

ACCESS SERVICE
CHECKSHEET

Title Page 1 and Pages 1 through 19-49 inclusive of this tariff are effective as of the date shown.

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REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)

(N)

The following publication is referenced in this tariff and may be obtained from the Internet Engineering Task Force (IETF), c/o Association Management Solutions, LLC, 48377 Fremont Blvd., Suite 117, Fremont, California 94538.

IETF RFC 4090

Issue Date May 2005

The following publication is referenced in this tariff and may be obtained from the International Communications Union, Place des Nations, 1211 Geneva 20, Switzerland.

ITU-TY.1731

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2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

Credit allowances are computed as follows:

- (1) Special Access Service other than Program Audio and Video, flat rated Switched Access Service and Ethernet Virtual Private Line rate elements (C)
(C)

For Special Access Services other than Program Audio and Video, flat rated Switched Access Service and Ethernet Virtual Private Line rate elements (i.e., Entrance Facility, Direct Trunked Transport, Multiplexing, UNI Port Connection, NNI Port Connection, EVC and QoS), no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues. (C)
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(C)

The monthly charges used to determine the credit shall be as follows:

(a) Two-point Services

For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions).

(b) Multipoint Services

For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel termination per customer designated premises, channel mileage and optional features and functions).

(c) Synchronous Optical Channel Service

For Synchronous Optical Channel Service the monthly charge shall be the total of all monthly rate element charges associated with that portion of the service which is inoperative, (i.e., Channel Termination, Channel Mileage, Customer Node and Customer Premises Port). When the facility provided via an Add/Drop Multiplexer is inoperative, the monthly charge shall be the total of all monthly charges associated with that portion of the service (i.e., Channel Termination, Channel Mileage and Central Office Port).

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2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Applies (Cont'd)

(4) Credit Allowances Cannot Exceed Monthly Rate

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any monthly rate for the service interrupted in any one monthly billing period.

(5) Ethernet Virtual Private Line

For Ethernet Virtual Private Line (EVPL) service, no credit allowance shall be allowed for an interruption of less than one minute. If covered facilities fail for one minute or more, the customer will be credited 100% of the monthly recurring charges associated with the interrupted facility.

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(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.

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7. Special Access Service7.1 General

Special Access Service provides a transmission path to connect customer designated premises*, directly, through a Telephone Company hub or hubs where bridging or multiplexing functions are performed, or to connect a customer designated premises and a WATS Serving Office or to connect a customer designated premises to an ADSL Access Service Connection Point. Special Access Service includes all exchange access not utilizing Telephone Company end office switches.

The connections provided by Special Access Service can be either analog or digital. Analog connections are differentiated by spectrum and bandwidth. Digital connections are differentiated by bit rate.

Special Access Service purchased from the provisions of this tariff may be commingled with unbundled network elements, where available, or unbundled network element combinations, where available, purchased pursuant to the Commission's Part 51 Interconnection Rules and in compliance with the Federal Communications Commission's Report and Order and Order on Remand and Further Notice of Proposed Rulemaking in CC Docket Nos. 01-338, 96-98 and 98-147, adopted February 20, 2003 and released August 21, 2003 (FCC 03-36). Unbundled elements and commingling are not available in designated rural CenturyLink Operating Companies where a 251 (f) exemption is in effect.

7.1.1 Channel Types

There are nine types of channels used to provide Special Access Services. Each type has its own characteristics. All are subdivided by one or more of the following: (C)

- Transmission specifications,
- Bandwidth,
- Speed (i.e., bit rate),
- Spectrum

Customers can order a basic channel and select from a list of those available transmission parameters and channel interfaces that they desire in order to meet specific communications requirements.

For purposes of ordering channels, each has been identified as a type of Special Access Service. However, such identification is not intended to limit a customer's use of the channel nor to imply that the channel is limited to a particular use. For example, if a customer's equipment is capable of transmitting voice over a channel that is identified as a Telegraph Service in this tariff, there is no restriction against doing so.

* Telephone Company Centrex CO and CO-like switches and packet switches included in Public Packet Switching Network (PPSN) Service are considered to be a customer designated premises for purposes of this tariff.

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7. Special Access Service (Cont'd)

7.1 General (Cont'd)

7.1.1 Channel Types (Cont'd)

Following is a brief description of each type of channel:

Telegraph Grade - a channel for the transmission of binary signals at rates of 0 to 75 baud or 0 to 150 baud.

Voice Grade - a channel for the transmission of analog signals within an approximate bandwidth of 300 to 3000 Hz.

Program Audio - a channel for the transmission of audio signals. The nominal frequency bandwidths are from 200 to 3500 Hz, from 100 to 5000 Hz, from 50 to 8000 Hz, or from 50 to 15000 Hz.

Video - a channel for the transmission of standard 525 line 60 field monochrome or National Television Systems Committee color video signal and one or two associated 5 or 15 kHz audio signals. The bandwidth is either 30 Hz to 4.5 MHz or 30 Hz to 6.6 MHz.

Digital Data - a channel for the digital transmission of synchronous serial data at rates of 2.4, 4.8, 9.6, 19.2, 56 or 64 kbps.

High Capacity - a channel for the transmission of isochronous serial digital data at rates of 1.544, 3.152, 6.312, 44.736 or 274.176 Mbps.

Synchronous Optical - A high speed channel for the transmission of synchronous full duplex data over optical fiber at rates of 155.52 Mbps, 622.08 Mbps or 2.4 Gbps.

Ethernet Transport – A high speed data transport service that provides point-to-point transmission of customer's data communications in a fast packet based Ethernet protocol at transport speeds of 10 Mbps, 20 Mbps, 50 Mbps, 100 Mbps, 150 Mbps, 300 Mbps, 450 Mbps, 600 Mbps, 1 Gbps, 2.5 Gbps and 10 Gbps.

(S)(x)
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Ethernet Virtual Private Line – A high speed data transport service that provides the ability to order Ethernet service where a single customer can support multiple applications with varying Quality of Service at transport speeds of 10 Mbps, 100 Mbps, 1000 Mbps (1 Gbps) and 10000 Mbps (10 Gbps).

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(x) The reissued material, originally filed under Transmittal No. 6, is effective on July 30, 2011.

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7. Special Access Service (Cont'd)7.1 General (Cont'd)7.1.1 Channel Types (Cont'd)

Detailed descriptions of each of the channel types are provided in 7.4 through 7.12 following.

(C)

The customer also has the option of ordering Voice Grade and High Capacity facilities (i.e., 1.544 Mbps, 3.152 Mbps, 6.312 Mbps, 44.736 Mbps and 274.176 Mbps) to Telephone Company hubs for multiplexing to individual channels of a lower capacity or bandwidth. Descriptions of the types of multiplexing available at the hubs, as well as the number of individual channels which may be derived from each type of facility are set forth in 7.9 following. Additionally, the customer may specify optional features for the individual channels derived from the facility to further tailor the channel to meet specific communications requirements. Descriptions of the optional features and functions available are set forth in 7.2.1 following.

For example, a customer may order a 3.152 Mbps High Capacity channel from a customer designated premises to a Telephone Company hub for multiplexing to two 1.544 Mbps channels. The 1.544 Mbps channels may be further multiplexed at the same or a different hub to Voice Grade channels or may be extended to other customer designated premises or hubs. Optional features may be added to either the 1.544 Mbps or the Voice Grade channels.

Synchronous Optical Channel Service provides the customer with the option of ordering Add/Drop Multiplexing at a suitably equipped wire center. This allows lower level signals to be added or dropped from a high speed optical carrier channel for delivery to a customer premises. A description of Add/Drop Multiplexing is set forth in 7.10.2 (C) following.

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7. Special Access Service (Cont'd)7.1 General (Cont'd)7.1.2 Service Descriptions

For the purposes of ordering, there are nine categories of Special Access Service. These are: (C)

Service Designator Codes

Telegraph Grade	TG
Voice	VG
Program Audio	AP
Video	TV
Digital Data	DA
High Capacity	DS
Synchronous Optical	OC
Ethernet Transport	ET
Ethernet Virtual Private Line	

(N)

Each service consists of a basic channel to which a technical specifications package (customized or predefined), channel interface(s) and, when desired, optional features and functions are added to construct the service desired by the customer. Technical specifications packages are described in Section 15 following, optional features and functions are described in this section. Channel interfaces are described in 15.2 following.

Customized technical specifications packages will be provided where technically feasible. If the Telephone Company determines that the requested parameter specifications are not compatible, the customer will be advised and given the opportunity to change the order.

When a customized channel is ordered the customer will be notified whether Additional Engineering Charges apply. In such cases, the customer will be advised and given the opportunity to change the order.

The channel descriptions provided in 7.4 through 7.12 following, specify the characteristics of the basic channel and indicate whether the channel is provided between customer designated premises, between a customer designated premises and a Telephone Company hub where bridging or multiplexing functions are performed, between hubs, or between a customer designated premises and a WATS Serving Office or between a customer designated premises and an ADSL Access Service Connection Point, or between a customer designated premises and a wire center equipped with a Public Packet Data Network Service. (C)

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7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.8 Optional Rate Plans (Cont'd)(C) Fixed Rate Term Plan (Cont'd)(1) Addition of DS3 Circuits

When the customer requests the addition of a DS3 circuit during the 7 year term of the FRTP, the new DS3 circuit will be established as a new FRTP and begin in month one of the 7 year term commitment period.

(2) Replacing a Committed DS3 Circuit

A FRTP customer may disconnect a committed DS3 circuit prior to the end of their existing 7 year term commitment period and replace it with one or more newly installed committed DS3 circuits without incurring any termination liability charges.

A replacement of a DS3 circuit must meet the following conditions:

- the customer commits to retain the replacement committed DS3 circuit in service at the same bandwidth capacity for the remaining 7 year term commitment period; and
- the customer submits the orders for the disconnection of the existing DS3 and the installation of the new DS3 at the same time.

(3) Upgrades

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Special access DS3 circuits, provided under a High Capacity Optional Rate Plan in (A) preceding, may upgrade to a FRTP without incurring termination liability charges. The DS3 circuit upgraded will begin in month one of the FRTP at the monthly rates and discount percentage in effect at the time of the upgrade.

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7. Special Access Service (Cont'd)

7.2 Rate Regulations (Cont'd)

7.2.8 Optional Rate Plans (Cont'd)

(C) Fixed Rate Term Plan (Cont'd)

(3) Upgrades (Cont'd)

When a customer upgrades a DS3 service being billed FRTP rates to an Ethernet Transport (ET) or Ethernet Virtual Private Line (EVPL) service offered by the Telephone Company, the customer must commit to ET for periods of one (1), three (3) or five (5) years or an EVPL Term Discount Plan for periods of three (3) or five (5) years or an EVPL Fixed Rate Term Plan for a period of seven (7) years. Termination liability charges will not apply to upgrades if the ET or EVPL commitment period is equal to the existing DS3 FRTP commitment period.

When a disconnect order for a DS3 circuit is submitted to the Telephone Company, the customer must note on the disconnect order that the DS3 circuit to be disconnected is being or has been upgraded to ET or EVPL service.

(4) Termination Liability

If during the term of the FRTP the customer disconnects a DS3 circuit prior to the 7 year minimum commitment period, termination liability charges will apply as follows:

- (a) an amount equal to 100% of monthly recurring charges for each DS3 circuit disconnected for the months remaining for year 1 of the 7 year term commitment period of the FRTP, if any, plus
- (b) an amount equal to 50% of the monthly recurring charges for each DS3 circuit disconnected for the months remaining for year 2 through year 5 of the 7 year term commitment period of the FRTP, if any, plus
- (c) an amount equal to 20% of monthly recurring charges for each DS3 circuit disconnected for the months remaining for year 6 through year 7 of the 7 year term commitment period of the FRTP.

* Customers subscribing to a DS3 FRTP on or before August 13, 2011 may elect to discontinue service without termination liability within 90 days of the effective date of the revisions filed under Transmittal No. 7.

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7. Special Access Service (Cont'd)

7.2 Rate Regulations (Cont'd)

7.2.8 Optional Rate Plans (Cont'd)

(C) Fixed Rate Term Plan (Cont'd)

(4) Termination Liability (Cont'd)

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The following example illustrates how the Telephone Company will calculate the applicable termination liability charges.

Example:

A customer disconnects a DS3 circuit committed to the FRTP in month 20 of the 7 year minimum term commitment period. Using an illustrative monthly discounted rate of \$2,000.00, the Telephone Company would bill the customer termination liability charges totaling \$49,600.00

$$\$2,000.00 @ 50\% = \$1,000.00 \times 40 \text{ months} = \$40,000.00$$

$$\$2,000.00 @ 20\% = \$400.00 \times 24 \text{ months} = \$9,600.00$$

$$\$40,000 + \$9,600.00 = \$49,600.00$$

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7. Special Access Service (Cont'd)

(N)

7.12 Ethernet Virtual Private Line7.12.1 Basic Service Description

Ethernet Virtual Private Line (EVPL) service provides the ability to order Ethernet service where a single customer connection can support multiple applications with varying Quality of Service (QoS). EVPL is available at transport speeds of: 10 Mbps, 100 Mbps, 1000 Mbps (1 Gbps) and 10000 Mbps (10 Gbps).

EVPL is provided on a monthly basis, under a Term Discount Plan for periods of three or five years as set forth in 7.12.2(C) following or under a Fixed Rate Term Plan for a period of seven years as set forth in 7.12.2(D) following. When a customer orders EVPL, the customer and the Telephone Company will work cooperatively to plan, engineer, provision and manage the EVPL circuits. EVPL is only available where facilities and operating conditions exist.

EVPL provides customer capabilities to support different Quality of Service (QoS) (i.e., Gold, Silver and Best Effort) as described in (5) following over the same connection and offers customers increased flexibility to match bandwidth to their real needs for voice, data and video applications on each connection. The customer orders the portion of their EVPL bandwidth that will be allocated for each quality of service.

For each EVPL, the customer's bandwidth will be rate limited or policed to a fixed speed for each QoS level specified in the QoS profile selected for the Ethernet Virtual Connection (EVC).

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.1 Basic Service Description (Cont'd)

EVPL service is available 24 hours per day, 7 days per week, except for preventive maintenance. Due to the nature of EVPL it will be necessary to perform preventive maintenance and software updates. This will mean that the EVPL service will be unavailable during the period of time when preventive maintenance is being performed. The Telephone Company will provide notice to customers of such maintenance.

(A) User to Network (UNI) Port Connection

The User to Network (UNI) Port Connection is the physical interface or port that is the demarcation between the customer and the service provider. The UNI Port Connection is always provided by the service provider. The UNI Port Connection in a Carrier Ethernet Network (CEN) is a physical Ethernet Interface at operating speeds of 10 Mbps, 100 Mbps, 1000 Mbps (1 Gbps) and 10000 Mbps (10 Gbps).

(B) Network to Network (NNI) Port Connection

The Network to Network (NNI) Port Connection is the interface between distinct CENs operated by one or more customers. The NNI Port Connection is available at operating speeds of 10 Mbps, 100 Mbps, 1000 Mbps (1 Gbps) and 10000 Mbps (10 Gbps).

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.1 Basic Service Description (Cont'd)(C) Ethernet Virtual Private Line (EVPL) Channel Mileage

EVPL channel mileage charges apply to EVPL service based on the service speed and when the total distance associated with the data channel exceeds 20 miles between Telephone Company serving wire centers. EVPL channel mileage provides transport between two Telephone Company serving wire centers. Air mileage is measured using V&H coordinates between the Telephone Company serving wire centers. The EVPL channel mileage rate element will be applied on a per mile basis for each mile exceeding the first 20 miles of transport.

(D) Ethernet Virtual Connection (EVC)

The EVC connects two or more customer UNI port connections. The EVC prevents data transfer between locations that are not part of the same EVC. The EVC is available at speeds of 10 Mbps, 20 Mbps, 30 Mbps, 40 Mbps, 50 Mbps, 70 Mbps, 100 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 700 Mbps and 1000 Mbps (1 Gbps).

EVC reconfigurations performed by the core network under normal operating conditions should occur without packet loss. An EVC is capable of interconnecting with other EVCs of equal bandwidth in the same metropolitan area.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.1 Basic Service Description (Cont'd)(D) Ethernet Virtual Connection (EVC) (Cont'd)

Two EVCs between the same two end points may be purchased by the customer in a configuration utilizing different switching locations for each EVC in order to provide a level of network diversity. In the event of interruption of the network, recovery of at least one EVC will be re-established and data flow will be restored in <50 ms.

(E) Quality of Service

The Quality of Service (QoS) is the ability to provide different priority to the various applications of EVPL in order to guarantee a certain level of performance to a data flow. The QoS is available at speeds of 10 Mbps, 20 Mbps, 30 Mbps, 40 Mbps, 50 Mbps, 70 Mbps, 100 Mbps, 200 Mbps, 300 Mbps, 400 Mbps, 500 Mbps, 700 Mbps and 1000 Mbps (1 Gbps) and is available in 3 different priority levels described following:

- Gold: The Gold QoS is supported by a low latency queue. The Low Latency Queuing (LLQ) feature in the Ethernet network is used for support of real-time service and is configured for strict priority queuing allowing latency sensitive applications, such as voice, to be sent first. Gold QoS will be marked for expedited handling within the EVPL network.

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7. Special Access Service (Cont'd)

(N)

7.12 Ethernet Virtual Private Line (Cont'd)7.12.1 Basic Service Description (Cont'd)(E) Quality of Service (Cont'd)

- Silver: The Silver QoS supports interactive video applications. The Silver QoS is policed to a maximum bandwidth.
- Best Effort: This QoS is the default QoS for other traffic that is not defined as Gold or Silver. Traffic that does not match any other QoS will be mapped as Best Effort. Traffic with the Best Effort QoS will have the lowest priority on the network and will support lower priority data applications, such as email and file transfer protocol (FTP).

EVPL reporting is available to customers who purchase the Gold or Silver QoS EVPL service. EVPL reporting allows customers to view their EVPL network via the use of a web interface and secure connection. EVPL reporting provides alarm surveillance, service level agreement reporting and performance report for the various network components that comprise the customer's EVPL network.

Rates and charges for EVPL are set forth in 18.3.9 following.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.1 Basic Service Description (Cont'd)

For each EVPL arrangement, the customer must decide the mix of applications that will be supported on that EVPL, the QoS mix that the EVPL must support and the bandwidth to be assigned for each QoS. The customer's bandwidth will be limited to the fixed speed associated with each QoS level. Therefore, total bandwidth available to support transmission of a specific QoS will depend upon the size of the customer's EVPL and the specific QoS bandwidth the customer selected for that EVPL.

A customer may select different QoS profiles for different EVPL connections that share the same network LAN, or EVPL network arrangement. However, technical limitations exist that limit the total number of different QoS profiles that can be utilized in a single EVPL network arrangement.

(F) Technical Specifications

The technical specifications for the protocols transmitted over EVPL service are delineated in the following technical publications:

<u>Protocol</u>	<u>Publication</u>
10 Mbps Ethernet	ANSI / IEEE X3.802.3
100 Mbps Ethernet	ANSI / IEEE X3.802.3u
1 Gbps Ethernet	ANSI / IEEE X3.802.3z
	IETF RFC 4090
	ITU-TY.1731

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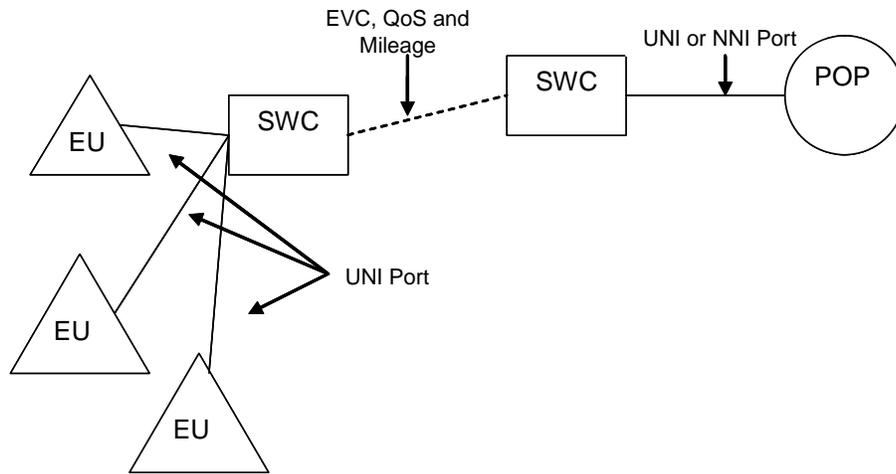
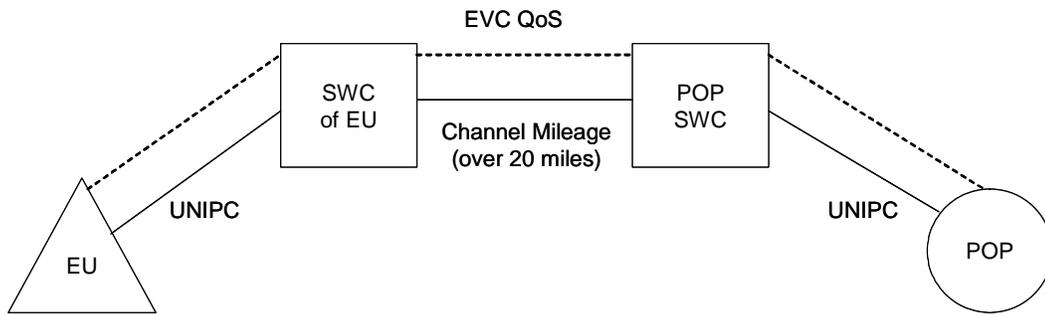
7. Special Access Service (Cont'd)

7.12 Ethernet Virtual Private Line (Cont'd)

7.12.1 Basic Service Description (Cont'd)

(G) Service Components

The following diagrams depict generic views of the components of EVPL service.



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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations

The rates and charges for Ethernet Virtual Private Line (EVPL) service are set forth in Sections 18.3.9 following and are in addition to any applicable rates and charges set forth in any other sections of this tariff. Monthly recurring rates and nonrecurring charges applicable for EVPL service are billed in advance.

- (A) Monthly recurring charges are flat recurring rates that apply each month or fraction thereof that a specific rate element is provided regardless of the amount of usage. For billing purposes, each month is considered to have 30 days.
- (B) Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation of service or change to an existing service) and are developed at full cost recovery on a labor hours per labor time basis. In addition, an EVPL Reconfiguration charge, as set forth in 18.3.9 following, will apply for each Ethernet Virtual Connection (EVC) or Quality of Service (QoS) established initially or when the customer requests the EVC or QoS be reconfigured after the initial set up. The EVPL Reconfiguration charge is in addition to all applicable charges associated with the new configuration. The EVPL Reconfiguration charge will not apply to customers who purchase EVPL under the 7 year Fixed Rate Term Plan (FRTP).

Special construction charges, as set forth in Section 14 following, may apply when technical limitations and/or lack of facilities exist, or if it is necessary to construct facilities to satisfy service requests.

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7. Special Access Service (Cont'd)7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(C) Term Discount Plan

An Ethernet Virtual Private Line Term Discount Plan (TDP) is available for EVPL service and applies to UNI and NNI port connections, EVPL channel mileage, EVC connections and the QoS. A TDP provides the customer discounted rates for the rate elements listed.

The customer has the option of ordering EVPL under a term commitment period of 3 years or 5 years. The customer must notify the Telephone Company in writing the length of its selected term commitment period. In order for a circuit to be eligible for TDP pricing, the customer must commit a UNI and/or NNI port connection to a TDP. All committed ports must be ordered for the same term commitment period (i.e., all 3 years or all 5 years) and remain in-service at the same bandwidth capacity throughout the entire term commitment period. UNI or NNI port connections installed after the establishment of the customer's TDP may be ordered on a month-to-month basis or added as additional committed ports to a customer's existing term commitment period as described in (1) following.

The monthly rates for EVPL service under a TDP are set forth in 18.3.9 following.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)

7.12.2 Rate Regulations (Cont'd)

(C) Term Discount Plan (Cont'd)

Although the customer commits the UNI and NNI port connections to the TDP, the following rate elements will receive TDP rates:

- UNI Port Connection
- NNI Port Connection
- EVPL Channel Mileage
- EVC Connections
- QoS

Since there is no bandwidth or minimum commitment levels required for the UNI or NNI port connections under the TDP, disconnection of or change in the number or bandwidth capacities for these elements do not affect the customer's TDP.

Except as specified in (1) through (3) following, termination liability charges will apply when the customer fails to satisfy the term commitment period or the in-service requirements for their committed port connections.

Rate increases or decreases will automatically be applied to the monthly recurring rates for the remaining term of the TDP. If a Telephone Company initiated rate increase causes a customer's rate to increase by 10% or more at any one time, the customer may cancel their TDP without incurring termination liability charges.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(C) Term Discount Plan (Cont'd)

At the end of the term commitment period, the customer may subscribe to a new TDP commitment period or revert to month-to-month rates. If the customer does not notify the Telephone Company in writing within 60 calendar days prior to the expiration of their 3 or 5 year term commitment period, the term commitment period and TDP rates and conditions in effect at the time of expiration will automatically renew.

(1) Addition of UNI/NNI Port Connection

When the customer requests the addition of a port connection, the customer will choose one of the following options when ordering a new port connection during its existing term commitment period:

- (a) Add the new port connection to its existing TDP, provided the customer commits to retain the newly installed port connection in-service at the same bandwidth capacity for the remainder of the existing term commitment period. The term commitment period of the customer's existing TDP will continue uninterrupted.
- (b) Replace the existing TDP in its entirety with a new TDP as described in (3) following.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)

7.12.2 Rate Regulations (Cont'd)

(C) Term Discount Plan (Cont'd)

(2) Replacing a Committed UNI/NNI Port Connection

(a) A TDP customer may disconnect a committed port connection prior to the end of their existing term commitment period and replace it with one or more newly installed committed port connections without incurring termination liability charges, as set forth in (4) following, provided:

- (1) the bandwidth capacity of the replacement committed port connection is equal to or greater than the bandwidth capacity of the disconnected committed port connection;
- (2) the customer commits to retain the replacement committed port connections in-service at the same bandwidth capacity for the remainder of the existing term commitment period; and
- (3) the customer's orders for the disconnect of the originally committed port connection and installation of the replacement committed port connection are submitted to the Telephone Company at the same time.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(C) Term Discount Plan (Cont'd)(2) Replacing a Committed UNI/NNI Port Connection (Cont'd)

- (b) If the bandwidth capacity of the newly installed committed port connection is less than the bandwidth capacity of the disconnected committed port connection, the disconnected port connection will be subject to termination liability charges as set forth in (4) following. The newly installed port connection can be added as a committed port connection to the existing term commitment period or ordered on a month-to-month basis as described in (1) preceding.

(3) Replacing a TDP

- (a) The customer may replace an existing TDP in its entirety with a new TDP without incurring termination liability charges, as set forth in (4) following, provided:
- (1) the term commitment period of the new TDP meets or exceeds the number of months remaining in the customer's existing TDP commitment period; and
 - (2) the bandwidth capacity of the committed TDP port connections under the new TDP meets or exceeds the bandwidth capacity of the committed TDP port connections in the customer's existing TDP commitment period. The rates in effect for the new TDP selected will apply.

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7. Special Access Service (Cont'd)7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(C) Term Discount Plan (Cont'd)(3) Replacing a TDP (Cont'd)

(a) (Cont'd)

For example, a customer with an existing 3 year term commitment period and 50 Mbps of bandwidth of capacity for its committed TDP port connections can replace that term commitment in its entirety with a new 3 year or 5 year term commitment period at any time during the existing term commitment period without incurring termination liability charges provided the bandwidth capacity of the customer's committed TDP port connections under the new term commitment period is at least 50 Mbps.

(b) When the term commitment period of a replacement TDP does not meet or exceed the number of months remaining in the customer's existing TDP commitment period, termination liability charges, as set forth in (4) following, will apply.

(c) The customer may also replace an existing TDP with the Fixed Rate Term Plan (FRTP) described in (D) following without incurring termination liability charges provided the bandwidth capacity of the committed FRTP port connections meets the minimum bandwidth capacity requirement of the FRTP.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)

7.12.2 Rate Regulations (Cont'd)

(C) Term Discount Plan (Cont'd)

(4) Termination Liability

Except as provided for in (2) and (3) preceding, termination liability charges will apply as follows:

- (a) the customer disconnects a committed TDP port connection prior to the end of the term commitment period;
- (b) the customer disconnects a committed TDP port connection prior to the end of the term commitment period and the replacement committed TDP port connection does not satisfy the requirements specified in (2) preceding;
- (c) the customer discontinues an existing TDP in its entirety prior to the end of the term commitment period; or
- (d) the customer replaces an existing TDP with a new TDP that does not satisfy the requirements specified in (3) preceding.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(C) Term Discount Plan (Cont'd)(4) Termination Liability (Cont'd)

The termination liability charge will be equal to 50% of the total monthly recurring rates for each committed TDP port connection included in the customer's TDP for each month remaining in the term commitment period.

The following examples illustrate how the Telephone Company will calculate the applicable termination liability charges.

Example 1

A customer discontinues its existing TDP in its entirety in the 20th month of a 3 year term commitment period. The customer included three 100 Mbps committed port connections when they established their initial term plan commitment.

Using an illustrative monthly rate of \$300.00 for the 100 Mbps committed port connection, the Telephone Company would bill the customer termination liability charges totaling \$7,200.00 (i.e., \$300.00 x 50% x 3 port connections x 16 months remaining in the term commitment period).

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7. Special Access Service (Cont'd)

7.12 Ethernet Virtual Private Line (Cont'd)

7.12.2 Rate Regulations (Cont'd)

(C) Term Discount Plan (Cont'd)

(4) Termination Liability (Cont'd)

Example 2

A customer discontinues one of the four 30 Mbps committed port connections included in their TDP in the 39th month of a 5 year term commitment period. The customer included all four of these port connections when they established their initial TDP.

Using an illustrative monthly rate of \$100.00 for a 30 Mbps committed port connection, the Telephone Company would bill the customer termination liability charges totaling \$1,050.00 for the disconnection of the one port connection (i.e., \$100.00 x 50% x 21 months remaining in the term commitment period).

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(D) Fixed Rate Term Plan

An Ethernet Virtual Private Line Fixed Rate Term Plan (FRTP) is available for EVPL service and applies to UNI and NNI port connections, EVPL channel mileage, EVC connections and QoS. A FRTP provides the customer discounted rates for the rate elements listed below.

The customer orders the EVPL FRTP under a term commitment period of 7 years. In order for a circuit to be eligible for FRTP pricing, the customer must commit a UNI and/or NNI port connection to the FRTP. All EVPL circuits ordered under the FRTP will begin in month one.

The monthly rates for EVPL service under a FRTP are set forth in 18.3.9 following.

Although the customer commits the UNI and NNI port connections to the FRTP, the following rate elements will receive FRTP rates:

UNI Port Connection
 NNI Port Connection
 EVPL Channel Mileage
 EVC Connection
 QoS

The EVPL Channel Mileage and QoS rate elements will not apply to secondary EVCs. The primary EVC and secondary EVC must terminate at the same location and the secondary EVC going to the customer designated premises shall be equal in bandwidth to that of the primary EVC. The customer will designate which EVC is to be utilized at any time as the primary EVC. Both EVCs cannot be used simultaneously as the primary EVC.

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7. Special Access Service (Cont'd)7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(D) Fixed Rate Term Plan (Cont'd)

The customer may move the EVPL circuit and replace it with another EVPL circuit at a different location during the 7 year term commitment without early termination liability charges provided (1) the customer agrees to retain the new EVPL circuits at the new location for the remainder of the 7 year term period; (2) the relocated EVPL circuit is of equal or greater value to the one being removed; and (3) customer submits the orders for the disconnection of the existing EVPL circuit and the installation of the new EVPL circuit at the new location at the same time.

If the provisions set forth in the previous paragraph are not met, then termination liability charges, set forth in (2) following, will apply for the customer's failure to satisfy the term commitment period requirement for their committed port connections.

Nonrecurring charges will not apply to EVPL arrangements installed under a FRTP. Monthly rates for the entire 7 year term commitment period of the FRTP will not be increased by the Telephone Company for the 7 year term commitment period for each EVPL arrangement.

At the end of the 7 year term commitment period, the customer may subscribe to a new 7 year FRTP for EVPL service. If the customer does not notify the Telephone Company in writing within 60 calendar days prior to the expiration of the 7 year term commitment period of their intent to renew their FRTP, the EVPL rates will convert to the prevailing month-to-month rates set forth in Section 18.3.9 following; or the customer may elect to commit to any other term plan that may be offered by the Telephone Company that is in effect at the time of expiration of their FRTP.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(D) Fixed Rate Term Plan (Cont'd)(1) Upgrades

Customers who subscribe to a DS3 Fixed Rate Term Plan (FRTP) under 7.2.8(C) preceding or an EVPL TDP in (C) preceding may upgrade those services to an EVPL FRTP without incurring termination liability charges. The time in service under the DS3 FRTP or EVPL TDP will count toward the 7 year minimum term commitment period of the FRTP. For example, if a customer upgrades their DS3 FRTP after 24 months to the FRTP, they will have 60 months remaining in the EVPL FRTP. The customer must upgrade to a minimum circuit bandwidth capacity of 50 Mbps.

Customers may upgrade existing speed or capacity for EVPL port connections, QoS and EVC (i.e., 50 Mbps to 100 Mbps; 100 Mbps to 1 Gbps) without incurring termination liability charges and time in service under the existing EVPL service will count toward the 7 year term commitment period for the new EVPL arrangement.

(2) Termination Liability

Except where termination liability is waived as set forth in this section, if during the term of the FRTP the customer disconnects an EVPL arrangement prior to the expiration of the 7 year minimum commitment period, termination liability charges will apply as follows:

- (a) an amount equal to 100% of monthly recurring charges for each EVPL arrangement disconnected for the months remaining for year 1 of the 7 year term commitment period of the FRTP, if any, plus

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(D) Fixed Rate Term Plan (Cont'd)(2) Termination Liability (Cont'd)

- (b) an amount equal to 50% of monthly recurring charges for each EVPL arrangement disconnected for the months remaining in year 2 through year 5 of the 7 year term commitment period of the FRTP, if any, plus
- (c) an amount equal to 20% of monthly recurring charges for each EVPL arrangement disconnected for the months remaining in year 6 through year 7 of the 7 year term commitment period of the FRTP.

The following example illustrates how the Telephone Company will calculate the applicable termination liability charges.

Example:

A customer discontinues an EVPL arrangement committed to the FRTP in month 20 of the 7 year minimum term commitment period. Using an illustrative monthly recurring rate of \$1800.00 for the EVPL arrangement, the Telephone Company would bill the customer termination liability charges totaling \$44,640.00.

$$\$1800.00 @ 50\% = \$900.00 \times 40 \text{ months} = \$36,000.00$$

$$\$1800.00 @ 20\% = \$360.00 \times 24 \text{ months} = \$8,640.00$$

$$\$36,000.00 + \$8,640.00 = \$44,640.00$$

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7. Special Access Service (Cont'd)7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(D) Fixed Rate Term Plan (Cont'd)(3) Chronic Interruption

For purposes of the FRTP, a Chronic Interruption is defined as (1) an interruption in service due to a failure on the core portion of the EVPL network on four (4) or more separate occasions of five (5) minutes or more each, or twenty-four (24) hours or more in the aggregate, in any calendar month; or (2) both EVCs do not meet network latency, jitter or packet delivery performance standards provided in 7.12.2(E)(2) following in any three (3) separate months during any period of six (6) consecutive months.

When a customer orders EVPL under a 7 year FRTP and a Chronic Interruption occurs with respect to EVPL, the Telephone Company will provide to the customer, within ten (10) calendar days of the last interruption or within a month after any failure to meet the network latency, jitter or packet delivery performance standards, a detailed report with respect to such interruptions on the EVPL service that will include the root causes of such interruptions, remedial actions being taken to prevent similar future interruptions and timelines for the completion of such actions. The Telephone Company will provide bi-weekly written updates on the progress of such remedial actions until completed to the reasonable satisfaction of the customer. The timeline for the completion of such remedial actions will not exceed thirty (30) days. If after the completion of such remedial actions an interruption or performance failure occurs on the same EVPL service, or the Telephone Company fails to complete such remedial action within such thirty (30) day period, the customer may terminate the affected EVPL service without incurring early termination liability charges, upon providing written notice of such termination to the Telephone Company within twelve (12) months of the date of the last interruption or failure to meet the network latency, jitter or packet delivery performance standards triggering a Chronic Interruption.

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7. Special Access Service (Cont'd)

(N)

7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement

Service Level Agreements (SLAs) will be applied on a per Quality of Service (QoS) basis for Ethernet Virtual Connections (EVCs); traffic representing the different QoS (i.e., Gold, Silver or Best Effort) transported across the same EVC (measured between two NIDs) will have different SLAs. Details of the technical measurements and performance results methodologies for each commitment are provided in the Technical Publications set forth in 7.12.1(F) preceding.

In accordance with 7.12.2(E)(4) following, credits are available for missed commitments to customers who purchase EVPL. Credits only apply for portions of the service provided by the Telephone Company.

- Repair Commitment

The Repair Commitment is measured on a per occurrence basis for each EVC for all QoS. A Fault Report is produced through the Telephone Company reporting system that aids identification of potential outage durations upon which credits may be provided.

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7. Special Access Service (Cont'd)7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)- Network Service Level Commitments

The Network Service Level Commitments are measured on the monthly performance of the EVPL network during a specific calendar month by QoS. A SLA report is produced through the Telephone Company reporting system that provides details of missed Network Service Level Commitments by QoS upon which credits may be provided upon a specific calendar month's performance results.

The Telephone Company's performance measurement data for the Repair Commitment and Network Service Level Commitments will be collected and calculated utilizing the Telephone Company's internal processes. The Telephone Company's calculation of its performance will be consistent with the Telephone Company's obligations to provide a credit for a missed performance commitment set forth following for SLA credits.

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)(1) SLA DefinitionsTime to Repair

Time to Repair measures the duration of the interruption on the customer's EVPL for all QoS. This measurement will require the customer to report the problem to the Telephone Company. For EVPL, an interruption is defined as a condition that renders an EVPL circuit completely unavailable for use by the customer (i.e., the network is incapable of accepting and delivering customer data).

The repair interval will start with the time the trouble ticket is created and end when the fault is remediated. The SLA measurement will be based on each individual trouble ticket for a customer's connection. Time for scheduled maintenance windows as set forth in 7.12.1 preceding does not count towards SLA threshold.

The SLA will be calculated for each individual interruption. An example of the calculation is displayed below:

Example: Based on 15 hours of interruption

Total MRC of \$1,200.00 * 3/30 = Credit amount of \$120.00

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)(1) SLA Definitions (Cont'd)Network Availability

Network Availability measures the percentages of time by QoS during a calendar month that the customer's service is available.

The SLA will be calculated by QoS by taking the total number of minutes in a day times the number of calendar days in a month, minus the number of minutes of interruption during the month divided by the number of minutes in a day times the number of calendar days in the month. The Telephone Company will not round up to the next nearest percent in order to meet the Network Availability service level commitment of 99.995%. Excluded from the outage time and service time are scheduled maintenance windows, set forth in 7.12.1 preceding, and the time the network was unavailable due to circumstances outside of Telephone Company's control, as set forth in 7.12.2(E)(3) following. An example of the calculation is displayed below:

Example: $1440 * 30 = 43200$; $43200 - 1200 = 42000$,
 $42000 / 43200 = 97.222\%$

Total MRC of \$1,200.00 * 3/30 = Credit amount of \$120.00

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)

7.12.2 Rate Regulations (Cont'd)

(E) Service Level Agreement (Cont'd)

(1) SLA Definitions (Cont'd)

Network Latency

Network Latency measures average two-way delay (including link insertion delays, propagation delays and queuing delays in the network) in milliseconds within the EVPL access service area.

This SLA will be calculated for each QoS, except for Best Effort, by averaging the measured latency of "in-band" test frames for each eligible QoS within the EVPL network (i.e., between each pair of connections on a NID to NID basis) during a calendar month. An example of the calculation is displayed below:

Example: Monthly average was 12 ms (round-trip).

Total MRC of \$1,200 * 3/30 = Credit amount of \$120.00

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7. Special Access Service (Cont'd)

(N)

7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)(1) SLA Definitions (Cont'd)Jitter

Jitter measures the variance in frame delay (in milliseconds) between two performance test frames as measured at the ingress and egress NIDs for Gold and Silver QoS.

This SLA will be calculated for the Gold and Silver QoS by averaging the measured jitter of "in-band" test frames for each of the customer's eligible QoS queue within the EVPL (i.e., between each pair of connections) during a calendar month. An example of the calculation is displayed below:

Example: Monthly average was 5 ms.

Total MRC of \$1,200 * 3/30 = Credit amount of \$120.00

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7. Special Access Service (Cont'd)

(N)

7.12 Ethernet Virtual Private Line (Cont'd)

7.12.2 Rate Regulations (Cont'd)

(E) Service Level Agreement (Cont'd)

(1) SLA Definitions (Cont'd)

Packet Delivery

Packet Delivery measures the percentage of packets conforming to the committed EVC bandwidth successfully delivered across the network (i.e. NID to NID) without being dropped or lost.

This SLA will be calculated for each QoS, except for Best Effort, by averaging the measured packet delivery of "in-band" test frames for eligible QoS within the EVPL network (i.e., between each pair of connections) during a calendar month. An example of the calculation is displayed below:

Example: Monthly average was 98%

Total MRC of \$1,200 * 3/30 = Credit amount of \$120.00

(2) The Telephone Company's Service Level Commitments for EVPL are as follows:

Time to Repair

- Best Effort QoS – Not applicable
- Silver QoS – 4 hours or less
- Gold QoS – 4 hours or less

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)

7.12.2 Rate Regulations (Cont'd)

(E) Service Level Agreement (Cont'd)

(2) (Cont'd)

Network Availability

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

Latency (two-way)

- Best Effort QoS – Not Applicable
- Silver QoS – 20 milliseconds or less
- Gold QoS:
 - 10 ms or less (routes up to 225 one-way air miles)
 - 12 ms or less (routes of 225 to 315 one-way air miles)
 - 14 ms or less (routes of 316 to 405 one-way air miles)
 - Increase by 2 ms for every 90 one-way air miles exceeding 405 miles.

Jitter

- Best Effort QoS – Not Applicable
- Silver QoS – 4 milliseconds
- Gold QoS – 1 millisecond or less

Packet Delivery

- Best Effort QoS – Not Applicable
- Silver QoS – 99.995% or greater
- Gold QoS – 99.995% or greater

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7. Special Access Service (Cont'd)

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7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)(3) SLA Obligations

The Telephone Company SLAs are defined in (1) and (2) preceding and are in addition to the following:

- A customer must subscribe to the Gold or Silver QoS that is provided with reporting to receive credits for missed service level commitments; and
- Credits are not provided for a partial month service; and
- A customer's account must be current to receive a credit.

(a) When an SLA Credit Does Not Apply

SLA credits do not apply when any stated objective is not met because the Telephone Company does not have control over the circumstances causing the objective to be missed or when the missed objective is not caused by the Telephone Company's negligence or fault. Situations over which the Telephone Company does not have control, include, but are not limited to, the following:

- any negligence or willful misconduct on the part of the customer, its agents or contractors;

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7. Special Access Service (Cont'd)

(N)

7.12 Ethernet Virtual Private Line (Cont'd)

7.12.2 Rate Regulations (Cont'd)

(E) Service Level Agreement (Cont'd)

(3) SLA Obligations (Cont'd)

(a) (Cont'd)

- labor difficulties, governmental orders, civil commotions, acts of civil or military authority, embargoes, epidemics, declared National Emergencies, criminal actions against the Telephone Company, war, terrorist acts, riots, insurrections, fires, explosions, nuclear accidents, power blackouts, acts of God (including, but not limited to, earthquakes, floods or unusually severe weather) or other circumstances beyond the Telephone Company's control;
- when it is necessary for the Telephone Company to perform preventive maintenance and software upgrades and the EVPL service will be unavailable during the period of time when the preventive maintenance is being performed;
- the customer's premises equipment, including customer owned power and environmental conditions, located on the customer's premises; and
- unavailability of the customer's facilities caused by the customer or any third party.

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7. Special Access Service (Cont'd)7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)(3) SLA Obligations (Cont'd)(b) When an SLA Credit Applies

When the Telephone Company has not provided a SLA credit, the customer may request a SLA credit. A customer request for a Network Service Level SLA credit must be submitted on a standard request form issued by the Telephone Company that includes the month the SLA commitment was missed, accurate identifications of the affected circuit and the observed measurement of the specific SLA that was missed. A customer request for a Repair SLA credit must be submitted on a standard request form issued by the Telephone Company that includes the month the SLA commitment was missed, accurate identification of the affected circuit and the trouble ticket number of the repair request.

The Telephone Company will investigate customer requests for any SLA credits to determine the cause of any performance failures reported by the customer. The Telephone Company will investigate the customer's request over a period of up to 45 calendar days. The 45-day period will begin when the customer makes the request for credit with the Telephone Company representative.

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7. Special Access Service (Cont'd)

(N)

7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)(4) SLA Credits for Ethernet Virtual Connections (EVCs) with Reporting

The following credits will apply when the Telephone Company misses a SLA on any single QoS as described following. A maximum of one credit for each SLA will be applied monthly per EVC for a SLA not met for any QoS that is supported by the customer's QoS profile.

Time to Repair:

- 0 to 4 hours per incident: no credit.
- Over 4 hours to 24 hours per incident: a credit equal to 3/30 of the monthly recurring charges for all the rate elements associated with the affected EVC.
- Each additional 24-hour period, per incident: credit an additional amount equal to 3/30 of the monthly recurring charges for all the rate elements associated with the affected EVPL service.

Network Availability: a credit equal to 3/30 of the monthly recurring charges for all the rate elements associated with the affected EVPL service.

Network Latency: a credit equal to 3/30 of the monthly recurring charges for all rate elements associated with the affected EVPL service.

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7. Special Access Service (Cont'd)

(N)

7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)(4) SLA Credits for Ethernet Virtual Connections (EVCs) with Reporting (Cont'd)

Jitter: a credit equal to 3/30 of the monthly recurring charges for all the rate elements associated with the affected EVPL service.

Packet Delivery: a credit equal to 3/30 of the monthly recurring charges for all rate elements associated with the affected EVPL service.

The SLA credit amount will be determined by applying the credits outlined above to the rate elements or total billed revenues specified following.

The total credits issued for all SLAs for a specific EVC during a single bill period may not exceed the total monthly recurring charges billed for all the rate elements associated with that EVPL service. Credits are not provided for partial month service.

- (a) Time to Repair Credit – The service level commitment measurement will be based on each individual trouble ticket for a customer's connection. Multiple trouble tickets on the same day for the same customer connection will only be eligible for one time to repair credit. The SLA credit will apply to the monthly recurring charges for all the rate elements associated with the affected EVPL service.

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7. Special Access Service (Cont'd)

(N)

7.12 Ethernet Virtual Private Line (Cont'd)7.12.2 Rate Regulations (Cont'd)(E) Service Level Agreement (Cont'd)(4) SLA Credits for Ethernet Virtual Connections (EVCs) with Reporting (Cont'd)

- (b) Network Availability Credit – The service level commitment measurement will be based on a specific calendar month's performance. The credit will apply for each EVC that does not meet the availability commitment. The SLA credit will apply to the monthly recurring charges for all the rate elements associated with the affected EVPL service.
- (c) Latency Credit – The service level commitment measurement will be based on a specific calendar month's performance. The credit will apply for each EVC that does not meet the latency commitment for any eligible QoS. The SLA credit will apply to the monthly recurring charges for all the rate elements associated with the affected EVPL service.
- (d) Jitter Credit – The service level commitment measurement will be based on a specific calendar month's performance. The credit will apply for each EVC that does not meet the jitter commitment for any eligible QoS. The SLA credit will apply to the monthly recurring charges for all the rate elements associated with the affected EVPL service.
- (e) Packet Delivery Credit – The service level commitment measurement will be based on a specific calendar month's performance. The credit will apply for each EVC that does not meet the packet delivery commitment for any eligible QoS. The SLA credit will apply to the monthly recurring charges for all the rate elements associated with the affected EVPL service.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line#

(A) User-to-Network (UNI) Port Connection

(1) 10 Mbps

- Per Connection

<u>Monthly Rates</u>				<u>Nonrecurring Installation Charge*</u>
<u>Monthly</u>	<u>3 Year</u>	<u>5 Year</u>	<u>7 Year</u>	
\$700.00	\$580.00	\$505.00	\$480.00	\$1,000.00

Available for Spectra Communications Group, LLC.

* Nonrecurring installation charges do not apply to the 7 year term.

(N)

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(A) User-to-Network (UNI) Port Connection (Cont'd)

(2) 100 Mbps

- Per Connection

<u>Monthly Rates</u>				<u>Nonrecurring Installation Charge*</u>
<u>Monthly</u>	<u>3 Year</u>	<u>5 Year</u>	<u>7 Year</u>	
\$700.00	\$580.00	\$505.00	\$480.00	\$1,000.00

Available for Spectra Communications Group, LLC.

* Nonrecurring installation charges do not apply to the 7 year term.

(N)

ACCESS SERVICE

18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(A) User-to-Network (UNI) Port Connection (Cont'd)

(3) 1000 Mbps

- Per Connection

<u>Monthly Rates</u>				<u>Nonrecurring Installation Charge*</u>
<u>Monthly</u>	<u>3 Year</u>	<u>5 Year</u>	<u>7 Year</u>	
\$1,395.00	\$1,155.00	\$1,010.00	\$960.00	\$3,000.00

Available for Spectra Communications Group, LLC.

* Nonrecurring installation charges do not apply to the 7 year term.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(A) User-to-Network (UNI) Port Connection (Cont'd)

(4) 10000 Mbps

- Per Connection

<u>Monthly Rates</u>				<u>Nonrecurring Installation Charge*</u>
<u>Monthly</u>	<u>3 Year</u>	<u>5 Year</u>	<u>7 Year</u>	
\$4,180.00	\$3,460.00	\$3,025.00	\$2,880.00	\$3,000.00

Available for Spectra Communications Group, LLC.

* Nonrecurring installation charges do not apply to the 7 year term.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(B) Network-to-Network (NNI) Port Connection

(1) 10 Mbps

- Per Connection

<u>Monthly Rates</u>				<u>Nonrecurring Installation Charge*</u>
<u>Monthly</u>	<u>3 Year</u>	<u>5 Year</u>	<u>7 Year</u>	
\$700.00	\$580.00	\$505.00	\$480.00	\$1,000.00

Available for Spectra Communications Group, LLC.

* Nonrecurring installation charges do not apply to the 7 year term.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(B) Network-to-Network (NNI) Port Connection (Cont'd)

(2) 100 Mbps

- Per Connection

<u>Monthly Rates</u>				<u>Nonrecurring Installation Charge*</u>
<u>Monthly</u>	<u>3 Year</u>	<u>5 Year</u>	<u>7 Year</u>	
\$700.00	\$580.00	\$505.00	\$480.00	\$1,000.00

Available for Spectra Communications Group, LLC.

* Nonrecurring installation charges do not apply to the 7 year term.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(B) Network-to-Network (NNI) Port Connection (Cont'd)

(3) 1000 Mbps

- Per Connection

<u>Monthly Rates</u>				<u>Nonrecurring Installation Charge*</u>
<u>Monthly</u>	<u>3 Year</u>	<u>5 Year</u>	<u>7 Year</u>	
\$1,395.00	\$1,155.00	\$1,010.00	\$960.00	\$3,000.00

Available for Spectra Communications Group, LLC.

* Nonrecurring installation charges do not apply to the 7 year term.

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(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(B) Network-to-Network (NNI) Port Connection (Cont'd)

(4) 10000 Mbps

- Per Connection

<u>Monthly Rates</u>				<u>Nonrecurring Installation Charge*</u>
<u>Monthly</u>	<u>3 Year</u>	<u>5 Year</u>	<u>7 Year</u>	
\$4,180.00	\$3,460.00	\$3,025.00	\$2,880.00	\$3,000.00

Available for Spectra Communications Group, LLC.

* Nonrecurring installation charges do not apply to the 7 year term.

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(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(C) Channel Mileage

- Per Mile – Exceeding 20 Miles

<u>Monthly Rates</u>			
<u>Monthly</u>	<u>3 Year</u>	<u>5 Year</u>	<u>7 Year</u>
\$40.00	\$30.00	\$30.00	\$25.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC)

(1) Month-to-Month

Monthly Rates				
<u>10</u>	<u>20</u>	<u>30</u>	<u>40</u>	<u>50</u>
<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>
\$440.00	\$590.00	\$630.00	\$715.00	\$740.00

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(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(1) Month-to-Month (Cont'd)

Monthly Rates			
<u>70</u> <u>Mbps</u>	<u>100</u> <u>Mbps</u>	<u>200</u> <u>Mbps</u>	<u>300</u> <u>Mbps</u>
\$925.00	\$1,070.00	\$1,140.00	\$1,210.00

Available for Spectra Communications Group, LLC.

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(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(1) Month-to-Month (Cont'd)

Monthly Rates			
<u>400</u>	<u>500</u>	<u>700</u>	<u>1000</u>
<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>
\$1,280.00	\$1,365.00	\$1,645.00	\$1,975.00

Available for Spectra Communications Group, LLC.

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(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(2) 3 Year

Monthly Rates				
<u>10</u>	<u>20</u>	<u>30</u>	<u>40</u>	<u>50</u>
<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>
\$375.00	\$505.00	\$540.00	\$615.00	\$635.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(2) 3 Year (Cont'd)

Monthly Rates			
<u>70</u> <u>Mbps</u>	<u>100</u> <u>Mbps</u>	<u>200</u> <u>Mbps</u>	<u>300</u> <u>Mbps</u>
\$795.00	\$915.00	\$975.00	\$1,035.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(2) 3 Year (Cont'd)

Monthly Rates			
<u>400</u>	<u>500</u>	<u>700</u>	<u>1000</u>
<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>
\$1,095.00	\$1,170.00	\$1,410.00	\$1,695.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(3) 5 Year

Monthly Rates				
<u>10</u>	<u>20</u>	<u>30</u>	<u>40</u>	<u>50</u>
<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>
\$330.00	\$445.00	\$475.00	\$540.00	\$555.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(3) 5 Year (Cont'd)

Monthly Rates			
<u>70</u> <u>Mbps</u>	<u>100</u> <u>Mbps</u>	<u>200</u> <u>Mbps</u>	<u>300</u> <u>Mbps</u>
\$695.00	\$805.00	\$855.00	\$910.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(3) 5 Year (Cont'd)

Monthly Rates			
<u>400</u>	<u>500</u>	<u>700</u>	<u>1000</u>
<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>
\$960.00	\$1,025.00	\$1,235.00	\$1,485.00

Available for Spectra Communications Group, LLC.

(N)

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(4) 7 Year

Monthly Rates				
<u>10</u>	<u>20</u>	<u>30</u>	<u>40</u>	<u>50</u>
<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>
\$312.00	\$420.00	\$450.00	\$510.00	\$528.00

Available for Spectra Communications Group, LLC.

(N)

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(4) 7 Year (Cont'd)

Monthly Rates			
<u>70</u>	<u>100</u>	<u>200</u>	<u>300</u>
<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>
\$660.00	\$762.00	\$812.00	\$862.00

Available for Spectra Communications Group, LLC.

(N)

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(D) Ethernet Virtual Connection (EVC) (Cont'd)

(4) 7 Year (Cont'd)

Monthly Rates			
<u>400</u>	<u>500</u>	<u>700</u>	<u>1000</u>
<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>	<u>Mbps</u>
\$912.00	\$972.00	\$1,172.00	\$1,410.00

Available for Spectra Communications Group, LLC.

(N)

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS)

(1) Month-to-Month

- 10 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$455.00	\$305.00	\$0.00

Available for Spectra Communications Group, LLC.

(N)

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 20 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$590.00	\$395.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 30 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$615.00	\$410.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 40 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$630.00	\$420.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 50 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$660.00	\$440.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 70 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$700.00	\$470.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 100 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$825.00	\$555.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 200 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$940.00	\$665.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 300 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,045.00	\$770.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 400 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,140.00	\$870.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 500 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,475.00	\$985.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 700 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,830.00	\$1,220.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(1) Month-to-Month (Cont'd)

- 1000 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$2,225.00	\$1,485.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year

- 10 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$390.00	\$260.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 20 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$505.00	\$335.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 30 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$525.00	\$350.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 40 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$540.00	\$360.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 50 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$565.00	\$375.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 70 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$600.00	\$400.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 100 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$710.00	\$475.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 200 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$805.00	\$570.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 300 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$895.00	\$660.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 400 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$980.00	\$745.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 500 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,265.00	\$845.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 700 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,570.00	\$1,045.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(2) 3 Year (Cont'd)

- 1000 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,910.00	\$1,275.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year

- 10 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$345.00	\$230.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 20 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$440.00	\$295.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 30 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$460.00	\$310.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 40 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$475.00	\$315.00	\$0.00

Available for Spectra Communications Group, LLC.

(N)

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August 13, 2011

ACCESS SERVICE

18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 50 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$495.00	\$330.00	\$0.00

Available for Spectra Communications Group, LLC.

(N)

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(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 70 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$525.00	\$350.00	\$0.00

Available for Spectra Communications Group, LLC.

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(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 100 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$620.00	\$415.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 200 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$705.00	\$500.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 300 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$785.00	\$580.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 400 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$855.00	\$650.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 500 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,110.00	\$740.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 700 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,375.00	\$915.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(3) 5 Year (Cont'd)

- 1000 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,670.00	\$1,115.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year

- 10 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$324.00	\$216.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 20 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$419.00	\$279.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 30 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$437.00	\$291.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 40 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$450.00	\$300.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 50 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$468.00	\$312.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 70 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$500.00	\$333.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 100 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$589.00	\$393.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 200 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$669.00	\$473.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 300 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$744.00	\$548.00	\$0.00

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 400 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$814.00	\$618.00	\$0.00

Available for Spectra Communications Group, LLC.

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(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 500 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,053.00	\$702.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 700 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,305.00	\$870.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(E) Quality of Service (QoS) (Cont'd)

(4) 7 Year (Cont'd)

- 1000 Mbps

Monthly Rates		
<u>Gold</u>	<u>Silver</u>	<u>Best Effort</u>
\$1,589.00	\$1,059.00	\$0.00

Available for Spectra Communications Group, LLC.

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18. Rates and Charges – CenturyTel of Wisconsin, LLC; CenturyTel of Central Wisconsin, LLC; Telephone USA of Wisconsin, LLC; Spectra Communications Group, LLC (Cont'd)

(N)

18.3 Special Access Service (Cont'd)

18.3.9 Ethernet Virtual Private Line# (Cont'd)

(F) EVPL Reconfiguration

- Per EVC or QoS Established or Reconfigured

Nonrecurring
Charge*

\$400.00

Available for Spectra Communications Group, LLC.

* The EVPL Reconfiguration charge does not apply to EVPL arrangements ordered under a 7 year term commitment.

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