

ACCESS SERVICE

CHECK SHEET

Title Page 1 and Pages 1 to 20-52, inclusive, of this tariff are effective as of the date shown.

<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>
1	3rd*	5-22	1st*	6-51	1st*
1.1	Original*	5-23	1st*	6-58	1st*
6	1st*	5-24	1st*	6-60	1st*
2-21	1st*	5-26	1st*	6-62	1st*
2-27	1st*	5-27	1st*	6-63	1st*
2-37	1st*	5-28	1st*	6-69	1st*
2-38	1st*	5-31	1st*	6-78	1st*
2-48	1st*	6-1	1st*	6-79	1st*
2-49	1st*	6-10	1st*	6-84	1st*
2-50	1st*	6-11	1st*	6-89	1st*
2-51	1st*	6-14	1st*	6-90	1st*
2-55	1st*	6-15	1st*	6-100	1st*
2-66	1st*	6-17	1st*	6-117	1st*
2-67	1st*	6-18	1st*	6-121	1st*
2-69	1st*	6-19	1st*	6-126	1st*
2-79	1st*	6-20	1st*	6-147	1st*
2-83	1st*	6-21	1st*	6-149	1st*
2-97	1st*	6-23	1st*	6-150	1st*
2-107	1st*	6-26	1st*	6-151	1st*
3-2	1st*	6-29	1st*	6-153	1st*
3-17	1st*	6-30	1st*	7-2	1st
3-21	1st	6-35	1st*	7-6	1st
5-1	1st*	6-38	1st*	7-13	1st
5-3	1st*	6-43	1st*	7-17	1st*
5-5	1st*	6-44	1st*	7-23	1st*
5-13	1st*	6-45	1st*	7-25	1st*
5-14	1st*	6-48	1st*	7-26	1st*
5-15	1st*				

* New or revised page.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

CHECK SHEET (Cont'd)

<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>
7-31	1st*	9-1	1st*	16-17	1st*
7-34	1st*	9-14	1st*	18-34	1st
7-36	1st*	9-15	1st*	18-35	1st
7-41	1st	9-16	1st*	19-9	1st*
7-42	1st	9-18	1st*	19-32.1	1st
7-43	1st	10-7	1st*	19-32.2	1st
7-44	1st	10-9	1st*	19-35	1st*
7-45	1st	11-2	1st*	19-36	1st*
7-58	1st*	12-1	1st*	19-41	1st*
7-59	1st*	13-1	1st*	20-6	1st*
7-60	1st*	13-2	1st*	20-38	1st*
7-61	1st*	13-3	1st*	20-39	1st*
7-63	1st*	13-5	1st*	20-44	1st*
7-64	1st*	13-6	1st*	20-51	1st*
7-65	1st*	13-10	1st*	20-52	1st*
7-66	1st*	13-11	1st*		
7-68	1st*	13-12	1st*		
7-70	1st*	13-20	1st*		
7-71	1st*	13-21	1st*		
7-74	1st*	13-24	1st*		
7-80	1st*	13-25	1st*		
7-81	1st	13-26	1st*		
7-82	1st	15-7	1st*		
7-83	1st	15-11	1st*		
7-84	1st	16-1	1st*		
7-85	1st	16-14	1st*		
7-87	1st*	16-16	1st*		

* New or revised page.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

REFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

The following tariffs are referenced in this tariff and may be obtained from the Federal Communications Commission's commercial contractor:

National Exchange Carrier
Association, Inc.
Wire Center Information
Tariff F.C.C. No. 4

(D)
|
(D)

REFERENCE TO TECHNICAL PUBLICATIONS

The following technical publications are referenced in this tariff and may be obtained from Telcordia Technologies Inc. (formerly Bell Communications Research, Inc. – Bellcore), Direct Sales, 8 Corporate Place, Piscataway, NJ 08854-4156 (www.telcordia.com).

Technical Reference:

GR-253-CORE Issue 2 Synchronous Optical Network (SONET)
Transport Systems: Common Generic Criteria
Issued: December 1995

GR-1374-CORE Issue 1 SONET Inter-Carrier Interface Physical
Layer Generic Criteria for Carriers
Issued: December 1994

PUB 41004 (MDP-326-584) Data Communications Using Voiceband Private Line Channels
Issued: October 1973

PUB 62310 (MDP-326-726) Digital Data System Channel Interface Specification
Issued: September 1983

TR-NPL-000258 Compatibility Information for Feature Group D Switched Access Service
Issued: October 1985

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report and Certification Requirements (Cont'd)(B) Disputes Involving Jurisdictional Certification Special Access and Public Packet Data Network

If a dispute rises concerning the certification of projected interstate traffic as described in (A) above, the Telephone Company will ask the customer to provide the data the customer used to determine that more than 10% of the traffic is interstate. The customer shall supply the data within thirty (30) days of the Telephone Company request. If the reply results in a jurisdictional change of a Special Access Service or Public Packet Data Network, the effective date of the change will be the date the Telephone Company receives the customer's reply. There is no charge when the customer's reply results in a jurisdictional change in the Special Access or Public Packet Data Network Service.

(C) Jurisdictional Reports - Switched Access

For Switched Access Service, the Telephone Company cannot in all cases determine the jurisdictional nature of customer traffic and its related access minutes. In such cases the customer may be called upon to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. For purposes of determining the jurisdiction of Switched Access Services, the regulations set forth in (1) through (4), following, apply.

(T)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report and Certification Requirements (Cont'd)(C) Jurisdictional Reports - Switched Access (Cont'd)(2) Use of PIU Factors (Cont'd)

- (f) For each service, the customer may only provide a PIU factor that is in a whole number format, i.e., a number from 0 to 100. When the customer provides the PIU factor, the Telephone Company will subtract the provided PIU from 100 and the difference is the present intrastate usage. The sum of the interstate and intrastate percentages will equal 100 percent. The customer provided factors will be used by the Telephone Company as described in (1)(b), above, until the customer provides updated PIU factors as required in (2)(g) or (h), below.

(T)

- (g) When the customer adds or discontinues Busy Hour Minutes of Capacity (BHMC), lines or trunks to an existing Switched Access Service group, the customer shall furnish a revised projected interstate percentage for the remaining BHMC, lines or trunks in the end office group. The revised report will serve as the basis for future billing, where applicable, and will be effective on the next bill date. No prorating or back billing will be done based on such revised report.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(B) Bill Dates (Cont'd)(1) End User Access Service and Presubscription (D)

For End User Access Service and Presubscription Service, the Telephone Company will establish a bill day each month for each end user account or advise the customer in writing of an alternate billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Telephone Company more than twice in any consecutive 12 month period. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for the Federal Government which will be billed in arrears. Any applicable Presubscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered. (D)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations(Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(B) Bill Dates (Cont'd)(2) Services Other Than End User and Presubscription

(D)

For Services other than End User Access Service and Presubscription Service, the Telephone Company will establish a bill day each month for each customer account or advise the customer in writing of an alternate billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Telephone Company more than twice in any consecutive 12 month period.

(D)

The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due in immediately available funds by the payment date, as set forth in following. If payment is not received by the payment date, a late payment penalty will apply as set forth in following.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

Credit allowances are computed as follows:

- (1) Special Access Service other than Program Audio and Video and flat rated Switched Access Service rate elements (D)

For Special Access Services other than Program Audio and Video Services, for flat rated Switched Access Service rate elements (i.e., Entrance Facility, Direct Trunked Transport, Multiplexing, Add/Drop Multiplexing, Customer Node, and Customer Premises Port) no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or Major Fraction Thereof that the interruption continues. (D)

The monthly charges used to determine the credit shall be as follows:

- (a) Two-point Services

For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions).

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (1) Special Access Service other than Program Audio and Video and flat rated Switched Access Service rate elements (Cont'd)

(D)

(b) Multipoint Services

For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel termination per customer designated premises, channel mileage and optional features and functions).

(c) Multiplexed Services

For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service to the hub and any individual services from the hub. For Special Access, those charges include Channel Termination, Channel Mileage, and optional features and functions. For Switched Access, those charges include Entrance Facility, Direct Trunked Transport, Multiplexing and optional features and functions such as Add/Drop Multiplexing, Customer Node and Customer Premises Port.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

- (1)
- Special Access Service other than Program Audio and Video and flat rated Switched Access Service rate elements
- (Cont'd)

(D)

(c) Multiplexed Services (Cont'd)

When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the hub or wire center equipped for Add/Drop Multiplexing to a customer premises, Telephone Company central office, WATS office, or Public Packet Data Network Service.

(d) Flat rated Switched Access Service rate elements

(D)

For flat rated Switched Access Service rate elements, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., Entrance Facility, Direct Trunked Transport and Multiplexing).

(D)

(D)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) When a Credit Allowance Applies (Cont'd)

- (1) Special Access Service other than Program Audio and Video and flat rated Switched Access Service rate elements (Cont'd)

(D)

(e) Public Packet Data Network Services

For Public Packet Data Network Service rate elements, the monthly charge shall be the total of all monthly rate element charges associated with the service (i.e., Frame Relay Access Connection, Frame Relay Inter-network Connection, End User Port, Inter-network Customer Port, and Permanent Virtual Connections).

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply (Cont'd)

- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in CenturyLink Operating Companies Tariff F.C.C. No. 5 for Special Construction. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.

(C)
(C)

- (6) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.

- (7) An interruption or a group of interruptions, resulting from a common cause that would result in credit in an amount less than one dollar.

(D) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)(B) Meet Point Billing (Cont'd)(3) Determination of Meet Point Billed Local Transport, Directory Transport and Channel Mileage Charges (Cont'd)

(a) (Cont'd)

Switched Access or serving wire centers for Special Access) using the V&H method set forth respectively in 6.4.6 and 7.2.5 following.

(b) Determine the billing percentage (BP), as set forth in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, which represents the portion of the service provided by each Telephone Company. (C)

(c) For Feature Groups A, B, C and D Tandem Switched Transport

- multiply the number of originating and terminating access minutes of use routed over the facility times the number of airline miles, as set forth in (a) preceding, times the BP for each Telephone Company, as set forth in (b) preceding, times the Tandem Switched Facility rate;
- multiply the Tandem Switched Termination rate times the number of originating and terminating access minutes routed over the facility.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)

(B) Meet Point Billing (Cont'd)

(3) Determination of Meet Point Billed Local Transport, Directory Transport and Channel Mileage Charges (Cont'd)

(c) (Cont'd)

(D)

(D)

- The Tandem Switched Termination rate is applied as set forth in 6.1.3(A) following. The Switched Access Nonrecurring Charges are applied as set forth in 6.4.1(B) following. (Note: The BP is not applied to the Switched Access Tandem Switched Termination rate or any Nonrecurring Charge.)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)

(B) Meet Point Billing (Cont'd)

(3) Determination of Meet Point Billed Local Transport, Directory Transport and Channel Mileage Charges (Cont'd)

(e) For Feature Groups A, B, C, and D.

(D)

(D)

- The Billing Percentage (BP) is not applicable to the Transport Interconnection charge, Entrance Facility or Multiplexer.

(f) For Special Access, multiply the number of airline miles, as set forth in (a) preceding, times the BP for each Telephone Company, as set forth in (b) preceding, times the Channel Mileage Facility rate and add the Channel Mileage Termination rate.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)

2.5 Connections

Equipment and systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched, Special, and Public Packet Data Network Access Services furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and in 2.1 preceding.

(D)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 a.m. to 5:00 or 6:00 p.m., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract and location. To determine such hours for an individual company, or company location, that company should be contacted at the address shown under the Issuing Carrier's name listed on Title Page 1.

(C)

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 a.m. to 11:00 p.m. period for the Feature Group and/or Directory Assistance Service ordered. This customer specified BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

Call

The term "Call" denotes a customer attempt for which complete address information (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Intermediate Hub

The term "Intermediate Hub" denotes a wire center at which bridging or multiplexing functions are performed only for customers served by that wire center and wire centers that subtend the hub, as specified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. (C)

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the nonlinearity of a channel. It is measured using four tones, and evaluating the ratios (in dB) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Legal Holiday

The term "Legal Holiday" denotes days other than Saturday or Sunday for which the Telephone Company is normally closed. These include New Year's Day, Independence Day, Thanksgiving Day, Christmas Day and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed and other locally observed holidays when the Telephone Company is closed.

Line Side Connection

The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Super Intermediate Hub

The term "Super Intermediate Hub" denotes a wire center at which bridging or multiplexing functions are performed for Customers served by all wire centers in the LATA. A Super Intermediate Hub can be restricted to one or more designated NPAs within a LATA and/or to wire centers that are owned by the same telephone company as the hub. Super Intermediate Hubs and the wire centers they serve are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

(C)

Synchronous Optical Network (SONET)

The term "SONET" denotes a North American Standard for high speed synchronous optical channels having minimum transmission rates of 51.84 Mbps. The standard SONET optical carrier rate of 51.84 Mbps. is called OC1; the equivalent electrical signal rate is called STS-1. SONET standardizes higher transmission bit rates, "OCN", as exact multiples of OC1 (N X 51.84 Mbps.). For example, OC3 equals 3 X 51.84 Mbps.

Synchronous Test Line

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational tests of supervisory and ring-tripping functions.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

3. Carrier Common Line Access Service, Federal Universal Service Charge, ISDN Line Ports and DS1 Line Port (Cont'd)3.2 Limitations3.2.1 Exclusions

Neither a telephone number nor detail billing is provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

(T)

3.2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

3.2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges with the following exception. Carrier Common Line Access per minute charges shall apply when Feature Group A or Feature Group B switched access is ordered from a non-equal access telephone company office that does not have measurement capabilities and the assumed average access minutes, as set forth in 6.5.4 and 6.6.4 following, are used.

(C)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

3. Carrier Common Line Access Service, Federal Universal Service Charge, ISDN Line Ports and DS1 Line Port (Cont'd)3.8 Rate Regulations (Cont'd)3.8.3 Unmeasured Feature Group A and B Usage

When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, assumed average interstate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in 6.5.4 and 6.6.4 following.

(C)
(C)3.8.4 Percent Interstate Use (PIU)

When the customer reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed only to interstate Switched Access Service access minutes based on the data reported by the customer as set forth in 2.3.11 preceding (Jurisdictional Reports), except where the Telephone Company is billing according to actuals by jurisdiction. Interstate Switched Access Service access minutes will, after adjustment as set forth in 3.6.4 preceding (Resale), when necessary, be used to determine Carrier Common Line Charges as set forth in 3.8.5 following.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering5.1 General

This section sets forth the regulations and order related charges for services set forth in other sections of this tariff. Order related charges are in addition to other applicable charges for the services provided.

An Access Order is an order to provide the customer with Switched Access, Special Access, and Public Packet Data Network or Access Related Service or to provide changes to existing services.

The regulations, rates and charges for special construction are set forth in CenturyLink Operating Companies Tariff F.C.C. No. 5 and are in addition to the regulations, rates and charges specified in this section. (C)
(C)

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide to the Telephone Company the order information required in 5.2 following, and in addition the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.2 Expedited Orders

When placing an Access Order, a customer may request a service date that is prior to the applicable service date. Additionally, a customer may also request an earlier service date on a pending Access Order. In this case, an Access Order modification as set forth in 5.4 following would be required. If the Telephone Company determines that the service can be provided on the requested date and that additional labor cost or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. Charges will be billed at actual cost, not to exceed 10 percent over estimated charges. Such additional charges will be determined and billed to the customer as explained following.

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in 17.4.3(A), 18.4.3(A), 19.4.3(A) and 20.4.3(A) following. (T)

To develop, determine and bill the customer the extraordinary costs which may be involved, the Special Construction terms and conditions as set forth in CenturyLink Operating Companies Tariff F.C.C. No. 5 will be used by the Telephone Company. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of CenturyLink Operating Companies Tariff F.C.C. No. 5. (C)
(C)
(C)

When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as set forth in 17.4.1(B), 18.4.1(B), 19.4.1(B) and 20.4.1(B) following also applies. (T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements5.2.1 Switched Access Service

When ordering Switched Access service, the customer must specify the directionality of the service and whether the service is to be provided as (1) Direct Trunked Transport from the serving wire center to the end office or (2) Direct Trunked Transport from the serving wire center to a tandem which connects with Tandem Switched Transport from the tandem to the end office. When all or a portion of service is ordered as Direct Trunked Transport, the customer must specify the type and quantity of Direct Trunked Transport facility (e.g., Voice Grade, High Capacity DS1 or DS3, or Synchronous Optical Channel OC3 or OC12) and the hubs or ADM equipped wire centers involved.

The Customer must also specify the type of Entrance Facility to be used for Switched Access (e.g., Voice Grade, High Capacity or Synchronous Optical Channel). For High Capacity or Synchronous Optical Channel Entrance Facilities, the customer must specify the facility assignment and the channel assignment for each trunk.

Direct Trunked Transport is available at all tandems and at all end offices except those end offices not having the capability to provide Direct Trunked Transport. Direct Trunked Transport is not available: (1) from end offices that provide equal access through a Centralized Equal Access arrangement, or (2) from end offices that lack recording or measurement capability. (T)

Normally, Direct Trunked Transport of originating 800 series calls from an end office is available only from Service Switching Point (SSP) equipped end offices. However, certain SSP equipped end offices cannot accommodate the direct trunking of the 800 series (other than the 800 service access code) service access code. Additionally, certain non-SSP equipped end offices can accommodate direct trunking of originating 800 series calls.

When the customer has both Tandem Switched Transport and Direct Trunked Transport at the same end office, the customer will be provided Alternate Traffic Routing as set forth in 6.4.6 following.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service (Cont'd)

There are two Special Access Optional Rate Plans: a High Capacity Optional Rate Plan and a Synchronous Optical Channel Service Optional Rate Plan. The High Capacity Optional Rate Plan consists of a Term Discount Plan and a Capacity Discount Plan.

The Capacity Discount Plan applies to DS3 High Capacity Services and is only available to those customers that had this plan in place prior to February 1, 1997. Any DS3 Capacity Discount Plan not associated with a Term Discount plan will expire no later than February 1, 2002.

(D)

(D)

Customers that subscribe to the DS3 Capacity Discount Plan may convert to Synchronous Optical Channel Service. Discontinuance charges specified in 7.2.8(A)(2) following, and nonrecurring charges specified in 7.11.1 following, will not apply if the conditions set forth in 7.2.8(A)(2) are met and the customer provides the following ordering information:

- The customer's order for the disconnect of the current DS3 Service and order for the installation of Synchronous Optical Channel Service are received by the telephone company at the same time.
- The customer's disconnect order for the existing DS3 Service must reference the new Synchronous Optical Channel Service order.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service (Cont'd)

When ordering a High Capacity Term Discount Optional Rate Plan or an upgrade to the plan, discontinuance charges, as specified in 7.2.8(A)(1) following, will not apply if the conditions set forth in 7.2.8(A)(1) following are met and the customer provides the following ordering information:

Term Discounts-Upgrades in Capacity (DS1 to DS3)

- The customer's order for the disconnect of the existing DS1 Service and the installation of the new DS3 Service are received at the same time and specifically reference the application of upgrade in capacity.
- The customer's disconnect order for the existing DS1 Service must reference the DS3 Service installation order.

Customer orders to install and disconnect DS1 or DS3 services provided under a Term Discount plan where the number of DS1s or DS3s remains constant and the customer wishes to maintain the existing Term Discount period and minimum service period must:

- Be received at the same time.
- Reference continuation of the existing Term Discount period and the minimum service period on both the installation and disconnect orders.

The High Capacity Term Discount Optional Rate Plan is only available as set forth in 17.3.8, 18.3.8 and 20.3.8 following.

(C)
(C)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service (Cont'd)

The Synchronous Optical Channel Service Optional Rate Plan is a Term Discount plan. When ordering a Synchronous Optical Channel Service Term Discount Optional Rate Plan or an upgrade to the plan, discontinuance charges, as specified in 7.2.8(B) following, will not apply if the conditions set forth in 7.2.8(B) following are met and the customer provides the following ordering information:

Term Discounts - Upgrades in Capacity (OC3/OC3c to OC12)

- The customer's order for the disconnect of the existing OC3/OC3c Service and the installation of the new OC12 Service are received at the same time and specifically reference the application of upgrade in capacity.
- The customer's disconnect order for the existing OC3/OC3c Service must reference the OC12 Service installation order.

Customer orders to install and disconnect OC3/OC3c or OC12 services provided under a Term Discount plan where the number of OC3s, OC3cs, or OC12s remains constant and the customer wishes to maintain the existing Term Discount period and minimum service period must:

- Be received at the same time.
- Reference continuation of the existing Term Discount period and the minimum service period on both the installation and disconnect orders.

The Synchronous Optical Channel Service Term Discount Optional Rate Plan is only available as set forth in 17.3.11(D), 18.3.11(D), 19.3.11(D) and 20.3.11(D) following.

(C)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders For Services Provided By More Than One Telephone Company (Cont'd)5.3.2 Meet Point Billing Ordering (Cont'd)

- (C) Customers ordering Special Access Service to be interconnected with Switched Access Services at Telephone Company designated WATS Serving Offices for the provision of WATS or WATS-type Services must place an order with each Telephone Company in whose territory the end office and the WATS Serving Office are located, if they are not collocated.
- (D) Except for Special Access Service as set forth in (C) above or as set forth in (E) below, the customer may place the order for a Special Access Service with either Exchange Telephone Company. (T)
- (E) For Special Access Service involving a hub(s) the customer must place the order with the Telephone Company(s) in whose territory the hub(s) is located.
- (F) For Directory Assistance Service, the customer must place an order with the Telephone Company in whose territory the Directory Assistance Location is located.
- (G) For initiation, additions, changes or deletions to the Interim NXX Translation code(s), the customer must place an order with the Telephone Company who provides the Interim NXX Translation. The customer must also provide a copy of the order to the Telephone Companies subtending the Interim NXX Translation office.
- (H) For a Special Access Service connection to a frame relay network, the customer must place the order with the Telephone Company that provides the frame relay switch. Special Access Service in this situation must be ordered to the wire center equipped with a frame relay switch.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering5.4.1 Access Order Charge

The Access Order Charge is applied to all customer requests for new Special Access, Public Packet Data Network, Switched Access and Directory Assistance Services. In addition, the Access Order Charge is applicable to customer requests for additions, changes or rearrangements to existing Special Access, Public Packet Data Network, Switched Access and Directory Assistance Services with the following exceptions:

(D)

(D)

The Access Order Charge does not apply:

- When a Service Date Change Charge is applicable.
- When a Design Change Charge is applicable.
- To administrative changes as set forth in 6.4.1(B)(3), 7.2.2(3) and 16.1.2(B)(2)(b) following. (D)
- When a change to a pending order does not result in the cancellation of the pending order and the issuance of a new order.
- When the Interim NXX Translation charge is applicable.
- When a Miscellaneous Service Order Charge is applicable.
- When a Presubscription Charge is applicable.
- When a Telephone Company initiated network reconfiguration requires a customer's existing access service to be reconfigured.
- When a service with an ICB rate is converted to a similar service with a non-ICB tariff rate prior to the expiration of the ICB.
- When a Billing Name and Address Order charge is applicable.
- When a 900 Blocking Service charge is applicable.
- When a customer with a Special Access DS3 Capacity Discount converts to Special Access Synchronous Optical Channel Service.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.1 Access Order Charge (Cont'd)

The Access Order Charge does not apply (Cont'd):

- When Payphone Service Providers (PSPs) obtain Coin Supervision Additive Service in conjunction with local exchange service lines for the provision of pay telephone service.

(D)

(D)

- To Local Number Portability (LNP) Services as set forth in Section 13.14, following.
- To Government Emergency Telecommunications Service (GETS) as set forth in Section 10.5.1, following.

The Access Order Charge will be applied on a per order basis to each order received by the Telephone Company or copy of an order received by the Telephone Company pursuant to 5.3.1 preceding and 5.3.2 preceding, except by the Telephone Company applying the Interim NXX Translation charge, and is in addition to other applicable charges as set forth in this and other sections of this tariff.

The Access Order Charge will be applied on a per order basis for any change, rearrangement or addition to the delivery of signaling to an existing STP Port.

The Access Order Charge will be applied on a per order basis for any change, rearrangement or addition of CICs to an existing Feature Group B or Feature Group D trunk group.

(D)

(D)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.2 Miscellaneous Service Order Charge (Cont'd)

The charge does not apply to the following services since there would exist a pending service order:

- Additional Engineering (13.1),
- Overtime Installation (13.2.1),
- Standby Acceptance Testing (13.2.3),
- Testing and Maintenance with Other Telephone Companies when in conjunction with Acceptance Testing (13.2.4),
- Additional Cooperative Acceptance Testing [13.3.1(A)(1) and 13.3.1(B)(1)],
- Coin Supervision Additive Service (13.12).

5.4.3 Access Order Change Charges

Access Order changes involve service date changes and design changes. The customer may request a change of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested change when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the change cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order change, the Telephone Company will schedule a new service date as set forth in 5.1.2 preceding. All charges for Access Order change as set forth in 17.4.1(A), 18.4.1(A), 19.4.1(A) and 20.4.1(A) and will apply on a per occurrence basis. (T)

Any increase in the number of Special Access Service channels, or Switched Access Service lines, trunks, or busy hour minutes of capacity, or Frame Relay Connections and/or PVCs or CCS/SS7 Port Terminations will be treated as a new Access Order (for the increased amount only). (T)

If order changes are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order change charges being incurred by the customer.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(A) Service Date Change

The customer may request a change of service date on a pending Access Order prior to the service date. A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 30 calendar days from the original service date.

If the Telephone Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and the Service Date Change Charge, as set forth in 17.4.1(B), 18.4.1(B), 19.4.1(B) and 20.4.1(B) following, will be applied to the order.

(T)
(T)

If the service date is changed to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in 5.1.2 preceding apply. Such charges will apply in addition to the Service Date Change Charge.

If the requested service date exceeds 30 calendar days following the original service date, and the Telephone Company determines that the customer's request can be accommodated, the Telephone Company will cancel the original order and apply the Cancellation Charges as set forth in 5.5.3 following. A new Access Order with a new service date will be issued. The Service Date Change Charge will not apply, however, the Access Order Charge will apply to the new order.

If the service date is changed due to a design change as set forth in (B) following, the Service Date Change Charge will apply.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(B) Design Change

The customer may request a design change to the service ordered prior to the requested service date. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package, or a change in the destination or speed of PVC. Design changes do not include a change of customer designated premises, first point of switching, Feature Group type or channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge as set forth in 17.4.1(C), 18.4.1(C), 19.4.1(C) and 20.4.1(C) following will apply in addition to the charge for Additional Engineering as set forth in 17.4.2, 18.4.2, 19.4.2 and 20.4.2 following. If a change of service date is required, the Service Date Change Charge as set forth in 17.4.1(B), 18.4.1(B), 19.4.1(B) and 20.4.1(B) following will also apply. The Access Order Charge as specified in 17.4.1(A), 18.4.1(A), 19.4.1(A) and 20.4.1(A) following does not apply.

(T)
|
(T)

(T)
|
(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.3 Cancellation of an Access Order (Cont'd)

- (B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:
- (1) Installation of Switched Access, Special Access or Public Packet Data Network Service facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.
 - (2) Where the customer cancels an Access Order prior to the start of installation of access facilities, no charges shall apply.
 - (3) Where installation of access facilities has been started prior to the cancellation, the charges specified in (a) or (b) following, whichever is lower, shall apply.
 - (a) A charge equal to the costs incurred in such installation, less estimated net salvage. Such costs include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs;
 - (b) The minimum period charges for Switched Access, Special Access, or Public Packet Data Network Service ordered by the customer, as set forth in 5.5.2 preceding.
- (C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

(D)
|
(D)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service6.1 General

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point communications path between a customer designated premises and an end user's premises. It provides for the use of common terminating, switching, and trunking facilities and for the use of common subscriber plant of the Telephone Company. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer designated premises, and to terminate calls from a customer designated premises to an end user's premises in the LATA where it is provided. Specific references to material describing the elements of Switched Access Service are provided in 6.1.3 and 6.5 through 6.9 following.

Rates and charges for Switched Access Service depend generally on the specific Feature Group ordered by the customer, e.g., for MTS or WATS services or MTS/WATS equivalent services, and whether it is provided in a Telephone Company end office that is equipped to provide equal or non-equal access. Rates and charges for Switched Access Service are set forth in 17.2, 18.2, 19.2 and 20.2 following. The application of rates for Switched Access Service is described in 6.4 following. Rates and charges for services other than Switched Access Service, e.g., a customer's interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services. Descriptions of such applicability are provided in 6.4.5, 6.4.9, 6.5.1(H), 6.5.3, 6.6.1(G), 6.6.2(D), 6.7.1(F) and 6.8.1(E) following. Finally, a credit is applied against line side Switched Access Service charges as described in 6.4.8 following.

(T)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)

Local Transport is provided at the rates and charges set forth in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following. The application of these rates with respect to individual Feature Groups is as set forth in 6.4.1(C) following. When more than one Telephone Company is involved in providing the Switched Access Service, the Local Transport rates are applied as set forth in 2.4.7 preceding.

(T)

The Local Transport Rate Category includes five classifications of rate elements: (1) Entrance Facility, (2) Direct Trunked Transport, (3) Tandem Switched Transport, (4) Transport Interconnection Charge, and (5) Multiplexing.

(1) Entrance Facility

The Entrance Facility recovers a portion of the costs associated with a communications path between a customer designated premises and the serving wire center of that premises. Included as part of the Entrance Facility is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected at the customer designated premises and the type of signaling capability, if any.

Five types of Entrance Facility are available:

- Voice Grade 2 or 4 wire –an analog channel with an approximate bandwidth of 300 to 3000 Hz;
- High Capacity DS1 –an isochronous serial digital channel with a rate of 1.544 Mbps;
- High Capacity DS3 –an isochronous serial digital channel with a rate of 44.736 Mbps;
- Synchronous Optical Channel OC3 –a synchronous optical channel with a rate of 155.52 Mbps;
- Synchronous Optical Channel OC12 –a synchronous optical channel with a rate of 622.08 Mbps.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(A) Local Transport (Cont'd)

(1) Entrance Facility (Cont'd)

The minimum period for which a High Capacity DS3 or Synchronous Optical Channel Entrance Facility is provided is twelve months.

One charge applies for each Entrance Facility that is terminated at a customer designated premises. This charge specified in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following will apply even if the customer designated premises and the serving wire center are collocated in a Telephone Company building.

(T)

A customer's Local Transport may be connected to the Entrance Facility of another customer, providing the other customer submits a Letter of Authorization for this connection and assumes full responsibility for the cost of the Entrance Facility.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(2) Direct Trunked Transport (Cont'd)

Direct Trunked Transport rates consist of a Direct Trunked Facility rate specified in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following which is applied on a per mile basis and a Direct Trunked Termination rate which is applied at each end of each measured segment of the Direct Trunked Facility (e.g., at the end office, tandem, hub, ADM equipped wire center, and serving wire center). When the Direct Trunked Facility mileage is zero, neither the Direct Trunked Facility rate nor the Direct Trunked Termination rate will apply.

(T)

The Direct Trunked Facility rate recovers a portion of the costs of transmission facilities, including intermediate transmission circuit equipment, between the end points of the interoffice circuits.

The Direct Trunked Termination rate specified in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following recovers a portion of the costs of the circuit equipment that is necessary for the termination of each end of the Direct Trunked Facility.

(T)

The minimum period for which High Capacity DS3 or Synchronous Optical Channel Direct Trunked Transport is provided is twelve months.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(3) Tandem Switched Transport

The Tandem Switched Transport rate elements recover a portion of the costs associated with a communications path between a tandem and an end office on circuits that are switched at a tandem switch.

Tandem Switched Transport rates consist of a Tandem Switching rate, a Tandem Switched Facility rate, and a Tandem Switched Termination rate.

In those instances where an SSP equipped end office is capable of handling 800 traffic on a direct trunked basis but incapable of handling 800 series (other than the 800 service access code) traffic on a direct trunked basis, a full credit will be provided for tandem switched transport charges associated with FGC and FGD service for 888 traffic delivered at the tandem. This results in all 800 series traffic being rated as direct trunked transport regardless of whether the SSP equipped end office is capable of handling 800 series (other than the 800 service access code) traffic on a direct trunked basis. Those SSP equipped end offices that cannot accommodate direct trunking of originating 800 series (other than the 800 service access code) traffic are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, Wire Center Information.

- (a) The Tandem Switching rate recovers a portion of the costs of switching traffic through an access tandem. The Tandem Switching rate specified in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following is applied on a per access minute per tandem basis for all originating and all terminating minutes of use switched at the tandem. Tandem locations are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, Wire Center Information.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(5) Multiplexing

Multiplexing provides an arrangement for converting a single, higher capacity or bandwidth circuit to several lower capacity or bandwidth circuits.

When a derived channel is itself multiplexed to derive additional channels with a lesser capacity, this is referred to as cascade multiplexing. When cascade multiplexing occurs, a charge for the additional multiplexing function applies. When cascade multiplexing is performed at different hubbing locations, Direct Trunked Transport charges also apply between the hubs.

Multiplexing is only available at wire centers identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, Wire Center Information.

The following multiplexing arrangements are offered for use with Switched Access Service.

- (a) DS3 to DS1 Multiplexing charges specified in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following apply when a High Capacity DS3 Entrance Facility or High Capacity DS3 Direct Trunked Transport is connected with High Capacity DS1 Direct Trunked Transport. The DS3 to DS1 multiplexer will convert a 44.736 Mbps channel to 28 DS1 channels using digital time division multiplexing. (T)
- (b) DS1 to Voice Grade Multiplexing charges specified in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following apply when a High Capacity DS1 Entrance Facility or High Capacity DS1 Direct Trunked Transport is connected with Voice Grade Direct Trunked Transport. However, a DS1 to Voice Grade Multiplexing Charge does not apply when a High Capacity DS1 Entrance Facility or High Capacity DS1 Direct Trunked Transport is terminated at an electronic end office and only Switched Access Service is provided over the DS1 facility (i.e., Voice Grade Special Access channels are not derived). The DS1 to Voice Grade multiplexer will convert a 1.544 Mbps channel to 24 Voice Grade channels. (T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(6) Add/Drop Multiplexing

Add/Drop Multiplexing provides a type of multiplexing function in connection with Synchronous Optical Channel Service that allows lower level signals to be added or dropped from a high speed optical carrier channel within a Telephone Company wire center.

The Add/Drop Multiplexing Central Office Port charge specified in 20.2.2 applies to the interface provided at a Telephone Company wire center for the purpose of adding or dropping lower capacity services from Synchronous Optical Channel Entrance Facilities or Direct Trunked Transport. Central Office Ports are available at the following speeds:

(T)

<u>Central Office Port</u>	<u>Speed</u>
OC3	155.52 Mbps
DS3	44.736 Mbps
DS1	1.544 Mbps

OC12 service may only be multiplexed to OC3 channels.

When an OC3 channel is derived from an OC12 service and is further multiplexed to obtain DS3 service, a DS3 port charge will apply in addition to the OC3 port charge.

When a DS3 channel is derived from an OC3 service and is further multiplexed to obtain DS1 service, a DS3 to DS1 Multiplexing charge will apply in addition to the DS3 port charge.

When a DS1 channel is directly derived from an OC3 service, a DS1 port charge will apply.

When a DS1 channel is further multiplexed to a lower level signal, a DS1 to Voice Grade Multiplexing charge will also apply.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(6) Add/Drop Multiplexing (Cont'd)

Add/Drop Multiplexing is only available at wire centers identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, Wire Center Information.

(7) Customer Node

A Customer Node charge specified in 20.2.2 applies when the Telephone Company provides terminal equipment at the customer designated premises for termination of a Synchronous Optical Channel Entrance Facility. Such equipment may be used to convert the signal from an optical to electrical format. The Customer Node charge is determined by the level of optical service (i.e., OC3 or OC12) delivered to the premises. Each Customer Node must be configured with one or more Customer Premises Ports. (T)

Customer Premises Port charges specified in 20.2.2 apply in conjunction with the Customer Node charge. Each Customer Premises Port provides the interface to derive a lower capacity service at the customer premises. The type and quantity of ports is determined by the customer and is based on the type of Customer Node selected and the number of DS1, DS3, STS-1 and/or OC3 channels ordered. Customer Premises Ports are available at the following speeds: (T)

<u>Customer Premises Port</u>	<u>Speed</u>
OC3	155.52 Mbps
STS-1	51.84 Mbps
DS3	44.736 Mbps
DS1	1.544 Mbps

(8) Interface Groups

Ten Interface Groups are provided for terminating the Entrance Facility at the customer's designated premises. Technical specifications concerning the available interface groups are set forth in 15.1 following.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(9) Nonchargeable Optional Features

Where transmission facilities permit, the individual transmission path between the customer's designated premises and the first point of switching, may at the option of the customer, be provided with the following optional features as set forth and described in 15.1.1(E) following.

- Supervisory Signaling
- Customer Specified Entry Switch Receive Level
- Customer Specification of Local Transport Termination
- 64 Clear Channel Capability

In addition to the above, Shared SONET Interoffice Ring Transport (SSRIT) is available as a nonchargeable optional feature with High Capacity DS3 or Synchronous Optical Channel Local Transport service from wire centers identified in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, Wire Center Information. The SSRIT feature is set forth and described in 7.10.3(E) and 7.11.3(D) following. (T)

When a customer subscribes to Common Channel Signaling (SS7) Network Connection Service (CCSNC Service), the following optional features are made available and are described in 6.10.1 following.

- Signaling System 7 (SS7) Signaling
- Calling Party Number
- Carrier Selection Parameter
- Charge Number Parameter
- Carrier Identification Parameter

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(10) Chargeable Optional Features

Common Channel Signaling, Signaling System 7 (CCS/SS7) Network Connection (CCSNC) Service provides a signaling path between a customer's designated Signaling Point of Interface (SPOI) and a Telephone Company's Signaling Transfer Point (STP). CCSNC is provided as set forth in 6.10.3 following.

800 Data Base Access Service is provided to all customers in conjunction with FGC and FGD switched access service. A Basic or Vertical Feature Query charge, as set forth in 17.2.2(B), 18.2.2(B), 19.2.2 and 20.2.2 following, is assessed for each completed query returned from the 800 data base whether or not the actual call is delivered to the customer. The query is considered completed when the appropriate call routing information is returned to the Service Switching Point (SSP) that launched the query. The Basic Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of 800 series calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides this same customer identification function in addition to vertical features which may include: (1) call validation (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 series numbers (which is generally necessary for the routing of 800 series calls); (3) alternate POTS translation (which allows subscribers to vary the routing of 800 series calls based on factors such as time of day, place of origination of the call, etc.); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)).

(T)

(B) End Office

The End Office rate category establishes the charges related to the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the local end office. The End Office rate category includes the Local Switching and Information Surcharge rate elements. Directory Assistance Service is set forth in Section 9 following.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(B) End Office (Cont'd)(1) Local Switching (Cont'd)

Local Switching does not apply to Feature Groups B and D Switched Access Services associated with Wireless Switching Center (WSCs) directly interconnected to a Telephone Company access tandem office.

Where end offices are appropriately equipped, international dialing may be provided as a capability associated with Local Switching which provides local dial switching for Feature Groups C and D. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard FGC or FGD equipped end office.

Rates for Local Switching are set forth in 17.2.3, 18.2.3, 19.2.3 and 20.2.3 following. The application of these rates with respect to individual Feature Groups is as set forth in 6.4.1(C) following.

(T)
(T)

There are four types of functions included in the Local Switching rate element: Common Switching, Transport Termination, Line Termination and Intercept. These are described in (a) through (d) following.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(B) End Office (Cont'd)(1) Local Switching (Cont'd)(d) Intercept

The Intercept function provides for the termination of a call at a Telephone Company Intercept operator or recording. The operator or recording tells a caller why a call, as dialed, could not be completed, and if possible, provides the correct number.

(2) Information Surcharge

Information Surcharge rates are assessed to a customer based on the total number of access minutes. Information Surcharge rates are as set forth in 17.2.3(B), 18.2.3(B), 19.2.3(B) and 20.2.3(B) following. The application of these rates with respect to individual Feature Groups is as set forth in 6.4.1(C) following. (T)

The Information Surcharge does not apply to Feature Groups B and D Switched Access Services associated with Wireless Switching Centers (WSCs) directly interconnected to a Telephone Company access tandem office.

The number of end office switching transmission paths will be determined as set forth in 6.2.5 following.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(C) Chargeable Optional Features (Cont'd)(1) Interim NXX Translation (Cont'd)

A nonrecurring charge, as set forth in 17.2.1, 18.2.1, 19.2.1 and 20.2.1 following, is associated with this optional feature. This nonrecurring charge is assessed by the Telephone Company on a per order, per LATA or Market Area basis and is applied in lieu of the Access Order Charge specified in 17.4.1(A), 18.4.1(A), 19.4.1(A) and 20.4.1(A) following. The nonrecurring charge is assessed only by the Telephone Company that provides the final translation function. A Telephone Company is said to have provided the final Interim NXX Translation when its translation identifies the customer's traffic and this traffic is then delivered to the customer's point of termination without any further translation. The description and application of this charge with respect to Feature Group C and Feature Group D is as set forth in 6.4.1(B)(2) and 6.4.1(C)(2) following.

(T)
(T)

(T)
(T)

(2) Operator Transfer Services

Operator Transfer Service may be provided with Feature Group C or Feature Group D Switched Access Service at Telephone Company designated Operator Services location. Operator Transfer Service is an originating service. The rate is assessed per 0- call transferred to a customer's operator. A 0- call is considered transferred when the Telephone Company Operator activates the switch transferring the call to the designated customer and the customer acknowledges receipt.

(Z)

In addition to the Operator Transfer Service charge described above and in 6.10.3(B) following, Feature Group C or Feature Group D Switched Access rates and charges as set forth in 6.4.1(B)(1) and 6.4.1(C) following and Carrier Common Line Charges set forth in 3.8.5 preceding will apply per minute of use for Operator Transfer Service.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(C) Chargeable Optional Features (Cont'd)(2) Operator Transfer Services (Cont'd)

Operator Transfer Service charges, provided for in this tariff, are applied only to those calls actually transferred by the Telephone Company to the customer's operator.

(3) 800 Data Base Access Service

800 Data Base Access Service is provided to all customers in conjunction with FGC and FGD switched access service. When a 1+800 series +NXX-XXXX call is originated by an end user, the Telephone Company will utilize the Signaling System 7 (SS7) network to query an 800 data base to identify the customer to whom the call will be delivered and provide vertical features based on the dialed ten digits. The call will then be routed to the identified customer over FGC or FGD switched access. The 800 series includes the following service access codes: 800, 888, 877, 866, 855, 844, 833 and 822.

A Basic or Vertical Feature Query charge, as set forth in 17.2.2(B), 18.2.2(B), 19.2.2 and 20.2.2, following, is assessed for each completed query returned from the database identifying the customer to whom the call will be delivered whether or not the actual call is delivered to the customer. The query is considered completed when the appropriate call routing information is returned to the Service Switching Point (SSP) that launched the query. The Basic Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of 800 series calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides the same customer identification as the basic query and vertical features which may include: (1) call validation, (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 series numbers; (3) alternate POTS translation (which allows subscribers to vary the routing of 800 series calls based on factors such as time of day, place or origination of the call, etc.); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)).

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company (Cont'd)

6.2.4 Testing (Cont'd)

(B) Routine Testing

At no additional charge, the Telephone Company will, at the customer's request, test after installation on an automatic or manual basis, 1004 Hz loss, C-message noise and Balance (Improved Return loss).

In the case of automatic testing, the customer shall provide remote office test lines and 105 test lines with associated responders or their functional equivalent.

The frequency of these tests will be that which is mutually agreed upon by the customer and the Telephone Company, but shall consist of not less than quarterly 1004 Hz Loss and C-message noise tests and an annual Balance test. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

Additional tests may be ordered as set forth in 13.3.1 following. Charges for these additional tests are set forth in 17.4.4, 18.4.4, 19.4.4 and 20.4.4 following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

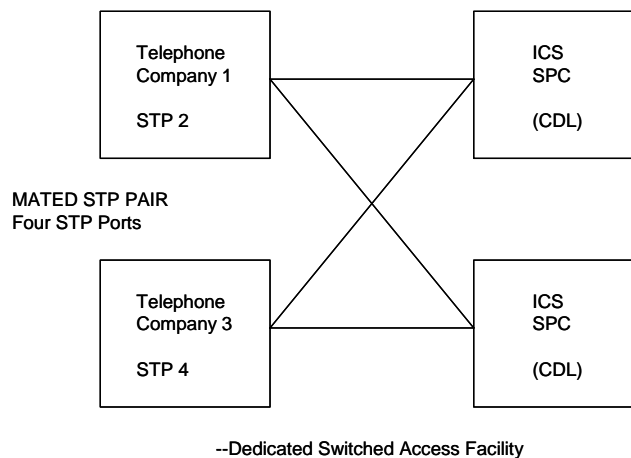
ACCESS SERVICE

6. Switched Access Service (Cont'd)6.2 Undertaking of the Telephone Company (Cont'd)6.2.7 Common Channel Signaling System 7 Access Service(A) Description

Common Channel Signaling System 7 (CCS7) Access service provides an interconnection between the Common Channel Signaling (CCS) network of the Telephone Company and a customer's CCS network or SS7 capable voice/data network using Dedicated Switched Access facilities and Signal Transfer Point (STP) Ports. CCS7 Access service provides the connection between the Telephone Company's STP and the customer's premises to allow customers to access Telephone Company provided services requiring CCS7 connectivity. CCS7 Access service provides for the transmission of network control and other signaling information from the Telephone Company's STP, via the STP Port and Dedicated Switched Access facilities, to the customer's premises. The technical interface specifications are as described in Bellcore Technical Reference Publication TR-TSV-000905. The location of the Telephone Company's STP switches are indicated in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

(D)

CCS7 Access Service may interconnect a customer's paired STPs to the Telephone Company's mated STP pairs. With this arrangement, the customer is connected to two STPs and four STP Ports via four Dedicated Switched Access facilities. The following diagram depicts a generic view of this arrangement.



ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

6.4.1 Description and Application of Rates and Charges

There are two types of rates and charges that apply to Switched Access Service; recurring (usage and flat rates) and nonrecurring charges. These rates and charges are applied differently to the various rate elements as set forth in (C) following.

(A) Recurring Rates

- (1) Usage Rates for Switched Access Service are rates that apply on a per access minute or a per call basis. Access minute charges and per call charges are accumulated over a monthly period.
- (2) Flat Rates for Switched Access Service are rates that apply on a per month per rate element basis.

(B) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Switched Access Service are: installation of service, Interim NXX Translation optional feature, and service rearrangements. These charges, with the exception of the Interim NXX Translation optional feature, are in addition to the Access Order Charge as specified in 17.4.1(A), 18.4.1(A), 19.4.1(A) and 20.4.1(A) following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(B) Nonrecurring Charges (Cont'd)(1) Installation of Service

For Entrance Facilities, a Local Transport nonrecurring installation charge, as set forth in 17.2.1(A), 18.2.1(A), 19.2.1(A) and 20.2.1(A) following, will be applied at the serving wire center for each Entrance Facility installed. (T)

For Direct Trunked Transport ordered to the end office, a Local Transport nonrecurring trunk activation charge, as set forth in 17.2.1(D), 18.2.1(D), 19.2.1(D) and 20.2.1(D) following, will be applied at the end office on a per order basis for each group of 24 Direct Trunked Transport trunks or fraction thereof that is activated at the end office. (T)

For Direct Trunked Transport ordered to the access tandem, a Local Transport nonrecurring trunk activation charge, as set forth in 17.2.1(D), 18.2.1(D), 19.2.1(D) and 20.2.1(D) following, will be applied at the access tandem on a per order basis for each group of 24 Direct Trunked Transport trunks or fraction thereof that is activated at the access tandem. (T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(B) Nonrecurring Charges (Cont'd)(1) Installation of Service (Cont'd)

A maximum of 24 trunks can be activated on a DS1 facility and a maximum of 672 trunks can be activated on a DS3 facility. For example, if a customer orders a DS1 Entrance Facility and requests activation of 18 of the available circuits, the customer will be charged one Local Transport High Capacity DS1 Installation nonrecurring charge at the serving wire center and one Direct Trunked Transport Activation nonrecurring charge at the end office. If at a later date the customer requests the activation of three more circuits, the customer will then be charged an additional Direct Trunked Transport Activation nonrecurring charge. These charges are in addition to the Access Order Charge as specified in 17.4.1(A), 18.4.1(A), 19.4.1(A) and 20.4.1(A) following.

(T)

(2) Interim NXX Translation Optional Feature

This nonrecurring charge applies to the initial order for the installation of the Interim NXX Translation optional feature with Feature Group C or Feature Group D Switched Access Service and for each subsequent order received to add or change NXX translation codes. This charge, if applicable, applies whether this optional feature is installed coincident with or at any time subsequent to the installation of Switched Access Services. This charge is applied by the Telephone Company per order, per LATA or Market Area. When it is necessary for multiple telephone companies to provide the translation function, the nonrecurring charge is assessed only by the Telephone Company that provides the final translation function which identifies the customer's traffic and this traffic is then delivered to the customer's point of termination without any further translation.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(B) Nonrecurring Charges (Cont'd)(3) Service Rearrangements (Cont'd)

Changes to the point in time when the off-hook supervisory signal is provided in the originating call sequence i.e., when the off-hook supervisory signal is changed from being provided by the customer's equipment before the called party answers to being forwarded by the customer's equipment when the called party answers or vice versa, are subject to the Access Order Charge as set forth in 17.4.1(A), 18.4.1(A), 19.4.1(A) and 20.4.1(A) following. (T)

For additions, changes or modifications to an optional feature which has a separate nonrecurring charge, that nonrecurring charge will apply.

For additions, changes, or modifications to optional features that do not have their own separate nonrecurring charges, an Access Order Charge as set forth in 17.4.1(A), 18.4.1(A), 19.4.1(A) and 20.4.1(A) following will apply (with the exception of the addition of 64 Clear Channel Capability to an existing service). When an optional feature is not required on each transmission path, but rather for an entire transmission path group, an end office or an access tandem switch, only one such charge will apply (i.e., it will not apply per transmission path). (T)

When the 64 Clear Channel Capability optional feature is installed on an existing facility, the addition will be treated as a discontinuance and start of service and all associated non-recurring charges will apply.

For conversion of FGC and FGD trunks from multifrequency address signaling to SS7 signaling or from SS7 signaling to multifrequency address signaling, nonrecurring charges will apply as set forth in 17.2.1(C), 18.2.1(C), 19.2.1(C) and 20.2.1(C). (T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(3) Reserved For Future Use

(C)

(D)

(D)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(7) Common Channel Signaling/Signaling System 7(CCS/SS7) Network Connection Service

The CCS/SS7 Network Connection is comprised of a Signaling Mileage Facility charge, a Signaling Mileage Termination charge, a Signaling Entrance Facility charge, and a Signaling Transfer Point (STP) Port charge.

The Signaling Mileage Facility charge is assessed on a per facility per mile basis. The Signaling Mileage Termination charge is assessed on a per termination basis (i.e., at each end of the Signaling Mileage Facility). When the Signaling Mileage Facility mileage measurement is zero, Signaling Mileage Termination charges do not apply.

The Signaling Entrance Facility charge is assessed on a per facility basis for the connection between the customer's designated premises (Signaling Point of Interface) and the serving wire center of that premises.

The STP Port charge is assessed on a per port basis for each termination of a Signaling Mileage Facility at an STP.

(8) 800 Data Base Access Service

A Basic Query or Vertical Feature Query charge applies for each completed query that is returned from the 800 data base identifying the customer to whom the call will be delivered whether or not the actual call is delivered to the customer. The query is considered completed when the appropriate call routing information is returned to the Service Switching Point (SSP) that launched the query. Query charges, as set forth in 17.2.2(B), 18.2.2(B), 19.2.2 and 20.2.2, will only be applied by those companies whose wire centers are identified as assessing query charges in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

(T)
(T)ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.2 Minimum Monthly Charge

Switched Access Service is subject to a minimum monthly charge. The minimum charge applies for the total capacity provided. The minimum monthly charge is calculated as follows.

For usage rated Local Transport, Local Switching and Information Surcharge rate elements, the minimum monthly charge is the sum of the recurring charges set forth in 17.2.2 and 17.2.3; 18.2.2 and 18.2.3; 19.2.2 and 19.2.3 and 20.2.2 and 20.2.3 following for either the actual measured usage or the assumed usage prorated to the number of days or major fraction of days based on a 30 day month.

(T)

(T)

For flat rated Local Transport rate elements, the minimum monthly charge is the sum of the recurring charges set forth in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following prorated to the number of days or major fraction of days on a 30 day month.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.4 Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer designated premises
- The customer designated premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the installation nonrecurring charge for the capacity affected. This charge is in addition to the Access Order Charge as specified in 17.4.1(A), 18.4.1(A), 19.4.1(A) and 20.4.1(A) following. There will be no change in the minimum period requirements.

(T)
(T)

(B) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

6.4.5 Local Information Delivery Services

Calls over Switched Access Service in the terminating direction to certain community information services will be rated under the applicable rates for Switched Access Service as set forth in 17.2, 18.2, 19.2 and 20.2 following. In addition, the charges per call as specified under the Telephone Company's local and/or general exchange service tariffs, e.g., 976 (DIAL-IT) Network Services, will also apply.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.6 Mileage Measurement

The mileage to be used to determine the monthly rate for Local Transport is calculated on airline distances between the end office switch, which may be a Remote Switching Module, (where the call carried by Local Transport originates or terminates) and the customer's serving wire center. When Direct Trunked Transport is ordered between the serving wire center and the end office, mileage is normally measured in one segment from the serving wire center to the end office. When Direct Trunked Transport is ordered between a serving wire center and a tandem and Tandem Switched Transport is ordered between the tandem and the end office, mileage is calculated separately for each segment. Exceptions to these methods are as set forth in (B) through (I) following. For SS7 signaling, the mileage to be used to determine the monthly rate for the Signaling Mileage Facility is calculated on the airline distance between the serving wire center associated with the customer's designated premises (Signaling Point of Interface) and the Telephone Company wire center providing the STP Port.

Where applicable, the V&H coordinates method is used to determine mileage. This method is set forth in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 for Wire Center Information (V&H coordinates).

Mileage rates are as set forth in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following. To determine the rate to be billed, first compute the airline mileage using the V&H coordinates method. If the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates. Then multiply the mileage by the appropriate rate. (T)

Exceptions to the mileage measurement rules are as follows:

(A) Feature Group A - Originating Usage

Direct Trunked Transport Mileage for premium and non-premium rated access minutes in the originating direction over Feature Group A Switched Access Service will be calculated on an airline basis, using the V&H coordinates method. The mileage measurement will be between the first point of switching (end office switch where the Feature Group A switching dial tone is provided) and the customer's serving wire center for the Switched Access Service provided.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

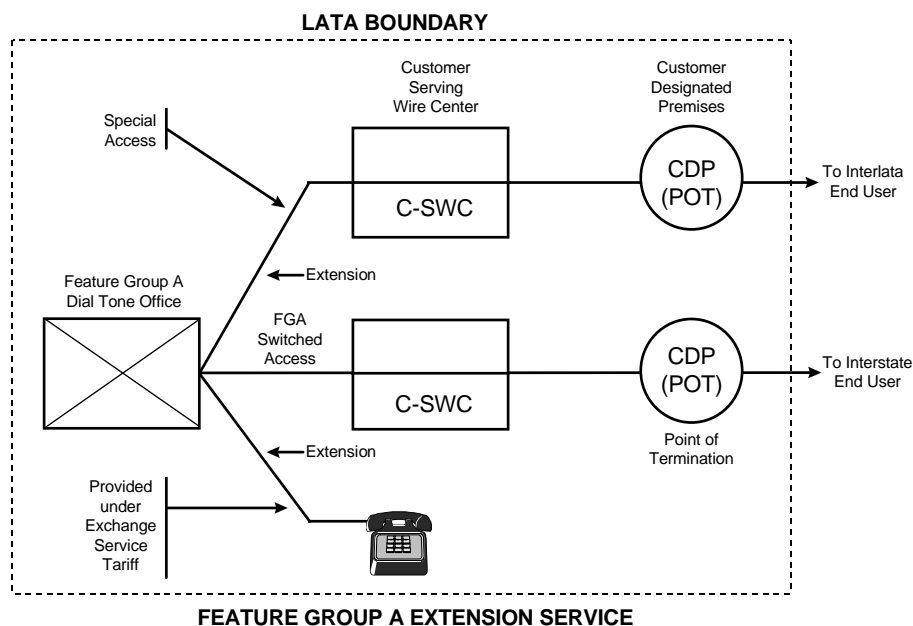
EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.9 Application of Rates for Feature Group A Extension Service

Feature Group A Switched Access Service is available with extensions, i.e., additional terminations of the service at different customer designated premises in the same LATA as the FGA dial tone office or a LATA other than the LATA where the FGA dial tone office is located. Feature Group A extensions within the same LATA and same state as the dial tone office are provided and charged under the Telephone Company's local and/or general exchange service tariffs. Feature Group A extensions located in a LATA other than the LATA where the dial tone office is located or in a different state in the same LATA as the dial tone office are provided and charged as Special Access Service. The rate elements which apply are: A Voice Grade Channel Termination, Channel Mileage, if applicable, and Signaling Capability (optional features and functions), if applicable. All appropriate monthly rates and nonrecurring charges set forth in 17.3.4, 18.3.4, 19.3.4 and 20.3.4 following will apply.

(T)



In the above example, two CDPs are utilized to better illustrate the concept. From a practical standpoint, both the Switched Access and Special Access Services could be routed via the same CDP.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.4 Measuring Access Minutes (Cont'd)

Assumed minutes are used for FGA services which originate or terminate in end offices not equipped with measurement capabilities and where actual usage is unavailable from another local exchange telephone company. In such cases, the assumed minutes are the chargeable access minutes.

Actual minutes of use are required in an end office where at least one access customer in that office has in excess of 24 FGA lines. Actual minutes for that end office must be obtained from measurement equipment installed in the end office or obtained from another local exchange telephone company willing and able to provide actual measurement data to the telephone company. During the interim period when the telephone company is installing measurement equipment or working with an alternate source to obtain actual data, access customer's FGA lines totaling more than 24 will be billed using assumed minutes of use. Upon 60 days advance notification of the telephone company's conversion to actual measurement, all FGA customers, regardless of line size, served by that end office would be billed based upon actual minutes.

Where originating and terminating measurement capability does not exist for Feature Group A provided to the first point of switching, the number of access minutes will be assumed as set forth in 17.2.6, 18.2.6, 19.2.6 and 20.2.6 following. (T)

Where measurement capability exists for either originating or terminating usage, but not both, on a line arranged for two way calling, the number of access minutes per line per month will be assumed usage, as set forth in 17.2.6, 18.2.6, 19.2.6 and 20.2.6 following, or the measured usage, whichever is greater. If the usage in the measured direction exceeds the assumed access minutes per line per month, no usage will be assigned in the unmeasured direction. If the measured usage is less than the assumed access minutes per line per month, the usage in the unmeasured direction will be the assumed usage, as set forth in 17.2.6, 18.2.6, 19.2.6 and 20.2.6 following, direction except that the total of measured and assumed minutes in such instances will not exceed the total assumed usage designated for two way calling set forth in 17.2.6, 18.2.6, 19.2.6 and 20.2.6 following. If the total exceeds the assumed minutes set forth in 17.2.6, 18.2.6, 19.2.6 and 20.2.6 following, the assigned minutes shall be reduced so that the total of measured and unmeasured minutes equals the assumed minutes for two way calling set forth in 17.2.6, 18.2.6, 19.2.6 and 20.2.6 following. (T)
(T)
(T)
(T)
(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.4 Measuring Access Minutes (Cont'd)

Additionally, when the line is arranged for one way calling and there is no measurement capability for that direction, assumed originating access minutes, as set forth in 17.2.6(B), 18.2.6(B), 19.2.6(B) and 20.2.6(B) following, will be assigned for originating calling only lines and assumed terminating access minutes, as set forth in 17.2.6(C), 18.2.6(C), 19.2.6(C) and 20.2.6(C) following, will be assigned for terminating calling only lines.

(T)

(T)

The following matrix illustrates the application of assumed access minutes for FGA as set forth in 17.2.6(A), (B) and (C); 18.2.6(A), (B) and (C); 19.2.6(A), (B) and (C); and 20.2.6(A), (B) and (C) following.

(T)

Service Ordered As	Can Measure Originating	Can't Measure Originating	Can Measure Terminating	Can't Measure Terminating
Originating Only	Actual	1,510	N/A	N/A
Terminating Only	N/A	N/A	Actual	2,685
Both Originating and Terminating (originating measurement greater than 4,195)	Actual	N/A	N/A	0
Both Originating and Terminating (originating measurement equal to or less than 4,195)	Actual	N/A	N/A	0 to 2685*
Both Originating and Terminating (terminating measurement greater than 4,195)	N/A	0	Actual	N/A
Both Originating and Terminating (terminating measurement equal to or less than 4195)	N/A	0 to 1510*	Actual	N/A

* Sum of actual and assumed cannot exceed 4195. Reduce assumed minutes of use if necessary

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.1 Description (Cont'd)

- (H) When all FGB switching arrangements are discontinued at an end office and/or in a LATA, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.
- (I) The Telephone Companies listed in 17.2.4 following will make available in certain Telephone Company designated end offices FGB with an Abbreviated Dialing Arrangement (ADA). Such FGB with an ADA will be provisioned in the same manner in which FGB is provisioned with the exceptions described in 6.9.1(A) following. When FGB with an ADA is made available in a non-equal end office, the Telephone Company will continue to make FGB with an associated 950-XXXX access code available to customers at non-premium rates. (T)
- (J) For FGB switched access service to a Wireless Switching Center (WSC) directly interconnected to a Telephone Company access tandem office, the customer will be billed only the Local Transport premium rate element for the FGB usage. The mileage used to determine the monthly rate for the local transport rate element is as set forth in 6.4.6(G) preceding.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.4 Measuring Access Minutes (Cont'd)

Where originating and terminating measurement capability does not exist for Feature Group B provided to the first point of switching, the number of access minutes will be assumed, as set forth in 17.2.6(D), 18.2.6(D), 19.2.6(D) and 20.2.6(D) following, when the trunk is arranged for two way calling.

(T)
(T)

Where measurement capability exists for either originating or terminating usage, but not both, on a trunk arranged for two way calling, the number of access minutes per trunk per month will be assumed usage, as set forth in 17.2.6(D), 18.2.6(D), 19.2.6(D) and 20.2.6(D) following, or the measured usage, whichever is greater. If the usage in the measured direction exceeds the assumed access minutes per trunk per month, no usage will be assigned in the unmeasured direction. If the measured usage is less than the assumed access minutes per trunk per month, the usage in the unmeasured direction will be the assumed usage, as set forth in 17.2.6, 18.2.6, 19.2.6 and 20.2.6 following, for that unmeasured direction except that the total of measured and assumed minutes in such instances will not exceed the total assumed usage designated for two way calling set forth in 17.2.6(D), 18.2.6(D), 19.2.6(D) and 20.2.6(D) following. If the total exceeds the assumed minutes set forth in 17.2.6, 18.2.6, 19.2.6 and 20.2.6 following, the assigned minutes shall be reduced so that the total of measured and unmeasured minutes equals the assumed minutes for two way calling set forth in 17.2.6(D), 18.2.6(D), 19.2.6(D) and 20.2.6(D) following.

(T)
(T)
(T)
(T)
(T)

Additionally, when the trunk is arranged for one way calling and there is no measurement capability for that direction, assumed originating access minutes, as set forth in 17.2.6(E), 18.2.6(E), 19.2.6(E) and 20.2.6(E) following, will be assigned for originating calling only lines and assumed terminating access minutes, as set forth in 17.2.6(F), 18.2.6(F), 19.2.6(F) and 20.2.6(F) following, will be assigned for terminating calling only lines.

(T)
(T)ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.4 Measuring Access Minutes (Cont'd)

The following matrix illustrates the application of assumed access minutes for FGB as set forth in 17.2.6(D), (E) and (F); 18.2.6(D), (E) and (F); 19.2.6(D), (E) and (F) and 20.2.6(D), (E) and (F) following.

(T)

Service Ordered As	Can Measure Originating	Can't Measure Originating	Can Measure Terminating	Can't Measure Terminating
Originating Only	Actual	3,132	N/A	N/A
Terminating Only	N/A	N/A	Actual	5,568
Both Originating and Terminating (originating measurement greater than 8,700)	Actual	N/A	N/A	0
Both Originating and Terminating (originating measurement equal to or less than 8,700)	Actual	N/A	N/A	0 to 5,568*
Both Originating and Terminating (terminating measurement greater than 8,700)	N/A	0	Actual	N/A
Both Originating and Terminating (terminating measurement equal to or less than 8,700)	N/A	0 to 3,132*	Actual	N/A

* Sum of actual and assumed cannot exceed 4195. Reduce assumed minutes of use if necessary.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.2 Optional Features (Cont'd)(C) Local Transport Options (Cont'd)(3) Multifrequency Address Signaling(4) Calling Party Number (CPN)(5) Charge Number Parameter (CNP)(6) 64 Clear Channel Capability

The 64 Clear Channel Capability optional feature, due to its technical nature, is set forth in 15.1.1 following.

(D) Chargeable Optional Features(1) Interim NXX Translation

The Interim NXX Translation Optional Feature is set forth in 6.10.3(A) following.

(2) Operator Transfer Service

(T)

The Operator Transfer Service Optional Feature is provided as set forth in 6.10.4 following.

(3) Common Channel Signaling/Signaling System 7 (CCS/SS7)
Network Connection Service (CCSNC)

The CCSNC Optional Feature is provided as set forth in 6.10.5 following.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.3 Design and Traffic Routing (Cont'd)

Selection of facilities and equipment and traffic routing of the service is based on standard engineering methods, available facilities and equipment, and actual traffic patterns. The Telephone Company will designate the first point(s) of switching and routing to be used where equal access is provided through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. (C)

6.8.4 Measuring Access Minutes

Customer traffic to end offices will be recorded at end office switches or access tandem switches. Originating and terminating calls will be measured or derived to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

Originating Usage

For originating calls over FGD the measured minutes are the chargeable access minutes.

For originating calls over FGD, provided with Multi-Frequency Signaling, usage measurement begins when the originating FGD first point of switching receives the first wink supervisory signal forwarded from the customer's point of termination.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.6 Network Blocking Charge

The customer will be notified by the Telephone Company to increase its capacity (busy hour minutes of capacity or quantities of trunks) when excessive trunk group blocking occurs on groups carrying Feature Group D traffic and the measured access minutes for that hour exceed the capacity purchased. Excessive trunk group blocking occurs when the blocking thresholds stated below are exceeded. They are predicated on time consistent, hourly measurements over a 30 day period excluding Saturdays, Sundays and national holidays. If the order for additional capacity has not been received by the Telephone Company within 15 days of the notification, the Telephone Company will bill the customer, at the rate set forth in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following, for each overflow in excess of the blocking threshold when (1) the average "30 day period" overflow exceeds the threshold level for any particular hour and (2) the "30 day period" measured average originating or two-way usage for the same clock hour exceeds the capacity purchased.

(T)

Blocking Thresholds

<u>Trunks in Service</u>	<u>1%</u>	<u>1/2%</u>
1-2	7.0%	4.5%
3-4	5.0%	3.5%
5-6	4.0%	2.5%
7 or greater	3.0%	2.0%

The 1% blocking threshold is for transmission paths carrying traffic direct (without an alternate route) between an end office and a customer's premises. The 1/2% blocking threshold is for transmission paths carrying first routed traffic between an end office and a customer's premises via an access tandem.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.10 Chargeable and Nonchargeable Optional Features (Cont'd)6.10.1 Common Switching Nonchargeable Optional Features (Cont'd)

	<u>Option</u>	<u>Available Feature Groups</u>				(N)
		<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	
S)	Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services	X	X	X	X	(N)
T)	Nonhunting Number Associated with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services	X	X	X	X	(N)
U)	Digital Switched 56 Service	X	X			
V)	Multifrequency Address Signaling	X	X			
W)	Signaling System 7 (SS7) Signaling	X	X			
X)	Calling Party Number (CPN)	X	X			
Y)	Carrier Selection Parameter (CSP)		X			
Z)	Charge Number Parameter (CNP)		X	X		
AA)	Flexible Automatic Number Identification (Flex ANI)		X			
AB)	Carrier Identification Parameter (CIP)				X	

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.10 Chargeable and Nonchargeable Optional Features (Cont'd)6.10.3 Chargeable Optional Features(A) Interim NXX Translation

This service is an originating offering utilizing trunk side Switched Access Service and provides a customer identification function based on the dialed SAC and NXX code.

For example, when a 1+900+NXX-XXXX call is originated by an end user, the Telephone Company will perform the customer identification function based on the dialed digits to determine the customer location to which the call is to be routed. If the call originates from an end office switch not equipped to provide the customer identification function, the call will be routed to an office at which the function is available. Once customer identification has been established, the call will be routed to that customer. Calls originating from an end office switch at which the customer identification function is performed, but to which the customer has not ordered Interim NXX Translation, will be blocked.

Calls to a 900 number dialed via 1+ from coin telephones, 0-, 101XXXX, Inmate Service, and Hotel/Motel Service will be blocked. Calls to a 900 number dialed via 0+ will normally be blocked. Orders received from customers to unblock 0+ calls to a 900 number will be accommodated where suitably equipped facilities exist.

The manner in which Interim NXX Translation is provided is dependent on the status of the end office from which the service is provided (i.e., equipped with equal access capabilities or not equipped with equal access capabilities). When Interim NXX Translation is provided from an end office not equipped with equal access capabilities, it will be provided in conjunction with FGC Switched Access Service.

The charge for Interim NXX Translation is as set forth in 17.2.1(B), 18.2.1(B), 19.2.1(B) and 20.2.1(B) following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.10 Chargeable and Nonchargeable Optional Features (Cont'd)6.10.3 Chargeable Optional Features (Cont'd)(B) Operator Transfer Service (Cont'd)

The list of available Operator Transfer Service customers will be updated monthly. The order in which customers will be read to end users will be initially determined by the sequence in which customers have ordered the Operator Transfer Service. For each subsequent month, following the initial order for Operator Transfer Service, the customer in the first position on the list will be moved to the last position on the list. All other customers on the list will be moved up one position, e.g. 3rd to 2nd, 2nd to first, etc. New Operator Transfer Service customers will initially be placed at the bottom of the list of customers.

0 minus pay telephone coin calls will be transferred to the end user designated customer. In order to accept coin sent- paid calls, the customer must order signalling as specified in TR-TSY-000506 and TR-NPL-000258.

The customer may receive inband, multi-wink, or expanded inband coin control signalling, where available, from end offices served by an Operator Services Access Point. Different signalling types cannot be mixed on a signal trunk group.

All non-recurring and usage sensitive rates and charges normally applicable to Feature Groups C or D apply to Operator Transfer Service. Additionally, a charge as specified in 6.1.3 (C)(2) preceding and 17.2.7, 18.2.7, 19.2.7 and 20.2.7 following, is assessed the customer per 0 minus call transferred.

(T)

(C) Common Channel Signaling/Signaling System 7 Network Connection Service (CCSNC)

Common Channel Signaling/Signaling System 7 (CCS/SS7) Network Connection Service (CCSNC), which is available with Feature Group C and D, where technically feasible as designated in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, Wire Center Information, provides a signaling path between a customer's designated Signaling Point of Interface (SPOI) and a Signaling Transfer Point (STP). This service provides customers with the use of a two-way signaling path for accessing information necessary for the completion of their end user's calls.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.10 Chargeable and Nonchargeable Optional Features (Cont'd)6.10.3 Chargeable Optional Features (Cont'd)(C) Common Channel Signaling/Signaling System 7 Network Connection Service (CCSNC) (Cont'd)

CCS/SS7 Network Connection Service is comprised of two parts; a Signaling Network Access Link (SNAL, consisting of Signaling Mileage Facility, Signaling Mileage Termination and Signaling Entrance Facility) and a Signaling Transfer Point (STP) Port. The SNAL is provided as a dedicated 56 Kbps out-of-band signaling connection between the customer's SPOI and the STP Port on the STP.

The CCS/SS7 Network Connection Service is provisioned by a mated pair of STPs as described in Technical Reference TR-TSV 000905 in order to ensure network availability and reliability. The Telephone Company shall not be held liable for service outages if the customer employs technology related to the interconnection of signaling networks that do not adhere to generally accepted industry technical standards.

When CCS/SS7 Network Connection service is provisioned for use with SS7 Signaling, interconnection between signalling networks must occur at an STP.

Rates and charges for the CCS/SS7 Network Connection STP Ports and Signaling Network Access Links are contained in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following.

(T)

(D) 800 Data Base Access Service

800 Data Base Access Service is provided with FGC or FGD Switched Access Service. When a 1+800series+XXX-XXXX call is originated by an end user, the Telephone Company will utilize the Signalling System 7 (SS7) network to query an 800 data base to perform the identification function. The call will then be routed to the identified customer over FGC or FGD switched access. The 800 series includes the following service area codes: 800, 888, 877, 866, 855, 844, 833 and 822.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.10 Chargeable and Nonchargeable Optional Features (Cont'd)6.10.3 Chargeable Optional Features (Cont'd)(D) 800 Data Base Access Service (Cont'd)

The manner in which 800 data base access service is provided is dependent on the availability of SS7 service at the end office from which the service is provided as outlined following:

- When 800 data base access service originates at an end office equipped with Service Switching Point (SSP) capability for querying centralized data bases or at a non-SSP equipped end office that can accommodate direct trunking of originating 800 series calls, all such service will be provisioned from that end office.
- When 800 data base access service originates at an end office not equipped with SSP customer identification capability, the 800 series call will be delivered to the access tandem on which the end office is homed for 800 series service and which is equipped with the SSP feature to query centralized data bases.
- When 800 data base access service originates at an end office equipped with SSP capability that is not capable of accommodating direct trunking of originating 800 series (other than the 800 service access codes) calls, the 800 series (other than the 800 service access codes) call will be delivered to the access tandem on which the end office is homed and which is equipped with the SSP feature to query centralized data bases.

Query charges as set forth in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following are in addition to those charges applicable for the Feature Group C or Feature Group D switched access service.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.11 Applications6.11.1 Reserved For Future Use6.11.2 Tandem Switch Signaling (TSS)

TSS will be provided via FGD or BSA-D Switched Access, 500 SAC Access, or 900 SAC Access services with either multifrequency (MF) address signaling or SS7 Out of Band Signaling. TSS is available with originating calling only, terminating calling only, or, where available, two-way calling trunks. TSS two-way calling trunks are only available from end offices where the switch technology is capable of measuring the terminating usage on two-way TSS equipped trunks. Where the end office switch technology is not capable of measuring terminating usage on two-way calling TSS equipped trunks, the customer must order originating calling only and/or terminating calling only trunks for use with TSS.

Switched Access connections to the customer's access tandem location(s) shall be via Direct-Trunked Transport and/or Entrance Facility. The Switched Access Entrance Facility provides the facility, including interface arrangement, between the point of termination at the customer designated location and the Telephone Company's serving wire center. Direct-Trunked Transport provides the interoffice facilities dedicated to a single customer between the serving wire center and end offices. TSS is not available via a Telephone Company access tandem. The facilities ordered by the customer for connectivity from the customer's access tandem to an IC's CDL is provided via Special Access facilities as described in Section 7. (C)

- For originating usage the owner of the carrier identification code will be billed for all usage.
- For terminating usage all associated Switched Access charges are the responsibility of the TSS customer. At the TSS customer's request, the Telephone Company will bill each of the TSS customer's users directly for their respective usage, if the TSS customer agrees to furnish the Telephone Company, free of charge, the call detail information necessary to bill its users. This call detail information must be provided daily for the previous day's usage in industry standard format (i.e., 1101-20 Expanded Message Record format with end office level detail). The information must be provided by either electronic transmission or magnetic tape as specified by the Telephone Company.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.1 Rate Categories (Cont'd)(A) Channel Terminations (Cont'd)

For a 1.544 Mbps or 44.736 Mbps High Capacity Service or for and (Z)
OC3/OC3c Synchronous Optical Channel Service connecting a
customer designated premises to a DSL Access Service Connection
Point, there will be a charge for only one Channel Termination. For (C)
Metallic Service connecting to a DSL Access Service Connection
Point, there will be a charge for two Channel Terminations for each (C)
DSL Access Service Connection function ordered.

For DS3 High Capacity Service, the Channel Termination rates are
made up of the DS3 Capacity Interface rate and the DS3 Channel
Installed rate. The Capacity Interface rate is dependent upon the
capacity ordered (i.e., Capacity Interface of 1, 3, 6 or 12) and is
applicable at each customer designated premises. The capacity
ordered is the maximum number of DS3 services that can be
terminated on a given service at the customer designated premises
(e.g., a capacity of 3 can terminate 1, 2, or 3 DS3 services). One DS3
Channel Installed rate applies per customer designated premises at
which the channel is terminated for each DS3 channel that is ordered.
These charges will apply even if the customer designated premises
and the serving wire center are collocated in a Telephone Company
building.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.2 Types of Rates and Charges (Cont'd)(C) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Special Access Service are: installation of service, installation of optional features and functions, and service rearrangements. These charges are in addition to the Access Order Charge as specified in 17.4.1, 18.4.1, 19.4.1 and 20.4.1 following. (T)

(1) Installation of Service

Nonrecurring charges apply to each service installed. The nonrecurring charges for the installation of service are set for each channel type as a nonrecurring charge for the Channel Termination.

(2) Installation of Optional Features and Functions

When optional features and functions are installed coincident with the initial installation of service, no separate nonrecurring charge is applicable. When optional features and functions are installed or changed subsequent to the installation of service, an Access Order Charge as specified in 17.4.1, 18.4.1, 19.4.1 and 20.4.1 following will apply per order. (T)
(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.2 Types of Rates and Charges (Cont'd)(C) Nonrecurring Charges (Cont'd)(3) Service Rearrangements (Cont'd)

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of physical relocation of equipment,
- Change in billing data (name, address, or contact name or telephone number),
- Change of agency authorization,
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number, and
- Change of jurisdiction.

All other service rearrangements will be charged as follows:

- If the change involves the addition of other customer designated premises to an existing service, the nonrecurring charge for the channel termination rate element will apply. The charge(s) will apply only for the location(s) that is being added. The charge(s) will be in addition to an Access Order Charge as set forth in 17.4.1, 18.4.1, 19.4.1 and 20.4.1 following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.2 Types of Rates and Charges (Cont'd)(C) Nonrecurring Charges (Cont'd)(3) Service Rearrangements (Cont'd)

- If the change involves the addition of an optional feature or function (with the exception of the addition of Clear Channel Capability to an existing service), or if the change involves changing the type of signaling on a Voice Grade service, and for all other changes the Access Order Charge as set forth in 17.4.1, 18.4.1, 19.4.1 and 20.4.1 following will apply. (T)
- When the Clear Channel Capability optional feature is installed on an existing facility, the addition will be treated as a discontinuance and start of service and all associated non-recurring charges will apply.

7.2.3 Moves

A move involves a change in the physical location of one of the following:

- The Point of Termination at the customer's premises
- The customer's premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the service termination affected. There will be no change in the minimum period requirements. This charge is in addition to the Access Order Charge as specified in 17.4.1, 18.4.1, 19.4.1 and 20.4.1 following. (T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.6 Facility Hubs (Cont'd)

Cascading multiplexing occurs when a High Capacity service is de-multiplexed to provide channels with a lesser capacity and one of the lesser capacity channels is further de-multiplexed. For example, a 6.312 Mbps High Capacity service is de-multiplexed to four DS1 channels and then one of the DS1 channels is further de-multiplexed to 24 individual Voice Grade channels.

When cascading multiplexing is performed, whether in the same or a different hub, a charge for the additional multiplexing unit also applies. When cascading multiplexing is performed at different hubbing locations, Channel Mileage charges also apply between the hubs.

The Telephone Company will designate hubs for Program Audio and Video Services. Full-time or part-time service may be provided between customer designated premises or between a customer designated premises and a hub and billed accordingly at the monthly rates set forth in 17.3.5, 18.3.5, 19.3.5 and 20.3.5 and in 17.3.6, 18.3.6, 19.3.6 and 20.3.6 following for a Channel Termination, Channel Mileage and Optional Features and Functions, as applicable. When the service is ordered to a hub, the customer may order full-time or part-time Video and Program Audio services as needed between that hub and additional customer designated premises. The rate elements required to provide the part-time service (i.e., Channel Termination, Channel Mileage and Optional Features and Functions, as applicable) will be billed at daily rates for the duration of the service requested.

(T)
(T)ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.7 Mixed Use (Cont'd)

Switched Access Service rates and charges, as set forth in 17.2, 18.2, 19.2 and 20.2 following, will apply for each channel that is used to provide a Switched Access Service. The Switched Access Service Entrance Facility charge will be reduced by multiplying its rate by a rate reduction factor (i.e., the ratio of derived Switched Access Service channels to the total number of channels that can be derived). If the Telephone Company is providing Direct Trunked Transport, then the Direct Trunked Transport, Multiplexing, Customer Node, Customer Premises Port, and Add/Drop Multiplexing charges will be reduced by multiplying their respective rates by the rate reduction factor. (T)

The following table shows the total voice grade equivalents for each of the services that may be used for Mixed Use. (T)

High Capacity or Synchronous Optical Channel Service	DS3 Quantities	DS1 Quantities	Voice Grade Equivalents
DS1	n/a	1	24
DS3	1	28	672
OC3	3	84	2,016
OC12	12	336	8,064

The customer must place an order for each individual Switched or Special Access Service utilizing the Mixed Use facilities and specify the channel assignment for each such service.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.2 Rate Regulations (Cont'd)7.2.8 Optional Rate Plans (Cont'd)(A) High Capacity Optional Rate Plan (Cont'd)

Discounts for the Term Discount plan are only applied to High Capacity Service provided to a customer within the same state and LATA by the same Telephone Company.

The minimum service period on a monthly rate basis is one month for DS1 service and twelve months for DS3 service.

(1) Term Discounts

DS1 and DS3 High Capacity Special Access Service may be ordered at the customer's option on a monthly rate basis or for Term Discount periods of 36 months (3 years) or 60 months (5 years).

The minimum service period for all Term Discount plans is twelve months. The customer must specify the length of the service commitment period at the time the service is ordered.

For customers that subscribe to the Term Discount plan for 36 or 60 months, the Term Discount percentages as set forth in 17.3.8, 18.3.8 and 20.3.8, following will be frozen from Company initiated decreases, for the entire discount period at the percent in effect at the beginning of the Term Discount period.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.4 Metallic Service7.4.1 Basic Channel Description

A Metallic channel is an unconditioned two-wire channel arranged to transmit direct current and capable of transmitting low speed varying signals at rates up to 30 baud. This channel is provided by metallic or equivalent facilities. Metallic channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs where bridging functions are performed. Interoffice metallic facilities will be limited in length to a total of five miles per channel.

Metallic Special Access Services are typically used for applications such as alarm, pilot wire protective relaying, and dc tripping protective relaying. These examples of applications are not intended to limit a customer's use of the channel nor to imply that the channel is limited to a particular use.

Rates and charges for Special Access Metallic Service are as set forth in 17.3.2, 18.3.2, 19.3.2 and 20.3.2 following.

(T)

7.4.2 Technical Specifications Packages and Network Channel Interfaces

Technical Specifications Packages are set forth in 15.2.1(A) following. Compatible network channel interfaces are set forth in 15.2.2(C)(1) following.

7.4.3 Optional Features and FunctionsCentral Office Bridging Capability

- (A) Three Premises Bridging - Provision of tip-to-tip and ring-to-ring connection in a central office of a metallic pair to a third customer designated premises.
- (B) Series Bridging of up to 26 customer designated premises.

The table set forth in 15.2.1(A) following shows the technical specifications packages with which the optional features and functions are available.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.5 Telegraph Grade Service7.5.1 Basic Channel Description

Telegraph Grade channel is an unconditioned channel capable of transmitting binary signals at rates of 0-75 baud or 0-150 baud. This channel is furnished for half- duplex or duplex operation. Telegraph Grade channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs.

Telegraph Grade Special Access Services are typically Used for applications such as teletypewriter, telegraph grade control/remote metering, telegraph grade channel, telegraph grade extension, and telegraph grade entrance facilities. These examples of applications are not intended to limit a customer's use of the channel nor to imply that the channel is limited to a particular use.

Rates and charges for Special Access Telegraph Grade Service are as set forth in 17.3.3, 18.3.3, 19.3.3 and 20.3.3 following.

(T)

7.5.2 Technical Specifications Packages and Network Channel Interfaces

Technical Specifications Packages are set forth in 15.2.1(B) following. Compatible network channel interfaces are set forth in 15.2.2(C)(2) following.

7.5.3 Optional Features and FunctionsTelegraph Bridging (two-wire and four-wire)

The table set forth in 15.2.1(B) following shows the technical specifications packages with which the optional features and functions are available.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.6 Voice Grade Service7.6.1 Basic Channel Description

A Voice Grade channel is a channel which provides voice frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated as two-wire or four-wire. Voice Grade channels are provided between customer designated premises, between a customer designated premises and a Telephone Company hub or hubs, or between a customer designated premises and a WATS Serving Office (WSO).

Voice Grade Special Access Services are typically used for voice and voiceband data applications. Typical examples of voice grade circuits are Foreign Exchange lines (station end only), multipoint private line, voice trunk type, two-point voice grade data (one-way or simultaneous two-way), multipoint voice grade data, and voice grade telephoto or facsimile. These examples of applications are not intended to limit a customer's use of the channel nor to imply that the channel is limited to a particular use.

Rates and charges for Special Access Voice Grade Service are as set forth in 17.3.4, 18.3.4, 19.3.4 and 20.3.4 following.

(T)

7.6.2 Technical Specifications Packages and Network Channel Interfaces

Technical Specifications Packages are set forth in 15.2.1(C) following. Compatible network channel interfaces are set forth in 15.2.2(C)(3) following.

7.6.3 Optional Features and Functions(A) Central Office Bridging Capability

- (1) Voice Bridging (two-wire and four-wire)
- (2) Data Bridging (two-wire and four-wire)
- (3) Telephoto Bridging (two-wire and four-wire)
- (4) DATAPHONE Select-A-Station Bridging with sequential arrangement ports or addressable arrangement ports

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.6 Voice Grade Service (Cont'd)7.6.3 Optional Features and Functions (Cont'd)(A) Central Office Bridging Capability (Cont'd)

(5) Telemetry and Alarm Bridging

Split Band, Active Bridging
Passive Bridging
Summation, Active Bridging

The rates for these options are set forth in 17.3.4(C)(1)(e),
18.3.4(C)(1)(e), 19.3.4(C)(1)(e) and 20.3.4(C)(1)(e) following. (T)

(B) Central Office Multiplexing

Voice to Telegraph Grade. An arrangement that converts a Voice Grade channel to Telegraph Grade channels using frequency division multiplexing.

The rate for this option is set forth in 17.3.4(C)(5), 18.3.4(C)(5),
19.3.4(C)(5) and 20.3.4(C)(5) following. (T)

(C) Conditioning

Conditioning provides more specific transmission characteristics for Voice Grade services. The rates for these options are set forth in 17.3.4(C)(2), 18.3.4(C)(2), 19.3.4(C)(2) and 20.3.4(C)(2) following. (T)

For two-point services, the parameters apply to each service as measured end-to-end. For multipoint services, the parameters apply as measured on each mid-link or as measured on each end link. C-Type conditioning and Data Capability may be combined on the same service.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.6 Voice Grade Service (Cont'd)7.6.3 Optional Features and Functions (Cont'd)(C) Conditioning (Cont'd)(4) Data Capability (D Conditioning)

Data Capability provides transmission characteristics suitable for data communications. Specifically, Data Capability provides for the control of Signal to C-Notched Noise Ratio and intermodulation distortion. It is available for two-point services or three-point multipoint services.

The Signal to C-Notched Noise Ratio and intermodulation distortion parameter for Data Capability are delineated in Technical Reference TR-NWT-000335. The rate for this option is set forth in 17.3.4(C)(2), 18.3.4(C)(2), 19.3.4(C)(2) and 20.3.4(C)(2) following.

(T)
(T)

When a service equipped with Data Capability is used for voice communications, the quality of the voice transmission may not be satisfactory.

(5) Telephoto Capability

Telephoto Capability provides transmission characteristics suitable for telephotographic communications. Specifically, Telephoto Capability is provided for the control of attenuation distortion and envelope delay distortion on telephotographic services. The attenuation distortion and envelope delay distortion parameters for Telephoto Capability are delineated in Technical Reference TR-NWT-000335. The rate for this option is set forth in 17.3.4(C)(2), 18.3.4(C)(2), 19.3.4(C)(2) and 20.3.4(C)(2) following.

(T)
(T)(6) Sealing Current Conditioning

Sealing Current Conditioning is provided to help maintain continuity on dry metallic loops. It is usually associated with four-wire DA or NO type network channel interfaces.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.6 Voice Grade Service (Cont'd)7.6.3 Optional Features and Functions (Cont'd)(D) Customer Specified Premises Receive Level

This option allows the customer to specify the receive level at the Point of Termination. The level must be within a specific range on effective four-wire transmission. The ranges are delineated in Technical Reference TR-NWT-000335. The rate for this option is set forth in 17.3.4(C)(4), 18.3.4(C)(4), 19.3.4(C)(4) and 20.3.4(C)(4) following.

(T)

(E) Improved Return Loss

(1) On Effective Four-Wire Transmission at Four-Wire Point of Termination (applicable to each two-wire port): Provides for a fixed 600 ohm impedance, variable level range and simplex reversal. Telephone Company equipment is required at the customer's premises where this option is ordered. The Improved Return Loss parameters are delineated in Technical Reference TR-NWT-000335. The rate for this option is set forth in 17.3.4(C)(3), 18.3.4(C)(3), 19.3.4(C)(3) and 20.3.4(C)(3) following.

(T)

(T)

(2) On Effective Two-Wire Transmission at Two-Wire Point of Termination: Provides for more stringent Echo Control specifications. In order for this option to be applicable, the transmission path must be four-wire at one POT and two-wire at the other POT. Placement of Telephone Company equipment may be required at the customer's premises with the two-wire POT. The Improved Return Loss parameters are delineated in Technical Reference TR-NWT-000335. The rate for this option is set forth in 17.3.4(C)(3), 18.3.4(C)(3), 19.3.4(C)(3) and 20.3.4(C)(3) following.

(T)

(T)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.6 Voice Grade Service (Cont'd)7.6.3 Optional Features and Functions (Cont'd)(F) Signaling Capability

Signaling Capability provides for the ability to transmit signals from one customer premises to another customer premises on the same service. The rate for this option is set forth in 17.3.4(C)(6), 18.3.4(C)(6), 19.3.4(C)(6) and 20.3.4(C)(6) following.

(T)

The following network channel interfaces for Voice Grade service do not require signaling capability: AH, DA, DB, DD, DE, DS, NO, PR and TF.

The following network channel interfaces for Voice Grade service require signaling capability: AB, AC, CT, DX, DY, EA, EB, EC, EX, GO, GS, LA, LB, LC, LO, LR, LS, RV and SF. The signaling capability charge will not apply when used in the provision of WATS access service.

(G) Selective Signaling Arrangement

An arrangement that permits code selective ringing for up to ten codes on a multipoint service. The rate for this option is set forth in 17.3.4(C)(7), 18.3.4(C)(7), 19.3.4(C)(7) and 20.3.4(C)(7) following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.6 Voice Grade Service (Cont'd)7.6.3 Optional Features and Functions (Cont'd)(H) Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of an access channel(s). The arrangement can be utilized to transfer a leg of a Special Access Service to another channel that terminates in either the same or a different customer premises. A key activated or dial-up control service is required to operate the transfer arrangement. A spare channel, if required, is not included as part of the option. The rate for this option is set forth in 17.3.4(C)(8), 18.3.4(C)(8), 19.3.4(C)(8) and 20.3.4(C)(8) following.

(T)

(I) Public Packet Switching Network (PPSN) Interface Arrangement

An arrangement that provides the interface requirements that permit a Voice Grade service to interface with a Public Packet Switching Network packet switch located in a Telephone Company premises. The interface is compatible with X.25 and X.75 packet switching protocols as defined by the CCITT. This option is provided on an Individual Case Basis as set forth in 17.3.4(C)(9), 18.3.4(C)(9), 19.3.4(C)(9) and 20.3.4(C)(9) following.

(T)

(J) Four-Wire/Two-Wire Conversions

When a customer requests that an effective four-wire channel be terminated with a two-wire channel interface at the customer designated premises, a four-wire to two-wire conversion is required. The customer will be charged the four-wire Channel Termination rate as set forth in 17.3.4(A), 18.3.4(A), 19.3.4(A) and 20.3.4(A) following when an effective four-wire is specified in the order for service. The rate for the conversion is included as part of the basic four-wire Channel Termination rate.

(T)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.7 Program Audio Service7.7.1 Basic Channel Description

A Program Audio channel is a channel with bandwidth measured in Hz for the transmission of a complex signal voltage. The actual bandwidth is a function of the channel interface selected by the customer. Only one-way transmission is provided. Program Audio channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs.

Program Audio Special Access services are typically used in full-time and part-time applications for radio broadcasting, noncommercial educational audio, and wired music. These examples of applications are not intended to limit a customer's use of the channel nor to imply that the channel is limited to a particular use.

Rates and charges for Special Access Program Audio Service are as set forth in 17.3.5, 18.3.5, 19.3.5 and 20.3.5 following.

(T)

7.7.2 Technical Specifications Packages and Network Channel Interfaces

Technical Specifications Packages are set forth in 15.2.1(D) following. Compatible network channel interfaces are set forth in 15.2.2(C)(4) following.

7.7.3 Optional Features and Functions(A) Central Office Bridging Capability

Distribution Amplifier

(B) Gain Conditioning

Control of 1004 Hz AML at initiation of service to 0 dB 0.5 dB.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.8 Video Service7.8.1 Basic Channel Description

A Video channel is a channel with one-way transmission capability for a standard 525 line/60 field monochrome, or National Television Systems Committee color, video signal and one or two associated 5 or 15 kHz audio signal(s). The associated audio signal(s) may be either diplexed or provided as one or two separate channels. The provision and the bandwidth of the associated audio signal(s) is a function of the channel interface selected by the customer. Video channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs.

Rates and charges for Special Access Video Service are as set forth in 17.3.6, 18.3.6, 19.3.6 and 20.3.6 following.

(T)

7.8.2 Technical Specifications Packages and Network Channel Interfaces

Technical Specifications Packages are set forth in 15.2.1(E) following.
Compatible network channel interfaces are set forth in 15.2.2(C)(5) following.

The following network channel interfaces (NCIs) define the bandwidth and the provision of the audio signal(s) associated with a Video channel:

<u>NCI</u>	<u>Audio Bandwidth</u>	<u>Provision</u>
2TV6-1	15kHz	1 Channel, diplexed
2TV6-2	15kHz	2 Channels, diplexed
2TV7-1	15kHz	1 Channel, diplexed
2TV7-2	15kHz	2 Channels, diplexed
4TV6-5	5kHz	1 Channel, separate
4TV6-15	15kHz	1 Channel, separate
4TV7-5	5kHz	1 Channel, separate
4TV7-15	15kHz	1 Channel, separate
6TV6-5	5kHz	2 Channels, separate
6TV6-15	15kHz	2 Channels, separate
6TV7-5	5kHz	2 Channels, separate
6TV7-15	15kHz	2 Channels, separate

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.9 Digital Data Service7.9.1 Basic Channel Description

A Digital Data channel is a channel for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6, 19.2, 56.0 or 64.0* Kbps. The actual bit rate is a function of the channel interface selected by the customer. The channel provides a synchronous service with timing provided by the Telephone Company through the Telephone Company's facilities to the customer in the received bit stream. Digital Data channels are provided as either hubbed or non-hubbed services between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs. The hubs providing hubbed digital service and the wire centers providing non-hubbed digital service are identified in National Exchange Carrier Association, Inc. Wire Center Information, Tariff F.C.C. No. 4.

The customer may provide the Channel Service Unit-type equipment or other Network Channel Terminating Equipment associated with the Digital Data channel at the customer premises.

The Telephone Company will provide a channel capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds (if provided through a Digital Data hub) while the channel is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62310 (MDP-326-726).

Rates and charges for Special Access Digital Data Service are as set forth in 17.3.7, 18.3.7, 19.3.7 and 20.3.7 following.

(T)

7.9.2 Technical Specifications Packages and Network Channel Interfaces

Technical Specifications Packages are set forth in 15.2.1(F) following.
Compatible channel interfaces are set forth in 15.2.2(C)(6) following.

- * When 64.0 Kbps service is multiplexed on a DS1 High Capacity service, the DS1 must be equipped to provide Clear Channel Capability.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)7.10 High Capacity Service7.10.1 Basic Channel Description

A High Capacity channel is a channel for the transmission of nominal 64.0 Kbps* or 1.544, 3.152, 6.312, 44.736, or 274.176 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the customer. High Capacity channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub or hubs. In addition, 1.544 Mbps and 44.736 Mbps High Capacity Service channels may be provided between a customer designated premises and a Telephone Company designated DSL Access Service Connection Point, between a customer designated premises and a wire center Equipped with Asynchronous Transfer Mode Cell Relay Access Service, between a customer designated premises and a serving wire center equipped with Frame Relay Access Service (FRAS), between a Telephone Company serving wire center equipped with ATM-CRS and another telephone company ATM-equipped serving wire center and/or between a Telephone Company serving wire center equipped with FRAS and another telephone company serving wire center equipped with a frame relay switch that is located in a non-adjacent serving territory.

The customer may provide the Network Channel Terminating Equipment associated with the High Capacity channel at the customer's premises.

A channel with technical specifications package HC1 will be capable of an error-free second performance of 98.75% over a continuous 24 hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference GR-342-CORE.

A term discount is available for High capacity Service. Section 7.2.8(A), preceding, specifies the conditions under which a term discount is applicable.

Rates and charges for Special Access High Capacity Service are as set forth in 17.3.8, 18.3.8, 19.3.8 and 20.3.8 following.

(T)

* Available only as a channel of a 1.544 Mbps facility to a Telephone Company Digital Data hub or as a cross connect of two 2.4, 4.8, 9.6, 56.0 or 64.0 Kbps channels of two 1.544 Mbps facilities to a Digital Data hub(s). The customer must provide system and channel assignment data.

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.10 High Capacity Service (Cont'd)

7.10.3 Optional Features and Functions (Cont'd)

(F) Reserved For Future Use

(T)

(D)

(D)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.12 Individual Case Filings

Certain services set forth in Special Access Service, Section 7 are provided on an Individual Case Basis. Rates and charges for Special Access Service provided on an Individual Case Basis are set forth in 17.3.9, 18.3.9, 19.3.9 and 20.3.9 following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

9. Directory Assistance Service

The Telephone Company will provide Directory Assistance (DA) Service to a customer from Directory Assistance Service locations (DA locations). DA locations are either primary or subtending. Primary DA locations are those to which terminating DA calls for the NPA first complete. Primary DA locations either process the telephone number request or, if necessary, forward the call to a subtending DA location for processing. DA service rates are assessed by the primary DA location only. Subtending DA locations are compensated by contractual arrangements between Telephone Companies.

9.1 General Description

Telephone Company provided DA Service is available to customers for their use in furnishing DA services to end users. It provides for the use of Directory Access Service between the premises of the ordering customer and the DA location(s), use of DA access equipment, and use of DA operators to provide telephone numbers.

Directory Access Service will be provided between the customer designated premises and the DA location by the Telephone Company. Rates and charges for Directory Assistance Service are set forth in 17.2.5 and 18.2.5, following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.4 Rate Regulations

This section contains the specific regulations governing rates and charges that apply for Directory Assistance Service.

9.4.1 Nonrecurring Charges

Nonrecurring charges for DA Service are one-time charges that apply for a specific work activity (i.e., installation, change to an existing service and DA Service rearrangements).

(A) Installation of Service

Nonrecurring Local Transport Installation and Direct Trunked Transport Activation charges as set forth in 17.2.1(A), 17.2.1(D), 18.2.1(A), 18.2.1(D), 19.2.1(A), 19.2.1(D), 20.2.1(A) and 20.2.1(D) following are applied as set forth in 6.4.1(B)(1) preceding to each Directory Access Service installed.

(T)
(T)(B) DA Service Rearrangements

All changes to existing services other than changes involving administrative activities will be treated as a discontinuance of the existing service and an installation of a new service.

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.4 Rate Regulations (Cont'd)9.4.2 Directory Assistance Service Call Charge

The Directory Assistance service call charge, as set forth in 17.2.5(A) and 18.2.5(A), following, applies for each call to DA Service. A call is a call which has been answered by a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered by DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in 9.4.8 following.

9.4.3 Directory Transport Service

The premium Local Transport charges set forth in 17.2, 18.2, 19.2 and 20.2 following are also applicable to Directory Transport Service and will be assessed on the same basis as the Switched Access Local Transport rate elements set forth in 6.1.3(A) preceding:

(T)

- Entrance Facility
- Direct Trunked Transport
- Tandem Switched Transport
- Multiplexing
- Transport Interconnection Charge

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.4 Rate Regulations (Cont'd)9.4.4 Minimum Periods

The minimum period for which DA Service and the Directory Access Service is provided and for which charges apply is six months. A minimum period of six months applies for each additional period of service ordered or extended.

If DA Service is discontinued prior to the end of each six month period, the charges that apply for the remaining months are the non-recoverable costs. Such costs include the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor supervision, transportation, rights-of-way and other associated costs less estimated net salvage.

The minimum period for which High Capacity DS3 Entrance Facilities or High Capacity DS3 Direct Trunked Transport is provided is twelve months.

9.4.5 Minimum Monthly Charge

DA service is subject to a minimum monthly charge. The minimum monthly charge is calculated as follows:

The minimum monthly charge for Directory Assistance Service calls is the charge as set forth in 17.2.5(A) and 18.2.5(A), following for the actual usage for the month.

For Directory Transport rate element, the minimum monthly charge the customer will be assessed will be the usage charges based on actual usage. For flat rated Directory Transport rate elements, the minimum monthly charge is the sum of the recurring charges prorated to the number of days or major fraction of days based on a 30 day month. Rates for Directory Transport are set forth in 17.2.2, 18.2.2, 19.2.2 and 20.2.2 following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

9. Directory Assistance Service (Cont'd)9.4 Rate Regulations (Cont'd)9.4.8 Credit Allowance for Service Outages and Incorrect Numbers (Cont'd)

- (B) In addition to the credit as set forth in (A) preceding, when a DA operator or DA equipment provides an incorrect number for a call and the customer reports such occurrences to the Telephone Company, a credit allowance for the Switched Access portion of the call in the originating LATA of such DA call will apply. The credit will be as set forth in (C) following. When the customer reports such a call and the number requested, the number provided and the reason the number provided is incorrect, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer.
- (C) When a DA call is not completed due to the failure of Directory Access Service to DA locations, DA access equipment or DA operator activities, a credit allowance for the Switched Access Service portion in the originating LATA of such DA call will apply. When the customer reports such a call and DA number dialed, time of the call and the date of the call, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer. The credit will be as set forth in 17.2.5(B) and 18.2.5(B), following. Credit allowances for other service interruptions will be provided as set forth in 2.4.4 preceding.

(T)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)10.5 Service Offerings to the Federal Government (Cont'd)10.5.1 Type and Description (Cont'd)(C) Government Emergency Telecommunications Service (GETS)
(Cont'd)

an interexchange carrier (IC) designated by the Federal Government or its authorized agent as a GETS-designated IC. Applicable access charges under other provisions of this tariff will apply for the underlying switched access services provided. The jurisdictional nature of GETS features is 100 percent interstate. GETS facilities may not be used for non-emergency government telecommunications, non-GETS services or by unauthorized end users.

(1) GETS Alternate Carrier Routing (ACR) Feature

ACR is an advanced intelligent network feature available in suitably equipped offices. The ACR feature provides for the routing of the GETS universal access number to a sequence of GETS ICs. ACR allows NS/EP users to utilize the public switched network to provide enhanced call completion capability on calls made during times of a national emergency or disaster. ACR provides alternate route capability on calls originated from lines served by end offices equipped with the ACR feature to the GETS universal access number.

When the presubscribed IC is a participating GETS IC, GETS ACR enables calls first to be routed for completion to the presubscribed IC of the originating line. When the presubscribed IC is not a participating GETS IC, then an office selection table determines the GETS IC. The office selection table contains three alternatives for a GETS IC and is preselected on a per end office basis using data provided by the Federal Government or its authorized agent. Monthly and non-recurring charges apply at each office as set forth in 17.4.5, 18.4.5, 19.4.5 and 20.4.5 following.

(T)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)10.6 Rates and Charges10.6.1 General

The rates and charges for special offerings to the Federal Government, such as those set forth in 10.5.1(A) and (B) preceding, are developed on an individual case basis and are set forth in 17.4.5, 18.4.5, 19.4.5 and 20.4.5 following. The rates and charges for GETS are set forth in 17.4.5, 18.4.5, 19.4.5 and 20.4.5 following. (T)

10.6.2 Voice Grade Special Access

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Separate narrowband or voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

10.6.3 Move Charges

- (A) When a service without a termination charge associated with that service, as set forth in 17.4.5, 18.4.5, 19.4.5 and 20.4.5 following, is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half of the nonrecurring charge applies. (T)
- (B) When service with a termination charge associated with that service, as set forth in 17.4.5, 18.4.5, 19.4.5 and 20.4.5 following, is moved and reinstalled at a new location, the customer may elect: (T)
- to pay the unexpired portion of the termination charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new termination charge for such service at the new location, or
 - to continue service subject to the unexpired portion of the termination charge, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

11. Special Facilities Routing of Access Services (Cont'd)

11.1 Description (Cont'd)

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The rates and charges for Special Facilities Routing of Access Services are developed on an individual case basis. Such rates and charges for Special Facilities Routing of Access Services are as set forth in 17.4.6, 18.4.6, 19.4.6 and 20.4.6 following and are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

12. Specialized Service or Arrangements12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of a customer, on an Individual Case Basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- The requested service or arrangements are provided within a LATA.
- The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

Rates and charges and additional regulations if applicable, for Specialized Service or Arrangements are provided on an Individual Case Basis and are as set forth in 17.4.7, 18.4.7, 19.4.7 and 20.4.7, following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

13.1 addresses Additional Engineering. 13.2 addresses Additional Labor (which is comprised of Overtime Installation, Overtime Repair, Standby, Testing and Maintenance with Other Telephone Companies, and Other Labor). 13.3 addresses Miscellaneous Services (which are comprised of Testing Services, Maintenance of Service and Telecommunications Service Restoration Priority). 13.4 addresses Presubscription.

In this section, normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 8:00 a.m. to 5:00 p.m.) for the application of rates based on working hours.

A Miscellaneous Service Order charge as described in 5.4.2 preceding may be applicable to services ordered from this section.

13.1 Additional Engineering

Additional Engineering, including engineering reviews as set forth in 5.4.3 preceding, will be undertaken only after the Telephone Company has notified the customer that additional engineering charges apply as set forth in 17.4.2, 18.4.2, 19.4.2 and 20.4.2 following, and the customer agrees to such charges. (T)

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.
- (B) Additional Engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.1.2 preceding.
- (C) A customer requested Design Change requires the expenditure of Additional Engineering time. Such Additional Engineering time is incurred by the Telephone Company for the engineering review as set forth in 5.4.3 preceding. The charge for additional engineering time relating to the engineering review, which is undertaken to determine if a design change is indeed required, will apply whether or not the customer authorizes the Telephone Company to proceed with the Design Change. In this case the Design Change charge, as set forth in 17.4.1(C), 18.4.1(C), 19.4.1(C) and 20.4.1(C) following, does not apply unless the customer authorizes the Telephone Company to proceed with the Design Change. (T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that Additional Labor charges as set forth in 17.4.3, 18.4.3, 19.4.3 and 20.4.3 following will apply before any additional labor is undertaken. A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. When provisioning or restoring Telecommunications Service Priority services, the Telephone Company will, when possible, notify the customer of the applicability of these Additional Labor charges. (T)

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company effort performed outside of normally scheduled working hours.

13.2.3 Standby

Standby includes all time in excess of one-half (1/2) hour during which Telephone Company personnel standby to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect other telephone companies is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services13.3.1 Testing Services

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 17.4.4, 18.4.4, 19.4.4 and 20.4.4 following. A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours. Other testing services, as described in 6.2.4 and 7.1.7 preceding, are provided by the Telephone Company in association with Access Services and are furnished at no additional charge.

(T)

Testing Services are normally provided by Telephone Company personnel at Telephone Company locations; however, provisions are made in (B)(2) following for a customer to request Telephone Company personnel to perform Testing Services at the customer designated premises.

The offering of Testing Services under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) and (B) following.

(A) Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service, (i.e., Acceptance Tests), (b) tests which are performed after customer acceptance of such access services and which are without charge (i.e., routine testing) and (c) additional tests which are performed during or after customer acceptance of such access services and for which additional charges apply, (i.e., Additional Cooperative Acceptance Tests and in-service tests).

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.1 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(2) Additional Automatic Testing

Additional Automatic Testing (AAT) of Switched Access Services (Feature Groups B, C and D), is a service where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. The customer may order, at additional charges, gain-slope and C-notched noise testing and may order the routine tests (1004 Hz loss, C-Message Noise and Balance) on an as-needed or more than routine schedule.

The Telephone Company will provide an AAT report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

The Additional Tests, (i.e., gain slope, C-notched noise, 1004 Hz loss, C-message noise and balance) may be ordered by the customer at additional charges, 60 days prior to the start of the customer prescribed schedule. The rates for Additional Automatic Tests are as set forth in 17.4.4(B), 18.4.4(B), 19.4.4(B) and 20.4.4(B) following.

(T)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.1 Testing Services (Cont'd)(A) Switched Access Service (Cont'd)(3) Additional Manual Testing

Additional Manual Testing (AMT) of Switched Access Services (Feature Groups A, B, C, and D and Directory Access Service not routed through an access tandem), is a service where the Telephone Company provides a technician at its office(s) and the Telephone Company or customer provides a technician at the customer designated premises, with suitable test equipment to perform the required tests. Such additional tests will normally consist of gain-slope and C-notched noise testing. However, the Telephone Company will conduct any additional tests which the IC may request.

The Telephone Company will provide an AMT report listing the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on a per occurrence basis.

The Additional Manual Tests may be ordered by the customer at additional charges, 60 days prior to the start of the testing schedule as mutually agreed to by the customer and the Telephone Company.

The rates for Additional Manual Testing are as set forth in 17.4.4(C), 18.4.4(C), 19.4.4(C) and 20.4.4(C) following.

(T)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.2 Maintenance of Service

- (A) When a customer reports a trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Maintenance of Service charge as set forth in 17.4.4(F), 18.4.4(F), 19.4.4(F) and 20.4.4(F) following for the period of time from when Telephone Company personnel are dispatched, at the request of the customer, to the customer designated premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time. (T)
- (B) The customer shall be responsible for payment of a Maintenance of Service charge when the Telephone Company dispatches personnel to the customer designated premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

13.3.3 Telecommunications Service Priority - TSP

- (A) Priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCSH 3-1-2) dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual" (NCSM 3-1-1).

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.3 Miscellaneous Services (Cont'd)13.3.3 Telecommunications Service Priority - TSP (Cont'd)

(A) (Cont'd)

The TSP System is a service, developed to meet the requirements of the Federal Government, as specified in the Service Vendor's Handbook and Service User's Manual which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of NSEP telecommunications services. These include both Switched and Special Access Services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Telephone Company providing such services.

For Switched Access Service, the TSP System's applicability is limited to those services which the Telephone Company can discreetly identify for priority provisioning and/or restoration.

- (B) A Telecommunications Service Priority charge applies as set forth in 17.4.4, 18.4.4, 19.4.4 and 20.4.4 when a request to provide or change a Telecommunications Service Priority is received subsequent to the issuance of an Access Order to install the service. (T)

Additionally, a Miscellaneous Service Order Charge as set forth in 17.4.1, 18.4.1, 19.4.1 and 20.4.1 will apply to Telecommunications Service Priority requests that are ordered subsequent to the initial installation of the associated access service. (T)

A Telecommunications Service Priority charge does not apply when a Telecommunications Service Priority is discontinued or when ordered coincident with an Access Order to install or change service.

In addition, Additional Labor rates as set forth in 17.4.3, 18.4.3, 19.4.3 and 20.4.3 may be applicable when provisioning or restoring Switched or Special Access Services with Telecommunications Service Priority. (T)

When the customer requests an audit or a reconciliation of the Telephone Company's Telecommunications Service Priority records, a Miscellaneous Service Order Charge as set forth in 17.4.1(D), 18.4.1(D), 19.4.1(D) and 20.4.1(D) and Additional Labor rates as set forth in 17.4.3, 18.4.3, 19.4.3 and 20.4.3 are applicable. (T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.4 Miscellaneous Equipment

(A) Controller Arrangement

This arrangement enables the customer to control up to 48 transfer functions at a Telephone Company central office via a remote keyboard terminal capable of either 300 or 1200 bps operation. Included as part of the Controller Arrangement is a dial-up data station located at the Telephone Company Central Office to provide access to the Controller Arrangement. This dial-up data station consists of a 212A DATAPHONE data set and an appropriate Telephone Company provided channel.

The Controller Arrangement must be located in the same Telephone Company central office as the transfer functions which it controls.

Charges for the Controller Arrangement are set forth in 17.4.4(H), 18.4.4(H), 19.4.4(H) and 20.4.4(H) following.

(T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.7 Presubscription Exceptions (Cont'd)

- All end users will be notified by the Telephone Company of the actual conversion date to Equal Access between one and three weeks prior to such conversion. This notification will also show the end user's selected or assigned IC and will advise the end user that if they desire to change their presubscribed IC they may contact the Telephone Company prior to the conversion of their end office and the change will be made at no charge.

13.8 Blocking Service13.8.1 International Blocking Service

The Telephone Company will provide International Blocking Service to customers who obtain local exchange service from the Telephone Company under its general or local exchange tariffs and to customers who obtain Feature Group A Switched Access service under this tariff. This service is only provided at appropriately equipped Telephone Company end offices. Those offices providing International Blocking Service are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

On each line or trunk for which International Blocking Service is ordered, the Telephone Company will block all direct dialed international calls that use the call sequence of 011+ or 101XXXX-011+. When capable, the Telephone Company will route the blocked calls to a recorded message.

An International Blocking Service charge as set forth in 17.4.4(K), 18.4.4(K), 19.4.4(K) and 20.4.4(K) following is applicable for each new or existing exchange line or trunk or Feature Group A Switched Access line to which International Blocking Service is added or removed. This charge does not apply when blocking is removed from an exchange line or trunk or Feature Group A Switched Access line at the same time that it is disconnected.

(T)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.8 Blocking Service (Cont'd)13.8.1 International Blocking Service (Cont'd)

A Miscellaneous Service Order Charge as set forth in 17.4.1(D), 18.4.1(D), 19.4.1(D) and 20.4.1(D) will apply to orders adding or removing International Blocking Service that are placed subsequent to the initial installation of the associated exchange line(s) or trunk(s) or Feature Group A Switched Access line(s). This charge does not apply when blocking is removed from an exchange line or trunk or Feature Group A Switched Access line at the same time that it is disconnected.

(T)

13.8.2 900 Blocking Service

The Telephone Company will provide 900 Blocking Service to customers who obtain local exchange service from the Telephone Company under its general or local exchange tariffs and to customers who obtain Feature Group A Switched Access service under this tariff. This service is only provided at appropriately equipped end offices. Those offices providing 900 Blocking Service are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

On each line or trunk for which 900 Blocking Service is ordered, the Telephone Company will block all direct dialed calls placed to a 900 number. When capable, the Telephone Company will route the blocked calls to a recorded message.

A Blocking Service charge as set forth in 17.4.4(K), 18.4.4(K), 19.4.4(K) and 20.4.4(K) following is applicable when ordered by the end user customer with the following exceptions:

(T)

- Blocking access to 900 Service is offered to all subscribers at no charge from November 1, 1993 through December 31, 1993.
- Blocking access to 900 Service is offered to all subscribers at no charge at the time telephone service is established at a new number and for 60 days thereafter.

The Blocking Service charge is applied for each line, trunk or Feature Group A Switched Access service to which 900 Blocking Service is added or removed. Requests by subscribers to remove 900 Blocking Service must be in writing. This charge does not apply when blocking is removed from an exchange line or trunk or Feature Group A Switched Access line at the same time that it is disconnected.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.9 Billing Name and Address Service (Cont'd)13.9.4 Rate Regulations

- (A) For each order for BNA information received by the Telephone Company, a BNA Order Charge applies. In addition, a charge applies for each customer specific record provided. The BNA Order Charge and the Per Record Charge are specified in 17.4.4(L), 18.4.4(L), 19.4.4(L) and 20.4.4(L) following. (T)
(T)
- (B) Where available, the customer may order the response formatted on Magnetic Tape. The Optional Magnetic Tape Charge is specified in 17.4.4(L), 18.4.4(L), 19.4.4(L) and 20.4.4(L) following and is in addition to the BNA Order Charge and the BNA Record Charge. (T)
- (C) Where available, the customer may order an output format other than a standard paper format in order to meet a customer's specific requirement. This option is subject to an hourly programming charge as specified in 17.4.4(L), 18.4.4(L), 19.4.4(L) and 20.4.4(L) following and is in addition to the BNA Order Charge and the BNA Record Charge. (T)

13.10 Originating Line Screening (OLS) Service

The Telephone Company will provide OLS Service to aggregators and other customers who obtain local exchange service from the Telephone Company under its general and/or local exchange tariff. OLS service enables customers to determine whether there are billing restrictions on exchange service lines from which a call originates. OLS service delivers codes on operator assisted calls made from aggregator locations to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc.

OLS Service is provided at no charge when ordered with the installation of new local exchange service. However, when an OLS code is added to an existing exchange service line, a charge is applied as set forth in 17.4.4(M), 18.4.4(M) and 20.4.4(M). This charge is applied for each exchange service line to which an OLS code is assigned. The customer must specify the number of exchange service lines and each individual telephone number equipped. (T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.10 Originating Line Screening (OLS) Service (Cont'd)

A Miscellaneous Service Order Charge as set forth in 17.4.1(D), 18.4.1(D) and 20.4.1(D) will apply to orders adding OLS codes that are placed subsequent to the initial installation of the associated exchange service line. This charge does not apply when OLS codes are removed from an exchange service line at the same time that the exchange service line is disconnected. (T)

OLS codes may be delivered using Line Information Database (LIDB) or Flexible Automatic Number Identification (Flex ANI) technology. Those telephone companies delivering OLS codes using LIDB are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, as are those companies delivering OLS codes using Flex ANI.

13.11 Nonchargeable Confirmation Services13.11.1 Billed Number Screening (BNS)

At the request of the customer, the Telephone Company business office will confirm BNS codes associated with a line to which a call is to be billed.

13.11.2 Originating Line Screening (OLS)

At the request of the customer, the Telephone Company business office will confirm OLS codes associated with an exchange service line from which a call originates.

13.12 Coin Supervision Additive Service

The Telephone Company will provide Coin Supervision Additive Service to Payphone Service Providers (PSPs) who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability. The local exchange service lines used for the provision of pay telephone service are obtained from and subject to the terms and conditions under the Telephone Company's general and/or local tariffs.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)13.12 Coin Supervision Additive Service (Cont'd)

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

A Coin Supervision Additive Service charge as set forth in 17.4.4(N), 18.4.4(N), 19.4.4(M) and 20.4.4(N) following is assessed monthly to the PSP for each local exchange service line for which Coin Supervision Additive Service is provided.

(T)
(T)13.13 Payphone-Specific Coding Digits Service

The Telephone Company will equip local exchange pay telephone lines ordered by Payphone Service Providers (PSPs) from the Telephone Company's general and/or local exchange tariff with the capability to transmit payphone-specific coding digits (e.g., 27 for pay telephones requiring central office coin supervision, 29 for prison/inmate pay telephones, and 70 for pay telephones not requiring central office coin supervision) to the Interexchange Carrier. These digits will be transmitted via Flexible Automatic Number Identification (Flex ANI) to Interexchange Carriers who have trunks equipped with the Flex ANI optional feature as described in Section 6 preceding. The Interexchange Carriers will use this information to compensate the PSPs for subscriber 800 series calls and dial-around access code calls (e.g., 101XXXX) placed from pay telephones.

(D)
—
(D)ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)15.1 Switched Access Service (Cont'd)15.1.1 Local Transport Interface Groups (Cont'd)(E) Local Transport Optional Features (Cont'd)- 64 Clear Channel Capability

64 Clear Channel Capability allows the customer to transport voice or data signals over a 64 Kbps channel with no constraints on the quantity or sequence of ones and zero bits. This option employs the Bipolar 8 Zero Suppression (B8ZS) technique to permit customers to use the full 64 Kbps bandwidth of a DS0 channel. It is only available in suitably equipped electronic end offices as identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. 64 Clear Channel Capability, as described in Technical Reference GR-334-CORE, is available with Interface Groups 6 and 9 for Feature Groups C and D with Signaling System 7 (SS7) signaling.

(Z)

(Z)

The Interface Groups, as described in (A) through (D) preceding, represent industry standard arrangements. Where transmission parameters permit, the customer may select the following optional signaling arrangements in place of the signaling arrangements standardly associated with the Interface Groups.

- For Interface Groups 1 and 2 associated with FGB, FGC or FGD

DX Supervisory Signaling,
E&M Type I Supervisory Signaling,
E&M Type II Supervisory Signaling, or
E&M Type III Supervisory Signaling

- For Interface Group 2 associated with FGB, FGC or FGD and in addition to the preceding

SF Supervisory Signaling, or
Tandem Supervisory Signaling

- For Interface Groups 3 through 5

Optional Supervisory Signaling Not Available

- For Interface Groups 6 through 10

These Interface Groups may, at the option of the customer, be provided with individual transmission path SF supervisory signaling where such signaling is available in Telephone Company

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

15. Access Service Interfaces and Transmission Specifications (Cont'd)15.1 Switched Access Service (Cont'd)15.1.1 Local Transport Interface Groups (Cont'd)(F) Available Premises Interface Codes (Cont'd)

Interface Group	Telephone Company Switch Supervisory Signaling	Premises Interface Code	Feature Group			
			A	B	C	D
6	LO, GO	4DS9-15	X			
	LO, GO	4DS9-15L	X			
	RV, EA, EB, EC	4DS9-15X		X	X	
	RV, EA, EB, EC	4DS9-15L		X	X	X
	SS7	4DS9-15			X	X
7	LO, GO	4DS9-31	X			
	LO, GO	4DS9-31L	X			
	RV, EA, EB, EC	4DS9-31		X	X	X
	RV, EA, EB, EC	4DS9-31L		X	X	X
	SS7	4DS9-31			X	X
8	LO, GO	4DS0-63	X			
	LO, GO	4DS0-63L	X			
	RV, EA, EB, EC	4DS0-63	X	X	X	
	RV, EA, EB, EC	4DS0-63L		X	X	X
	SS7	4DS0-63			X	X
9	LO, GO	4DS6-44	X			
	LO, GO	4DS6-44L	X			
	RV, EA, EB, EC	4DS6-44	X	X	X	
	RV, EA, EB, EC	4DS6-44L		X	X	X
	SS7	4DS6-44			X	X
10	LO, GO	4DS6-27	X			
	LO, GO	4DS6-27L	X			
	RV, EA, EB, EC	4DS6-27	X	X	X	
	RV, EA, EB, EC	4DS6-27L		X	X	X
	SS7	4DS6-27			X	X

(Z)

(Z)

(Z)

(Z)

(Z)

(Z)

(Z)

(Z)

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

16. Public Packet Data Network

Public Packet Data Networks utilize separate data networks, comprised of switching and transmission facilities. The networks provide for the transfer of data provided by a customer in a frame format. The data is separated into discrete segments for transmission through the public packet data network.

16.1 Frame Relay Access Service16.1.1 General(A) General

Frame Relay Access Service (FRAS) is a medium-speed, connection-oriented packet-switched data service that allows for the interconnection of Local Area Networks (LANs) or other compatible customer premises equipment for the purpose of connecting to an interstate frame relay network. FRAS also allows for the interconnection of a customer designated premises to a DSL Access Service Connection Point. The terminal equipment accumulates the customer data and puts it into a frame relay format suitable for transmission over the FRAS network. This terminal equipment must conform to American National Standards Institute and Telecommunication Standardization Bureau of the International Telecommunication Union (ITU- T), formerly Committee Consultatif International Telegraphique et Telephonique (CCITT), standards. (C)

FRAS permits customers to share network bandwidth for data transmissions.

Rates and charges for FRAS are set forth in 20.4.8(A), following. The application of rates for FRAS is described in 16.1.2 following. (T)

In addition to the regulations and charges specified in this section, the general regulations and charges specified in other sections of this tariff apply as appropriate.

(B) Service Description

FRAS is a transport service that facilitates the exchange of variable length information units (frames) between customer connections. Frames travel a fixed path through the network with an address that specifies the permanent virtual connection. Addresses are read by the network processor and the frames are relayed to the preassigned destination.

ISSUE DATE:
May 13 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.2 Rate Regulations (Cont'd)(B) Types of Rates and Charges

There are two types of rates and charges. They are monthly rates and nonrecurring charges. The rates and charges are described as follows:

(1) Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof that a FRAS is provided. For billing purposes, each month is considered to have 30 days.

(2) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for FRAS are: installation of service and service rearrangements. These charges are in addition to the Access Order Charge as specified in 20.4.1 following:

(T)

(a) Installation of Service

Nonrecurring charges apply for the installation of Frame Relay Access Connections (FRAC), Frame Relay Inter-network Connections (FRIC), and Permanent Virtual Connections (PVC).

A nonrecurring charge applies per FRAC or FRIC installed and is based on the speed of the connection.

A nonrecurring charge applies per PVC installed.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.2 Rate Regulations (Cont'd)(B) Types of Rates and Charges (Cont'd)(2) Nonrecurring Charges (Cont'd)(c) Moves (Cont'd)

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(i) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e., installation) charge for the service termination affected. There will be no change in the minimum period requirements. This charge is in addition to the Access Order Charge as specified in 20.4.1 following. (T)

(ii) Moves To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

(C) Minimum Period

The minimum period for FRAS is one month and the full monthly rate will apply to the first month. Adjustments for quantities of services established or discontinued in any billing period beyond the minimum period are as set forth in 2.4.1(F) preceding.

The minimum period for discounted FRAS is twelve months as set forth in 2.4.2 and 5.5.1 preceding.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

16. Public Packet Data Network (Cont'd)16.1 Frame Relay Access Service (Cont'd)16.1.3 Optional Rate Plans

A Term Discount plan is available for Frame Relay Access Service (FRAS). The Term Discount applies to the Frame Relay Access Connection and Frame Relay Inter-network Connection charges. The End User Port and Inter-network Customer Port charges are eligible for term discounts where the associated Special Access Service facility is eligible for a Special Access Service Term Discount. The conditions under which End User Port and Inter-network Customer Port Term Discounts apply are specified in 16.1.2(A) preceding while the Term Discount percentage is as set forth in 20.4.8(A)(5) following. The Permanent Virtual Connections (PVC) are not eligible for a Term Discount. Under the Term Discount plan, the current monthly rates for eligible services are reduced by a fixed percentage. The amount of the discount percentage differs based on the length of the service commitment period selected by the customer. The Term Discount percentages for FRAS are as set forth in 20.4.8(A)(5) following. (T)

Discounts for the Term Discount plan are only applied to FRAS provided to a customer within the same state and LATA by the same Telephone Company. (T)

The Term Discount Optional Rate Plan is only available from those Telephone Companies listed in 20.4.8 following. (T)

The minimum service period on a month-to-month basis is one month. Under an Optional Rate Plan, the minimum service period is twelve months.

(A) Term Discounts

FRAS may be ordered at the customer's option on a month-to-month basis or for Term Discount periods of 36 months (3 years) or 60 months (5 years).

The minimum service period for all Term Discount plans is twelve months. The customer must specify the length of the service commitment period at the time the service is ordered.

For customers that subscribe to the Term Discount plan for 36 or 60 months, the Term Discount percentage as set forth in 20.4.8(A)(5) following will be frozen from Company initiated decreases for the entire discount period at the percent in effect at the beginning of the Term Discount period. (T)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

19. Rates and Charges – Coastal Utilities, Inc. (Cont'd)19.2 Switched Access Service (Cont'd)19.2.5 Reserved For Future Use19.2.6 Assumed Minutes of Use

	Assumed Minutes Per Month Per Line or Trunk	Tariff Section Reference	
(A) Feature Group A, Two Way Calling (1510 Originating, 2685 Terminating)	4195	6.5.4	
(B) Feature Group A, Originating Only	1510	6.5.4	(Z)
(C) Feature Group A, Terminating Only	2685	6.5.4	
(D) Feature Group B, Two Way Calling (3132 Originating, 5568 Terminating)	8700	6.6.4	
(E) Feature Group B, Originating Only	3132	6.6.4	
(F) Feature Group B, Terminating Only	5568	6.6.4	

Rate

19.2.7 Operator Transfer Service Per Call Transferred	\$0.4588	6.10
--	----------	------

19.2.8 Carrier Identification Parameter (CIP)

Non-Recurring Charge-Per CIC, Per End Office Direct Trunk Group	Non-Recurring Charge-Per CIC, Per Access Tandem Direct Trunk Group	Monthly Recurring Charge Per Channel
\$80.00	\$1,120.00	\$.46

19.2.9 Reserved For Future UseISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

19. Rates and Charges – Coastal Utilities, Inc. (Cont'd)19.4 Other Services (Cont'd)19.4.3 Additional Labor

<u>Additional Labor Periods</u>		<u>Each Half Hour or Fraction Thereof</u>	<u>Tariff Section Reference</u>	
(A)	Installation or Repair			
	- Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	\$28.93*	13.2.1 & 13.2.2	
	- Premium Time, outside of scheduled work day, per technician	\$38.57*	13.2.1 & 13.2.2	
(B)	Stand by			
	- Basic time, normally scheduled working hours, per technician	\$20.84	13.2.3	
	- Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	\$31.26*	13.2.3	(T)
	- Premium Time, outside of scheduled work day, per technician	\$41.68*	13.2.3	(T)

* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

19. Rates and Charges – Coastal Utilities, Inc. (Cont'd)19.4 Other Services (Cont'd)19.4.3 Additional Labor (Cont'd)

	<u>Additional Labor Periods</u>		<u>Each Half Hour or Fraction Thereof</u>	
		<u>Installation and Repair Technician</u>	<u>Central Office Maintenance Technician</u>	<u>Tariff Section Reference</u>
(C) Testing and Maintenance with other Telephone Companies, or Other Labor				
- Basic Time per technician normally scheduled working hours	\$19.29	\$19.55	13.2.4 & 13.2.5	
- Overtime per technician outside of normally scheduled working hours on a scheduled work day,	\$28.93*	\$29.32*	13.2.4 & 13.2.5	
- Premium Time per technician outside of scheduled work day	\$38.57*	\$39.09*	13.2.4 & 13.2.5	(T)

* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

19. Rates and Charges – Coastal Utilities, Inc. (Cont'd)19.4 Other Services (Cont'd)19.4.4 Miscellaneous Services (Cont'd)(J) Reserved For Future Use

(N)

(K) Blocking Service*

	Nonrecurring Charge	Tariff Section Reference
--	------------------------	--------------------------------

- Per exchange service line, or trunk and/or per Feature Group A Switched Access Line	\$6.43	13.8
---	--------	------

(L) Billing Name and Address Service

- Per BNA Order	\$50.94	13.9.4(A)
- Per BNA Record	\$ 0.33	13.9.4(A)
- Optional Magnetic Tape Charge-Per Magnetic Tape	\$91.44	13.9.4(B)
- Optional Format Programming Charge		
- Per each half hour or fraction thereof	\$37.20	13.9.4(C)

(M) Coin Supervision Additive Service

- Per exchange service line	\$ 2.21	13.12
-----------------------------	---------	-------

(N) Flexible Automatic Number Identification (Flex ANI) Service

	Monthly Rate	
- Per exchange service line	ICB	13.14

- * Blocking access to 900 Service is offered to all subscribers at no charge
- (a) from November 1, 1993 through December 31, 1993 and
- (b) at the time telephone service is established at a new number and for 60 days thereafter.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

20. Rates and Charges – Mebtel, Inc. (Cont'd)20.2 Switched Access Service (Cont'd)20.2.2 Local Transport (Cont'd)RateTariff
Section
ReferencePremium Access (Cont'd)(D)
(D)- Tandem Switched Transport- Tandem Switched Facility

Per Access Minute Per Mile

\$ 0.000494

6.1.3(A)(3)

- Tandem Switched Termination

Per Access Minute Per Termination

\$ 0.001267

- Tandem Switching

Per Access Minute Per Tandem

\$ 0.002529

Non-Premium Access- Network Blocking Per Blocked Call

Applies to FGD only

\$ 0.0095

6.8.6

- 800 Data Base Access Service Queries

Per Query

Basic

Vertical Feature

\$ 0.0054

\$ 0.0059

ISSUE DATE:
May 13, 2011Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

20 Rates and Charges – Mebtel, Inc. (Cont'd)20.4 Other Services (Cont'd)20.4.3 Additional Labor

<u>Additional Labor Periods</u>		<u>Each Half Hour or Fraction Thereof</u>	<u>Tariff Section Reference</u>	
(A)	Installation or Repair			
	- Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	\$34.97*	13.2.1 & 13.2.2	
(B)	Premium Time, outside of scheduled work day, per technician	\$46.63*	13.2.1 & 13.2.2	
	Stand by			
(B)	- Basic time, normally scheduled working hours, per technician	\$23.12	13.2.3	
	- Overtime, outside of normally scheduled working hours on a scheduled work day, per technician	\$34.81*	13.2.3	(T)
(B)	Premium Time, outside of scheduled work day, per technician	\$46.41*	13.2.3	(T)

* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

20. Rates and Charges – Mebtel, Inc. (Cont'd)20.4 Other Services (Cont'd)20.4.3 Additional Labor (Cont'd)

	<u>Additional Labor Periods</u>		<u>Each Half Hour or Fraction Thereof</u>	
			<u>Installation and Repair Technician</u>	<u>Central Office Maintenance Technician</u> <u>Tariff Section Reference</u>
(C)	Testing and Maintenance with other Telephone Companies, or Other Labor			
	- Basic Time per technician normally scheduled working hours	\$23.31	\$23.21	13.2.4 & 13.2.5
	- Overtime per technician outside of normally scheduled working hours on a scheduled work day,	\$34.97*	\$34.81*	13.2.4 & 13.2.5
	- Premium Time per technician outside of scheduled work day	\$46.63*	\$46.41*	13.2.4 & 13.2.5
				(T)

* A call out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

20. Rates and Charges – Mebtel, Inc. (Cont'd)204 Other Services (Cont'd)204.4 Miscellaneous Services (Cont'd)(J) Reserved For Future Use

(N)

(K) Blocking Service*

	Nonrecurring Charge	Tariff Section Reference
- Per exchange service line, or trunk and/or per Feature Group A Switched Access Line	\$11.20	13.8
(L) <u>Billing Name and Address Service</u>		
- Per BNA Order	\$50.94	13.9.4(A)
- Per BNA Record	\$ 0.33	13.9.4(A)
- Optional Magnetic Tape Charge-Per Magnetic Tape	\$91.44	13.9.4(B)
- Optional Format Programming Charge		
- Per each half hour or fraction thereof	\$37.20	13.9.4(C)
(M) <u>Originating Line Screening (OLS) Service</u>		
- Per exchange service line	\$ 7.95	13.10
(N) <u>Coin Supervisions Additive Service</u>		
	Monthly Rate	
- Per exchange service line	\$2.21	13.12

- * Blocking access to 900 Service is offered to all subscribers at no charge
- (a) from November 1, 1993 through December 31, 1993 and
- (b) at the time telephone service is established at a new number and for 60 days thereafter.

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28 2011

ACCESS SERVICE

20. Rates and Charges – Mebtel, Inc. (Cont'd)

20.4 Other Services (Cont'd)

20.4.8 Public Packet Data Network (Cont'd)

(D)

(D)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011

ACCESS SERVICE

20. Rates and Charges – Mebtel, Inc. (Cont'd)

20.4 Other Services (Cont'd)

20.4.8 Public Packet Data Network (Cont'd)

(D)

(D)

ISSUE DATE:
May 13, 2011

Issued Under Transmittal No. 4
Vice President-Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203

EFFECTIVE DATE:
May 28, 2011