

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices

InthissectionnormallyscheduledworkinghoursaretheTelephoneCompany'snormalbusiness hours,8AMto5PM,MondaythroughFriday.Anywork occurringoutsideofthesehours,Monday throughFriday,willbechargedat"OvertimeRates." "AnyworkoccurringonSaturday,Sunday,or Holidayswillbechargedat"PremiumRates."

13.1 AdditionalEngineering

AdditionalEngineeringwillbeprovidedbytheTelephoneCompanyattherequestofthe customeronlywhen:

- (A) AcustomerrequestsadditionaltechnicalinformationaftertheTelephoneCompany hasalreadyprovidedthetechnicalinformationnormallyincludedontheDesignLayout Report(DLR)assetforthin6.1.4and7.1.6preceding.
- (B) AdditionalengineeringtimeisincurredbytheTelephoneCompanytoengineer a customer'srequestforacustomizedserviceasset forthin7.2preceding.

TheTelephoneCompanywillnotifythecustomerthatadditionalengineeringcharges,asset forthin13.1.1following,willapplybeforeanyadditionalengineeringisundertaken.

13.1.1 ChargesforAdditionalEngineering

Thechargesforadditionalengineeringareasfollows:

<u>AdditionalEngineering Periods</u>	<u>FirstHalf HourorHalfHour Fraction Thereof</u>	<u>Each Additional HourorHalfHouror Fraction Thereof</u>
(A) BasicTime, normallyscheduled workinghours, perengineer	\$150.00	\$150.00
(B) Overtime,outside ofnormallyscheduled workinghours, perengineer	200.00	200.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.2 AdditionalLabor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

For part-time Video Services, additional labor may also include that labor, requested by one or more customers and agreed upon by the Telephone Company, for a Telephone Company technician to oversee the operation of part-time Video Service during a specific event. The Telephone Company will notify the customer(s) that additional labor as set forth in 13.2.3 following for Stand By Labor will apply. The charge for Stand By Labor will apply per customer. When a single Telephone Company technician oversees the operation of part-time Video Service(s) for more than one customer, the total charge to perform Stand By Labor will be divided equally between the customers involved.

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

Charges will not apply when the trouble is determined to be in the Telephone Company facilities or equipment or not trouble is found.

When a dispatch is made to the customer's premises and a trouble is identified which is not the Telephone Company's responsibility, only the charges specified in 13.2.6 following will apply.

13.2.3 Stand By

Stand By includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service. For Part Time Video Services, Stand By Labor also includes requests by the customer for a Telephone Company technician to oversee the operation of part-time Video Service during a specific event. For part-time Video Service, the request for Stand By Labor may involve one or more customers for a single event. The charge for Stand By Labor to each customer shall be as specified in 13.2.6 following.

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13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.2 AdditionalLabor13.2.4 TestingandMaintenancewithOtherTelephoneCompanies

Additionaltesting,maintenanceorrepairoffacilitieswhichconnecttofacilitiesof othertelephonecompanies,whichisinadditionto normaleffortrequiredtotest, maintainorrepairfacilitiesprovidedsolelybytheTelephoneCompany.

13.2.5 OtherLabor

Otherlaboristhatadditionallabornotincludedin13.2.1through13.2.4preceding andlaborincurredtoaccommodateaspecificcustomerrequestthatinvolvesonly laborwhichisnotcoveredbyanyothersectionof thistariff.

13.2.6 ChargesforAdditionalLabor

Thechargesforadditionallaborareasfollows:

<u>AdditionalLabor Periods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
(A) InstallationorRepair		
- Overtime,outsideof normallyscheduled workinghoursona scheduledworkday, pertechnician	\$200.00	\$200.00
- PremiumTime,outside ofscheduledworkday, pertechnician	250.00	250.00

\* Acall-outofaTelephoneCompanyemployeeata timenotconsecutive withtheemployee'sscheduledworkperiodissubje cttoaminimum chargeoffourhours.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.2 AdditionalLabor (Cont'd)13.2.6 ChargesforAdditionalLabor (Cont'd)

Thechargesforadditionallaborareasfollows:

<u>AdditionalLabor Periods</u>	<u>FirstHalf HourorHalfHouror Fraction Thereof</u>	<u>Each Additional Houror Fraction Thereof</u>
(B) Standby		
- BasicTime, normallyscheduled workinghours, pertechician	None	\$60.00
- Overtime,outsideof normallyscheduled workinghoursona scheduledworkday, pertechician	None	70.00
- Premiumtime,outside ofscheduledworkday, pertechician	None	80.00
(C) TestingandMaintenance withothertelephone companies,orOtherLabor		
- BasicTime, normallyscheduled workinghours, pertechician	\$150.00	\$150.00
- Overtime,outsideof normallyscheduled workinghoursona scheduledworkday, pertechician	200.00	200.00
- Premiumtime,outside ofscheduledworkday, pertechician	250.00	250.00

\* Acall-outofaTelephoneCompanyemployeeata timenotconsecutive  
withtheemployee'sscheduledworkperiodissubje cttoaminimum  
chargeoffourhours.

Issued:June16,2010

Effective:July1,2010

(ThispagefiledunderTransmittalNo.5)  
VicePresident,GovernmentandRegulatoryAffairs  
180S.ClintonAve.,Rochester,NY14646

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices

13.3.1 ReservedforFutureUse

13.3.2 ReservedforFutureUse

13.3.3 StandardJacks-RegistrationProgram

StandardjacksareprovidedbytheTelephoneCompanytoconnectRegistered Equipmenttothoseservicesthataresubjecttothe RegistrationProgramasset forthinTechnicalReferencePublicationASNo.1, Issuelt.Theuseofjacksis coveredinPart68oftheF.C.C.'sRulesandRegulations.Specifcjackssare describedinthedocumentonfilewiththeFCCentitled"DescriptionsofStandard RegistrationProgramConnectionConfigurationsSupplementingConfigurations DescribedinSubpartFofPart68oftheFCC'sRulesandRegulations."

Thesejacksareusedtoterminate servicesprovidedbytheTelephoneCompany. OtherservicesorfacilitiesprovidedbytheTelephoneCompanyorbyothersmay alsobeterminatedinany sparecapacityofthejacksremainingafter installation withoutadditionalchargefortheuseofsuchcapacity.

The ratesandchargeswhichincludes installation,forstandardjacksandtheir typicalusesareset forthfollowing:

Nonrecurring  
Charges(A) StandardVoiceJacks(1) Miniaturesix-position  
jacksforconnection  
ofterminalequipment  
asfollows:

- |   |         |
|---|---------|
| (a) Singlelinetelephone<br>set surfaceorflush<br>mounted.     | \$30.00 |
| (b) Singlelinetelephone<br>setswallmounted.                   | \$30.00 |
| (c) Two-linenonkey<br>telephoneset surface<br>orflushmounted. | \$30.00 |
| (d) Single-linebridged<br>4-wireexchange2/RT,<br>T1/R1.       | \$30.00 |

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13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)Nonrecurring  
Charges(A) StandardVoiceJacks (Cont'd)

## (1) (Cont'd)

(e)	Twolinenonkey telephonesets wallmounted.	\$30.00
(f)	Specialsingle lineequipment forusein hospitalcritical careareas.	\$30.00
(g)	9DBsingleline dataequipment withmodeindication andmodeindication commonleads.This jackisnormally usedinassociation withaseries jack.	\$30.00
(h)	Threelinenon- keytelephone setsandancil- larydevices.	\$30.00
(i)	Single-linenon-key telephoneandancillary devicesconnected directlytocentral officelineswhere thereisarequirement formake-busy:	
	-Portablewall mountedequipment	\$30.00
	-Allother	\$30.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)Nonrecurring  
Charges(A) StandardVoiceJacks (Cont'd)(2) 50PositionMiniature  
Ribbonforconnection  
ofmultilinetermi-  
natingequipmentand  
channelderivation  
devicesasfollows:(a) Forconnection  
to2-Wiretie  
trunksE&Mtype  
lsignaling.  
(12line  
capacity)

\$108.00

(b) Forconnection  
to4-Wiretie  
trunksE&Mtype  
lsignaling.  
(8linecapacity)

\$108.00

(c) Forconnection  
to2-Wiretie  
trunksE&Mtype  
lsignaling.  
(8linecapacity)

\$108.00

(d) Forconnection  
to4-Wiretie  
trunksE&Mtype  
lsignaling.  
(6linecapacity)

\$108.00

(e) Forconnection  
tooff-premises  
stationlines.  
(25linecapacity)

\$108.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)Nonrecurring  
Charges(A) StandardVoiceJacks (Cont'd)

## (2) (Cont'd)

(f) For use with series devices such as toll restrictors (12 line capacity)	\$108.00
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(g) For connections of up to 12 line bridged 4-wire exchange 2/RT, T1/R1.	\$108.00
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(h) For connection of 2-12 nonkey telephone and ancillary devices connected directly to central office lines where there is a requirement for make-busy.	\$108.00
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## (3) Series Jacks for connection of terminal equipment as follows:

(a) Single line alarm reporting devices.	\$72.00
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(4) Miniature Eight-Position Series Jack for connection of alarm reporting devices.	\$72.00
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(5) Weatherproof Jack for use with single line telephone sets used at locations such as boats and marinas.	\$72.00
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## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)Nonrecurring  
Charges(B) StandardDataJacks

- |  |          |
|--|----------|
| (1) UniversalDataJack<br>foruseinconnecting<br>fixedlossloop(FLL)<br>andprogrammed(P)<br>typesofdataequip-<br>ment.(1linecapa-<br>city)  | \$72.00  |
| (2) ProgrammedDataJack<br>foruseinconnecting<br>programmeddata<br>equipment.(1line<br>capacity)  | \$72.00  |
| (3) MultipleLineUniversal<br>DataJackforusein<br>connectingfixedloss<br>loop(FLL)andprogrammed<br>(P)typesofdataequip-<br>ment.Thisjackwill<br>terminateuptoeight<br>lines.Theselection<br>ofthisjackrequires<br>theuseoftheequip-<br>mentlistedfollowing. | \$160.00 |
| (a) MultipleLineUni-<br>versalDataJack<br>CircuitCards.<br>ForusewithRJ26X.<br>Onecircuitcard<br>percircuit<br>required.   | \$72.00  |

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13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.3 StandardJacks-RegistrationProgram (Cont'd)Nonrecurring  
Charges(B) StandardDataJacks (Cont'd)

## (3) (Cont'd)

(b) MultipleLine  
UniversalData  
JackMounting  
options.Foruse  
withRJ26X.One  
requiredperRJ26X.

\$72.00

-WallMounting  
withcover.-RackMounting  
(19inchor  
23inch)

\$72.00

(4) Miniature(Eight-  
PositionKeyedJack  
forconnectionoflocal  
areadatachannels  
and/orDigitalData  
AccessServices.

\$72.00

(5) MiniatureFifty-Position  
RibbonJackforconnec-  
tionoflocalareadata  
channelsand/orDigital  
DataAccessServices.\*

\$72.00

(C) StandardDigitalJacks(1) Miniature(Eight-Position  
Jackforconnectionof  
1.544MbpsDigital

\$72.32

(2) MiniatureEight-Position  
JackwithShortingBars  
forconnectionof1.544  
MbpsDigitalServices.

\$72.32

(3) MiniatureFifty-Position  
RibbonJackforconnec-  
tionof1.544Mbps  
DigitalServices.\*

\$72.32

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices

TestingServicesofferedunderthissectionof ratesandchargesassetforthin13.3.4(C)following.Othertesting services providedbytheTelephoneCompanyinassociationwithAccessServicesare furnishedatnoadditionalcharge.Theseother testing servicesaredescribedin 6.1.5and7.1.7preceding.

TestingservicesarenormallyprovidedbyTelephoneCompanypersonnelat TelephoneCompanylocations.However,provisionsaremadein(A)(5)and (B)(1)and(2)followingforacustomertorequest TelephoneCompanypersonnel toperformtesting servicesatthecustomer'spremises.

TheofferingofTestingServicesunderthissectionofthetariffismadesubjectto theavailabilityofthenecessaryqualifiedpersonnelandtestequipmentatthe varioustestlocationsmentioned in(A),(B)and(C)following:

(A) SwitchedAccessService

TestingServicesforSwitchedAccessare comprisedof(a)testswhichare performedduringtheinstallationofaSwitchedAccessService,and(b) testswhichareperformedafteracceptanceofsuch access servicesbya customer,i.e.,in-service tests.Thesein-service tests maybefurther dividedintotwobroadcategoriesof tests:scheduledandnonscheduled.

ScheduledtestsarethosetestsperformedbytheTelephoneCompanyon aregularbasis,e.g.,monthly,whichresultinthe measurementofSwitched AccessService.Scheduledtests maybedoneonan automaticbasis(not

Telephone Companyorcustomertechniciansinvolved,ona cooperativebasis (TelephoneCompanytechnician(s)involvedatTelephoneCompany office(s)andcustomertechnician(s)involvedatcustomer'spremises),ora manualbasis(TelephoneCompanytechnician(s)involvedatTelephone Companyoffice(s)andatcustomer'spremises).

NonscheduledtestsareperformedbytheTelephoneCompany"ondemand",whichresultinthe measurementofSwitchedAccessService. Nonscheduledtests mayinvolveTelephoneCompanytechniciansat TelephoneCompanyofficesandatthecustomer'spremises.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(A) SwitchedAccessService (Cont'd)(1) AdditionalCooperativeAcceptanceTesting

AdditionalCooperativeAcceptanceTesting(ACA T)ofSwitched AccessServiceinvolvestheTelephoneCompanyprovisionofa technicianatitsoffice(s)andthecustomerprovid esatechnicianat itspremises,withsuitabletestequipmentto performtherequired tests.

AdditionalCooperativeAcceptanceTestsmay,for example,consist ofthefollowingtests:

- ImpulseNoise
- PhaseJitter
- SignaltoC-NotchedNoiseRatio
- Intermodulation(Nonlinear)Distortion
- FrequencyShift(Offset)
- EnvelopeDelayDistortion
- DialPulsePercentBreak

(2) ReservedforFutureUse(3) CooperativeScheduledTesting

CooperativeScheduledTesting(CST)ofSwitchedAccessServices (TrunksideBSA-950Option,TrunksideBSA-MTS/WA TSOOption, TrunksideBSA-101XXXXOptionandFeatureGroupsB, CandD andDirectoryAccessServicenotroutedthroughan accesstandem), wheretheTelephoneCompanyprovidesatechnicianatitsoffice(s) andthecustomerprovidesatechnicianatitspremi ses,withsuitable testequipmentto performtherequiredtests,will consistofquarterly lossandC-messagenoisetests,andannualbalance tests. However,thecustomer mayspecifyamorefrequent scheduleof tests.Inadditiontotheloss/noise/balancemeasurements,the customermayalsoorder,atadditionalcharges,gain-slopeand C-notchednoisetesting.

TheTelephoneCompanywillprovide,onaquarterlybasis,aCST reportthatliststhetestresultsforeachtrunktested.Trunktest failuresrequiringcustomerparticipationfortroubleshootingresolutionwillbe providedtothecustomeronan-as-occursbasis.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(A) SwitchedAccessService (Cont'd)(4) ManualScheduledTesting

ManualScheduledTesting(MST)ofSwitchedAccessServices (TrunksideBSA-950Option,TrunksideBSA-101XXXX Option andFeatureGroupsB,DandDirectoryAccessService)notrouted throughanaccessstandem),wheretheTelephoneCompany providesatechnicianatitsoffice(s)andatthecustomer's premises,willconsistofquarterlylossandC-message noisetests, andannualbalancetests.However,thecustomer may specify a morefrequentscheduleoftests.Inadditiontothe loss/noise/balancetests,thecustomer mayalsoorder,at additionalcharges,gain-slopeandC-notchednoise testing.

TheTelephoneCompanywillprovide,onaquarterlybasis,an MSTreportthatliststhetestresultsforeachtrunktested.Trunk testfailuresrequiringcustomerparticipationfor troubleshooting willbeprovidedtothecustomeronan-as-occursbasis.

(5) NonscheduledTesting

NonscheduledTesting(NST)ofSwitchedAccess Services is where:

- thecustomerprovidesremotetestlinesand105test lineswithassociatedrespondersortheirfunctional equivalent("automatictesting"),or
- theTelephoneCompanyprovidesatechnician atitsoffice(s) andthecustomerprovidesatechnicianatitspremises,with suitabletestequipmenttoperformtherequiredtests ("cooperativetesting"),or
- theTelephoneCompanyprovidesatechnician atitsoffice(s), and/oratthecustomer'spremiseswithsuitabletest equipmenttoperformtherequiredtests("manuale testing").

NonscheduledTestsmayconsistofanytests,e.g.,loss,noise, slope,envelopedelay,whichthecustomer mayrequire.

(6) ObligationsoftheCustomer

(A) ThecustomershallprovidetheRemoteOfficeTestLine primingdatatotheTelephoneCompany,asappropriate,to supportNSTassetforthin13.3.4(A)(5)preceding.

(B) Thecustomershallmakethefacilities to betestedavailable totheTelephoneCompanyattimesmutuallyagreed upon.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(B) SpecialAccessService

TheTelephoneCompanywill,attherequestofa customer,provide assistanceinperformingspecifictestsrequestedbythecustomer.

(1) AdditionalCooperativeAcceptanceTesting(ACAT)

Whenacustomerprovidesatechnicianatitspremises,withsuitabletestequipmentto performtherequestedtests,theTelephoneCompanywillprovideatechnicianatitsofficeforthe purposeofconductingAdditionalCooperativeAcceptanceTestingofvoicegradeservices. Attherequest,theTelephoneCompanywillprovideatechnicianatthecustomer'spremisesorattheenduserpremises. These tests may,e.g.,consistofthefollowing:

- AttenuationDistortion(i.e.,frequencyresponse)
- IntermodulationDistortion(i.e.,harmonic distortion)
- PhaseJitter
- ImpulseNoise
- EnvelopeDelayDistortion
- EchoControl
- FrequencyShift

(2) NonscheduledTesting(NST)

Whenacustomerprovidesatechnicianatitspremises,with suitabletestequipmentto performtherequested tests,the TelephoneCompanywillprovideatechnicianatits officeforthe purposeofconductingNonscheduledTesting. Attherequest,theTelephoneCompanywillprovideatechnicianatthecustomer'spremises. Nonscheduledtestsmayconsist ofany tests,e.g.,loss,noise,slope,envelopedelay,whichthecustomer mayrequire.

(3) ObligationoftheCustomer

WhenthecustomersubscribestoTestingService assetforthin thissection,thecustomershallmakethefacilities tobetested availabletotheTelephoneCompanyattimesmutuallyagreed upon.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges(1) SwitchedAccess(a) AdditionalCooperativeAcceptanceTesting

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, pertechnician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworkinghours onascheduledworkday pertechnician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, pertechnician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a scheduled work period is subject to a minimum charge of four hours. If the call-out is not consecutive with the employee's scheduled work period, the employee shall be compensated for the entire scheduled work period.

Issued: June 16, 2010

Effective: July 1, 2010

(This page filed under Transmittal No. 5)  
Vice President, Government and Regulatory Affairs  
180 S. Clinton Ave., Rochester, NY 14646

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(1) SwitchedAccess (Cont'd)(b) ReservedforFutureUse(c) CooperativeScheduledTesting(CST)

The threetestsasset forthin(I)following represent the minimum offering, i.e., an order for testing must, at a minimum, consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The Additional Tests asset forthin(II)following may be ordered by the customer at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

<u>To First Point of Switching</u>	<u>Rates</u>
(I) Basic Tests# 1004 Hz Loss Tests performed within a one year period, per test ordered, per transmission path	\$8.02
C-Message Noise Tests performed within a one year period, per test ordered, per transmission path	\$3.52
Return Loss (Balance) Tests performed within a one year period, per test ordered, per transmission path	\$9.20

#Subject to a one year minimum contract period, and annually thereafter.



## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(1) SwitchedAccess (Cont'd)(c) CooperativeScheduledTesting(CST) (Cont'd)ToFirstPoint  
ofSwitchingRates

## (II) AdditionalTests

Gain-SlopeTests  
performedwithin  
aoneyearperiod,  
pertestordered,  
pertransmissionpath

\$6.13

C-NotchedNoiseTests  
performedwithin  
aoneyearperiod,  
pertestordered,  
pertransmissionpath

\$4.36

## (III)Example

Acustomerschedules61004HzLossTests,6  
C-MessageNoiseTestsand4ReturnLossTestson  
onetrunkforayear.Thechargeswillbecomputed  
asfollows:

6x4.00 =\$24.00

+6x3.00 =18.00

+4x1.00 =4.00

\$46.00pertrunk

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(1) SwitchedAccess (Cont'd)(d) ManualScheduledTesting(MST)

The three tests set forth in (l) following represent the minimum offering, i.e., an order for testing must, at a minimum, consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path, and one Return Loss (Balance) Test per transmission path, per year. The Additional Tests set forth in (l) following may be ordered by the customer, at additional charges, 60 days prior to the start of the customer prescribed schedule. The customer also may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

To First Point  
of Switching

Rates

(l) Basic Tests#

1004 Hz Loss Tests  
performed within a  
one year period,  
per test ordered,  
per transmission path

\$16.69

C-Message Noise Tests  
performed within a  
one year period,  
per test ordered,  
per transmission path

\$12.25

Return Loss  
(Balance) Tests  
performed within a  
one year period,  
per test ordered,  
per transmission path

\$27.44

#Subject to a one year minimum contract period, and annually thereafter.

Issued: June 16, 2010

Effective: July 1, 2010

(This page filed under Transmittal No. 5)  
Vice President, Government and Regulatory Affairs  
180 S. Clinton Ave., Rochester, NY 14646

## ACCESSSERVICE

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ofSwitchingRates

## (II) AdditionalTests

Gain-SlopeTests  
performedwithina  
oneyearperiod,  
pertestordered,  
pertransmissionpath

\$15.51

C-NotchedNoiseTest  
performedwithina  
oneyearperiod,  
pertestordered,  
pertransmissionpath

\$11.92

## (III)Example

See(c)(III)preceding.

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13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(1) SwitchedAccess (Cont'd)(e) NonscheduledTesting(NST)

## AutomaticTesting:

ToFirstPoint  
ofSwitchingNonrecurring  
Charges1004HzLoss,  
pertestperformed

\$15.75

C-MessageNoise,  
pertestperformed

\$15.75

ReturnLoss  
(Balance),  
pertestperformed

\$15.75

Gain-Slope,  
pertestperformed

\$15.75

C-NotchedNoise,  
pertestperformed

\$15.75

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(1) SwitchedAccess (Cont'd)(e) NonscheduledTesting(NST) (Cont'd)

CooperativeTesting:

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, pertechnician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworking hoursonascheduled workday, pertechnician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, pertechnician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a scheduled work period is subject to a minimum charge of four hours. If the call-out is not consecutive with the employee's scheduled work period, the minimum charge shall be four hours.

Issued: June 16, 2010

Effective: July 1, 2010

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13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(1) SwitchedAccess (Cont'd)(e) NonscheduledTesting(NST) (Cont'd)

ManualTesting:

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, pertechnician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworking hoursonascheduled workday, pertechnician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, pertechnician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a scheduled work period is subject to a minimum charge if not consecutive with the employee's off four hours.

Issued: June 16, 2010

Effective: July 1, 2010

(This page filed under Transmittal No. 5)  
Vice President, Government and Regulatory Affairs  
180 S. Clinton Ave., Rochester, NY 14646

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(2) SpecialAccess(a) AdditionalCooperativeAcceptanceTesting (ACAT)

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, pertechician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworking hoursonascheduled workday, pertechician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, pertechician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a scheduled work period is subject to a minimum charge if not consecutive with the employee's off four hours.

Issued: June 16, 2010

Effective: July 1, 2010

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## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.4 TestingServices (Cont'd)(C) RatesandCharges (Cont'd)(2) SpecialAccess (Cont'd)(b) NonscheduledTesting (NST)

<u>TestingPeriods</u>	<u>FirstHalf Houror Fraction Thereof</u>	<u>Each Additional HalfHouror Fraction Thereof</u>
BasicTime, normallyscheduled workinghours, -pertechnician	\$150.00	\$150.00
Overtime, outsideofnormally scheduledworking hoursonascheduled workday, pertechnician	\$200.00	\$200.00
PremiumTime, outsideofscheduled workday, pertechnician	\$250.00	\$250.00

\* A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.5 ProtectiveConnectingArrangements

ThefollowingProtectiveConnectingArrangements (PCAs)aregrandfathered  
andareofferedsubjecttoon-the-shelfavailability:

<u>Description</u>	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Rates</u>	<u>Charges</u>
AutomaticPCAwithacontact typesignalinginterfacefor2 or4-wirevoice-gradeconnections ofCPEcommunicationssystemsto TelephoneCompanySpecialAccess Services	ICB	ICB
AutomaticPCAforconnectionof acustomer,authorizeduseror jointuserprovidedcommunications systemarrangedforCPEdialor automaticchannelsignaling,to aTelephoneCompanySpecialAccess Service.	ICB	ICB
PCAforconnectionofCPE answeringorrecordingequipment toTelephoneCompanyAccessServices, forone-wayvoicetransmissionineach directionbutnotsimultaneously. Recordingoftwo-wayconversations isprevented,bythePCA	ICB	ICB
ForterminationofCPEtie lines,withCPEchannel signaling,inCentrexsystems 4-wire	ICB	ICB
AutomaticPCAusedtoconnect TelephoneCompanySwitchedAccess Servicearrangedfortwo-waycombination servicetoandfromtheattendant positionandfromthedialswitching equipmentofaCPEsystem.	ICB	ICB

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.5 ProtectiveConnectingArrangements (Cont'd)

<u>Description</u>	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Rates</u>	<u>Charges</u>
PCAwhichprovidesforconnection ofCPEautomatictelephone answeringdevicestoTelephone CompanyAccessServicesby meansofa2-wireinterface.	ICB	ICB
PCAforusewithCPEanswer-onlyequipmentwheretwo-way transmissionisrequired.	ICB	ICB
Sameapplicationasabovewith voicecontroldisconnect andautomaticreceivevolume limiting	ICB	ICB
PCAforusewithCPEtoprovide dataonPBXtrunks.Also requiresstandardPBXtrunkPCA.	ICB	ICB
PCAtopermitconnectionof CPEmessageregistersto TelephoneCompanySwitched AccessServicefor indicationsofmessage registrationforoutgoing callsovertheassociated centralofficetrunks.	ICB	ICB
Alarmcouplerforusewith rotarydial,one-waytransmission CPEalarmsignalingdevice.	ICB	ICB
PCAtopermittheconnection ofCPEtoTelephoneCompany SwitchedAccessService arrangedfor2-wayservice, i.e.,outwarddialingbyhotel/ motelguestsandringingbythe operatoroftheIClongdistance switchboard(theequivalentof atollterminal)	ICB	ICB

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.5 ProtectiveConnectingArrangements (Cont'd)

<u>Description</u>	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Rates</u>	<u>Charges</u>
PCUsedforautomaticconnection ofCPEvoicetransmittingand/or receivingterminalequipmentto TelephoneCompanySwitchedAccess Service.	ICB	ICB
PCAtoprovideforconnectionof CPEterminalequipmenttoTelephone CompanySwitchedAccess Servicevia3-wayinterface.	ICB	ICB
PCAforconnectionofCPEvoice communicationssystemsand/or terminalequipmentvia2-wire interfacetoTelephoneCompany SwitchedAccessService(onlyloop starttrunksnotequippedfor tolldiversion).	ICB	ICB
ManualPCUsedtoconnect acordswitchboardposition ofaCPEsystem,which providessupervisorysignals toTelephoneCompanySwitched AccessService.	ICB	ICB
AutomaticPCUsedtoconnect TelephoneCompanySwitchedAccess Servicearrangedforone-way incomingservicetotheattendant positionofaCPEsystem.	ICB	ICB
AutomaticPCUsedtoconnect TelephoneCompanySwitchedAccess Servicearrangedfortwo-way combinationservicetoandfrom theattendantpositionandfrom thedialswitchingequipmentof aCPEsystem.	ICB	ICB

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.5 ProtectiveConnectingArrangements (Cont'd)

<u>Description</u>	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Rates</u>	<u>Charges</u>
AutomaticPCAusedtoconnect TelephoneCompanySwitchedAccess Servicearrangedforone-way outgoingservicefromthe attendantpositionofaCPE system.	ICB	ICB
AutomaticPCAusedtoconnect TelephoneCompanySwitchedAccess Servicearrangedforone-wayoutgoing servicefromthediawswitching equipmentofaCPEsystem.	ICB	ICB
AutomaticPCAusedtoconnect TelephoneCompanySwitched AccessServicearrangedfor two-wayservicetoandfrom theattendantpositionofaCEP system.	ICB	ICB
PCAusedforautomaticconnection ofCPEvoicetransmittingand/or receivingterminalequipment bridgedtoTelephoneCompany SwitchedAccessService.	ICB	ICB
AutomaticPCAusedtoconnect TelephoneCompanySwitchedAccess Servicearrangedforone-way service,i.e.,outwarddialingby hotel/motelgueststotheoperator position(theequivalentofa tollterminal).	ICB	ICB
PCAtoprovideforconnection ofCPEoriginate-onlyor originateandanswerterminal equipment.	ICB	ICB

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.6 ProvisionofAccessServiceBillingInformation

- (A) Thecustomer,uponrequest,has theoptionofreceivingitsprimary monthlyaccessbillandCustomerServiceRecord(CSR)inoneofthe followingstandardmedium,atnocharge:
  - (1) Paper
    - (a) Detailedpaperbill
  - (2) BillDataRecord
    - (a)MagneticTape
    - (b)ElectronicDataTransmission
    - (c)CDROM
- (B) Inadditiontothecustomer'sprimarymonthlyaccessbill,thecustomer willbeprovided,uponrequest,anabbreviatedpaperbill,atnoadditional charge.
- (C) Attheoptionofthecustomer,andforanadditionalchargeassetforthin 13.3.6(H)following:
  - (1) Additionalhardcopiesofthemonthlyaccessbillorserviceand featuresrecordmaybeprovidedonpaper.
  - (2) AdditionalBillDataRecordinformationmaybeprovidedon magnetictape.
  - (3) AdditionalBillDataRecordinformationmaybetransmittedtothe customerpremisesbyelectronicdatatransmission.
  - (4) AdditionalBillDataRecordinformationmaybeprovidedonCD ROM.
- (D) Therulesandregulationsconcerningpaymentarrangementsandcredit allowancesdescribedinSection2.4precedingapplyestoallprimary monthlyaccessbills,regardless ofthechosenbillmedium.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.6 ProvisionofAccessServiceBillingInformation (Cont'd)

- (E) Upon acceptance by the Telephone Company of a request for a change in the existing medium of the primary monthly access bill data (e.g., paper to magnetic tape, magnetic tape to paper, or any of the previous two to electronic data transmission or CDROM), and for an additional electronic data transmission, the Telephone Company, in cooperation with the customer, will determine the interval required to implement the transmission of such material on an individual request basis.
- The customer requesting electronic data transmissions shall be responsible for providing a data transmission system compatible with the Telephone Company transmission facilities.
- (F) Regulations regarding electronic data transmission failure will apply as follows:
- (1) In the event of transmission failure resulting from Telephone Company error, the Telephone Company will re-send a bill by electronic data transmission at no charge to the customer. The bill payment due date will be negotiated between Telephone Company and customer for this bill.
  - (2) In the event of transmission failure resulting from failure of the customer's transmission line or other customer error, the Telephone Company will re-send a bill by electronic data transmission at the same rates and charges as are requested for an additional copy of the access bill as set forth in 13.3.6(H) following.
  - (3) In the event that there are problems or disputes regarding receipt of the data transmission other than those outlined in (1) and (2) preceding, the Telephone Company will forward a duplicate access bill on magnetic tape via overnight delivery. After investigation, if (2) preceding applies, the same rates and charges as a request for an additional copy of the access bill will apply as set forth in 13.3.6(H) following.
- (G) This service may not be available for non-access rates and charges.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.6 ProvisionofAccessServiceBillingInformation (Cont'd)(H) Theratesandchargesforthe provisionofAccessServiceBilling  
Informationareasfollows:

Rates\_\_\_\_\_

- |  |          |
|--|----------|
| (1) Additionalhardcopiesof<br>thecustomer'smonthly<br>billorserviceand<br>featuresrecordon<br>paper,<br><br>perpage                | \$0.0599 |
| (2) Additionalcopiesof<br>BillDataRecordinformation<br>inmagnetictapeformat,<br><br>perrecord*                                     | \$0.0076 |
| (3) AdditionalElectronicData<br>Transmissiontoacustomer's<br>premisesofBillDataRecord<br>information,<br><br>perrecord*transmitted | \$0.0080 |
| (4) Additionalcopiesof<br>BillDataRecordinformation<br>onCDROM,<br><br>perCD   | \$25.47  |

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.7 MiscellaneousEquipment(A) ControllerArrangement

Thisarrangementenables thecustomertocontrolupto48transfer functionsataTelephoneCompanycentralofficevia aCPERemote keyboardterminalcapableofeither300or1200bps operation.Included aspartoftheControllerArrangementisadial-up datastationlocatedat theTelephoneCompanyCentralOfficetoprovideaccess tothe ControllerArrangement.The dial-updatastation consists ofa212A DATAPHONEdatasetandan appropriateTelephoneCompanyprovided channel.

TheControllerArrangementmustbelocatedinthe sameTelephone Companycentralofficeasthetransferfunctionswhichitcontrols.

TransferArrangements,as set forth in 7.5.3(E) (10), 7.5.8(C)(2), or preceding 7.5.9(D), are required in addition to the ControllerArrangement in order to obtain a complete operational service.

Monthly  
Charge

Controllerarrangement,each

\$150.31



## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.8 LineStatusVerificationandVerification withCallInterruption(A) Description

## LINESTATUSVERIFICATION(LSV)

Whenunsuccessfulinreachingacalledparty,a customercancontact theoperatororequestthatthedialledparty'sline bechecked.Ifthecall inquiryconcernsaninterstateinterLATAcall,the interexchangecarrier's operatormustcontacttheexchangecarrier'soperatororequestthatthe linebechecked.Theexchangecarrieroperatorthenchecksthestatus ofthelineandreportstheresultstotheinterexchangecarrieroperator, whointurnreportstheresultstotheinquiringcustomer.

## VERIFICATIONwithCALLINTERRUPTION(VCI)

This service is provided after line status verification. When a customer is advised by the operator that the called party's line is in operation, but engaged in conversation with another party, the customer can ask that the operator interrupt that conversation and request that the parties terminate their conversation to allow the inquiring customer to complete his or her call. The operator only interrupts the ongoing call and does not complete the subsequent telephone call for the customer.

(B) TechnicalSpecifications

- Separateterminatingtrunksarerequiredto carrythis traffic. The requirements for the trunks and installation provisions can be found in Section 6 of this tariff. The number of transmission paths is based upon the order of the customer.
- Special facilities routing is not available.
- The interface groups and premises interface codes are set forth in 6.1.2(A)(6), the provision of these services are set forth in 6.1.2(A)(6), Interface groups 2 through 10 preceding.
- A design layout report of the make up of the facilities and services provided under this section of the tariff will be provided to the customer by the Telephone Company upon specific request at no charge. The report will be updated whenever the facilities provided for the customer are materially changed.
- The transmission specifications for these services are set forth in 6.3.2(C)(3) preceding.
- The acceptance testing and testing capabilities for these services are set forth in 6.1.5 and 6.3.2(C)(4), respectively.
- Trunk side switching is provided at all operating service switch locations from which LSV/VCI access is provided. These locations will provide trunk answer and disconnect supervisor signaling.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.8 LineStatusVerificationandVerification withCallInterruption (Cont'd)(C) ObligationsoftheTelephoneCompany

- TheTelephoneCompanyoperatorwill,whenfinisheda  
telephonenumberinitsservingarea,verifythats  
andreportthatstatustothecustomer.Uponfurth  
operatorwillinterruptaconversationinprogress  
asktheconversingpartiestoterminatetheconvers  
thecustomer'sendusertocompletehiscall. ationtoallow
- TheTelephoneCompanywillspecifytheoperat orservicesswitch  
locationineachLATAatwhichthecustomershalld eliverthis  
traffictotheTelephoneCompany.Whenitbecomes necessaryto  
changethoselocations,theTelephoneCompanywill informthe  
customersixmonthspriortothechange.Forsuch changes,the  
regulationssetforthinSection2.1.7apply.
- TheTelephoneCompanywilldistributethecal lsreceivedover  
thesetrunkstotheoperators.
- TheTelephoneCompanyreservestherighttom onitorthetraffic  
levelsonthetrunksorderedforthisserviceandt oinformthe  
customerifanyofthetrunksorderedtocarrythis trafficare  
unnecessary.Ifthecustomerhasorderedexcessive trunksto  
carrythetrafficlevel,theTelephoneCompany,six tydaysafter  
notificationinwritingtothecustomerofthissit uation,may  
disconnecttheexcessivetrunks.Thecustomermay retainthese  
trunksifhenotifiestheTelephoneCompanyinwrit ing,atleast  
fourteen(14)daysbeforethescheduleddisconnect. Thisletter  
shoulddemonstrateachangeincircumstanceswhich willshowa  
needforthetrunksscheduledtobedisconnected.
- TheTelephoneCompanyassumesnoobligations foranycontacts  
andarrangementsthecustomermayhavewithitsend usersfor  
theprovision,maintenanceorbillingandcollectio nassociatedwith  
theservice.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.8 LineStatusVerificationandVerification withCallInterruption (Cont'd)(D) ObligationsoftheCustomer

- Thecustomershalldetermineandorderintrunkandinterface typestheaccessservicesitneedstoprovideLSV/VCIaccess.
- Thecustomerfacilitiesatthepremisesofthecustomerorderingcustomer shallprovidethenecessaryon-hookandoff-hooksupervision.
- Thecustomershallorderseparategroup forthe provision ofthisserviceineachLATAtoterminalinoperating services switchesspecifiedbytheTelephoneCompany.
- ThecustomerrecognizesthattheTelephoneCompanyoperator willrespondtoarequesttoverifyorverifyandinterruptone telephonenumberpercallandwillnottransferdialorforward thecalltoanotherlocationforanyotherpurpose thanthe provisionofLSV/VCI service.

(E) RateRegulations

- Nomimummonthlychargeapplies.
- Nomimumusagechargeapplies.
- MovesareassetforthinSection6.8.7preceding.
- Servicerearrangementsapplyassetforthin Section6.8.1(C)(2) preceding.
- TheLSV,orVCI,chargeshallapplyforeach requesttoverifya linestatusorinterruptaline.Amaximumofone charge maybe incurredonacallforservicetotheTelephoneCompanyoperator. ThenumberofcallsansweredorforwardedtotheTelephone CompanyoperatorsshallbemeasuredbyTelephoneCompany equipment.

(F) RatesandCharges

	<u>PerRequest</u>
LineStatusVerification	\$2.55
VerificationwithCallInterruption	\$3.45

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.9 OriginatingLineScreening(OLS)Information

OLS Service provides information concerning the nature of the subscriber's line from which a call originates. OLS service sends a two digit code with the Automatic Number Identification (ANI) at the beginning of the call to the Interexchange Carrier (IXC) or the Operator Service Provider (OSP). The IXC or OSP customer can use the information about the nature of the Originating location (e.g., prison or private payphone) to determine whether to allow the call to be billed to the originating line or require another form of payment, such as a calling card. The two digit sent are either from the basic set of Automatic Number Identification Information (ANII), as specified in Section 6 preceding, or from the enhanced OLS information indicators set provided through Flexible ANI.

Aggregators may contact their Telephone Company Business Office to verify the information indicator digits associated with their lines. This confirmation service is offered at no charge.

13.3.10 International Blocking

An optional service available, where facilities permit, in Telephone Company electronic end offices. This service provides end office blocking of direct-dialed 011+ and 101XXXX-011+ calls by routing such calls to a recorded announcement. This service is available for use with lineside services located in Section 6 and for lineside services offered in the Telephone Company's local or general exchange tariffs that are provided to business customers and to customers for the provision of telephone to transient members of the public or to transient users of an aggregator's premises.

(A) Rates and chargesNonrecurring  
Charge

International Blocking  
- per line/per Trunk

\$20.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.11 BillingNameandAddress(BNA)forAutomaticNumberIdentification(ANI)forListedand Non-Published/Non-ListedCustomers

BNAforANIServiceprovidesforenduserorlocal providersbillingnameandaddress andassociatedinformation.Itisavailableto InterstateTelecommunicationsproviders suchasinterexchange carriers,operatorservice providers,enhancedserviceproviders, andanyotherprovideroftelecommunicationsservices.

TheTelecommunicationproviderscanrequestbillin gnameandaddressinformationfor thetelephonenumberassociatedwiththeANIfthey recordedforcallingcard,third number,sent-paid,collect,oraccesscodecallsma debyTelephoneCompany subscribers.

TelecommunicationsProviderswillnotreceiveBNA informationforCustomerswhoare notpresubscribedtothemwhenthesecustomersrequestthattheirnameandaddress notbedisclosed.Ifthecustomersubscribestoa telecommunicationprovider'sdiscount planthroughaccesscodedialing,theBNAwillber eleasedifthecustomerhasmadea callontheprovider'snetwork.

TheTelecommunicationprovidersmustsendtheirre questsforbillingnameandaddress usingthenationalIndustryStandardInterface(ISI )-CustomerAccountRecordExchange (CARE)record.Thebillingnameandaddressinform ationwillbeprovidedbythe TelephoneCompanyinaccordancewiththesameindu strystandard.TheCARE standardsaredesignedtoprovideamechanizedform atforthe dataexchange requirements ofTelecommunicationprovidersforthe customerinformationnecessaryfor equalaccess.

TheTelecommunicationprovidersareresponsiblefo rprovidingallnecessaryequipment orsupplementalservicesforthetransmissionorre ceiptofBNA.

IftheBNAprovidedisnotusablebecauseoftheT elephoneCompany'sactsor omissions,theTelephoneCompanywillresubmitthe informationwithintendaysofthe originalsubmissionwithoutadditionalcosttothe Telecommunicationproviders.

## ACCESSSERVICE

13.3 MiscellaneousServices (Cont'd)13.3.11 BillingNameandAddress(BNA)forAutomati cNumberIdentification(ANI)forListedand Non-Published/Non-ListedCustomers (Cont'd)

TheBNAinformationprovidedtotheTelecommunicat ionprovidershallnotbeusedfor anypurposeotherthanthefollowing:1.Billingc ustomersforusingtelecommunications servicesofthatserviceproviderandcollectingam ountsdue;2.Anypurposeassociated withequalaccessrequirementoftheUnitedStates vs.AT&T,552F.Supp.131(D.D.C. 1982);3.Verificationofserviceordersofnewcus tomers,identificationofcustomerswho havemovedtoanewaddress,fraudprevention,and similarnonmarketingpurposes.

TheTelephoneCompanydoesnotwarrantthatanycu stomerprovidedinformationis completeoraccurate.TheTelephoneCompanyspecif icallyprovidessuchinformationon anasisbasis.

MultipledatamediumoptionsareavailabletoBNA customers.Acustomercanchooseto havetheBNAinformationprovidedthroughCAREbymagnetictape,electronicdata transmission,orbyusingtheTelephoneCompany'sX pressElectronicAccess(XEA)on- linesystem.

(A) RatesandCharges

BNARecord  
-perrecord

.14

RecordProvision

-datatransmission,perrecord

.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.12 900BlockingService

900BlockingServiceisavailabletocustomerswhoobtainlocalexchange servicefromtheTelephoneCompanyunderitsgeneralorlocalexchange tariffsandtocustomerswhoobtainFeatureGroupASwitchedAccessservice inSection6ofthistariff.This serviceisonly providedatappropriately equippedendoffices.

On eachlineortrunkforwhich900BlockingServiceisordered,theTelephone Companywillblockalldirectdialedcallsplacedto a900number.When capable,theTelephoneCompanywillroute theblock edcallstoarecorded message.

A900BlockingServicechargeasset forthin(A) )belowisapplicablewhen orderedbytheendusercustomerwiththefollowing exceptions:

- Customerwith900BlockingService whosubscri betoanewtelephone numberwillreceive900BlockingServiceontheirewtelephone numberatnochargeforaperiodof60daysafterthenewnumberis effective.
- 900Blockingwillbeprovidedatnochargeonaone-timebasis toFGA SwitchedAccessServicecustomersfromFebruary11, 1994through April12,1994.

The900BlockingServicechargeisappliedona perorderbasis.ForFeature GroupASwitchedAccessservice,900BlockingServiceisappliedona per Linebasis.Requestsbysubscriberstoremove900 BlockingService mustbe inwriting.

(A) <u>900BlockingService</u>	<u>NonrecurringCharge</u>
-Perorder	\$15.00
-PerFeatureGroupAline	\$81.00

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.13 InterLATAOperatorServicesGeneral

InterLATAOperatorServicesoffersautomatedand liveoperatorcall completion services for interLATA collect, calling card, credit card, and billed-to-third-number and person-to-person calls. The Telephone Company will perform all operator functions on these calls, including branding, collect call and billed-to-third-number verification, calling card and credit card validation, and the call detail recording necessary for billing. The Telephone Company will direct all calls to the appropriate long distance provider for completion.

AutomatedCallCompletion

Automated call completion services include automated calling card handling, automated collect, and automated billed-to-third-number call handling. Automated services include the functionality to screen calling cards and to block nonconforming cards. An interLATA operator services customer will provide the Telephone Company with a list of acceptable calling cards. If the screening function indicates that a particular card is not recognized, the calling party is instructed to use an alternate means of payment. The Telephone Company will also announce the identity of the XCO on all automated calls. The interLATA operator services customer must provide the Telephone Company with the appropriate information to be included in the XCO announcement. The automated operator-handled rates are on a per call completed basis.

LiveOperatorAssistance

Live operator assistance will be available for those calls that cannot be completed on an automated basis. For example, an automated call will revert to a live operator if billing was denied (using the automated system) for a collector billed-to-third-number call or if the automated system detects an answering machine on the called number's line. In addition, the calling or called party may always request a live operator. In those instances when a live operator is required, the operator will first announce the name of the appropriate XCO and then manually complete the call. The live operator handled-calls will be charged per operator work second.



## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.13 InterLATAOperatorServices (Cont'd)

Directoryassistancecallsand1+payphonecalls areexcludedfromthis service.Theseserviceswillcontinuetobeprovid edunderexistingtermsand conditions.

TheIXCthatselectstheTelephoneCompanyasit soperatorservicesprovider isresponsiblefortransportingcallsrequiringope ratorassistancetoandfrom specificswitchlocationsdesignatedbytheTelepho neCompany.ThatlXC mustobtaintransportfacilitiesforFeatureGroup DservicesbetweentheIXC's POPandtheTelephoneCompany'sdesignatedswitch. Thesetransport facilitiesmustbeproperly sizedtoaccommodateth ecallvolumeand dedicatedtointerLATAoperator servicetraffic.T heTelephoneCompany's designatedswitchforinterLATAoperator servicesw illinterfacedirectlywith FeatureGroupDservice.Allchargesassociatedwi ththetransportfacilities willapply.

IfthecalloriginateswithintheLATAinwhich thedesignatedswitchislocated, theIXCmusttransportittotheIXC'sSPOPinthat LATAfordelivery,alongwith theout-of-LATAcalls,totheTelephoneCompany'sd esignatedswitch.Both within-the-LATAtrafficandout-of-LATAtrafficcan beratedoverthetransport facilityfromtheTelephoneCompany'soperatorfaci litybacktotheIXC'sPOP.

TheTelephoneCompany'sobligationtofurnishth isserviceisdependentupon itsabilitytoobtainandretain,withoutunreasona bleexpense,suitable rights, facilities,equipment,andotherresourcesrequired tofurnishandmaintainthis service.

RateRegulations

RecurringchargesforInterLATAOperatorService sareofferedatmonth-to-monthor2,3,and5yearpricingoptions.

Month-to-monthrateswillbesubjecttoaone-mo nthminimumserviceperiod. Ifserviceisdiscontinuedpriortotheexpiration oftheone-monthminimum period,the customer'susagewillbeadjustedto re flectanentiremonthof usage.Usageisdefinedasthenumberofautomated callsand/orthenumber ofoperatorworkseconds.Forexample,acustomer thatdiscontinuesservice onthe20thdayofthemonthwithatotalcallvolu meof100callswillbe chargedforatotalof150calls([30days/20day s=1.5]X100calls=150 calls).

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.13 InterLATAOperatorServices (Cont'd)

All term plans (2, 3, and 5-year) will be subject to a one-year minimum service period. If service is discontinued prior to the end of the one-year period, the customer's usage will be adjusted as described for the one-month minimum period calculation. For example, a customer that disconnects service in month 10 with a total call volume of 1,000 will be charged for a total of 1,200 calls ( $12 \text{ months} / 10 \text{ months} = 1.2$ )  $\times 1,000 \text{ calls} = 1,200 \text{ calls}$ ).

A customer's annual usage will be determined once the one-year minimum service period has been fulfilled. This initial usage will serve as a preliminary indicator to compare the succeeding year's usage level or the amount of usage at the time a customer discontinues service. Termination liability charges will be applied to recover any decrease in usage. The annual level will be re-calculated each year, i.e., the preceding year will serve as the benchmark for the succeeding year.

Termination Liability

Termination liability will be calculated as follows:

- Determine the difference between the preliminary usage level and the current year's usage level. Usage is defined as the number of automated calls and/or the number of operator work seconds.
- Determine if the difference is greater than -10%. If the difference is greater than -10%, termination liability will be assessed to the lost usage that is greater than 10%. For example, the initial usage is reduced by 10% ( $1,000 \text{ calls} \times .9 = 900 \text{ calls}$ ). The termination liability will apply to 100 calls ( $900 \text{ initial calls} - 800 \text{ actual calls} = 100 \text{ calls}$ ).
- The lost usage will be multiplied by the difference between the rates of the customer's chosen term plan and the term plan that is actually appropriate given the time spent in the plan. For example, if a customer selected a 5-year term plan, but had a deficit usage level in month 37 (year 3), the rated differential would be the difference between the 5-year rates and the 3-year rates. This rated differential amount of "lost" usage below 10% would be applied to the

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.13 InterLATAOperatorServices (Cont'd)TerminationLiability (Cont'd)

- Determinethetimeinservice.Inthisinstance,thecustomerhasspentthreeyears in the plan at 5-year rates. In order to correct this lost usage must be multiplied by the rated differential a swell as the time in service. This calculation determines what the customer would have paid for those calls and operator work second had they been in the proper term plan.

Customers have the option of selecting the year-commitment level for the duration of their term agreement or may self-select a commitment level. Any usage above the commitment level selected using these two options will not qualify for term rates, but will be charged the month-to-month rates. Termination liability will be calculated as specified above, using the appropriate commitment level.

Any customer in the final year of a term plan may elect to calculate termination liability by applying the term rate to the foregoing annual usage. For example, if a customer in a 5-year plan disconnects after 50 months, termination liability would be calculated as follows:  $([4\text{-year usage benefit} \times 9] - 5\text{-year actual usage}) \times 5\text{-year rate}$ .

The Telephone Company will calculate termination liability charges using the method that produces the lesser charge.

Rates and Charges

	<u>Monthly</u>	<u>2Year</u>	<u>3Year</u>	<u>5Year</u>
Automated Calling Card -per call	\$0.25	\$0.24	\$0.23	\$0.22
Automated Collect/ Billed-to-Third Number -per call	\$0.25	\$0.24	\$0.23	\$0.22
Operator Handled -per work second	0.0124	0.0120	0.0116	0.0100

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.14 ISPTrafficOriginationService(A) General

ISPTrafficOriginationServiceapplies to all telecommunications delivered by the Company to another telecommunications service provider (the "interconnecting carrier") for which the interconnecting carrier imposes on the Company an interstate charge pursuant to federal tariff for delivery of telecommunications to an Internet Service Provider (the "delivery charge"). ISPTrafficOriginationService reimburses the Company for the interstate cost of handling off traffic that is bound for the Internet to the interconnecting carrier and is not intended to cover the cost of any subscriber or company-owned on-line facilities.

(B) Rates

For each call for which the interconnecting carrier delivery charge of \$0.008 per minute to the Company assesses to the interconnecting carrier an ISPTraffic minute which is the Interconnection Charge set forth for which the interconnecting carrier attempts to assess a delivery charge of other than \$0.008 per minute to the Company, the Company will assess a delivery charge of other than \$0.008 per minute to the Company, the Company will assess a delivery charge of other than \$0.008 per minute to the Company, the Company will assess a delivery charge of other than \$0.008 per minute to the Company. The Alternative Interconnection Charge is the actual delivery charge, per minute, that the interconnecting carrier assesses to the Company.

The Interconnection Charges set forth following will apply to the same duration, as the interconnecting carrier attempts to assess on the Company through its delivery charge.

Interconnection ChargeRate

Charge per minute, per call

\$0.008

Alternative Interconnection Charge

The actual delivery charge as described above.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.15 OptionalFeaturesforPayphoneAccessLines

ThefollowingoptionalfeaturesareapplicableonlytoPayphoneAccessLines andmaynotbepurchasedinconjunctionwithanyothertypeofservice. Thesefeaturesareavailableforuseonlywithlinesideservicesofferedinthe TelephoneCompany'slocalorgeneralexchangetariffs.Thesefeaturesare notavailablewithFeatureGroupAorLinesideBSAServices.

Ratesandchargesfortheseoptionalfeatureswillconsistofamonthlycharge peroptionalfeature.Thismonthlychargewillbe appliedonaperlinebasis.A perlinenonrecurringchargewillalsoapply.Inaddition,anonrecurringService OrderChargewillbeappliedperserviceorder.Theeaforementioned nonrecurringchargeswillonlyapplywhentheoptionalfeatureissubsequently orderedtoanexistingline.

ServiceOrderCharge

-perserviceorder

Nonrecurring  
Charge  
\$31.50

(A) (Reserved)

(B) (Reserved)

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.15 OptionalFeaturesforPayphoneAccessLines(Cont'd)(C) OutwardCallScreening

OutwardCallScreening,availableinVirginiaandWestVirginiaonly,is  
anoptionalarrangement,availablewherefacilities permitinTelephone  
Company'selectronicendoffices.Thisfeatureprovidesanindicator  
to restrictoutgoingoperatorcallstocollect,third numberbilled,orcalling  
card.

	Nonrecurring Charge	Monthly Rate
perline	\$2.00	\$0.00

## (D) (Reserve)

(E) PayTelephoneLineSideAnswerSupervision

PayTelephoneLineSideAnswerSupervisionisanoptional  
arrangementavailablewherefacilitiespermitinTelephoneCompany's  
electronicendoffices.Thisfeaturedetectsthecompletionand  
terminationofacalland signalsthePayphoneServiceProvider's  
equipment to commenceand terminate the billing associatedwiththe  
call.

	Nonrecurring Charge	Monthly Rate
perline	\$6.00	\$0.15

## (F) (Reserved)

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability(A) ServiceProviderNumberPortability(SPNP)GeneralDescription

SPNP allows, where facilities permit: (1) also a local exchange telephone service customer to maintain the same Directory Number (DN) when changing from one telecommunications service provider to another while remaining at the same location; and (2) call transfer to complete call to numbers that have been ported. This capability has been activated in the Telephone Company's 15 largest Metropolitan Statistical Areas (MSAs) on a switch specific basis as specified in the Local Exchange Routing Guide (LERG) and/or the National Exchange Carrier Association Inc. Tariff, F.C.C. No. 4. This capability will be activated in the remaining Telephone Company switches by the end of 1999.

(B) SPNP and SPNP Database Service (SPNPDS) Service Description

SPNP is an advanced intelligent network capability which utilizes the common channel signaling network to query a database to secure network routing instructions before completion of a call. This database contains the Location Routing Number (LRN) that identifies the switch of the Local Service Provider (LSP) that serves a customer with a ported DN. The LRN is used to direct the call to the correct network switching element for completion to the end user customer. Where more than one network is involved in completing the call, the network prior to the termination (i.e., the N-1 Network) is normally responsible for querying a SPNP database to secure the LRN which is then used in routing the call.

Where the N-1 carrier does not perform a database query, and forwards a call to a switch in the Telephone Company's network for a NXX designated as a number portable code in the Local Exchange Routing Guide and National Exchange Carrier Association Inc. Tariff, F.C.C. No. 4, the Telephone Company will perform a query for the N-1 Carrier and bill that N-1 carrier a SPNP Query charge, as shown in Section 13.3.16(F) following.

When the Telephone Company is the first point of switching for terminating traffic to another local exchange carrier (e.g., a Telephone Company tandem switch), the Telephone Company will perform the query on behalf of the N-1 carrier and bill the N-1 carrier a SPNP Query charge, as shown in Section 13.3.16(F) following.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability (Cont'd)(B) SPNPandSPNPDatabaseService(SPNPDS)ServiceDescription  
(Cont'd)

Where the N-1 Network queries the Telephone Company SPNP database, the Telephone Company will bill that N-1 Carrier a SPNP database query charge.

SPNP Database Service procedures will be applied uniformly to all users of the Telephone Company's SPNP Database Network. The Telephone Company SPNP Database will receive and respond to all queries, including the Telephone Company's queries as defined in the Technical Reference filed with this service.

(C) ServiceProviderNumberPortabilityDatabase Service(SPNPDS) ServiceApplication

There are two service arrangements of SPNPDS available through the Telephone Company's network:

- SPNP Query
  - Tandem
  - End Office
- SPNP Database Query

Following are detailed descriptions of each of the available service applications.



## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability (Cont'd)(C) ServiceProviderNumberPortabilityDatabase Service (SPNPDS) ServiceApplication (Cont'd)(1) SPNPQuery

When the Telephone Company performs a query on behalf of the N-1 carrier, the Telephone Company's end office or tandem switch will suspend call processing, formulate a query via the common channel signaling network to the database to obtain information necessary to route all to numbers in portable NXX codes. When the necessary information has been returned from the SPNP database to the switch originating the query, call processing is resumed and the call is routed to the correct network switching element for completion to the called party.

When a Telephone Company tandem switch performs the query on behalf of the N-1 carrier, an SPNP Query-Tandem charge is applied whenever the call is to an NXX from which a DN has been ported.

When a Telephone Company end office switch performs the query on behalf of the N-1 carrier, an SPNP Query-End Office charge will apply when the called DN has ported out of the Telephone Company's switch.

(2) SPNPDatabaseQuery

N-1 carriers may query the Telephone Company's SPNP database interconnecting with the Telephone Company's common channel signaling network as provided in Section 6 preceding (Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service) of this tariff. This is an optional service.

N-1 carriers may arrange in advance to query, via the common channel signaling network, the Telephone Company's SPNP database which contains information necessary to route all to number portable NXX codes. When the necessary routing information has been returned from the SPNP database to the switch originating the query, call processing is resumed by the originating N-1 carrier, and the call is routed to the correct network switching element for completion to the called party. The N-1 carrier will be assessed a SPNP Database Query Charge on all queries to the SPNP Database.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability (Cont'd)(D) SPNPDSServiceProvisioning(1) SPNPDSProvisioning

CustomerrequestsforSPNPDatabaseQueryService will be treated as projects.

(2) Limitations

SPNPDatabaseServiceistobeusedonlyona call-by-callbasis for routing call to number portable NXX codes and cannot be used for purposes other than those functions described herein.

InformationresidingintheTelephoneCompany'sSPNP database is protected from unauthorized access and may not be stored in a customer's database or elsewhere for any reason.

(3) NetworkManagement

TheTelephoneCompanywilladministeritsnetworktoensure the provision of acceptable service levels to all telecommunication users of the Telephone Company's network services.

TheTelephoneCompanymaintainstherighttoapplyautomated or manual protective controls which would generally be applied as a result of occurrences such as failure or overload of Telephone Company facilities, customer facilities, or other networks, natural disasters, mass calling, or national security demands.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability (Cont'd)(E) RateRegulations

TheratesandchargesassociatedwithSPNPDSwh  
basedwillbebilledmonthly,basedonrecordedusa  
purposes,eachmonththisconsideredtohavethirty(30)days.

(1) RateElements

ThefollowingprovidesalistofthevariousSPNPRateelements.

- SPNPQuery  
-Tandem  
-EndOffice
- SPNPDatabaseQuery
- SPNPDatabaseServiceActivationand/orRearrangement
- WirelessSPNPSurcharge

(a) SPNPQuery

TheSPNPQueryrateelementprovidesforthe  
identificationoftheLRNinformationassociatedwiththe  
directorynumberincludingtransportofthequerytoand  
fromthedatabase.Thischargeisassessedateithera  
TandemorEndOfficeratedependingonwherethequery  
waslaunched.

- (1) SPNPQuery-TandemQueryChargesare  
assessedtoeachnon-queriedcalldeliveredatthe  
TelephoneCompanyTandemtonumbersinNXXs  
fromwhichaDNhasported.Thischargeisalso  
assessedwhentheN-1carrierdeliverscallsto  
otherLECsthroughaTelephoneCompany  
Tandem.

- (2) SPNPQuery-EndOfficeQueryChargesare  
assessedtoeachnon-queriedcallto a Directory  
NumberthathasbeenportedoutofaTelephone  
Companyendofficeswitch,andtheendoffice  
switchperformsthequery.

- (3) TheSPNPDatabaseQueryrateelementprovides  
fortheidentificationoftheLRNassociatedwiththe  
directorynumberbeingqueriedincludingtransport  
fromtheTelephoneCompanySTPtotheSPNP  
database(thisserviceisprovidedinconnection  
withCCS/SS7InterconnectionServicesdescribedin  
Section6preceding).Thischargewillbeassessed  
toeachquerymadetotheSPNPDatabase.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.16 ServiceProviderNumberPortability (Cont'd)(E) RateRegulations (Cont'd)(1) RateElements (Cont'd)(b) NonrecurringCharges

Nonrecurringchargesareone-timecharges that apply for a specific work activity. These nonrecurring charges are applicable for the installation of the service and for rearrangements of the service. In addition, an Access Order Charge will apply to the SPNP Database Query Service, as shown in Section 5 preceding.

(1) SPNPDSActivationand/orRearrangementCharge

A nonrecurring charge applies for the translation of the signaling point code as applicable to the SPNP Database Query.

(F) RatesandChargesRatePerQuery

SPNPQuery	
-Tandem	\$ .000926
-EndOffice	\$ .000926

SPNPDatabaseQuery	\$ .000648
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	<u>NonrecurringCharge</u>
SPNPDS Service Activation and/or Rearrangement	\$102.35

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.17 LongDistanceTroubleManagementServices (LDTMS)

## (A) ServiceDescription

LDTMSenablesaparticipatingInterexchangeCarrier(IC)to receive, fromtheTelephoneCompany,specifictroubleticket information.This is accomplishedbyhavinginformationdeliveredelectronicallyto a designateddirectorywithin a serverownedand maintainedbythe TelephoneCompany.EachsubscribingICwillhavea tsowndedicated directoryfromwhichitcandownloaditscustomers' trouble reports.The customerreportingthetroublemusthaveashis/her Primary MS.ILPPICs InterexchangeCarrier(PIC)theICthatorderedLDT (IntraLATAPresubscriptionPrimaryInterexchangeCa rriers)and/orISP PICs(IntrastatePresubscriptionPrimaryInterexcha ngeCarriers)are ineligibleforLDTMS.

LDTMSSupportsthe deliveryoftroublereportsrel atedto certain switchedaccess,specialaccess,tollfree,ATM,Fr ame Relay,calling cardandoperator-assistedservices.Forcertain pecialaccessservices, atleastoneendofthecircuitmustoriginateort erminatewithinthe TelephoneCompany'soperatingregion.Forcertain switchedaccessor tollfreeservices,the customermayormaynotbe presubscribedtothe TelephoneCompanyforlocalretailservices,butmu sthaveashis/her PrimaryInterexchangeCarrier(PIC)theICthatord eredLDTMS.

If,duringatelephonecontactbetweentheTelepho neCompany'srepair personnelandanIC'scustomer,itisdeterminedth atatroubleresidesin theIC'snetwork,the customeris informedthatthe ticketwillbe electronicallydeliveredtohis/herICforfullres olution.Atthattime,the IC'scustomerisalsoinformedthatthis/herICwill contacthim/herwithin onehourandprovideastatusreportonthetrouble .Telephone Companypersonnelwillanswerallrepaircallsusin gtheTelephone Companybrandname.

LDTMSwillbeprovidedonanegotiatedintervalb asis,whichwillinclude joint-acceptancetesting.LDTMSwillbeofferedto allstatescoveredby thistariff.TheTelephoneCompanyreservestheri ghttodetermine geographicavailability,termsandconditionsofth e service.IfthePICfor thecustomerhasnotsubscribedtoLDTMS,thacust omerwillbetreated inaccordancewithcurrentoperatingprocedures.

## ACCESSSERVICE

13. AdditionalEngineering,AdditionalLaborandMiscellaneousServices (Cont'd)13.3 MiscellaneousServices (Cont'd)13.3.17 LongDistanceTroubleManagementServices (LDTMS) (Cont'd)

## (B) UndertakingoftheTelephoneCompany

Beforedeliveringtheticket,theTelephoneCompanywillinformthe customerthathe/shewillbecalledbackbyhis/herICwithinonehour. Onasubsequentcall,theTelephoneCompanywillinformthecustomer thathe/shewillbecalledbackwithinthirtyminutes.Also,ifrequestedby thecustomer,theTelephoneCompanywillobtainastatusorprovidethe telephonenumberoftheIC.

TheTelephoneCompanywillberesponsibleforprovidingtheICallthe informationneededtoestablishanLDTMSaccountandtoaccessits directorywithintheTelephoneCompanyserver.TheTelephone Companywillalsocontroltheformatoftheinformation,accesstothe networkcomponentsuptoandincludingtheserver,andtheinformation thatwillbeavailabletotheICwithinitsdirectory.

## (C) ObligationsoftheIC

EachICisobligatedtocalltheircustomerwithnonehourof receivingthe troubleandtoprovidethecustomerwithastatusreport.Ona subsequentcall,theICisobligatedtocontacttheircustomerwithinthirty minutes.EachICwillbesolelyresponsibleforthe developmentofits ownoperationssupportsystemsthatinterfacewith theTelephone Company'sserver.EachICwillalsobesolely responsibleform meeting theinterfacestandardsandrequirementsassetby theTelephone Company.

## (D) RateRegulations

AmonthlyrecurringratewillapplytoeachparticipatingICforevery monthorfractionthereofthatLDTMSisprovided.No chargeswillapply toanIC'scustomer.

## (E) RatesandCharges

LongDistanceTroubleManagement  
Services(LDTMS)

Monthly  
Rate

\$15,400.00