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3. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to End Users who obtain Local Telephone Service from the Telephone Company under its General and/or Local Exchange tariffs.

3.1 End User Subscriber Line Charge3.1.1 General Description

End User Access provides for the use by an End User of an End User common line (subscriber line). Use of a subscriber line is provided twenty-four (24) hours a day, seven (7) days a week.

3.1.2 Undertaking of the Telephone Company

The Telephone Company will provide use of a subscriber line at End User Access rates and charges as set forth in Section 15, following.

Use of a subscriber line by an End User in connection with interstate Access Services provided under this tariff. Such use will be provided when the End User obtains local Telephone Exchange Service.

3.1.3 Rate Regulations

- (A) Each End User of Local Exchange Service will be charged an End User Access Charge. End User Access Charges will be billed in advance.
- (B) End User Subscriber Line-Primary Residential and Single Line Business rates, as set forth in Section 15 following, apply to the primary residential line at each service location. A residential line is a line classified as residential in the Telephone Company's General and/or Local Exchange Service Tariffs. Only one residential line at a given service location will be considered primary; all other residential lines at the same service location will be considered non-primary. The primary residential line will be the first line installed at a given location, unless the end user designates a different line as primary.
- (C) End User Subscriber Line Non-Primary Residential/BRI ISDN rates, as set forth in Section 15 following, apply to all non-primary residential lines at each service location and to all Basic Rate Interface Integrated Services Digital Network lines provided to the end user under the Telephone Company's General and/or Local Exchange Service Tariffs.

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3. End User Access Service (Cont'd)3.1 End User Subscriber Line Charge (Cont'd)3.1.3 Rate Regulations (Cont'd)

- (D) End User Subscriber Line-Primary Residential and Single Line Business rates, as set forth in Section 15 following, apply if the End User pays a rate that is not described as a residential rate in the General and/or Local Exchange Service tariffs of the Telephone Company and does not obtain more than one such line from the same Telephone Company.
- (E) End User Subscriber Line-Multi-line Business rates, as set forth in Section 15 following, apply if the End User is provided with a payphone access line or with more than one business line in a state by the same Telephone Company under the business regulations of the General and/or Local Exchange Service tariffs of the Telephone Company. If the Telephone Company is the payphone access line's end user, the Telephone Company's payphone operations shall be charged the End User Subscriber Line-Multi-Line Business rate, as set forth in Section 15 following. End User Subscriber Line-Multi-Line Business rates are assessed to each DSO equivalent for Switched DS1 service provided under the General Exchange and/or Local Exchange Service tariffs of the Telephone Company.
- (F) End User Subscriber Line-Multi-line Business rates, as set forth in Section 15 following, apply if the End User is provided with Centrex CO or Centrex CO-like services under the General and/or Local Exchange Service tariffs of the Telephone Company. Centrex CO and Centrex CO-like services (1) are provided using switches located at Telephone Company central offices and (2) link Customer main stations to the Telephone Company switch with subscriber loops.
- (G) When the End User obtains Multi-party Service under the Telephone Company's General and/or Local Exchange Service tariffs, each End User is deemed to be a user of a subscriber line and will be charged the applicable rate for Multi-party Service as set forth in Section 15 following.

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3. End User Access Service (Cont'd)3.1 End User Subscriber Line Charge (Cont'd)3.1.3 Rate Regulations (Cont'd)

- (H) For each Local Exchange Service provided as Remote Call Forwarding Residential or Business Service, under the Telephone Company's General and/or Local Exchange Service tariffs, End User Access charges do not apply.
- (I) When an end user is provided a local residence exchange service by the telephone company, and if the residential local exchange rate for such end user is a reduced residential local exchange rate since the end user is eligible for a telephone lifeline assistance plan based upon a means test in accordance with Section 54.409 of the FCC Rules and Regulations, the applicable Subscriber Line-Residential rate in Section 15 following, for a single telephone line to the principal residence of such end user's household, shall be waived in full.
- (J) For each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Telephone Company serving wire center and the RCC's radio equipment, End User Access Charges do not apply. End User Access Charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes. This shall also include those Radio Common Carriers providing maritime service under Part 81 of the FCC Rules and Regulations.
- A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, as defined in Part 22 of the FCC Rules and Regulations which is not also in the business of providing land line local exchange telephone service.
- (K) For Primary Rare Interface Integrated Services Digital Network (PRI ISDN) local exchange service provided by the Telephone Company, the End User Subscriber Line – PRI ISDN rate applies. This rate is specified in Section 15, following.
- (L) Temporary Suspension of Service
- When an end user temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

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3. End User Access Service (Cont'd)3.2 Presubscribed Interexchange Carrier Charge (PICC)3.2.1 General Description

PICC is a monthly charge expressed in dollars and cents per line which is to recover CMT Revenues Per Line times the number of base period lines less revenues recovered through the End User Common Line charge established under § 69.152. The PICC is assessed on a per End User line basis to each Multi-Line Business End User's interLATA presubscribed carrier.

3.2.2 Rate Regulations

- (A) For Multi-Line Business end users who have selected a Presubscribed Interexchange) Carrier (PIC) described in Section 8.3.4, the PICC applies on a per presubscribed line basis. This Multi-Line Business PICC charge also applies when a telecommunication carrier has purchased local exchange service for resale. The type of PICC charge is based on the classification of the ultimate end user.

When an interexchange carrier is reselling MTS and/or MTS-type service(s) for Multi-Line Business customers, the reseller will be billed the PICC, unless other arrangements have been made.

If the Multi-Line Business end user line is not presubscribed to a primary interexchange carrier, the PICC will be assessed directly to the end user.

If the local exchange service is provided on a resold basis by a telecommunications carrier other than the Telephone Company, and the end user has not chosen a presubscribed interexchange carrier, the reseller will be assessed the PICC.

The PICC is assessed based on the number and type of lines that are presubscribed to an individual carrier. The types of lines for which PICC applies corresponds to the types of lines for which End User Common Line charges (described in Section 3) apply. The types of lines for which PICC applies are:

Multi-Line Business
Centrex

Regulations concerning the application of the PICC are contained in 3.2.2(B)-3.2.2(E).

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3. End User Access Service (Cont'd)3.2 Presubscribed Interexchange Carrier Charge (PICC) (Cont'd)3.2.2 Rate Regulations (Cont'd)

- (B) Multi-line Business PICC rates, as set forth in Section 15 following, apply if the End User is provided with more than one business line in a state by the same Telephone Company under the business regulations of the General and/or Local Exchange Service tariffs of the Telephone Company. Through September 30, 2003, the Multi-line Business PICC rate applies to all payphone access lines, regardless of whether more than one such line is provided to the same End User. Effective October 1, 2003, payphone access lines are not billed PICC.
- (C) Determination of the appropriate entity to be assessed the PICC for each End User line will be made at a single point in time each month. A survey will be conducted each month, on approximately the same date, to determine the interLATA presubscribed carrier for each End User line. The presubscribed carrier will be assessed the applicable PICC rate for each End User line which has an interLATA PIC, at the time of the monthly survey.
- (D) Centrex PICC rates, as set forth in Section 15 following, apply if the End User is provided with Centrex service by the Telephone Company under the regulations of the General and/or Local Exchange Service Tariffs of the Telephone Company.

Dormitory and ISDN-BRI lines are not billed PICC.

For all Centrex lines other than Dormitory and ISDN-BRI, the PICC rate is based on a ratio representing trunk equivalence. The Centrex PICC rate is calculated by dividing the Multi-Line Business PICC by nine. The Centrex PICC rate as set forth in Section 15 following applies to each such line provided in a Centrex service.

- (E) Each Primary Rate Interface ISDN (ISDN PRI) service will be assessed the PRI ISDN PICC, as set forth in Section 15 following.

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3. End User Access Service (Cont'd)3.2 Presubscribed Interexchange Carrier Charge (PICC) (Cont'd)3.2.3 Exceptions to Application of PICC

If the Multi-Line Business end user line does not have a presubscribed interexchange carrier, the PICC will be assessed directly to the end user. If the local exchange service is provided on a resold basis by a telecommunications carrier other than the Telephone Company, the reseller will be assessed the PICC for a non PIC situation.

If the Multi-Line Business end user line is presubscribed to a carrier that is reselling MTS and/or MTS-like service (access reseller), the PICC may be billed to one of its MTS service providers if both the reseller and the provider have furnished the Telephone Company with a letter of authorization. In this letter the reseller will accept such a billing and with this arrangement, the reseller must choose only one of its providers per state to be billed their PICC charges and will permit the provision to the provider of bill detail data necessary to verify the bill.

3.3 Line Port Rates3.3.1 General Description

The line port rate is a monthly charge to recover the cost of ISDN line ports and other line ports, to the extent these costs exceed the cost of a line port used for basic, analog service. The excess cost is recovered through the line port rate which is assessed directly to End Users of these ports on a monthly basis.

- (A) The BRI Line Port rate, as set forth in Section 15 following, will be assessed directly to End Users of BRI ISDN service. BRI ISDN is a local exchange service, provided under the Telephone Company's General and/or Local Exchange Service tariff. Each BRI ISDN line provides two "B" channels and one "D" channel. The BRI Line Port rate, as set forth in Section 15 following, will be assessed per individual line or trunk.
- (B) The PRI Line Port rate will be assessed directly to End Users or resellers of PRI ISDN Service. PRI ISDN can be found in the local service tariff. Each PRI ISDN Service provides 23 "B" channels and one "D" channel. The PRI Line Port rate, as set forth in Section 15 following, will be assessed per PRI ISDN service.
- (C) The line port rate will be billed in advance.

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3. End User Access Service (Cont'd)3.4 Payment Arrangements and Credit Allowances3.4.1 Payment of Rates, Charges and Deposits

The regulations as set forth in Section 2 apply to End User Access Services provided in this Section.

3.5 Universal Service Fund Recovery Charge

Pursuant to the Telecommunications Act of 1996, as implemented by the Federal Communications Commission, the Telephone Company is required to pay into a federally mandated Universal Service Fund by means of contribution factors assessed on the Telephone Company's interstate retail end user revenues. The Universal Service Fund provides federally subsidized affordable access to modern telecommunications and information services for schools, libraries, and rural health care facilities that meet specific eligibility standards, as well as providing support to subsidize basic telephone service in high cost areas and for low income subscribers.

The Telephone Company recovers its costs of contributing to the Universal Service Fund through the Universal Service Fund (USF) Recovery Charge element. The USF Recovery Charge is a percentage surcharge applied to the interstate charges which give rise to the Telephone Company's obligation. These services are any interstate services provided to an end user that are not resold, either individually or as part of a bundle of services, to another party.

The USF Recovery Charge will apply to End User Common Line Charges except for Lifeline customers. The USF Recovery Charge will apply to PICC charges billed directly to the end user. The USF Recovery Charge will also apply to Special Access charges billed to the end user. The USF Recovery charge will not apply to End User Common Line Charges, PICC charges, or Special Access charges that are billed to a reseller of local exchange service in connection with services offered for resale. The USF Recovery charge will not apply to PICC charges or Special Access charges that are billed to interexchange carriers.

The percentage to be applied for the USF Recovery Charge is set forth in Section 15, following.