

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices

InthissectionnormallyscheduledworkinghoursaretheTelephoneCompany'snormalbusiness hours,8AMto5PM,MondaythroughFriday.Anyworkoccurringoutsideofthesehours,Monday throughFriday,willbechargedat"OvertimeRates." "AnyworkoccurringonSaturday,Sunday,or Holidayswillbechargedat"PremiumRates."

13.1 AdditionalEngineering

AdditionalEngineeringwillbeprovidedbytheTelephoneCompanyattherequestofthecustomeronlywhen:

- (A) AcustomerrequestsadditionaltechnicalinformationaftertheTelephoneCompany hasalreadyprovidedthetechnicalinformationnormallyincludedontheDesignLayout Report(DLR)assetforthin6.1.4and7.1.6preceding.
- (B) AdditionalengineeringtimeisincurredbytheteTelephoneCompanytoengineeracustomer'srequestforacustomizedserviceassetforthin7.2preceding.

TheTelephoneCompanywillnotifythecustomerthatadditionalengineeringcharges,assetforthin13.1.1following,willapplybeforeanyadditionalengineeringisundertaken.

13.1.1 ChargesforAdditionalEngineering

Thechargesforadditionalengineeringareasfollows:

<u>AdditionalEngineering Periods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
(A) BasicTime, normallyscheduled workinghours, perengineer	\$150.00	\$150.00
(B) Overtime,outside ofnormallyscheduled workinghours, perengineer	200.00	200.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.2 AdditionalLabor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

For part-time Video Services, additional labor may also include that labor, requested by one or more customers and agreed upon by the Telephone Company, for a Telephone Company technician to oversee the operation of part-time Video Service during a specific event. The Telephone Company will notify the customer(s) that additional labor set forth in 13.2.3 following for Stand By Labor will apply. The charge for Stand By Labor will apply per customer. When a single Telephone Company technician oversees the operation of part-time Video Service(s) for more than one customer, the total charge to perform Stand By Labor will be divided equally between the customers involved.

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

Charges will not apply when the trouble is determined to be in the Telephone Company facilities or equipment or not trouble is found.

When a dispatch is made to the customer's premises and a trouble is identified which is not the Telephone Company's responsibility, only the charges specified in 13.2.6 following will apply.

13.2.3 Stand By

Stand By includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service. For Part Time Video Services, Stand By Labor also includes requests by the customer for a Telephone Company technician to oversee the operation of part-time Video Service during a specific event. For part-time Video Service, the request for Stand By Labor may involve one or more customers for a single event. The charge for Stand By Labor to each customer shall be as specified in 13.2.6 following.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.2 AdditionalLabor

13.2.4 TestingandMaintenancewithOtherTelephoneCompanies

Additionaltesting,maintenanceorrepairoffacilitieswhichconnecttofacilitiesof othertelephonecompanies,whichisinadditiontonormaleffortrequiredtotest, maintainorrepairfacilitiesprovidedsolelybytheTelephoneCompany.

13.2.5 OtherLabor

Otherlaboristhatadditionallabornotincludedin13.2.1through13.2.4preceding andlaborincurredtoaccommodateaspecificcustomerrequestthatinvolvesonly laborwhichisnotcoveredbyanyothersectionofthistariff.

13.2.6 ChargesforAdditionalLabor

Thechargesforadditionallaborareasfollows:

<u>AdditionalLabor Periods</u>	<u>FirstHalf HourorHalfHour Fraction Thereof</u>	<u>Each Additional HourorHalfHour Fraction Thereof</u>
(A) InstallationorRepair		
- Overtime,outsideof normallyscheduled workinghoursona scheduledworkday, pertechician	\$200.00	\$200.00
- PremiumTime,outside ofscheduledworkday, pertechician	250.00	250.00

\* Acall-outofaTelephoneCompanyemployeeata timenotconsecutive withtheemployee'sscheduledworkperiodissubje cttoaminimum chargeoffourhours.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.2 AdditionalLabor (Cont'd)

13.2.6 ChargesforAdditionalLabor (Cont'd)

Thechargesforadditionallaborareasfollows:

<u>AdditionalLabor Periods</u>	<u>FirstHalf HourorHalf Fraction Thereof</u>	<u>Each Additional Houror Fraction Thereof</u>
(B) Standby		
- BasicTime, normallyscheduled workinghours, pertechician	None	\$60.00
- Overtime,outsideof normallyscheduled workinghoursona scheduledworkday, pertechician	None	70.00
- Premiumtime,outside ofscheduledworkday, pertechician	None	80.00
(C) TestingandMaintenance withothertelephone companies,orOtherLabor		
- BasicTime, normallyscheduled workinghours, pertechician	\$150.00	\$150.00
- Overtime,outsideof normallyscheduled workinghoursona scheduledworkday, pertechician	200.00	200.00
- Premiumtime,outside ofscheduledworkday, pertechician	250.00	250.00

\* Acall-outofaTelephoneCompanyemployeeata timenotconsecutive  
withtheemployee'sscheduledworkperiodissubje cttoaminimum  
chargeoffourhours.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices

13.3.1 ReservedforFutureUse

13.3.2 ReservedforFutureUse

13.3.3 StandardJacks-RegistrationProgram

StandardjacksareprovidedbytheTelephoneCompanytoconnectRegistered Equipmenttothoseservicesthataresubjecttothe RegistrationProgramasset forthinTechnicalReferencePublicationASNo.1, Issuelt.Theuseofjacksis coveredinPart68oftheF.C.C.'sRulesandRegulations.Specificjacksare describedinthedocumentonfilewiththeFCCentitled"DescriptionsofStandard RegistrationProgramConnectionConfigurations SupplementingConfigurations andRegulations." DescribedinSubpartFofPart68oftheFCC'sRule sandRegulations."

ThesejacksareusedtoterminateservicesprovidedbytheTelephoneCompany. OtherservicesorfacilitiesprovidedbytheTelephoneCompanyorbyothersmay alsobeterminatedinany sparecapacityofthejacksremainingafterinstallation withoutadditionalchargefortheuseofsuchcapacity.

The rates and charges which includes installation, for standard jacks and their typical uses are set forth following:

Nonrecurring  
Charges

(A) StandardVoiceJacks

(1) Miniaturesix-position jacksforconnection ofterminalequipment asfollows:

- (a) Singleline telephone setsurfaceorflush mounted. \$30.00
- (b) Singleline telephone setswallmounted. \$30.00
- (c) Two-linenonkey telephonesetssurface orflushmounted. \$30.00
- (d) Single-linebridged 4-wireexchange2/RT, T1/R1. \$30.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)

	<u>Nonrecurring Charges</u>
(A) <u>StandardVoiceJacks</u> (Cont'd)	
(1) (Cont'd)	
(e) Twolinenonkey telephonesets wallmounted.	\$30.00
(f) Specialsingle lineequipment forusein hospitalcritical careareas.	\$30.00
(g) 9DBsingleline dataequipment withmodeindication andmodeindication commonleads.This jackisnormally usedinassociation withaseries jack.	\$30.00
(h) Threelinenon- keytelephone setsandancil- larydevices.	\$30.00
(i) Single-linenon-key telephoneandancillary devicesconnected directlyto central officelineswhere thereisarequirement formake-busy:	
-Portablewall mountedequipment	\$30.00
-Allother	\$30.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)Nonrecurring  
Charges(A) StandardVoiceJacks (Cont'd)(2) 50PositionMiniature  
Ribbonforconnection  
ofmultilinetermi-  
natingequipmentand  
channelderivation  
devicesasfollows:(a) Forconnection  
to2-Wiretie  
trunksE&Mtype  
Isignaling.  
(12line  
capacity)

\$108.00

(b) Forconnection  
to4-Wiretie  
trunksE&Mtype  
Isignaling.  
(8linecapacity)

\$108.00

(c) Forconnection  
to2-Wiretie  
trunksE&Mtype  
Isignaling.  
(8linecapacity)

\$108.00

(d) Forconnection  
to4-Wiretie  
trunksE&Mtype  
Isignaling.  
(6linecapacity)

\$108.00

(e) Forconnection  
tooff-premises  
stationlines.  
(25linecapacity)

\$108.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)

	<u>Nonrecurring Charges</u>
(A) <u>StandardVoiceJacks</u> (Cont'd)	
(2) (Cont'd)	
(f) For use with series devices such as toll restrictors (12 line capacity)	\$108.00
(g) For connections of up to 12 line bridged 4-wire exchange 2/RT, T1/R1.	\$108.00
(h) For connection of 2-12 nonkey telephone and ancillary devices connected directly to central office lines where there is a requirement for make-busy.	\$108.00
(3) Series Jacks for connection of terminal equipment as follows:	
(a) Single line alarm reporting devices.	\$72.00
(4) Miniature Eight-Position Series Jack for connection of alarm reporting devices.	\$72.00
(5) Weatherproof Jack for use with single line telephone sets used at locations such as boats and marinas.	\$72.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)Nonrecurring  
Charges(B) StandardDataJacks

- |  |          |
|--|----------|
| (1) UniversalDataJack<br>foruseinconnecting<br>fixedlossloop(FLL)<br>andprogrammed(P)<br>typesofdataequip-<br>ment.(1linecapa-<br>city)  | \$72.00  |
| (2) ProgrammedDataJack<br>foruseinconnecting<br>programmeddata<br>equipment.(1line<br>capacity)  | \$72.00  |
| (3) MultipleLineUniversal<br>DataJackforusein<br>connectingfixedloss<br>loop(FLL)andprogrammed<br>(P)typesofdataequip-<br>ment.Thisjackwill<br>terminateuptoeight<br>lines.Theselection<br>ofthisjackrequires<br>theuseoftheequip-<br>mentlistedfollowing. | \$160.00 |
| (a) MultipleLineUni-<br>versalDataJack<br>CircuitCards.<br>ForusewithRJ26X.<br>Onecircuitcard<br>percircuit<br>required.   | \$72.00  |

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)Nonrecurring  
Charges(B) StandardDataJacks (Cont'd)

## (3) (Cont'd)

(b) MultipleLine  
UniversalData  
JackMounting  
options.Foruse  
withRJ26X.One  
requiredperRJ26X.

\$72.00

-WallMounting  
withcover.-RackMounting  
(19inchor  
23inch)

\$72.00

(4) Miniature(Eight-  
PositionKeyedJack  
forconnectionoflocal  
areadatachannels  
and/orDigitalData  
AccessServices.

\$72.00

(5) MiniatureFifty-Position  
RibbonJackforconnec-  
tionoflocalareadata  
channelsand/orDigital  
DataAccessServices.\*

\$72.00

(C) StandardDigitalJacks(1) Miniature(Eight-Position  
Jackforconnectionof  
1.544MbpsDigital

\$72.32

(2) MiniatureEight-Position  
JackwithShortingBars  
forconnectionof1.544  
MbpsDigitalServices.

\$72.32

(3) MiniatureFifty-Position  
RibbonJackforconnec-  
tionof1.544Mbps  
DigitalServices.\*

\$72.32

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices

TestingServicesofferedunderthissectionof ratesandchargesassetforthin13.3.4(C)following.Othertestingsservices providedbytheTelephoneCompanyinassociationwithAccessServicesare furnishedatnoadditionalcharge.Theseothertestingsservicesaredescribedin 6.1.5and7.1.7preceding.

TestingservicesarenormallyprovidedbyTelephoneCompanypersonnelat TelephoneCompanylocations.However,provisionsaremadein(A)(5)and (B)(1)and(2)followingforacustomertorequest TelephoneCompanypersonnel toperformtestingsservicesatthecustomer'spremises.

TheofferingofTestingServicesunderthissectionofthetariffismadesubjectto theavailabilityofthenecessaryqualifiedpersonnelandtestequipmentatthe varioustestlocationsmentioned in(A),(B)and(C)following:

(A) SwitchedAccessService

TestingServicesforSwitchedAccessarecomprisedof(a)testswhichare performedduringtheinstallationofaSwitchedAccessService,and(b) testswhichareperformedafteracceptanceofsuch accessservicesbya customer,i.e.,in-service tests.Thesein-service testsmaybefurther dividedintotwobroadcategoriesof tests:scheduledandnonscheduled.

ScheduledtestsarethosetestsperformedbytheTelephoneCompanyon aregularbasis,e.g.,monthly,whichresultinthe measurementofSwitched AccessService.Scheduledtests maybedoneonan automaticbasis(no Telephone

Companyorcustomertechniciansinvolved,ona cooperativebasis (TelephoneCompanytechnician(s)involvedatTelephoneCompany office(s)andcustomertechnician(s)involvedatcustomer'spremises),ora manualbasis(TelephoneCompanytechnician(s)involvedatTelephone Companyoffice(s)andatcustomer'spremises).

NonscheduledtestsareperformedbytheTelephoneCompany"on demand",whichresultinthe measurementofSwitchedAccessService. Nonscheduledtests mayinvolveTelephoneCompanytechniciansat TelephoneCompanyofficesandatthecustomer'spremises.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(A) SwitchedAccessService (Cont'd)(1) AdditionalCooperativeAcceptanceTesting

AdditionalCooperativeAcceptanceTesting(ACA T)ofSwitched AccessServiceinvolvestheTelephoneCompanyprovisionofa technicianatitoffice(s)andthecustomerprovid esatechnicianat itspremises,withsuitabletestequipmenttoperfo rmtherequired tests.

AdditionalCooperativeAcceptanceTestsmay,for example,consist ofthefollowingtests:

- ImpulseNoise
- PhaseJitter
- SignaltoC-NotchedNoiseRatio
- Intermodulation(Nonlinear)Distortion
- FrequencyShift(Offset)
- EnvelopeDelayDistortion
- DialPulsePercentBreak

(2) ReservedforFutureUse(3) CooperativeScheduledTesting

CooperativeScheduledTesting(CST)ofSwitchedAccessServices (TrunksideBSA-950Option,TrunksideBSA-MTS/WA TSOOption, TrunksideBSA-101XXXOptionandFeatureGroupsB, CandD andDirectoryAccessServicenotroutedthroughan accesstandem), wheretheTelephoneCompanyprovidesatechnicianatitoffice(s) andthecustomerprovidesatechnicianatitspremi ses,withsuitable testequipmenttoperformtherequiredtests,will consistofquarterly lossandC-messagenoisetests,andannualbalance tests. However,thecustomer may specifyamore frequent scheduleof tests.Inadditiontotheloss/noise/balancemeasu rements,the customermayalsoorder,atadditionalcharges,gain-slopeand C-notchednoisetesting.

TheTelephoneCompanywillprovide,onaquarterlybasis,aCST reportthatliststhetestresultsforeachtrunktested.Trunktest failuresrequiringcustomerparticipationfortroub leresolutionwillbe providedtothecustomeronan-as-occursbasis.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(A) SwitchedAccessService (Cont'd)(4) ManualScheduledTesting

ManualScheduledTesting(MST)ofSwitchedAccessServices (TrunksideBSA-950Option,TrunksideBSA-101XXXX Option andFeatureGroupsB,DandDirectoryAccessService)notrouted throughanaccessstandem),wheretheTelephoneCompany providesatechnicianatitsoffice(s)andatthecustomer's premises,willconsistofquarterlylossandC-messageisotests, andannualbalancetests.However,thecustomermay specifya morefrequentscheduleoftests.Inadditiontothe loss/noise/balancetests,thecustomermayalsoorder,at additionalcharges,gain-slopeandC-notchednoise testing.

TheTelephoneCompanywillprovide,onaquarterlybasis,an MSTreportthatliststhetestresultsforeachtrunktested.Trunk testfailuresrequiringcustomerparticipationfortroubleresolution willbeprovidedtothecustomeronan-as-occursbasis.

(5) NonscheduledTesting

NonscheduledTesting(NST)ofSwitchedAccess Servicesis where:

- thecustomerprovidesremotetestlinesand105test lineswithassociatedrespondersortheirfunctionalequivalent("automatictesting"),or
- theTelephoneCompanyprovidesatechnicianatitsoffice(s) andthecustomerprovidesatechnicianatitspremises,with suitabletestequipmenttopperformtherequiredtests ("cooperativetesting"),or
- theTelephoneCompanyprovidesatechnicianatitsoffice(s), and/oratthecustomer'spremiseswithsuitabletest equipmenttopperformtherequiredtests("manualetesting").

NonscheduledTestsmayconsistofanytests,e.g.,loss,noise, slope,envelopedelay,whichthecustomermayrequire.

(6) ObligationsoftheCustomer

(A) ThecustomershallprovidetheRemoteOfficeTestLine primingdatatotheTelephoneCompany,asappropriate,to supportNSTassetforthin13.3.4(A)(5)preceding.

(B) Thecustomershallmakethefacilitiesavailablebetestedavailable totheTelephoneCompanyattimesmutuallyagreedupon.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(B) SpecialAccessService

TheTelephoneCompanywill,attherequestofa customer,provide assistanceinperformingspecifictestsrequestedbythecustomer.

(1) AdditionalCooperativeAcceptanceTesting(ACAT)

Whenacustomerprovidesatechnicianatitspremisesoratanenduser'spremises,withsuitabletestequipmenttoperformtherequestedtests,theTelephoneCompanywillprovideatechnicianatitsofficeforthepurposeofconductingAdditionalCooperativeAcceptanceTestingofvoicegradeservices.Atthecustomer'srequest,theTelephoneCompanywillprovideatechnicianatthecustomer'spremisesoratheenduserpremises.Thesetests may,e.g.,consistofthefollowing:

- AttenuationDistortion(i.e.,frequencyresponse)
- IntermodulationDistortion(i.e.,harmonicdistortion)
- PhaseJitter
- ImpulseNoise
- EnvelopeDelayDistortion
- EchoControl
- FrequencyShift

(2) NonscheduledTesting(NST)

Whenacustomerprovidesatechnicianatitspremises,withsuitabletestequipmenttoperformtherequiredtests,theTelephoneCompanywillprovideatechnicianatitsofficeforthe purposeofconductingNonscheduledTesting.Atthecustomer's request,theTelephoneCompanywillprovideatechnicianatthe customer'spremises.Nonscheduledtestsmayconsistofany tests,e.g.,loss,noise,slope,envelopedelay,whichthecustomer mayrequire.

(3) ObligationoftheCustomer

WhenthecustomersubscribestoTestingServiceassetforthin thissection,thecustomershallmakethefacilities tobetested availabletotheTelephoneCompanyattimesmutuallyagreed upon.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.4 TestingServices (Cont'd)

(C) RatesandCharges

(1) SwitchedAccess

(a) AdditionalCooperativeAcceptanceTesting

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, per technician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworkinghours onascheduledworkday per technician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, per technician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.4 TestingServices (Cont'd)

(C) RatesandCharges (Cont'd)

(1) SwitchedAccess (Cont'd)

(b) ReservedforFutureUse

(c) CooperativeScheduledTesting(CST)

The threetestsassetforthin(I)following representthe minimumoffering,i.e.,anorderfortestingmust, ata minimum,consistoffour1004HzLossTestsper transmissionpath,fourC-MessageNoiseTestsper transmissionpathandoneReturnLoss(Balance)Tests per transmissionpath,peryear.TheAdditionalTests asset forthin(II)followingmaybeorderedbythecustomerat additionalcharges,60dayspriortothestartof the customerprescribedschedule.Thecustomeralsomay specifyamorefrequentscheduleoftests60daysp rior to thestartofthecustomerprescribedschedule.

<u>ToFirstPoint ofSwitching</u>	<u>Rates</u>
(I) BasicTests# 1004HzLossTests performedwithin aoneyearperiod, pertestordered, pertransmissionpath	\$8.02
C-MessageNoiseTests performedwithinaone yearperiod, pertestordered, pertransmissionpath	\$3.52
ReturnLoss (Balance)Tests performedwithinaone yearperiod, pertestordered, pertransmissionpath	\$9.20

#Subjecttoaoneyearminimumcontractperiod,an d annuallythereafter.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(1) SwitchedAccess (Cont'd)(c) CooperativeScheduledTesting(CST) (Cont'd)ToFirstPoint  
ofSwitching\_\_\_\_\_Rates

## (II) AdditionalTests

Gain-SlopeTests  
performedwithin  
aoneyearperiod,  
per test ordered,  
per transmission path \$6.13C-NotchedNoiseTests  
performedwithin  
aoneyearperiod,  
per test ordered,  
per transmission path \$4.36

## (III) Example

A customer schedules 6 1004 Hz Loss Tests, 6  
C-Message Noise Tests and 4 Return Loss Tests on  
one trunk for a year. The charges will be computed  
as follows:

6x4.00	=	\$24.00
+6x3.00	=	18.00
+4x1.00	=	4.00
		<u>\$46.00</u> per trunk

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.4 TestingServices (Cont'd)

(C) RatesandCharges (Cont'd)

(1) SwitchedAccess (Cont'd)

(d) ManualScheduledTesting(MST)

The three tests asset forthin(l) following represent the minimum offering, i.e., an order for testing must, at a minimum, consist of four 1004Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The Additional Tests asset forthin(l) following may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

<u>To First Point of Switching</u>	<u>Rates</u>
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(l) Basic Tests#	
1004Hz Loss Tests performed within a one year period, per test ordered, per transmission path	\$16.69
C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	\$12.25
Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	\$27.44

#Subject to a one year minimum contract period, and annually thereafter.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(1) SwitchedAccess (Cont'd)(d) ManualScheduledTesting(MST) (Cont'd)ToFirstPoint  
ofSwitchingRates

## (II) AdditionalTests

Gain-SlopeTests  
performedwithin  
aoneyearperiod,  
pertestordered,  
pertransmissionpath

\$15.51

C-NotchedNoiseTest  
performedwithin  
aoneyearperiod,  
pertestordered,  
pertransmissionpath

\$11.92

## (III)Example

See(c)(III)preceding.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(1) SwitchedAccess (Cont'd)(e) NonscheduledTesting(NST)

## AutomaticTesting:

ToFirstPoint  
ofSwitchingNonrecurring  
Charges1004HzLoss,  
per test performed

\$15.75

C-MessageNoise,  
per test performed

\$15.75

ReturnLoss  
(Balance),  
per test performed

\$15.75

Gain-Slope,  
per test performed

\$15.75

C-NotchedNoise,  
per test performed

\$15.75

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.4 TestingServices (Cont'd)

(C) RatesandCharges (Cont'd)

(1) SwitchedAccess (Cont'd)

(e) NonscheduledTesting(NST) (Cont'd)

CooperativeTesting:

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, pertechician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworking hoursonascheduled workday, pertechician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, pertechician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.4 TestingServices (Cont'd)

(C) RatesandCharges (Cont'd)

(1) SwitchedAccess (Cont'd)

(e) NonscheduledTesting(NST) (Cont'd)

ManualTesting:

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, per technician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworking hoursonascheduled workday, per technician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, per technician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a scheduled work period is subject to a minimum charge if not consecutive with the employee's off four hours.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.4 TestingServices (Cont'd)

(C) RatesandCharges (Cont'd)

(2) SpecialAccess

(a) AdditionalCooperativeAcceptanceTesting (ACAT)

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, pertechician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworking hoursonascheduled workday, pertechician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, pertechician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a scheduled work period is subject to a minimum charge if not consecutive with the employee's off four hours.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.4 TestingServices (Cont'd)

(C) RatesandCharges (Cont'd)

(2) SpecialAccess (Cont'd)

(b) NonscheduledTesting (NST)

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, -pertechnician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworking hoursonascheduled workday, pertechnician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, pertechnician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.5 ProtectiveConnectingArrangements

ThefollowingProtectiveConnectingArrangements (PCAs)aregrandfathered andareofferedsubjecttoon-the-shelfavailability:

<u>Description</u>	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Rates</u>	<u>Charges</u>
AutomaticPCAwithacontact typesignalinginterfacefor2 or4-wirevoice-gradeconnections ofCPEcommunicationssystemsto TelephoneCompanySpecialAccess Services	ICB	ICB
AutomaticPCAforconnectionof acustomer,authorizeduseror jointuserprovidedcommunications systemarrangedforCPEdialor automaticchannelsignaling,to aTelephoneCompanySpecialAccess Service.	ICB	ICB
PCAforconnectionofCPE answeringorrecordingequipment toTelephoneCompanyAccessServices, forone-wayvoicetransmissionineach directionbutnotsimultaneously. Recordingoftwo-wayconversations isprevented,bythePCA	ICB	ICB
ForterminationofCPEtie lines,withCPEchannel signaling,inCentrexsystems 4-wire	ICB	ICB
AutomaticPCAusedtoconnect TelephoneCompanySwitchedAccess Servicearrangedfortwo-waycombination servicetoandfromtheattendant positionandfromthedialswitching equipmentofaCPEsystem.	ICB	ICB

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.5 ProtectiveConnectingArrangements (Cont'd)

<u>Description</u>	<u>MonthlyNonrecurring Rates      Charges</u>	
PCAwhichprovidesforconnectionofCPEautomatictelephoneansweringdevicestoTelephoneCompanyAccessServicesbymeansofa2-wireinterface.	ICB	ICB
PCAforusewithCPEanswer-onlyequipmentwheretwo-waytransmissionisrequired.	ICB	ICB
Sameapplicationasabovewithvoicecontroldisconnectandautomaticreceivevolume limiting	ICB	ICB
PCAforusewithCPEtoprovide dataonPBXtrunks.Also requiresstandardPBXtrunkPCA.	ICB	ICB
PCAtopermitconnectionofCPEmessageregisterstoTelephoneCompanySwitched AccessServicefor indicationsofmessage registrationforoutgoing callsovertheassociated centralofficetrunks.	ICB	ICB
Alarmcouplerforusewith rotarydial,one-waytransmission CPEalarmsignalingdevice.	ICB	ICB
PCAtopermittheconnection ofCPEtoTelephoneCompany SwitchedAccessService arrangedfor2-wayservice, i.e.,outwarddialingbyhotel/motelguestsandreroutingbythe operatoroftheIClongdistance switchboard(theequivalentof atollterminal)	ICB	ICB

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.5 ProtectiveConnectingArrangements (Cont'd)

Description	Monthly Rates	Nonrecurring Charges
PCUsedforautomaticconnection ofCPEvoicetransmittingand/or receivingterminalequipmentto TelephoneCompanySwitchedAccess Service.	ICB	ICB
PCAtoprovideforconnectionof CPEterminalequipmenttoTelephone CompanySwitchedAccess Servicevia3-wayinterface.	ICB	ICB
PCAforsconnectionofCPEvoice communicationssystemsand/or terminalequipmentvia2-wire interfacetoTelephoneCompany SwitchedAccessService(onlyloop starttrunksnotequippedfor tolldiversion).	ICB	ICB
ManualPCUsedtoconnect acordswitchboardposition ofaCPEsystem,which providessupervisorysignals toTelephoneCompanySwitched AccessService.	ICB	ICB
AutomaticPCUsedtoconnect TelephoneCompanySwitchedAccess Servicearrangedforone-way incomingservicetotheattendant positionofaCPEsystem.	ICB	ICB
AutomaticPCUsedtoconnect TelephoneCompanySwitchedAccess Servicearrangedfortwo-way combinationservicetoandfrom theattendantpositionandfrom thedialswitchingequipmentof aCPEsystem.	ICB	ICB

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.5 ProtectiveConnectingArrangements (Cont'd)

<u>Description</u>	<u>MonthlyNonrecurring Rates</u>	<u>Charges</u>
AutomaticPCUsedtoconnect TelephoneCompanySwitchedAccess Servicearrangedforone-way outgoingservicefromthe attendantpositionofaCPE system.	ICB	ICB
AutomaticPCUsedtoconnect TelephoneCompanySwitchedAccess Servicearrangedforone-wayoutgoing servicefromthedialswitching equipmentofaCPEsystem.	ICB	ICB
AutomaticPCUsedtoconnect TelephoneCompanySwitched AccessServicearrangedfor two-wayservicetoandfrom theattendantpositionofaCEP system.	ICB	ICB
PCUsedforautomaticconnection ofCPEvoicetransmittingand/or receivingterminalequipment bridgedtoTelephoneCompany SwitchedAccessService.	ICB	ICB
AutomaticPCUsedtoconnect TelephoneCompanySwitchedAccess Servicearrangedforone-way service,i.e.,outwarddialingby hotel/motelgueststotheoperator position(theequivalentofa tollterminal).	ICB	ICB
PCAtoprovideforconnection ofCPEoriginate-onlyor originateandanswerterminal equipment.	ICB	ICB

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.6 ProvisionofAccessServiceBillingInformation

- (A) Thecustomer,uponrequest,has theoptionofreceivingitsprimary monthlyaccessbillandCustomerServiceRecord(CSR)inoneofthe followingstandardmedium,atnocharge:
- (1) Paper
    - (a) Detailedpaperbill
  - (2) BillDataRecord
    - (a)MagneticTape
    - (b)ElectronicDataTransmission
    - (c)CDROM
- (B) Inadditiontothecustomer'sprimarymonthlyaccessbill,thecustomer willbeprovided,uponrequest,anabbreviatedpaperbill,atnoadditional charge.
- (C) Attheoptionofthecustomer,andforanadditionalchargeassetforthin 13.3.6(H)following:
- (1) Additionalhardcopiesofth monthlyaccessbillorserviceand featuresrecordmaybeprovidedonpaper.
  - (2) AdditionalBillDataRecordinformationmay beprovidedon magnetictape.
  - (3) AdditionalBillDataRecordinformationmay betransmittedtothe customerpremisesbyelectronicdatatransmission.
  - (4) AdditionalBillDataRecordinformationmay beprovidedonCD ROM.
- (D) Therulesandregulationsconcerningpayment arrangementsandcredit allowancesdescribedinSection2.4precedingapplyestoallprimary monthlyaccessbills,regardless ofthechosenbill medium.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.6 ProvisionofAccessServiceBillingInformation (Cont'd)

- (E) Upon acceptance by the Telephone Company of a request for a change in the existing medium of the primary monthly access bill data (e.g., paper to magnetic tape, magnetic tape to paper, or any of the previous two to electronic data transmission or CDROM), and for an additional electronic data transmission, the Telephone Company, in cooperation with the customer, will determine the interval required to implement the transmission of such material on an individual request basis.
- The customer requesting electronic data transmissions shall be responsible for providing a data transmission system compatible with the Telephone Company transmission facilities.
- (F) Regulations regarding electronic data transmission failure will apply as follows:
- (1) In the event of transmission failure resulting from Telephone Company error, the Telephone Company will re-send a bill by electronic data transmission at no charge to the customer. The bill payment due date will be negotiated between Telephone Company and customer for this bill.
  - (2) In the event of transmission failure resulting from failure of the customer's transmission line or other customer error, the Telephone Company will re-send a bill by electronic data transmission at the same rates and charges as are requested for an additional copy of the access bill as set forth in 13.3.6(H) following.
  - (3) In the event that there are problems or disputes regarding receipt of the data transmission other than those outlined in (1) and (2) preceding, the Telephone Company will forward a duplicate access bill on magnetic tape via overnight delivery. After investigation, if (2) preceding applies, the same rates and charges as a request for an additional copy of the access bill will apply as set forth in 13.3.6(H) following.
- (G) This service may not be available for non-access rates and charges.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.6 ProvisionofAccessServiceBillingInformation (Cont'd)

(H) Theratesandchargesforthe provisionof AccessServiceBilling Informationareasfollows:

	Rates_____
(1) Additionalhardcopiesof thecustomer'smonthly billorserviceand featuresrecordon paper,  perpage	\$0.0599
(2) Additionalcopiesof BillDataRecordinformation inmagnetictapeformat,  perrecord*	\$0.0076
(3) AdditionalElectronicData Transmissiontoacustomer's premisesofBillDataRecord information,  perrecord*transmitted	\$0.0080
(4) Additionalcopiesof BillDataRecordinformation onCDROM,  perCD	\$25.47

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.7 MiscellaneousEquipment

(A) ControllerArrangement

Thisarrangementenablesthecustomertocontrolupto48transfer functionsataTelephoneCompanycentralofficeviaaCPEremote keyboardterminalcapableofeither300or1200bps operation.Included aspartoftheControllerArrangementisadial-up datastationlocatedat theTelephoneCompanyCentralOfficetoprovideaccessesstothe ControllerArrangement.The dial-updatastation consists of a 212A DATAPHONE dataset and an appropriate Telephone Company provided channel.

TheControllerArrangementmustbelocatedinthe sameTelephone Companycentralofficeasthetransferfunctionswhichit controls.

TransferArrangements,as set forth in 7.5.3(E) (10), 7.5.8(C)(2), or preceding 7.5.9(D), are required in addition to the Controller Arrangement in order to obtain a complete operational service.

Monthly Charge

Controller arrangement, each

\$150.31

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.8 LineStatusVerificationandVerification withCallInterruption(A) Description

## LINESTATUSVERIFICATION(LSV)

Whenunsuccessfulinreachingacalledparty,a customercancontact theoperatororequestthatthedialedparty'sline bechecked.Ifthecall inquiryconcernsaninterstateinterLATAcall,the interexchangecarrier's operatormustcontacttheexchangecarrier'soperatororequestthatthe linebechecked.Theexchangecarrieroperatorthenchecksthestatus ofthelineandreportstheresultstotheinterexchangecarrieroperator, whointurnreportstheresultstotheinquiringcustomer.

## VERIFICATIONwithCALLINTERRUPTION(VCI)

This service is provided after line status verification. When a customer is advised by the operator that the called party's line is in operation, but engaged in conversation with another party, the customer can ask that the operator interrupt that conversation and request that the parties terminate their conversation to allow the inquiring customer to complete his or her call. The operator only interrupts the ongoing call and does not complete the subsequent telephone call for the customer.

(B) TechnicalSpecifications

- Separateterminatingtrunksarerequiredto carrythis traffic. The requirementsforthetrunksandinstallationprovisionscanbe foundinSection6ofthetariff. Thenumberof transmissionpaths isbasedupontheorderofthecustomer.
- Specialfacilitiesroutingisnotavailable.
- Theinterfacegroupsandpremisesinterface codesavailablefor theprovisionoftheseservicesaresetforthin6.1.2(A)(6), Interfacegroups2through10preceding.
- A design layout report of the makeup of the facilities and services provided under this section of the tariff will be provided to the customer by the Telephone Company upon specific request at no charge. The report will be updated whenever the facilities provided for the customer are materially changed.
- Thetransmission specifications for these services are set for thin 6.3.2(C)(3) preceding.
- Theacceptancetestingandtestingcapabilitiesfortheseservices are set for thin 6.1.5 and 6.3.2(C)(4), respectively.
- Trunksideswitchingisprovidedatalloperationservices switch locations from which LSV/VCI access is provided. These locations will provide trunk answer and disconnect supervisor signaling.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.8 LineStatusVerificationandVerification withCallInterruption (Cont'd)(C) ObligationsoftheTelephoneCompany

- TheTelephoneCompanyoperatorwill,whenfinisheda telephonenumberinitsservingarea,verifythatusoftheline andreportthatstatustothecustomer.Uponfurth errequest,the operatorwillinterruptaconversationinprogress onthelineand asktheconversingpartiestoterminatetheconvers ationtoallow thecustomer'sendusertocompletehiscall.
- TheTelephoneCompanywillspecifytheoperat orserviceswitch locationineachLATAatwhichthecustomershalld eliverthis traffictotheTelephoneCompany.Whenitbecomes necessaryto changethoselocations,theTelephoneCompanywill informthe customersixmonthspriortothechange.Forsuch changes,the regulationssetforthinSection2.1.7apply.
- TheTelephoneCompanywilldistributethecal lsreceivedover thesetrunkstotheoperators.
- TheTelephoneCompanyreservestherighttom onitorthetraffic levelsonthetrunksorderedforthisserviceandt oinformthe customerifanyofthetrunksorderedtocarrythis trafficare unnecessary.Ifthecustomerhasorderedexcessive trunksto carrythetrafficlevel,theTelephoneCompany,six tydaysafter notificationinwritingtothecustomerofthissit uation,may disconnecttheexcessivetrunks.Thecustomermay retainthese trunksifhenotifiestheTelephoneCompanyinwrit ing,atleast fourteen(14)daysbeforethescheduleddisconnect. Thisletter shoulddemonstrateachangeincircumstanceswhich willshowa needforthetrunksscheduledtobedisconnected.
- TheTelephoneCompanyassumesnoobligations foranycontacts andarrangementsthecustomermayhavewithitsend usersfor theprovision,maintenanceorbillingandcollectio nassociatedwith theservice.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.8 LineStatusVerificationandVerification withCallInterruption (Cont'd)

(D) ObligationsoftheCustomer

- Thecustomershalldetermineandorderintrunkandinterface typestheaccessservicesitneedstoprovideLSV/VCIaccess.
- Thecustomerfacilitiesatthepremisesoftheorderingcustomer shallprovidethenecessaryon-hookandoff-hooksupervision.
- Thecustomershallorderseparatetrunkgroup forthe provision ofthisserviceineachLATAtotermineinoperating services switchespecifiedbytheTelephoneCompany.
- ThecustomerrecognizesthattheTelephoneCompanyoperator willrespondtoarequesttoverifyorverifyandinterruptone telephonenumberpercallandwillnottransferdialorforward thecalltoanotherlocationforanyotherpurpose thanthe provisionofLSV/VCI service.

(E) RateRegulations

- Nomimummonthlychargeapplies.
- Nomimumusagechargeapplies.
- MovesareassetforthinSection6.8.7preceding.
- Servicerearrangementsapplyassetforthin Section6.8.1(C)(2) preceding.
- TheLSV,orVCI,chargeshallapplyforeach requesttoverifya linestatusorinterruptaline.Amaximumofone charge maybe incurredonacallforservicetotheTelephoneCompanyoperator. ThenumberofcallsansweredorforwardedtotheTelephone CompanyoperatorsshallbemeasuredbyTelephoneCompany equipment.

(F) RatesandCharges

	<u>PerRequest</u>
LineStatusVerification	\$2.55
VerificationwithCallInterruption	\$3.45

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.9 OriginatingLineScreening(OLS)Information

OLS Service provides information concerning the nature of the subscriber's line from which a call originates. OLS service sends a two digit code with the Automatic Number Identification (ANI) at the beginning of the call to the Interexchange Carrier (IXC) or the Operator Service Provider (OSP). The IXC or OSP customer can use the information about the nature of the Originating location (e.g., prison or private payphone) to determine whether to allow the call to be billed to the originating line or require another form of payment, such as a calling card. The two digits sent are either from the basic set of Automatic Number Identification Information (ANIi), as specified in Section 6 preceding, or from the enhanced OLS information indicators set provided through Flexible ANI.

Aggregators may contact their Telephone Company Business Office to verify the information indicator digits associated with their lines. This confirmation service is offered at no charge.

13.3.10 International Blocking

An optional service available, where facilities permit, in Telephone Company electronic end offices. This service provides end office blocking of direct-dialed 011+ and 101XXXX-011+ calls by routing such calls to a recorded announcement. This service is available for use within lineside services located in Section 6 and for lineside services offered in the Telephone Company's local or general exchange tariffs that are provided to business customers and to customers for the provision of telephone service to transient members of the public or to transient users of an aggregator's premises.

(A) <u>Rates and charges</u>	<u>Nonrecurring Charge</u>
International Blocking	
- per line/per Trunk	\$20.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.11 BillingNameandAddress(BNA)forAutomaticNumberIdentification(ANI)forListedand Non-Published/Non-ListedCustomers

BNAforANIServiceprovidesforenduserorlocal providersbillingnameandaddress andassociatedinformation.Itisavailableto InterstateTelecommunicationsproviders suchasinterexchange carriers, operatorservice providers,enhancedserviceproviders, andanyotherprovideroftelecommunications services.

TheTelecommunicationproviderscanrequestbillin gnameandaddressinformationfor thetelephonenumberassociatedwiththeANIthey recordedforcallingcard,third number,sent-paid,collect,oraccesscodecallsma debyTelephoneCompany subscribers.

TelecommunicationsProviderswillnotreceiveBNA informationforCustomerswhoare notpresubscribedtothemwhenthesecustomersrequ estthattheirnameandaddress notbedisclosed.Ifthecustomersubscribestoa telecommunicationprovider'sdiscount planthroughaccesscodedialing,theBNAwillber eleasedifthecustomerhasmadea callontheprovider'snetwork.

TheTelecommunicationprovidersmustsendtheirre questsforbillingnameandaddress usingthenationalIndustryStandardInterface(ISI )-CustomerAccountRecordExchange (CARE)record.Thebillingnameandaddressinform ationwillbeprovidedbythe TelephoneCompanyinaccordancewiththesameindus trystandard.TheCARE standardsaredesignedtoprovideamechanizedform atfordataexchange requirementsofTelecommunicationprovidersforthe customerinformationnecessaryfor equalaccess.

TheTelecommunicationprovidersareresponsiblefo rprovidingallnecessaryequipment orsupplementalservicesforthetransmissionorre ceiptofBNA.

IftheBNAprovidedisnotusablebecauseoftheT elephoneCompany'sactor omissions,theTelephoneCompanywillresubmitthe informationwithintendaysofthe originalsubmissionwithoutadditionalcosttothe Telecommunicationproviders.

ACCESSSERVICE

13.3 MiscellaneousServices (Cont'd)

13.3.11 BillingNameandAddress(BNA)forAutomati cNumberIdentification(ANI)forListedand Non-Published/Non-ListedCustomers (Cont'd)

TheBNAinformationprovidedtotheTelecommunicat ionprovidershallnotbeusedfor anypurposeotherthanthefollowing:1.Billingc ustomersforusingtelecommunications servicesofthatserviceproviderandcollectingam ountsdue;2.Anypurposeassociated withtheequalaccessrequirementoftheUnitedStates vs.AT&T,552F.Supp.131(D.D.C. 1982);3.Verificationofserviceordersofnewcus tomers,identificationofcustomerswho havemovedtoanewaddress,fraudprevention,and similarnonmarketingpurposes.

TheTelephoneCompanydoesnotwarrantthatanycu stomerprovidedinformationis completeoraccurate.TheTelephoneCompanyspecif icallyprovidessuchinformationon anasisbasis.

MultipledatamediumoptionsareavailabletoBNA customers.Acustomercanchooseto havetheBNAinformationprovidedthroughCAREbym agnetictape,electronicdata transmission,orbyusingtheTelephoneCompany'sX pressElectronicAccess(XEA)on- linesystem.

(A)RatesandCharges

<u>BNARecord</u>	
-perrecord	.14
<u>RecordProvision</u>	
-datatransmission,perrecord	.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.12 900BlockingService

900BlockingServiceisavailabletocustomerswhoobtainlocalexchange servicefromtheTelephoneCompanyunderitsgeneralorlocalexchange tariffsandtocustomerswhoobtainFeatureGroupASwitchedAccessservice inSection6ofthistariff.This serviceisonly providedatappropriately equippedendoffices.

Oneachlineortrunkforwhich900BlockingServiceisordered,theTelephone Companywillblockalldirectdialedcallsplacedto a900number.When capable,theTelephoneCompanywillroutetheblockedcallstoarecorded message.

A900BlockingServicechargeassetforthin(A) belowisapplicablewhen orderedbytheendusercustomerwiththefollowing exceptions:

- Customerwith900BlockingServicewhosubscribetoanewtelephone numberwillreceive900BlockingServiceontheirnewtelephone numberatnochargeforaperiodof60daysafterthenewnumberis effective.
- 900Blockingwillbeprovidedatnochargeonaone-timebasisstoFGASwitchedAccessServicecustomersfromFebruary11, 1994through April12,1994.

The900BlockingServicechargeisappliedona perorderbasis.ForFeature GroupASwitchedAccessservice,900BlockingServiceisappliedona per Linebasis.Requestsbysubscriberstoremove900 BlockingService mustbe inwriting.

(A) <u>900BlockingService</u>	<u>NonrecurringCharge</u>
-Perorder	\$15.00
-PerFeatureGroupAline	\$81.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.13 InterLATAOperatorServicesGeneral

InterLATAOperatorServicesoffersautomatedand liveoperatorcall completionservicesforinterLATAcollect,calling card,creditcard,andbilled-to-third-numberandperson-to-personcalls.TheTelephoneCompanywill performalloperatorfunctionsonthesecalls,includingbranding,collectcall andbilled-to-third-numberverification,callingcardandcreditcardvalidation, andthecalldetailrecordingnecessaryforbilling.TheTelephoneCompany willdirectallcallstotheappropriatelongdistanceproviderforcompletion.

AutomatedCallCompletion

Automatedcallcompletionservicesincludeautomatedcallingcardhandling, automatedcollect,andautomatedbilled-to-third-numbercallhandling. Automatedservicesincludethefunctionalitytoscreen callingcardsandto blocknonconformingcards.AninterLATAoperator servicescustomerwill providetheTelephoneCompanywithalistofacceptablecallingcards.Ifthe screeningfunctionindicates thataparticularcard isnotrecognized,the calling partyisinstructedtouseanalternatemeansofpayment.TheTelephone CompanywillalsoannouncetheidentityoftheIXC onallautomatedcalls. TheinterLATAoperator servicescustomer must provide theTelephone CompanywiththeappropriateinformationtobeincludedintheIXC announcement.Theautomatedoperator-handledrates areonapercall completedbasis.

LiveOperatorAssistance

Liveoperatorassistancewillbeavailablefor thosecallsthatcannotbe completedonanautomatedbasis.Forexample,anautomatedcallwillrevert toaliveoperatorifbillingwasdenied(usingtheautomatedsystem)fora collectorbilled-to-third-numbercalloriftheautomatedsystemdetectsan answeringmachineonthecallednumber'sline.In addition,the callingor calledpartymayalwaysrequestaliveoperator.In thoseinstanceswhenalive operatorisrequired,theoperatorwillfirstannounce the name of the appropriateIXCandthenmanuallycompletethecall.The liveoperator handled-calls will be charged per operator work second.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.13 InterLATAOperatorServices (Cont'd)

Directoryassistancecallsand1+payphonecalls areexcludedfromthis service.Theseserviceswillcontinuetobeprovid edunderexistingtermsand conditions.

TheIXCthatselectstheTelephoneCompanyasit soperatorservicesprovider isresponsiblefortransportingcallsrequiringope ratorassistancetoandfrom specificswitchlocationsdesignatedbytheTelepho neCompany.ThatsIXC mustobtaintransportfacilitiesforFeatureGroup DservicesbetweentheIXC's POPandtheTelephoneCompany'sdesignatedswitch. Thesetransport facilitiesmustbeproperly-sizedtoaccommodateth ecallvolumeand dedicatedtointerLATAoperator servicetraffic.T heTelephoneCompany's designatedswitchforinterLATAoperator servicesw illinterfacedirectlywith FeatureGroupDservice.Allchargesassociatedwi ththetransportfacilities willapply.

IfthecalloriginateswithintheLATAinwhich thedesignatedswitchislocated, theIXCmusttransportittotheIXC'sPOPinthat LATAfordelivery,alongwith theout-of-LATAcalls,totheTelephoneCompany'sd esignatedswitch.Both within-the-LATAtrafficandout-of-LATAtrafficcan beratedoverthetransport facilityfromtheTelephoneCompany'soperatorfaci litybacktotheIXC'sPOP.

TheTelephoneCompany'sobligationtofurnishth isserviceisdependentupon itsabilitytoobtainandretain,withoutunreasona bleexpense,suitable rights, facilities,equipment,andotherresourcesrequired tofurnishandmaintainthis service.

RateRegulations

RecurringchargesforInterLATAOperatorService sareofferedatmonth-to- monthor2,3,and5yearpricingoptions.

Month-to-monthrateswillbesubjecttoaone-mo nthminimumserviceperiod. Ifserviceisdiscontinuedpriortotheexpiration oftheone-monthminimum period,the customer'susagewillbeadjustedto re flectanentiremonthof usage.Usageisdefinedasthenumberofautomated callsand/orthenumber ofoperatorworkseconds.Forexample,acustomer thatdiscontinuesservice onthe20thdayofthemonthwithatotalcallvolu meof100callswillbe chargedforatotalof150calls([30days/20day s=1.5]X100calls=150 calls).

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.13 InterLATAOperatorServices (Cont'd)

All term plans (2, 3, and 5-year) will be subject to a one-year minimum service period. If service is discontinued prior to the end of the one-year period, the customer's usage will be adjusted as described for the one-month minimum period calculation. For example, a customer that disconnects service in month 10 with a total call volume of 1,000 will be charged for a total of 1,200 calls (12 months/10 months = 1.2) X 1,000 calls = 1,200 calls).

A customer's annual usage will be determined on a one-year minimum service period has been fulfilled. This initial usage will serve as a preliminary indicator to compare the succeeding year's usage level or the amount of usage at the time a customer discontinues service. Termination liability charges will be applied to recover any decrease in usage. The annual level will be re-calculated each year, i.e., the preceding year will serve as the benchmark for the succeeding year.

Termination Liability

Termination liability will be calculated as follows:

- Determine the difference between the preliminary usage level and the current year's usage level. Usage is defined as the number of automated calls and/or the number of operator work seconds.
- Determine if the difference is greater than -10%. If the difference is greater than -10%, termination liability will be assessed to the lost usage that is greater than 10%. For example, the initial usage is reduced by 10% (1,000 calls x .9 = 900 calls). The termination liability will apply to 100 calls (900 initial calls - 800 actual calls = 100 calls).
- The lost usage will be multiplied by the difference between the rates of the customer's chosen term plan and the term plan that is actually appropriate given the time spent in the plan. For example, if a customer selected a 5-year term plan, but had a deficit usage level in month 37 (year 3), the rated differential would be the difference between the 5-year rates and the 3-year rates. This rated differential amount of "lost" usage below 10% would be applied to the

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.13 InterLATAOperatorServices (Cont'd)

TerminationLiability (Cont'd)

- Determine the time in service. In this instance, the customer has spent three years in the plan at 5-year rates. In order to correct this, the lost usage must be multiplied by the rated differential as well as the time in service. This calculation determines what the customer would have paid for those calls and operator work seconds had they been in the proper term plan.

Customers have the option of selecting the year-commitment level for the duration of their term agreement or may self-select a commitment level. Any usage above the commitment level selected using these two options will not qualify for term rates, but will be charged the month-to-month rates. Termination liability will be calculated as specified above, using the appropriate commitment level.

Any customer in the final year of a term plan may elect to calculate termination liability by applying the term rate to the foregoing annual usage. For example, if a customer in a 5-year plan disconnects after 50 months, termination liability would be calculated as follows: (4-year usage benchmark x .9) - 5-year actual usage) x 5-year rate.

The Telephone Company will calculate termination liability charges using the method that produces the lesser charge.

Rates and Charges

	<u>Monthly</u>	<u>2Year</u>	<u>3Year</u>	<u>5Year</u>
Automated Calling Card -percall	\$0.25	\$0.24	\$0.23	\$0.22
Automated Collect/ Billed-to-Third Number -percall	\$0.25	\$0.24	\$0.23	\$0.22
Operator Handled -perworksecond	0.0124	0.0120	0.0116	0.0100

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.14 ISPTrafficOriginationService

(A) General

ISPTrafficOriginationServiceapplies to all telecommunications delivered by the Company to another telecommunications service provider (the "interconnecting carrier") for which the interconnecting carrier imposes on the Company an interstate charge pursuant to federal tariff for delivery of telecommunications to an Internet Service Provider (the "delivery charge"). ISPTrafficOriginationService reimburses the Company for the interstate cost of handling off traffic that is bound for the Internet to the interconnecting carrier and is not intended to cover the cost of any subscriber or company-owned on-line facilities.

(B) Rates

For each call for which the interconnecting carrier delivery charge of \$0.008 per minute to the Company assesses to the interconnecting carrier an ISPTraffic charge per minute which is the Interconnection Charge set forth below. For each call for which the interconnecting carrier attempts to assess a delivery charge of other than \$0.008 per minute to the Company, the Company will assess a delivery charge of other than \$0.008 per minute to the Company, the assesses to the interconnecting carrier an ISPTraffic charge per minute which is the Alternative Interconnection Charge set forth below. The Alternative Interconnection Charge is the actual delivery charge, per minute, that the interconnecting carrier assesses to the Company.

The Interconnection Charge set forth following will apply to the same duration, as the interconnecting carrier attempts to assess on the Company through its delivery charge.

<u>Interconnection Charge</u>	<u>Rate</u>
Charge per minute, per call	\$0.008

Alternative Interconnection Charge

The actual delivery charge as described above.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.15 OptionalFeaturesforPayphoneAccessLines

ThefollowingoptionalfeaturesareapplicableonlytoPayphoneAccessLines andmaynotbepurchasedinconjunctionwithanyothertypeofservice. Thesefeaturesareavailableforuseonlywithlinesideservicesofferedinthe TelephoneCompany'slocalorgeneralexchangetariffs.Thesefeaturesare notavailablewithFeatureGroupAorLinesideBSAServices.

Ratesandchargesfortheseoptionalfeatureswillconsistofamonthlycharge peroptionalfeature.Thismonthlychargewillbeappliedonaperlinebasis.A perlinenonrecurringchargewillalsoapply.Inaddition,anonrecurringService OrderChargewillbeappliedperserviceorder.Theeaforementioned nonrecurringchargeswillonlyapplywhentheoptionalfeatureissubsequently orderedtoanexistingline.

ServiceOrderCharge

-perserviceorder

Nonrecurring  
Charge  
\$31.50

(A) (Reserved)

(B) (Reserved)

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.15 OptionalFeaturesforPayphoneAccessLines(Cont'd)(C) OutwardCallScreening

OutwardCallScreening,availableinVirginiaandWestVirginiaonly,isanoptionalarrangement,availablewherefacilitiespermitinTelephoneCompany'selectronicendoffices.Thisfeatureprovidesanindicator to restrictoutgoingoperatorcallstocollect,third numberbilled,orcalling card.

	Nonrecurring Charge	Monthly Rate
perline	\$2.00	\$0.00

## (D) (Reserve)

(E) PayTelephoneLineSideAnswerSupervision

PayTelephoneLineSideAnswerSupervisionisanoptional arrangementavailablewherefacilitiespermitinTelephoneCompany's electronicendoffices.Thisfeaturedetectsthecompletionand terminationofacallandsignalsthePayphoneServiceProvider's equipment to commenceandterminatethebillingassociatedwiththe call.

	Nonrecurring Charge	Monthly Rate
perline	\$6.00	\$0.15

## (F) (Reserved)

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability(A) ServiceProviderNumberPortability(SPNP)GeneralDescription

SPNP allows, where facilities permit: (1) also a local exchange telephone service customer to maintain the same Directory Number (DN) when changing from one telecommunications service provider to another while remaining at the same location; and (2) call transfer to complete call to numbers that have been ported. This capability has been activated in the Telephone Company's 15 largest Metropolitan Statistical Areas (MSAs) on a switch specific basis as specified in the Local Exchange Routing Guide (LERG) and/or the National Exchange Carrier Association Inc. Tariff, F.C.C. No. 4. This capability will be activated in the remaining Telephone Company switches by the end of 1999.

(B) SPNP and SPNP Database Service (SPNPDS) Service Description

SPNP is an advanced intelligent network capability which utilizes the common channel signaling network to query a database to secure network routing instructions before completion of a call. This database contains the Location Routing Number (LRN) that identifies the switch of the Local Service Provider (LSP) that serves a customer with a ported DN. The LRN is used to direct the call to the correct network switching element for completion to the end user's customer. Where more than one network is involved in completing the call, the network prior to the termination (i.e., the N-1 Network) is normally responsible for querying a SPNP database to secure the LRN which is then used in routing the call.

Where the N-1 carrier does not perform a database query, and forwards a call to a switch in the Telephone Company's network for an NXX designated as a number portable code in the Local Exchange Routing Guide and National Exchange Carrier Association Inc. Tariff, F.C.C. No. 4, the Telephone Company will perform a query for the N-1 Carrier and bill that N-1 carrier a SPNP Query charge, as shown in Section 13.3.16(F) following.

When the Telephone Company is the first point of switching for terminating traffic to another local exchange carrier (e.g., a Telephone Company tandem switch), the Telephone Company will perform the query on behalf of the N-1 carrier and bill the N-1 carrier a SPNP Query charge, as shown in Section 13.3.16(F) following.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability (Cont'd)(B) SPNPandSPNPDatabaseService(SPNDPDS)ServiceDescription  
(Cont'd)

WhentheN-1NetworkqueriestheTelephoneCompanySPNP database,theTelephoneCompanywillbillthatN-1 CarrierasPNP databasequerycharge.

SPNPDatabaseServiceprocedureswillbeapplieduniformlytoall usersoftheTelephoneCompany'sSPNPDatabaseNetwork.The TelephoneCompanySPNPDatabasewillreceiveandrespondtoall queries,includingtheTelephoneCompany'squeriesasdefinedinthe TechnicalReferencefiledwiththisservice.

(C) ServiceProviderNumberPortabilityDatabase Service(SPNDPDS) ServiceApplication

TherearetwoservicearrangementsofSPNDPDSavailablethroughthe TelephoneCompany'snetwork:

- SPNPQuery
  - Tandem
  - EndOffice
- SPNPDatabaseQuery

Followingaredetaileddescriptionsofeachof theavailableservice applications.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability (Cont'd)(C) ServiceProviderNumberPortabilityDatabase Service (SPNPDS) ServiceApplication (Cont'd)(1) SPNPQuery

When the Telephone Company performs a query on behalf of the N-1 carrier, the Telephone Company's send office or tandem switch will suspend call processing, formula access a query via the common channel signaling network to a SPNP database to obtain information necessary to route allsto numbers in portable NXX codes. When the necessary routing information has been returned from the SPNP database to the switch originating the query, call processing is resumed and the call is routed to the correct network switching element for completion to the called party.

When a Telephone Company tandem switch performs the query on behalf of the N-1 carrier, an SPNP Query-Tandem charge is applied whenever the call is to an NXX from which a DN has been ported.

When a Telephone Company end office switch performs the query on behalf of the N-1 carrier, an SPNP Query-End Office charge will apply when the called DN has ported out of the Telephone Company's switch.

(2) SPNPDatabaseQuery

N-1 carriers may query the Telephone Company's SPNP database interconnecting with the Telephone Company's common channel signaling network as provided in Section 6 preceding (Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service) of this tariff. This is an optional service.

N-1 carriers may arrange in advance to query, via the common channel signaling network, the Telephone Company's SPNP database which contains information necessary to route allsto number portable NXX codes. When the necessary routing information has been returned from the SPNP database to the switch originating the query, call processing is resumed by the originating N-1 carrier, and the call is routed to the correct network switching element for completion to the called party. The N-1 carrier will be assessed a SPNP Database Query Charge on all queries to the SPNP Database.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability (Cont'd)(D) SPNPDSServiceProvisioning(1) SPNPDSProvisioning

CustomerrequestsforSPNPDatabaseQueryService will be treatedasprojects.

(2) Limitations

SPNPDatabaseServiceistobeusedonlyona call-by-callbasis forroutingcallstonumberportableNXXcodesand cannotbe usedforpurposesotherthanthosefunctionsdescribedherein.

InformationresidingintheTelephoneCompany'sSPNP databaseisprotectedfromunauthorizedaccessand maynotbe storedinacustomer'sdatabaseorelsewhereforan yreason.

(3) NetworkManagement

TheTelephoneCompanywilladministeritsnetworktoensure theprovisionofacceptablelevelsof telecommunicationsservicesoftheTelephoneCompany's network services.

TheTelephoneCompanymaintainstherighttoapplyautomated ormanualprotectivecontrolswhichwouldgenerally beapplied asaresultofoccurrencesuchasfailureoroverloadof TelephoneCompanyfacilities,customerfacilities, orother networks,naturaldisasters,masscalling,ornatio nalsecurity demands.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability (Cont'd)(E) RateRegulations

The rates and charges associated with SPNPDS which are "query" based will be billed monthly, based on recorded usage. For billing purposes, each month is considered to have thirty (30) days.

(1) RateElements

The following provides a list of the various SPNP rate elements.

- SPNPQuery-Tandem-EndOffice
- SPNPDatabaseQuery
- SPNPDatabaseServiceActivationand/orRearrangement
- WirelessSPNPSurcharge

(a) SPNPQuery

The SPNPQuery rate element provides for the identification of the LRN information associated with the directory number including transport of the query to the database. This charge is assessed at either Tandem or End Office rate depending on where the query was launched.

- (1) SPNPQuery-TandemQueryCharges are assessed to each non-queried call delivered at the Telephone Company Tandem numbers in NXXs from which a DN has ported. This charge is also assessed when the N-1 carrier delivers call to other LECs through a Telephone Company Tandem.

- (2) SPNPQuery-EndOfficeQueryCharges are assessed to each non-queried call to a Directory Number that has been ported out of a Telephone Company end office switch, and the end office switch performs the query.

- (3) The SPNPDatabaseQuery rate element provides for the identification of the LRN associated with the directory number being queried including transport from the Telephone Company STP to the SPNP database (this service is provided in connection with CCS/SS7 Interconnection Services described in Section 6 preceding). This charge will be assessed to each query made to the SPNP Database.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.16 ServiceProviderNumberPortability (Cont'd)

(E) RateRegulations (Cont'd)

(1) RateElements (Cont'd)

(b) NonrecurringCharges

Nonrecurringchargesareone-timecharges that apply for a specific work activity. These nonrecurring charges are applicable for the installation of the service and for rearrangements of the service. In addition, an Access Order Charge will apply to the SPNP Database Query Service, as shown in Section 5 preceding.

(1) SPNPDSActivationand/orRearrangementCharge

A nonrecurring charge applies for the translation of the signaling point code as applicable to the SPNP Database Query.

(F) RatesandCharges

	<u>RatePerQuery</u>
SPNPQuery	
-Tandem	\$.000926
-EndOffice	\$.000926
SPNPDatabaseQuery	\$.000648
	<u>NonrecurringCharge</u>
SPNPDS Service Activation and/or Rearrangement	\$102.35

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.17 LongDistanceTroubleManagementServices (LDTMS)

(A) ServiceDescription

LDTMSenablesaparticipatingInterexchangeCarrier(IC)to receive, information.This is accomplishedbyhavinginformationdeliveredelectronicallyto a designateddirectorywithin a serverownedand maintainedbythe TelephoneCompany.EachsubscribingICwillhave a dedicated directoryfromwhichitcandownloaditscustomers' troublereports.The customerreportingthetroublemusthaveashis/her Primary InterexchangeCarrier(PIC)theICthatorderedLDTMS.ILPPICs (IntraLATAPresubscriptionPrimaryInterexchangeCarriers)and/orISP PICs(IntrastatePresubscriptionPrimaryInterexchange Carriers)are ineligibleforLDTMS.

LDTMssupportsthe deliveryoftroublereportsrel atedtocertain switchedaccess,specialaccess,tollfree,ATM,Frame Relay,calling cardandoperator-assistedservices.Forcertain specialaccessservices, atleastoneendofthecircuitmustoriginateort erminatewithinthe TelephoneCompany'soperatingregion.Forcertain switchedaccessor tollfreeservices,the customermayormaynotbe presubscribedtothe TelephoneCompanyforlocalretailservices,butmu sthaveashis/her PrimaryInterexchangeCarrier(PIC)theICthatord eredLDTMS.

If,duringatelephonecontactbetweentheTelephone Company'srepair personelandanIC'scustomer,itisdeterminedth atatroubleresidesin theIC'snetwork,the customeris informedthatthe ticketwillbe electronicallydeliveredtohis/herICforfullres olution.Atthattime,the IC'scustomerisalsoinformedthatthis/herICwill contacthim/herwithin onehourandprovideastatusreportonthetrouble .Telephone Companypersonnelwillanswerallrepaircallsusin gtheTelephone Companybrandname.

LDTMSwillbeprovidedonanegotiatedintervalb asis,whichwillinclude joint-acceptancetesting.LDTMSwillbeofferedto allstatescoveredby thistariff.TheTelephoneCompanyreservestheri ghttodetermine geographicavailability,termsandconditionsofth eservice.IfthePICfor thecustomerhasnotsubscribedtoLDTMS,thacust omerwillbetreated inaccordancewithcurrentoperatingprocedures.

ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)

13.3 MiscellaneousServices (Cont'd)

13.3.17 LongDistanceTroubleManagementServices (LDTMS) (Cont'd)

(B) UndertakingoftheTelephoneCompany

Beforedeliveringtheticket,theTelephoneCompanywillinformthecustomerthathe/shewillbecalledbackbyhis/herICwithinonehour. Onasubsequentcall,theTelephoneCompanywillinformthecustomerthathe/shewillbecalledbackwithinthirtyminutes. Also,ifrequestedbythecustomer,theTelephoneCompanywillobtainastatusorprovidethe telephonenumberoftheIC.

TheTelephoneCompanywillberesponsibleforprovidingtheICwiththe informationneededtoestablishanLDTMSaccountandtoaccessits directorywithintheTelephoneCompanyserver. The Telephone Companywillalsocontroltheformatoftheinformation,accesstothe networkcomponentsuptoandincludingtheserver, andtheinformation thatwillbeavailabletotheICwithinitsdirectory.

(C) ObligationsoftheIC

EachICisobligatedtocalltheircustomerwithnonehourofpreceivingthe troubleandtoprovidethecustomerwithastatusreport. Ona subsequentcall,theICisobligatedtocontactthecustomerwithinthirty minutes. EachICwillbesolelyresponsibleforthedevelopmentofits ownoperationsupportsystemsthatinterfacewiththeTelephone Company'sserver. EachICwillalsobesolelyresponsibleformeeting theinterfacestandardsandrequirementsassetbytheTelephone Company.

(D) RateRegulations

AmonthlyrecurringratewillapplytoeachparticipatingICforevery monthorfractionthereofthatLDTMSisprovided. Nochargeswillapply toanIC'scustomer.

(E) RatesandCharges

	<u>Monthly Rate</u>
LongDistanceTroubleManagement Services(LDTMS)	\$15,400.00