

SMS/800 FUNCTIONS

CHECK SHEET

Title pages and Page 1 through 61 inclusive of this tariff are effective as of the date shown. Original and revised Pages as named below and Supplement Nos. 1, 2 and 3 contain all changes from the original tariff that are in effect on the date hereof.

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4	2nd	33	1st	59.1	3rd
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6	1st	35	3rd	61	18th*
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9	2nd	38	Original		
10	8th*	39	2nd		
11	8th*	40	2nd		
12	1st	41	1st		
13	5th	42	1st		
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15	3rd	45	2nd		
16	Original	46	2nd		
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* denotes Check Sheet change

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SMS/800 FUNCTIONS

ISSUING CARRIERS

Sean Sullivan
Director – Global Wholesale Marketing
Verizon Communications Inc.
One Verizon Way, 2nd Floor
Basking Ridge, NJ 07920

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For Verizon Delaware Inc.
Verizon Maryland Inc.
Verizon New England Inc.
Verizon New Jersey Inc.
Verizon New York Inc.
Verizon Pennsylvania Inc.
Verizon Virginia Inc.
Verizon Washington DC Inc.

Verizon South Inc.
Verizon California Inc.
Verizon Florida LLC
Verizon North Retain Co.
GTE Southwest Incorporated

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SMS/800 FUNCTIONS

ISSUING CARRIERS

Debra Clemens	T
Director – Federal Regulatory	T
AT&T Services Inc.	T
1120 20th Street NW, Room 1000, Washington, DC 20036	T
For Ameritech Operating Companies	
Nevada Bell Telephone Company	
Pacific Bell Telephone Company	
Southwestern Bell Telephone Company	
The Southern New England Telephone Company	
BellSouth Telecommunications, Inc.	

Teresa K. Million
 Director Legal Issues
 Qwest Corporation
 1801 California Street, Room 900, Denver, Colorado 80202
 For the States of:

- Arizona
- Colorado
- Idaho
- Iowa
- Minnesota
- Montana
- Nebraska
- New Mexico
- North Dakota
- Oregon
- South Dakota
- Utah
- Washington
- Wyoming

SMS/800 FUNCTIONS**REFERENCE TO TECHNICAL PUBLICATIONS**

The following technical publications are referenced in this tariff and current issues may be obtained from the SMS/800 website (www.sms800.com).

BR 780-004-220	800 Service Management System User Guide: General Procedures		
Issue 19:	November 2001	Available: November 2001	
BR 780-004-221	800 Service Management System User Guide: 800 Service Management		
Issue 38 Rev 1:	September 2010	Available: September 2010	T
BR 780-004-280	User Guide: Web-Based Access (WBA)		
Issue 21 Rev 1:	September 2010	Available: September 2010	T

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SMS/800 FUNCTIONS**REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)**

The following technical publications are referenced in this tariff and current issues may be obtained from the SMS/800 website (www.sms800.com).

SR-4592	Service Management System (SMS)/800 Mechanized Generic Interface Specification		
Issue 15	August 2010	Available: November 2010	
SR-ST5-002352	SMS/800 – OS Mechanized Generic Interface Industry Test Specifications		
Issue 21	November 2010	Available: November 2010	T
SR-5120	SMS/800 Databases Batch Update and Response Specifications		
Issue 5	January 2009	Available: January 2009	
UIS-SMS-201 Version 1.8	SMS/800 Network Connectivity Guide June 2010	Available: July 2010	T

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SMS/800 FUNCTIONS**2. General Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.8 Suspension and Discontinuance of Service****(A) When Service May Be Suspended or Discontinued**

If a Resp Org fails to comply with 2.2, 2.3.2, 2.3.4, 2.3.5 or 2.4.1 following, including any payments to be made by it on the dates and times herein specified, the Company may, on thirty (30) days written notice by certified mail to the person designated by that Resp Org to receive such notices of noncompliance, discontinue service and/or suspend service to the noncomplying Resp Org at any time thereafter. In the case of discontinuance all applicable charges shall become due. If the Company does not suspend service on the date specified in the thirty (30) days notice, and the Resp Org's noncompliance continues, nothing contained herein shall preclude the Company's right to discontinue service and/or suspend service to the noncomplying Resp Org without further notice, including reports and testing support. C

(B) Transfer of Responsibilities When a Resp Org's Service is Discontinued

- (1) If a Resp Org is denied SMS/800 access, or of its own volition ceases providing Resp Org services, the Resp Org is responsible for notifying its toll-free subscribers that it will no longer provide those services and that the toll-free subscribers must choose a new Resp Org within fifteen (15) business days. The Resp Org must provide written proof to the Company of such notification.
- (2) If a Resp Org is suddenly unable to continue functioning as a Resp Org, the Resp Org must provide the Company with sufficient toll-free subscriber account information to allow for subscriber notification of the requirement to choose a new Resp Org within fifteen (15) business days.
- (3) If a subscriber is required to choose a new Resp Org, as set forth in (1) or (2) preceding, and fails to do so within fifteen (15) business days, the subscriber's account will be reassigned as set forth in (C) following.

SMS/800 FUNCTIONS**3. Service Offerings (Cont'd)****3.6 Change of Resp Org Performed by the Company**

Upon request from a receiving Resp Org, which certifies that it has the written authorization of the subscriber, the Company will change that portion of a toll-free number record which specifies the Resp Org for that toll-free number. No routing or other service data will be modified. For each change of Resp Org activated by the Company, the requesting party will be assessed the Resp Org Change Charge, as set forth in 4.2(F)(2) following.

Requests for a Resp Org change can be submitted in writing via first class U.S. Mail, facsimile or electronically.

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Resp Org changes will be performed within two business days from the receipt of the request.

When the Company changes the Resp Org for a toll-free number and a discrepancy occurs, the subscriber and the Resp Orgs involved must resolve the discrepancy among themselves. If the discrepancy resolution requires that the Resp Org designation be corrected, the Resp Org agreeing to request the change must submit a new written Resp Org change request and the Resp Org Change Charge will be billed to that Resp Org.

If a Resp Org change is required due to a Company error, the subscriber's Resp Org will be corrected at no additional charge.

3.7 Additional Copies of Monthly Bill for SMS/800 Services

Upon request from a Resp Org, the Company will provide an additional copy of its entire monthly bill for SMS/800 services in electronic form with the same level of detail contained in the original (first) copy of the bill. Resp Orgs must provide the Company with the name, email or physical address and telephone number of the person to whom it should be sent. A charge for each request for an additional bill will be applied in accordance with Section 4.2(F)(3), following.

SMS/800 FUNCTIONS**4. Schedule of Rates and Charges (Cont'd)****4.1 Rate Regulations (Cont'd)****4.1.2 Rate Elements**

Following is a brief description of the rate elements applicable to services provided under this tariff.

(A) Service Establishment

Service Establishment charges apply for each SMS/800 logon ID assigned to a Resp Org. A nonrecurring charge will be assessed for each logon ID established, except when a new code is established subject to the provisions in 2.3.6 preceding. Different nonrecurring charges will apply for first and additional logon IDs established for the same Resp Org.

When the Company provides additional Smart Cards for use with non-dedicated access, a separate additional nonrecurring charge will be assessed, for each Smart Card defined. When company provides replacement Smart Cards, separate additional nonrecurring charges will be assessed only when the replacement is for reasons other than expiration of the Smart Card or a defective Smart Card.

If a Resp Org's access to SMS/800 service is suspended pursuant to 2.1.8 preceding, access will be restored only after the Resp Org is in compliance with 2.1.8 and a non-recurring fee will be assessed. This charge does not apply to those companies whose SMS/800 service has been discontinued pursuant to 2.1.8. Those companies are required to reapply for new SMS/800 access and pay all fees associated with becoming a Resp Org.

(B) SMS/800 Access

Access to the SMS/800 can be via non-dedicated or dedicated connections. Dedicated access requires use of a dedicated port on the SMS/800 system on a full-time basis, other forms of access share ports and other access resources. The monthly recurring rate for non-dedicated access is charged per defined Smart Card. The monthly recurring rate for dedicated access depends on whether the dedicated access is MGI or Non-MGI. Both forms of dedicated access are charged per port to the production SMS/800 data center and per port to the disaster recovery SMS/800 data center. C

SMS/800 FUNCTIONS

4. Schedule of Rates and Charges (Cont'd)

4.2 Rates and Charges

Following are the rates and charges applicable to SMS/800 functions.

	Monthly Rate	Per Request Rate	Nonrecurring Charge	
(A) Service Establishment				
- Per Logon ID assigned				
- First Logon ID			\$ 576.53	R
- Each Additional Logon ID			\$ 91.40	R
- Per Additional or Replacement Smart Card Defined			\$ 165.43	R
- Service restoration (post suspension)			\$ 129.89	R
(B) SMS/800 Access				
(1) Non-dedicated Access				
- Per Smart Card Defined	\$ 12.91			R
(2) Dedicated Access				
- Non-MGI Access				
- Per Port	\$ 29.27			R
- MGI Access				
- Per Port	\$ 467.31			R
(C) Customer Record Administration				
- Per Toll-free Number	\$ 0.0966			R
(D) Resp Org Reports				
(1) On-line				
- Per report		\$ 40.03		R
(2) Off-line				
- Per Hour		\$ 159.19		
- Per call sampled		\$ 0.006		

All rates and charges on this page expire on February 14, 2012

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4. Schedule of Rates and Charges (Cont'd)

4.2 Rates and Charges (Cont'd)

	Monthly Rate	Per Request Rate	Nonrecurring Charge
(E) Mechanized Generic Interface Testing			
- Additional Resp Org Requested Testing			
- Per Staff Day of Testing			\$ 1480.00
- Per Staff Hour of Testing			\$ 185.00
(F) Miscellaneous Functions			
(1) Batch Update			
- Per file processed		\$ 28.10	I
Batch Update Testing			
- Per Staff Day of Testing		\$ 652.25	
- Per Staff Hour of Testing		\$ 81.53	
(2) Resp Org Change Charge			
- Per Request			
- Per Toll-free Number Changed		\$ 10.44	R
(3) Additional Copy of Monthly Bill, or Part			
- Per Copy of Bill, or Part		\$ 7.65	I

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