchange access service provided by the local exchange telephone company to the Carrier.

a) In local exchange areas where central office facilities provide Feature Group D equal access (and the Carrier subscribes to equal access), the customer who has established an account(s) with the Carrier may access service on a direct dial, or "Touch One" basis, or if not presubscribed to the Carrier, by dialing the Carrier's equal access number, 1010087, then the area code and the telephone number desired.

b) In local exchange areas where the Carrier utilizes Feature Group B local exchange access, the customer may access the Carrier by dialing 950-1087 and entering his or her authorization code followed by the area code and telephone number desired.

c) In local exchange areas where the Carrier utilizes Feature Group A local access, the customer will access service by dialing a seven (7) digit access number. When the call is acknowledged, a second tone will be heard. The customer must then key in his or her authorization code, followed by the area code and telephone number desired.

d) Customers may originate calls through Travel Saver service by dialing the Carrier's 1-800 travel access number when away from the normal local exchange calling area. After connection, the customer may originate calls by dialing his or her authorization code and then the area code and telephone number desired. These calls can originate from any telephone in the contiguous U.S., Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

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SERVICE DESCRIPTION (Continued)3. Locations of Service:

a) Basic Service or Interim Dial-1 Service is available by accessing the Carrier in the following cities:

Albany, GA	Cary, NC
Albemarle, NC	Chapel Hill, MD
Alexandria, VA	Chapel Hill, NC
Anderson, NC	Charleston, SC
Anderson, SC	Charleston, TN
Anniston, AL	Charlotte, NC
Apex, NC	Charlottesville, VA
Arlington, VA	Chattanooga, TN
Asheboro, NC	China Grove, NC
Asheville, NC	Christiansburg, VA
Athens, GA	Claremont, NC
Atlanta (Metro Area), GA	Clemson, SC
Augusta, GA	Cleveland, TN
Belmont, NC	Clifton Forge, VA
Berwyn, MD	Clinton, SC
Bessemer, NC	Colesville, MD
Birmingham, AL	Columbia, SC
Blowing Rock, NC	Columbus, GA
Boone, NC	Concord, NC
Bowie, MD	Conway, SC
Bowling Green, VA	Culpepper, VA
Burlington, NC	Dahlgren, VA
Cartersville, GA	Dale City, VA

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Dalton, GA	Greenville, NC
Danville, VA	Greenville, SC
Davidson, NC	Greenwood, SC
Decatur, AL	Hampton, VA
Dulles, VA	Harrisonburg, VA
Durham, NC	Hartwell, GA
Elkin, NC	Hickory, NC
Ellenboro, NC	High Point, NC
Emporia, VA	Hyattsville, MD
Falls Church, VA	Kings Mountain, NC
Fayetteville, NC	LaGrange, GA
Florence, SC	Lancaster, SC
Forest City, NC	Landover, MD
Fort Mill, SC	Lanham, MD
Franklin, VA	Lannett, AL
Fredericksburg, VA	Laurinburg, NC
Gadsden, AL	Leesburg, VA
Gaffney, SC	Lenoir, NC
Gainsville, GA	Lexington, NC
Gaithersburg, MD	Lexington, VA
Gastonia, NC	Liberty, SC
Germantown, MD	Lincolnton, NC
Gloucester, VA	Locust, NC
Goldsboro, NC	Lowell, NC
Great Bridge, VA	Lynchburg, VA
Greensboro, NC	Macon, GA

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Manassas, VA	Savannah, GA
Monroe, NC	Selma, NC
Montrose, MD	Seneca, SC
Mooreville, NC	Shelby, NC
Morganton, NC	Shipps Corner, VA
Mount Airy, NC	Silver Spring, MD
Mount Olive, NC	Smithfield, VA
Myrtle Beach, SC	Spartanburg, SC
Newberry, SC	Spruce Pine, NC
Newman, GA	Stanley, NC
Norfolk, VA	Statesville, NC
Norton, VA	Staunton, VA
Oakdale, MD	Suitland, MD
Occoquan, VA	Taylorsville, NC
Old Church, VA	Temple Hills, MD
Onancock, VA	Thomasville, NC
Oxon Hill, MD	Toccoa, GA
Petersburg, VA	Tuscaloosa, AL
Phenix City, AL	Valdosta, GA
Pickens, SC	Virginia Beach, VA
Raleigh, NC	Walhalla, SC
Reidsville, NC	Warbaw, VA
Richmond, VA	Washington, DC
Roanoke, VA	Waynesboro, VA
Rock Hill, SC	Wendell, NC
Rockville, MD	West Point, GA
Rocky Mount, VA	Westminster, SC
Rome, GA	Williamsburg, VA
Ruffin, NC	Wilson, NC
Rutherfordton, NC	Wilmington, NC
Salem, VA	Winchester, VA
Salisbury, NC	Winston-Salem, NC
	Zebulon, NC

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SERVICE DESCRIPTION (Continued)3. Locations of Service (Continued):

b) Service is available by dialing the Carrier's 1-800 travel service number from any exchange.

4. Directory Assistance

An undiscountable charge will be applied to each call for information as to any telephone number in those international locations listed in Section D.

The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. In addition, Directory Assistance calls will not count toward, nor be calculated as part of, the Volume Discounts offered in Section D. Directory Assistance calls may be placed with the assistance of an operator. They may not be billed to commercial credit cards.

A credit allowance will be given, the charge that would otherwise apply will be waived, when (1) the customer experiences poor transmission or is cut-off during the call to Directory Assistance, (2) the customer is given an incorrect telephone number by the Directory Assistance operator, or, (3) the customer has inadvertently misdialed and has reached Directory Assistance for the wrong country code. To obtain such a credit/waiver, the customer must notify his or her Customer Service Representative.

5. 1010220 Calling: The provisions of Section D-3 apply.

6. 1010321 Calling: The provisions of Section D-2 apply.

7. 1010987 Calling: The provisions of Section D-4 apply.

8. Casual Calling Service: The provisions of Section D-5 apply.

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