

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service5.1 General

This section sets forth the regulations and order related charges for Access Orders for Switched and Special Access Services. These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with Switched Access Service or Special Access Service or to provide change to existing services.

5.1.1 OrderingConditions

A customer may order any number of services of the same type and between the same premises on a single Access Order. All detail for services for a particular order must be identical except for those for multiple services.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

Orders for Lineside BSA and Feature Group A Switched Access Services shall be in lines.

Orders for Trunkside BSA-950 Option and Feature Group B Switched Access Services shall be in trunks.

The order date, which is known as the Application Date, is the date on which the Telephone Company receives a firm commitment and sufficient information from the customer to allow processing of the Access Order. The customer is advised of the critical events in the provisioning process, the Application Date, the Scheduled Issue Date, the Design Layout Report Date, the Records Issue Date, Wired and Office Tested Date, Plant Test Date and Service Date, at the time the Telephone Company gives the customer a firm confirmation. This firm order confirmation is forwarded to the customer on the date which all information to process the ASR is available.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.1 General (Cont'd)5.1.2 ProvisionofOtherServices

(A) InadditiontoSwitchedandSpecialAccessServ ices, otherservicesoffered underthisTariffshallbeorderedwithanAccessO rderorassetforthin(B) following. Theratesandchargesfortheseothers ervices, assetforthinoth sectionsofthistariff, willapplyinadditionto theorderingchargessetforthin thissectionandtheratesandchargesfortheAcce ssServicewithwhichthey areassociated.

(B) WiththeagreementoftheTelephoneCompany,ot herservicessetforthin(A) preceding, maysubsequentlybeaddedtotheordera nytime, uptoand includingtheservicedatefortheAccessService. Whenaddedsubsequently, chargesforadesignchangeassetforthin5.2.2(C)followingwillapplywhen anengineeringreviewisrequired.

(C) AdditionalEngineeringisnotanorderingoptio n, butwillbeappliedtoan AccessOrderwhentheTelephoneCompanydetermines thatAdditional Engineeringisnecessarytoaccommodateacustomer request. Additional Engineeringwillonlyberequiredassetforthin1 3.1 following. Whenitis required, thecustomerwillbesonotifiedandwill befurnishedwithawritten statementsettingforththejustificationfortheA dditionalEngineeringaswell asanestimateofthecharges. Ifthecustomeragr eestotheAdditional Engineering, a firmorderwillbeestablished. If thecustomerdoesnotwant theserviceorfacilitiesafterbeingnotifiedthat AdditionalEngineeringof TelephoneCompanyfacilitiesisrequired, theorder willbewithdrawnandno chargeswillapply. Oncea firmorderhasbeenest ablished, the totalcharge tothecustomerfortheAdditionalEngineeringmay notexceedtheestimated amountbymorethan10%.

Theregulations, ratesandchargesforAdditionalE ngineeringareassetforth in13.1followingandareinadditiontotheregula tions, ratesandcharges specifiedinthissection.

5.1.3 SpecialConstruction

WhentheTelephoneCompanydeterminesthattheinst allationofservicemeetsthe guidelinesofthespecialconstructiontariffs, the customerisnotifiedandconditions arenegotiatedasprescribedbythespecialconstru ctiontariffs. A jointplanning meetingbetweencustomerandtheTelephoneCompany maybeheldto minimize anyspecialconstructioncharges.

Theregulations, ratesandchargesforinterstates pecialconstructionaresetforthin thetariffsasdefinedinSection1. precedingand areinadditiontotheregulations, ratesandchargesspecifiedinthissection.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder

AnAccessOrderisusedbytheTelephoneCompanyto provideacustomerAccessService asfollows:

- SwitchedAccessServicesassetforthinSection 6following,
- SpecialAccessServicesassetforthinSection7 following,
- PacketDataServicesassetforthinSection16f ollowing,
- OtherServicesassetforthinSection5.1.2prec eding.

WhenacustomerrequestsneworadditionalSwitched AccessServices,oneormoreaccess ordersmayberequired.Thenumberofordersrequi redisdependentonthetypeofservices and/orfacilitiesbeingrequested.

Whenplacinganorderforservice,thecustomersha llspecify,ataminimum,informationfor theEntranceFacility,DirectTrunkedTransportFac ility,and/orTandemSwitchedTransport, asdescribedfollowing.Thisinformationisinadd itiontothebasicLinesideorTrunkside SwitchedAccessServicearrangement(BSAorFG)as describedfollowing.

WhenthecustomerordersanEntranceFacilityforS witchedAccessService(asdescribedin Section6.1.2following),thecustomermustspecify thecustomer-designatedpremisesand thetypeoffacility,DSEF,DS3,DS1,DSR,DSSAN,D SSSP,DSBT,orVoiceGrade,being requestedbetweenthecustomer'spremisesandthes ervingwirecenter(SWC)ofthat premises.Thecustomershallspecifytheirfacilit yterminatinginterfaceandtheappropriate multiplexingoptionsifdesiredattheSWC.

WhenthecustomerordersDirectTrunkedTransport(asdescribedinSection6.1.2 following)forLinesideorTrunksideAccess,the cu stomermustspecifywhethertheEntrance FacilitythatinterfaceswiththeDirectTrunkedTr ansporfacilityisneworexisting.Ifthe EntranceFacilityisnew,thecustomershallorder theEntranceFacilityasdescribed preceding.IftheEntranceFacilityisexisting,t hecustomershallprovidetheCircuit Identificationoftheexistingfacilitieshatwill beutilizedfortheDirectTrunkedTransport. TheEntranceFacilitycapacitymustbethesamecap acityastheDirectTrunkedTransportor higher.ThecustomershallspecifythetypeofDir ectTrunkedTransportfacility,DSR, DSSAN,DSSSP,DSBT,DS3,DS1,orVoiceGrade,being requestedbetweentheSWCof thecustomer'spremisesandtheendofficeswcha ndanymultiplexingoptionsdesiredat theendoffice.Inaddition,thecustomermustord erLinesideorTrunksideAccessatthe sametimeasdescribedfollowing.

WhenthecustomerordersTandemSwitchedTransport forTrunksideAccess,thecustomer mustspecifywhethertheEntranceFacilitythatint erfaceswiththeTandemSwitched Transportisneworexisting.IftheEntranceFaci lityisnew,thecustomershallorderthe EntranceFacilityasdescribedpreceding.IftheE ntranceFacilityisexisting,thecustomer shallprovidetheFacilityIdentificationofthefa cilitiestobeutilized.TandemSwitched TransportisonlyavailablewithTrunksideSwitched Accessandmustbeorderedintrunksas setforthfollowing.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)

When the customer orders FGA/Lineside Switched Access Service, the customer must have capacity available on an existing Entrance Facility and/or Direct Trunked Transport facility with compatible interfaces or request an Entrance Facility and/or Direct Trunked Transport facility as described preceding. Tandem Switched Transport is not available for FGA/Lineside Switched Access. If the Entrance Facility and/or Direct Trunked Transport facility are existing, the customer shall provide the Facility Identification of the facilities to be utilized. The customer shall also specify the number of lines and the first point of switching (i.e., dial tone office), the Switched Transport options and Local Switching options desired. In addition, the customer shall specify whether the ordered line(s) is for FX/ONAL service or MTS/WATS-type service. If the customer specifies MTS/WATS-type service, it shall also specify which lines are to be arranged in multilines and hunt group arrangements and which lines are to be provided as single lines. Lineside BSA and Feature Group A service will only be provided in switch types with technical capabilities to stop and terminate calls screening and individualized call billing detail for both originating and terminating traffic. Existing Lineside BSA and FGA customers (Service in place prior to January 1, 1986) provided service out of offices not possessing these technical capabilities may retain their existing services and may continue to add or subtract lines. The assumed minimum use of use figures as specified in 6.8.8 following, effective January 1, 1986, apply.

When the customer orders Trunkside Switched Access Service, the customer must have capacity available on an existing Entrance Facility with a compatible interface or request an Entrance Facility as described preceding. In addition, the customer must specify if Direct Trunked Transport or Tandem Switched Transport is to be utilized. If Direct Trunked Transport is requested, the customer must specify whether the Direct Trunked Transport facility is new or existing. If the Direct Trunked Transport facility is new, the customer may order the Direct Trunked Transport facility as described preceding. If the Direct Trunked Transport facility is existing, the customer shall provide the Circuit Identification of the facility to be utilized. Trunkside Switched Access utilizing Direct Trunked Transport must be ordered in trunks as set forth preceding. If Tandem Switched Transport is requested, the customer may order Trunkside Switched Access in trunks as set forth in preceding.

For Trunkside BSA-950 Option and Feature Group B Switched Access Service, the customer shall specify the number of trunks and the end office when Direct Trunked Transport routing to the end office is desired or tandem access and tandem switch when Tandem Switched routing is desired via an access tandem switch and Switched Transport options and Local Switching options desired. When ordering Trunkside BSA-950 Option and FGB trunks to an access tandem, the customer must also provide the Telephone Company and an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own effort to project further facility requirements. In addition, the customer shall also specify for terminating only access whether the trunks are to be arranged in trunk group arrangements or provided as single trunks. The basic traffic type must also be specified using the same categories as described in 6.1.1 following, to enable efficient provision in g and billing functions.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)

For Trunkside BSA-MTS/WATS Option, Trunkside BSA-101XXXX Option, Feature Group C and DS Switched Access Service, the customer shall specify the number of trunks desired between their premises and an entry switch. The customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end of office subtending the access stand more entry switch to assist the Telephone Company in its own efforts to project future facility requirements. When service is ordered to an access stand, the guidelines as specified in 6.6.2 apply. This information is used to determine the number of transmission paths as set forth in 6.6.5 following. The basic traffic type must also be specified using the same categories as described in 6.1.1 following, to enable provisioning and billing functions.

For Trunkside BSA-101XXXX Option and Feature Group C DS Switched Access Service with out of bands signaling, in addition to information listed in 5.2 preceding, the customer shall specify a reference to existing out of bands signaling connections or reference to a related signaling connection order. The customer must also provide any out of bands signaling Local Switching options. When ordering trunks without out of bands signaling, the customer shall provide STP point codes and location identifier codes, circuit identification codes and switch type. In addition, the customer shall also specify, for out of bands signaling connections the level of diversity in its network as defined in Technical Reference GR-905-CORE, Issue 11.

For Trunkside BSA-101XXXX Option and Feature Group D without out of bands signaling, the customer shall work cooperatively with the Telephone Company to determine the number of out of bands signaling connections required to handle its signaling traffic.

For Billing Validation Service, in addition to information listed in 5.2 preceding, the customer shall specify a reference to existing out of bands signaling connections in the LATA where the LIDBSCP is located or a reference to a related signaling connection order. Customers ordering Billing Validation Service must identify a local operator and other related switches (i.e., STP, SP), via point codes and location identifier codes, that will access the Telephone Company LIDBSCP.

In addition, the customer shall also specify, for out of bands signaling connections the level of diversity in its network as defined in Technical Reference GR-905-CORE, Issue 11. Customers ordering Billing Validation Service are subject to the requirements specified in 2.3.9.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)

ForBillingValidationService,thecustomershall workcooperativelywiththeTelephone Companytodeterminethenumberofoutofbandsign alingconnectionsrequiredtohandle thesignalingforBillingValidationService.

Whentheofficetowhichthecustomerisordering serviceisaremoteswitchingsystem (RSS)orremoteswitchingmodule(RSM),thecustomer mustalsospecifytheendoffice that servesasthehostswitchfortheRSSorRSM.

WhenacustomerordersTrunksideBSA-101XXXXOption orFGD,thecustomeris responsibletoassurethatsufficientaccessfacilitieshavebeenorderedtohandleitstraffic.

SpecialAccessConnectionswithOtherNetworkServices,suchasWATSAccess Connection(WAC)maybeorderedseparatelybyacustomerotherthanthecustomerwhich orderstheSwitchedAccessService.

FortheWATSAccessConnection(WAC),usedforthe provisionofWATSAccessLine Servicewhichprovidestransmissionofinterstateor internationaltraffic(onlyinconjunction withTrunksideBSA-101XXXXOptionandFeatureGroupDservice),thecustomer shall specifythepremisesatwhichtheWACterminates,thetypeofline(i.e.,twowireorfourwire), thetypeofcalling,(i.e.,originatingorterminating),thedesiredtypeofCodeScreening(i.e., boundorunbound),theNetworkChannelInterface,theTechnicalSpecificationsPackage, andanyotherserviceoptions.ForWATSAccessLine ServicecombinedwithLinesideBSA, TrunksideBSA-950Option,TrunksideBSA-MTS/WAT SOption,FeatureGroupA,Feature GroupBorC,whentheenduser'sservingwirecenterisnotaWSOor,ifthereisnot sufficientcapacityintheWSO,theTelephoneCompanywillusethenearestWSOwhere capacityexists.ForWATSAccessLineServicecombinedwithTrunksideBSA-101XXXX OptionorFeatureGroupD,whenthecustomer'spremise isnotservedbyaFeatureGroup Doffice,theTelephoneCompanywillusethenearestTrunksideBSA-101XXXXOptionor FeatureGroupDofficetoprovideservice.CertainTrunksideBSA-101XXXXOptionand FeatureGroupDoffices,i.e.,DMS10and#5ESS,do nothavetheWATScapability.The TelephoneCompanywillusethenearestequippedTrunksideBSA-101XXXXOptionor FeatureGroupDofficetoprovidetheservice.The customerwillbenotifiedofthechange andordermodificationchargeswillnotapply.

WhentheSwitched56(S56)KilobitServiceoption, describedin6.3.2(C)(1)following,is orderedforusewithTrunksideBSA-101XXXXOption andFeatureGroupDservice,the customermustspecifytheofficewheretheSwitched 56KilobitServicefunctionistobe provided.Switched56KilobitServiceisavailable onlyinTelephoneCompanydesignated endoffices.TrunksideBSA-101XXXXOptionandFeatureGroupDtrunksusedfor Switched56KilobitsServicearededicatedtocarry ingonlySwitched56KilobitService traffic andisordereddirectlytotheSwitched56Kilobit Serviceendoffice.Switched56Kilobit Servicetrunksmaybeoriginatingonly,terminating only,ortwoway.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)

For the Operator Transfer Service option ordered in conjunction with Trunkside BSA-101XXXX Option and FGD as specified in 6.2.4(A)(8) following, the customer must specify the number of trunks desired between their premises and the Telephone Company designated Operator Services Access Point. Operator Transfer trunks are used to carry only originating 0 min. traffic, i.e., the customer dia- l only the 0 digit with no additional digits. Trunks ordered with Operator Transfer Service may be arranged for originating only traffic.

When ordering Operator Transfer Service trunks as specified preceding, the customer must also specify the type of signaling desired. Operator Transfer Service trunks may be equipped with either Exchange Access Signaling, where available, or Operator Services Signaling as specified in TR-NPL-00258, issued October 1, 1985 and TR-TSY-000506, issued July 1987. Exchange Access Signaling is only available in Telephone Company operators switches capable of providing such signaling.

For Dedicated Network Access Links (DNALs), the customer must specify the customer premises involved, the type of DNAL (e.g., Metallic or Voice Grade), the channel interface, technical specifications package and options desired, and the Percent Interstate Usage (PIU) (DNAL PIU must be the same as the Lineside BSA PIU which utilizes the DNAL), in accordance with section 2.3.10, preceding.

Trunkside BSA-101XXXX Option and Switched Access Service FGD Services may be used to carry calls originated from a Telecommunication Relay Service (TRS) Center. Customers using their access service to carry TRS Center originated traffic may use existing tandem routed facilities, as specified preceding, or order a separate Trunkside BSA-101XXXX Option or Switched Access Service FGD Service to the tandem switch which serves the TRS Center.

In order to use existing Trunkside BSA-101XXXX Option or existing FGD facilities, the customer must place an order with the Telephone Company specifying which trunks will route TRS traffic. Existing facilities may be used only when such facilities terminate in the access tandem which serves the TRS Center.

1+900 Access Service may be ordered on a Direct-Trunked Transport connection (only to equal access end offices with six digit translation capability), or via a Tandem Switched connection to an access tandem, at the option of the customer.

For 1+900 Access Service, when the customer requires a separate trunk group for conventional signaling between the equal access tandem and the customer serving wire center, 1+900 Access Service traffic will be delivered via a separate 1+900 trunk or trunk group.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)

500Accessand1+900AccessServiceareorderedon astatewideorLATAbasis.Calls originatinginaLATAinwhichthecustomerhasnot ordered500Accessor1+900Access ServiceNXXcodesactivatedwillbeblocked.

0+900AccessServiceisavailableonaperofficebas,onlywhencombinedwith1+900 AccessServiceinthoseLATAsandforactivatedNXX s,wherethecustomerhasordered 1+900AccessService.

ForDirectoryAssistanceService,thecustomershal Ispecifythenumberoftrunksfromthe customer'spremises totheDirectoryAssistanceService ation.IftheDirectoryAssistanceService istobecombedwithaTrunksideBSA-950Option, ,TrunksideBSA-MTS/WATSOOption, TrunksideBSA-101XXXXOption,FeatureGroupB,Cor DSwitchedAccessService,the customershallalsospecifywhichTrunksideBSA-9 50Option,TrunksideBSA-MTS/WATS Option,TrunksideBSA-101XXXXOption,FeatureGroup B,CorDSwitchedAccessService trunkgroupistobeassociatedwiththeDirectory AssistanceService.Thisinformationis usedtodeterminethenumberoftransmissionpaths assetforthin9.2(E)(3)following.The customerthenspecifiestheDirectoryTransportopt ions.

ForSpecialAccessServices,thecustomermustspec ifythecustomerpremisesorHubs involved,thetypeofservice(e.g.Video,VoiceGr ade,HighCapacity,etc.),thechannel interface,technicalspecificationpackageandopti onsddesired,andthePercentInterstate Usage(PIU)asgreaterthanorlessthan10%,inac cordancewithSection2.3.12,preceding. Formultipointservices,thechannelinterfaceat eachpremisesmay,attherequestofthe customer,bedifferent;butallsuchinterfacessha llbecompatible.FormultiplexedHigh CapacitysystemsorderedtoFacilityHubsexceptDS 3serviceswithanopticalinterface,the customermustdesignateHubs,specifyConnectingFa cilityAssignment(CFA),andcontrol channelassignmentandroutingofthesubtendingse rvices.ForFacilitiesManagement Services,theCompanywilldesignateHubsandwill controlchannelrouting.Telegraphand VoiceGradeservices thatareorderedwithcompatib ledigitalinterfacesbutwithoutchannel andassignmentdatawillbeprovisioned,wherefaci litiespermit,onTelephoneCompany DS1facilitiesinventory.

ForallPacketDataServices,thecustomermustspe cifythecustomerdesignatedpremises; whenapplicable, theaccessconcentratororpacket switchlocationinvolved,andthetypeof servicetobeprovidedthroughSpecialAccessServi ce(e.g.,voicegradeorDigitalData tionpackage(s)andoptionsdesired;the Service);thechannelinterface;technicalspecifi cationpackage(s)andoptionsdesired;the billingoptionsandthedesiredoptionalfeatures.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)

When establishing Special Access Service under a Shared Network Arrangement, the Host Subscriber and the Service User must coordinate with each other the design, testing and maintenance of the service; additionally, the service user must provide to the Telephone Company the Connecting Facility Assignment (CFA) and the High Capacity Billing Account Number (HBAN) of the Host Subscriber.

Upon receipt of a letter of authorization for a Shared Network Arrangement from the Host Subscriber, the Telephone Company will undertake to connect the Service User's circuit to the Host's service and to establish and maintain a separate billing for the Service User's portion of the service. In the event that the Service User is requesting a subtending circuit from a Host Subscriber's multiplexer which is, in turn, part of a separate Shared Network Arrangement with a third-party Host (a cascading Shared Network Arrangement), the Service User must also obtain and provide to the Telephone Company the appropriate HBAN and CFA of the third-party Host, in order to identify the complete circuit for purposes of maintenance and testing continuity.

When the Shared Network Arrangement is requested for a service that will be provided over a Host Customer's DSR that is equipped with the Customer Service Management (CSM) optional feature as set forth in Section 23.1(K)(1) following, the Service User's Letter of Authorization must also include an acknowledgment that the Host Customer has the ability to perform CSM functions (e.g., reconfiguration) on the portion of the Service User's service that rides the DSR.

When the Shared Network Arrangement is requested for a service that will be provided over a Host Customer's DSR that is equipped with the Direct TL1 Monitoring (DTM) optional feature as set forth in Section 23.1(K)(2) following, the Service User's Letter of Authorization must also include an acknowledgment that the Host Customer has the ability to perform DTM functions (e.g., monitoring) on the portion of the Service User's service that rides the DSR.

For Dedicated SONET Ring (DSR) and Dedicated SONET Optical Transport Service (DSOTS), the Telephone Company will construct the customer's dedicated ring prior to issuance of an Access Service Request (ASR). The customer must provide the Telephone Company with complete and accurate information to design and construct the customer's dedicated ring. Construction will not begin until the customer and the Telephone Company agree on the design of the ring. The order date of the ring is the date on which the customer provides the Telephone Company with written or electronic authorization to begin construction. Upon subsequent notification by the Telephone Company that construction is complete, the customer must submit an ASR for the constructed services so that billing may commence. In the event that the customer cancels its request, or part of its request, for construction of the ring, or fails to subsequently issue the ASR so that billing of the constructed ring may commence, cancellation charges as set forth in 5.2.3(B)(4) following will apply.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)

In addition to ordering access service in trunks for Trunkside BSA-101XXXX Option and Feature Group D, customers may order initial Trunkside BSA-101XXXX Option and Feature Group D access service by specifying a percent of market share in lieu of an estimated number of trunks.

Percent of market share ordering is only allowable when submitting an initial order for Trunkside BSA-101XXXX Option and Feature Group D service in an end office scheduled for equal access conversion. Percent of market share cannot be used to order service in an end office already converted to equal access, nor can it be used to add or delete capacity for an existing service even if such service was initially ordered on a percent of market share basis.

The Telephone Company, upon receipt of an access order specifying percent of market share, will convert such customer projected market share, into the number of trunkstobe provided for service. The derived number of trunks figure will be used to compute any applicable per trunk charges as specified in 6.9 following.

Percent of market share is expressed as a whole number percentage.

The Telephone Company will apply the percent market shares supplied by the customer to the Telephone Company's computation of current total in ter LATA load in the existing toll busy hour. The Telephone Company will use standard engineering methods to determine whether to establish direct final trunk groups or direct high usage trunk groups with overflow to an equal access tandem. The quantity of direct final trunk groups and tandem trunks will be determined using Neal-Wilkinson trunk Capacity Tables.

The serving arrangement with trunk quantities will be communicated to the customer for concurrence.

The Telephone Company will not be held responsible for any injury to the customer, including service deficiencies and over-provisioning, resulting from establishment of access service utilizing the percent market share ordering option.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)

TollFreeDataBaseAccessServiceaswellasverti calfeaturesmaybeorderedviadirect accesstothecentralizeddatabasesystem[i.e.,t heServiceManagementSystem(SMS)]or viaaResponsibleOrganization(RESORG)thathas accesstotheSMS."TollFree" serviceincludesanyaccessservicewhichutilizes thefollowingNPA's:800,888,877,866, 855,844,833,and822astheybecomeavailableto theindustry.TheServiceManagement SystemisthemainoperationssupportsystemofTol IFreeDataBaseService.Itisusedto createandupdatesubscriberTollFreerecordsthat arethendownloadedtoSCPsfor handlingsubscriber'sTollFreecalls.Thesystem isalsousedtoreserveandassignToll Freenumbers.AccessstotheSMSmaybeadiual-up terminalaccess,dedicatedterminal access,ormechanizedgenericinterfaceaccess.Ac cesstotheSMSisprovidedforundera separatetariffiling(i.e.,theTollFreeNAS/SM SFunctionsTariff),andmaybearranged throughtheTollFreeNumberAdministrationService Center(TollFreeNAS).

ServiceProviderNumberPortabilityDatabaseService e(SPNP)

ForSPNPDatabaseService,customersmustprovidei nitialestimatesoftotalannualcall volumes,includingbusyhourqueryvolume.TheTel ephoneCompanywillutilizethis informationinitsefforttoprojectfurtherfacili tyrequirements.

Toestimatetheamountoftraffictobegeneratedt oofromeachendofficesubtendingthe entryswitchortandem,theBHMCmaybe determined bythecustomerinthefollowing manner.Foreachdaythecustomershalldetermine thehighestnumberofminutesofuse forasinglehour(e.g.,55minutesinthe10-11AM thehour).Thecustomershall,forthesame hourperiod(i.e.busyhour)pickthetwentyconsec utivebusinessdaysinacalendar year whichadduptothelargestnumberofminutesofus e.Bothoriginatingandterminating minutesshallbeincluded.Thecustomershallthen determinetheaveragebusyhour minutesofcapacity(i.e.BHMC)bydividingthelar gestnumberofminutesofusefigurefor thesamehourperiodfortheconsecutivetwentybus inessdayperiodby20.This computationshallbeperformedforeachendoffice subtendinganentryswitchortandemto whichserviceisordered.WhenSwitchedAccessSer viceisorderedintrunks,thetrunks maybedeterminedbythecustomerinthefollowing manner.Foreachdaythecustomer shalldeterminethehighestnumberoftrunksinuse forasinglehour.Thecustomershall,for entyconsecutivebusinessdaysina trunksinuse.Thecustomershallthen thelargestnumberoftrunksinuse deteterminetheaveragebusyhourtrunksbydividing thefigure,forthesamehourperiod,fortheconsecuti vetwentybusinessdayperiodby20.This computationshallbeperformedforeachendoffice and/oraccesstandemthecustomer wishestoserve.

WheretheSpecialAccessServiceisexemptfromthe SpecialAccessSurchargeassetforth inSection7.4.2,following,thecustomershallfur nishwiththeorderthecertificationasset forthinSection7.4.2,following.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.1 AccessOrderServiceDateIntervals

AccessServiceisprovidedwithoneofthefollowin gServiceDateIntervals:

- StandardInterval
- NegotiatedInterval

TotheextenttheAccessServicecanbemadeavaila blewithreasonableeffort,the TelephoneCompanywillprovidetheAccessServicei naccordancewiththe customer'srequestedinterval,subjecttothefollo wingconditions:

(A) StandardInterval

TheTelephoneCompanyshallpublishandmakeavaila bletoallcustomersa scheduleofStandardIntervalsapplicableforSwitc hedandSpecialAccess Services.Theschedulespecifiestheservicesand thequantitiesofservices thatcanbeprovidedintheStandardIntervals.

AccessServicesprovidedinaStandardIntervalwil lbeinstalledduring TelephoneCompanybusinessdays.Ifacustomerreq ueststhatinstallation bedoneoutsideofscheduledworkhours,andtheTe lephoneCompany agreesthisrequest,thecustomerwillbesubjec totoapplicableAdditional LaborChargesassetforthin13.2.6following.

Allservicesforwhichratesareappliedonanindi vidualcasebasisare providedwithaNegotiatedInterval.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.1 AccessOrderServiceDateIntervals (Cont'd)(B) NegotiatedInterval

TheTelephoneCompanywillnegotiateaservicedate intervalwiththe customerwhen:

- (1) ThereisnoStandardIntervalfortheservice, or
- (2) Thecustomerrequestsaservicedatebeforeor beyondtheapplicable StandardIntervalservicedate,or
- (3) ThequantityofAccessServicesorderedexceeds thequantities specifiedintheStandardIntervals.

TheTelephoneCompanywillofferaservicedatebas edonthetypeand quantityofAccessServicethecustomerhasreques ted.TheNegotiated Intervalmaynotexceedbymorethansixmonthsthe StandardInterval Servicedate,or,whenthereisnoStandardInterva l,theTelephoneCompany offeredservicedate.

Allpart-timeTelevisionandProgramAudioservices areprovidedwitha NegotiatedInterval.Eachserviceissubjecttoa serviceinquiry.Aservice inquiryisarequesttotheTelephoneCompanyto service terminiffacilitiesexistto providetheserviceorderedandtodeterminethese rvice dateonwhichthe servicecanbeprovidedtothecustomer.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.2 AccessOrderModifications

The customer may request a modification of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order modification, the Telephone Company will schedule a new service date. All charges for Access Order modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service channels, Switched Access Service lines, trunks, Switched Transport facilities, or out of band signaling connections will be treated as a new Access Order (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

(A) ServiceDateChangeCharge

- (1) For Special Access Services, Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days except as specified following. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Telephone Company accordingly delays the start of service, a Service Date Change Charge will apply.

If a customer or a customer's end user is unable to accept service within 30 calendar days of the original service date, the customer may elect one of the following options:

- (a) the customer may take no action, and the order will be cancelled by the Telephone Company on the 31st day with the appropriate Cancellation Charge as set forth in 5.2.3 following applied; or
- (b) the customer may choose to commence billing for the service on the 31st day.

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5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.2 AccessOrderModifications (Cont'd)(A) ServiceDateChangeCharge (Cont'd)

(1) (Cont'd)

When a customer chooses the option to commence billing for the service on the 31st day, the customer must place an Access Order Modification to the existing Access Order prior to the 31st calendar day after the original service date to request a new service date. The new service date may not exceed the original service date by more than 120 calendar days. A Service Date Change Charge will not be applied for such a service date change; however, if subsequent additional service date changes are requested after calendar day 31, the Service Date Change Charge will apply, per request.

When a customer chooses the option to commence billing for the service on the 31st day, monthly recurring charges for the service will begin accruing at calendar day 31 after the original service date. The initial or subsequent bill for the service will include these accrued charges and any applicable nonrecurring charges in addition to billable charges specified in Section 2.4.1(B) preceding.

If the customer requested service date is more than 120 calendar days after the original service date, or if the customer or the customer's send user is unable to accept the service within 120 calendar days of the original service date, the order will be cancelled by the Telephone Company on the 121st day. In the event of any such cancellation, or if the customer will be billed the accrued monthly recurring charges specified preceding plus any applicable nonrecurring charges. These charges will be computed up to and including the cancellation date. The customer will be responsible for applicable minimum period and termination liability charges.

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.2 AccessOrderModifications (Cont'd)(A) ServiceDateChangeCharge (Cont'd)

- (2) For services other than Special Access Services, Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Telephone Company accordingly delays the start of service, a Service Date Change Charge will apply.

If the customer requested service date is more than 30 calendar days after the original service date, or if the customer or the customer's send user is unable to accept Access Service within 30 calendar days of the original service date, the order will be cancelled by the Telephone Company on the 31st day with the appropriate Cancellation Charge as set forth in 5.2.3 following applied. If the customer still requires the service, the customer must place a new Access Order with the Telephone Company.

- (3) A new service date may be established that is prior to the original standard or negotiated interval service date if the Telephone Company determines it can accommodate the customer's request without delaying service dates for orders of other customers. If the service date is changed to an earlier date, the customer will be notified by the Telephone Company that a Special Handling Charge as set forth in (D) following will apply. Such charges will apply in addition to the Service Date Change Charge.

- (4) Except as otherwise specified in (A)(1) preceding, a Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is:

Service Date Change Charge, per order \$150.00

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.2 AccessOrderModifications (Cont'd)(B) PartialCancellationCharge

Any decrease in the number of ordered Special Access Service channels, Switched Access Service lines, trunks, or out of band signaling connections (OBSC) ordered will be treated as a partial cancellation and the charges as set forth in 5.2.3(B) following will apply.

(C) DesignChangeCharges

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what change in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package. Design changes do not include each change of customer premises, end user premises, end offices switch, Feature Group, Lineside BSA, Trunkside BSA, or Special Access Service, or Switched Transport facilities channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will be applied on a per order, per occurrence basis, for each order requiring a design change. The applicable charges is:

Design Change Charge, per order \$150.00

If a change of service date is required, the Service Date Change Charge as set forth in (A) preceding will also apply.

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.2 AccessOrderModifications (Cont'd)(D) SpecialHandlingCharge

ASpecialHandlingChargewillapplywhenacustomerrequestsaservice date that is earlier than the Standard Interval service date for the Access Service ordered. A customer may also request an earlier service date on negotiated interval Access orders.

The request for an earlier service date may be received from the customer prior to the issuance of an Access order, or after the Access order has been issued but prior to the service date.

The Telephone Company maintains exclusive right to accept or deny the request to expedite. If, upon reviewing availability of equipment and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, a Special Handling Charge will apply.

If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, then the Special Handling Charge will not apply.

In the event that the Telephone Company provides service on an expedited basis by customer request and the customer then delays service, an additional Service Date Change Charge beyond that specified in 5.2.2(A) preceding will be applied.

In the event that the customer cancels an expedite request, the Special Handling Charge will be added to the Cancellation Charge specified above.

ASpecialHandlingChargewillnotbeappliedtoordersexpeditedfor Telephone Company reasons.

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.2 AccessOrderModifications (Cont'd)(D) SpecialHandlingCharge (Cont'd)

Ifcostsotherthanadditionaladministrativeexpens esaretobeincurredwhen
Accessorderisexpedited,theregulations,ratesa ndchargesforinterstate
specialconstructionareassetforthinthetariff sasdefinedinSection1,
preceding.

ThenonrecurringSpecialHandlingChargetobeappl iedtoallSwitchedand
SpecialAccessordersprocessedonanexpeditedbas isisasfollows:

SpecialHandlingCharge,perorder	\$557.00
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TheSpecialHandlingChargewillbebilledinaddit iontothenormal
nonrecurringAccessservicechargeandwillbeappl iedonaperorderper
occurrencebasis.

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder

- (A) A customer may cancel an Access Order for the installation of service at any time prior to notification by the Telephone Company that service is available for the customer's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days.
- Subject to Section 5.2.2 preceding, a customer may negotiate an extension of a service date of an Access Order for installation of new services or rearrangements of existing services.
- Costs incurred in conjunction with the provision of Switched or Special Access Service start on the Application Date as defined in (B)(2) following.
- When the customer cancels an Access Order prior to being notified of the critical events in the Provisioning Process, as defined in (B)(2) following, no charges shall apply.
- (B) Applicable charges are based on the amount of provisioning completed by the Telephone Company at the time the order is cancelled. The charges are determined based on the following:
- (1) Certain Telephone Company critical dates are associated with an Access Order provisioning interval, whether Standard or Negotiated. These dates are used by the Telephone Company to monitor the progress of the provisioning process. At any point in the Access Order provisioning interval the Telephone Company is able to determine which critical date was last completed and can thus determine what percentage of the Telephone Company's nonrecurring charge has been incurred.
 - (2) The critical dates tracked by the Telephone Company are as follows:
 - Application Date (APP): The date the customer provides a firm commitment and sufficient information as detailed in 5.1 preceding to the Telephone Company. This is also the order date.
 - Scheduled Issue Date (SID): The date that the order is to be entered in the Telephone Company's order distribution system.

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

(2) (Cont'd)

- DesignLayoutReportDate(DLRD):ThedatetheDesignLayout Report(DLR)istobeforwardedtothecustomer.Inthecaseof "Routing/Translationonly"orders,thisdateoccurs whenall necessarynetworkdesignandlayoutinformationhas been passedtotheTranslationWritingOrganization.Trunk
- RecordsIssueDate(RID):Thedatethatalldesignand assignmentinformationistobesenttothecentral officeand installationforces.
- WiredandOfficeTestedDate(WOT):Thedateby whichall intraofficewiringistobecompleted,allplug-ins optioned, aligned,andframecontinuityestablished,andthe interoffice facilities,ifapplicable,tested.Inaddition,switchingequipment, istobeinstalledandtestedandalltranslations loadedand checked.
- PlantTestDate(PTD):Thedateonwhichoverall testingofthe serviceistobestarted.Inthecaseof"Routing/ Translationonly" orders,thisdateiswhenallindividualofficetests ofthe translationsarecompleted.
- ServiceDate(DD):Thedateonwhichserviceis tobemade availabletothecustomer.Thisissometimesreferredtoasthe DueDate.

Routing/SwitchTranslation(R/T)installationordersarethosethat requiretranslationssoftwarechangesonly.Routing/Translation softwareinstallationincludes,butisnotlimited to,TollFree/900NNX codechanges.

- (3) Theamountofthetotalprovisioningcompleted bytheTelephone Companyataparticularcriticaldatevariesbythe typeofserviceshown asfollowing:

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

(3) (Cont'd)

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>
FGA ¹	0%	9%	19%	37%	100%	100%
FGB ²	0%	8%	17%	32%	100%	100%
FGC ³	0%	7%	18%	32%	100%	100%
FGD ⁴	0%	7%	18%	32%	100%	100%
CCSAS	0%	7%	18%	32%	100%	100%
NSP	0%	20%	50%	75%	100%	100%
OTS	0%	7%	18%	32%	100%	100%
R/T*	0%	20%	50%	75%	90%	100%
MT ⁵	0%	22%	39%	39%	68%	100%
S56	0%	7%	18%	32%	100%	100%
TG	0%	12%	23%	23%	66%	100%
VG ⁶	0%	8%	17%	17%	74%	100%
WAC	0%	7%	18%	32%	100%	100%
AP	0%	10%	24%	24%	70%	100%
TV	0%	10%	25%	50%	75%	100%
SCVS	0%	10%	25%	50%	75%	100%
WA	0%	7%	26%	26%	69%	100%
WD	0%	7%	26%	26%	69%	100%
DA	0%	10%	21%	21%	70%	100%
HC	0%	6%	21%	21%	74%	100%

1andLinesideBSA

2andTrunksideBSA-950Option

3andTrunksideBSA-MTS/WATSOOption

4andTrunksideBSA-101XXXXOption

5andMetallicDNAL

6andVoiceGradeDNAL

* TrunkRouting/SwitchTranslation(R/T)installati onordersarethosethatrequiretranslationssoftw are changesonly.Routing/TranslationSoftwareinstall ationincludes,butisnotlimitedto,900NXXcode changes.

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

- (4) When a customer cancels an Access Order, or part of an Access Order, before the service date, the Telephone Company will apply cancellation charges to the order, unless the order is cancelled because the Telephone Company missed the service date.

Charges for the cancellation of a service are based on the amount of provisioning completed at the time of the request to cancel, except:

- For part-time Video (Basic TV, SCV Sand DVTS) that is charged per service based on the work completed at the time of cancellation, cancellation charges for each service at each critical date are as shown following under the applicable service.

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

- ForDedicatedSONETRing(DSR)andDedicatedSONE T OpticalTransportService(DSOTS),cancellationchargesalso applyifthecustomercancelsanorder,orpartof anorder,forthe dedicatedringafterprovidingtheTelephoneCompan ywith writtenorelectronicnotificationtobeginconstru ctionofthering. Cancellationchargesapplyasfollows:
 - Whenacustomercancelstheorderorpartofthe orderfor itsdedicatedringwithinthefirstthirty(30)day sfollowing writtenorelectronicnotificationtotheTelephone Company tobeginconstructionofthering,nocancellation charge willapply.
 - Whenacustomercancelstheorderorpartofthe orderfor itsdedicatedringonthethirty-first(31st)day, butnotlater thanthesixtieth(60th)dayfollowingwrittenore lectronic notificationtotheTelephoneCompanytobegin constructionofthering,cancellationchargesass etforth following,undertheapplicableservice,willapply .
 - Whenacustomercancelstheorderorpartofthe orderfor itsdedicatedringonthesixty-first(61st)dayfo llowing writtenorelectronicnotificationtotheTelephone Company tobeginconstructionofthering,uptothedateo f notificationthatconstructionoftheringiscompl ete,orthe AccessServiceRequest(ASR)isissued,whichever occursfirst,cancellationchargesassetforthfol lowingwill apply.Ifthecustomercancelstheorder,orpart ofthe order,afterconstructioniscompleteortheASRis issued, minimumperiodchargesandterminationliabilityal so apply.

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

Cancellationchargesforeachserviceateachcriti caldateareasfollows:

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>
FGA ¹	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
FGB ²	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
FGC ³	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
FGD ⁴	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
CCSAS	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
NSP	\$0	\$600.00	\$1500.00	\$2250.00	\$3000.00	\$3000.00
OTS	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
R/T	\$0	\$70.00	\$175.00	\$262.50	\$315.00	\$350.00
S56	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
DA	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
MT ⁵	\$0	\$20.00	\$50.00	\$100.00	\$150.00	\$200.00
TG	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
VG ⁶	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
WAC	\$0	\$70.00	\$175.00	\$350.00	\$525.00	\$700.00
AP	\$0	\$90.00	\$225.00	\$450.00	\$675.00	\$900.00
TV	\$0	\$90.00	\$225.00	\$450.00	\$675.00	\$900.00
SCVS/						
DVTS	\$0	\$140.00	\$350.00	\$700.00	\$1050.00	\$1400.00
WA	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
WD	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00

1andLinesideBSA

2andTrunksideBSA-950Option

3andTrunksideBSA-MTS/WATSOOption

4andTrunksideBSA-101XXXXOption

5andMetallicDNAL

6andVoiceGradeDNAL

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

Cancellationchargesforeachserviceateachcriti caldate(Cont'd):

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>
<u>DDS</u>	\$0	\$75.00	\$187.50	\$375.00	\$562.50	\$750.00
<u>HC(allzones)</u>						
-DS1	\$0	\$75.00	\$187.50	\$800.00	\$1200.00	\$1600.00
-DS3	\$0	\$200.00	\$500.00	\$1500.00	2000.00	\$2500.00
<u>DedicatedSONETService</u>						
<u>DSBT</u>						
-OC3,OC3c, OC12,OC12c, OC48, OC48c	\$0	\$364.00	\$1,820.00	\$3,640.00	\$3,640.00	\$3,640.00
OC192, OC192c	\$0	\$364.00	\$14,020.00	\$28,040.00	\$28,040.00	\$28,040.00

DSR:CancellationCharges,whichapplypriortoissuanceoftheASR;
-Pernode,portnode,orperhighspeedinterface.

	WithintheFirst 30daysof <u>ordering</u>	31stto60th after <u>ordering</u>	61stdayafter ordering-end <u>ofConstruction</u>
OC3,	NONE	\$565.00	\$1,130.00
OC12/3,	NONE	\$773.00	\$1,546.00
OC12,	NONE	\$962.00	\$1,924.00
OC48,	NONE	\$2,159.00	\$4,318.00
OC192,	NONE	\$7,010.00	\$14,020.00

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

Cancellationchargesforeachserviceateachcriti caldate(Cont'd):

DSR: Cancellation Charges, which apply following no tification that construction is complete or after issuance of the A SR; -Per node, port node, or per high speed interface.

	<u>All Critical Dates</u>
OC3	\$1,130.00
OC12/3	\$1,546.00
OC12	\$1,924.00
OC48	\$4,318.00
OC192	\$14,020.00

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>
IEF (per STS1)						
&DSSSP	\$0	\$200.00	\$500.00	\$2,000.00	\$2,000.00	\$2,000.00

DSOTS: Category I Cancellation Charges, Which Apply Prior to Issuance of the Access Service Request

	<u>Within the First 30 Days of Ordering</u>	<u>31st to 60th Day After Ordering</u>	<u>61st Day After Ordering to Completion of Construction</u>
-Per Primary Node	None	\$13,000.00	\$26,000.00
-Per Expansion Node	None	\$26,000.00	\$52,000.00
-Per Mid-Span Amp.	None	\$5,600.00	\$10,600.00
-Per Node Amp.	None	\$5,600.00	\$10,600.00
-Per High Speed Interface	None	\$5,600.00	\$10,600.00

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

Cancellationchargesforeachserviceateachcriti caldate(Cont'd):

**DSOTS:CategoryICancellationChargesWhichApply
thatConstructionisCompleteorAfterIssuanceof
Request** **FollowingNotification
theAccessService**

	<u>AllCriticalDates</u>
-PerPrimaryNode	\$26,000.00
-PerExpansionNode	\$52,000.00
-PerMid-SpanAmp.	\$10,600.00
-PerNodeAmp.	\$10,600.00
-PerHighSpeed Interface	\$10,600.00

**DSOTS:CategoryIICancellationCharges,WhichAppl
theAccessServiceRequest** **yPriortoIssuanceof**

	<u>Withinthe First30Days ofOrdering</u>	<u>31stto60thDay AfterOrdering</u>	<u>61stDay AfterOrdering toCompletion ofConstruction</u>
-PerPrimaryNode	None	\$13,000.00	\$26,000.00
-PerExpansionNode	None	\$26,000.00	\$52,000.00
-PerMid-SpanAmp.	None	\$5,600.00	\$10,600.00
-PerHighSpeed Interface	None	\$5,600.00	\$10,600.00

**DSOTS:CategoryIICancellationChargesWhichApply
thatConstructionisCompleteorAfterIssuanceof
Request** **FollowingNotification
theAccessService**

	<u>AllCriticalDates</u>
-PerPrimaryNode	\$26,000.00
-PerExpansionNode	\$52,000.00
-PerMid-SpanAmp.	\$10,600.00
-PerHighSpeed Interface	\$10,600.00

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

Cancellationchargesforeachserviceateachcriti caldate(Cont'd):

	<u>APP</u>	<u>SID</u>	<u>DLRD</u>	<u>RID</u>	<u>WOT</u>	<u>PTD</u>
DSSAN						
- (perTransportChannel)						
-DS1	\$0	\$75.00	\$187.50	\$750.00	\$750.00	\$750.00
-DS3	\$0	\$200.00	\$500.00	\$2,000.00	\$2,000.00	\$2,000.00
-OC3&						
OC3c	\$0	\$364.00	\$1820.00	\$3,640.00	\$3,640.00	\$3,640.00
(perEntrance						
RingPOP)	\$0	\$150.00	\$375.00	\$1,500.00	\$1,500.00	\$1,500.00
DSSDP	\$0	\$20.00	\$50.00	\$200.00	\$200.00	\$200.00
ChannelExtension						
Service	\$0	\$0	\$0	\$0	\$7,600.00	\$7,600.00
LANExtension						
Service	\$0	\$140.00	\$280.00	\$1,400.00	\$1,400.00	\$1,400.00

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

Cancellationchargesforeachserviceateachcriti caldate(Cont'd):

EthernetPrivateLine (perOn-NetChannelExtension)

10MbpsEthernetor10MbpsEthernetMappedtoSTS1

APP	SID	DLRD	RID	WOT	PTD
\$0	\$200.00	\$500.00	\$2,000.00	\$2,000.00	\$2,000.00

100MbpsEthernetor100MbpsEthernetMappedtoST

S1orOC3c

APP	SID	DLRD	RID	WOT	PTD
\$0	\$364.00	\$1,820.00	\$3,640.00	\$3,640.00	\$3,640.00

1GbpsEthernetor1GbpsEthernetMappedtoOC3,O

C12,OC12corOC48

APP	SID	DLRD	RID	WOT	PTD
\$0	\$364.00	\$1,820.00	\$3,640.00	\$3,640.00	\$3,640.00

1GbpsFibreChannelor1GbpsFibreChannelMapped toOC48

APP	SID	DLRD	RID	WOT	PTD
\$0	\$364.00	\$1,820.00	\$3,640.00	\$3,640.00	\$3,640.00

1GbpsFiCONor1GbpsFiCONMappedtoOC48

APP	SID	DLRD	RID	WOT	PTD
\$0	\$364.00	\$1,820.00	\$3,640.00	\$3,640.00	\$3,640.00

EthernetPrivateLine (perAccessAggregationPort)

OC3AggregationPort

APP	SID	DLRD	RID	WOT	PTD
\$0	\$364.00	\$1,820.00	\$3,640.00	\$3,640.00	\$3,640.00

OC12AggregationPort

APP	SID	DLRD	RID	WOT	PTD
\$0	\$364.00	\$1,820.00	\$3,640.00	\$3,640.00	\$3,640.00

OC48AggregationPort

APP	SID	DLRD	RID	WOT	PTD
\$0	\$364.00	\$1,820.00	\$3,640.00	\$3,640.00	\$3,640.00

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.3 CancellationofanAccessOrder (Cont'd)

- (C) Whenacustomer cancelsanorderforthediscontinuancof service,no chargesapplyforthecancellation.

5.2.4 SelectionofFacilitiesForAccessOrders

- (A) Whenthereareanalogordigitalhighcapacity facilitiestoaHubonorderorin serviceforthecustomer'suse,thecustomer may requestaspecificchannel ortransmissionpathbeusedtoprovidetheSwitched dorSpecialAccess ServicerequestedinanAccessOrder.TheTelephone eCompanywillmakea reasonableefforttoaccommodatethecustomerrequest.
- (B) ForallotherAccessOrders,theoptionto requestaspecifictransmissionpath orchannelisnotprovidedexceptasprovidedforu nderSpecialFacilities Routingassetforthin11.following.

5.2.5 MinimumPeriod

- (A) Exceptassetforthin(B)following,7.2.5(E), (F)and(G),7.2.11(F),7.2.13(C), 7.2.14(C),7.2.15(E),7.2.16(E),7.4.13,7.4.16,7. 4.17,8.2(C),8.3(C),9.4(A), 16.5,16.7,25.1.10and25.3.8following,theminim umperiodforwhichAccess Serviceisprovidedandforwhichchargesareappli cable,isonemonth.
- (B) Theminimumperiodforpart-timeVideo(Basic, SCVSandDVTS)and ProgramAudioSpecialAccessServicesisonedayev enthoughtheservice willbeprovidedonlyforthedurationoftheevent specifiedontheorder(e.g., one-halfhour,twohours,fivehours,etc.).
- (C) ServiceRearrangementsassetforthin6.8.1(C) (2)and7.4.1(C)(3)following forSwitchedandSpecialAccessServicesrespective ly,maybemadewithout achangeinminimumperiodrequirements.

ACCESSSERVICE

5. OrderingOptionsforSwitchedandSpecialAccess Service (Cont'd)5.2 AccessOrder (Cont'd)5.2.5 MinimumPeriod (Cont'd)

- (D) Changes other than those identified in 6.8.1(C) (2) or 7.4.1(C)(3) following will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.

The changes listed below are those which will be treated as a discontinuance and installation of service except as specified in 2.1.2(A) preceding and for which a new minimum period is to be established.

- (1) A change of customer of record (i.e., Access Service is provided to and billed to a different customer)
- (2) A move to a different building as set forth in 6.8.7(B) or 7.4.5(B) following
- (3) A change in type of service (i.e., Switched Access to Special Access, or one type of Special Access to another, or one type of Switched Access Feature Group to another except as set forth in 6.8.6 following)
- (4) A change in the type of Special Access Service Channel Termination and DSEF and DSBT Terminations
- (5) A change in Switched Access Service or Director y Assistance Service Interface Group
- (6) Change in Switched Access Service traffic type
- (7) Change from two-point to multipoint Special Access Service or from multipoint to two-point Special access service.

5.2.6 MinimumPeriodCharges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

Except as specifically stated in service descriptions, the Minimum Period Charge for basic month-to-month services will be determined as follows:

- (A) For Switched Access Service, the charge is equal to the applicable minimum monthly charge for the capacity as set forth in 6.8.4 following.

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(B) ForSwitchedTransportandSpecialAccessfacilities,thechargeforamonth orfractionthereofistheapplicablemonthlyrates fortheserviceassetforthin 6.9,7.5and8.2following,exceptforDS3Switched AccessEntranceFacility channelterminationsandSpecialAccessDS3HighCapacityServicechannel terminations,whicharecalculatedusingtheratebanddeterminedbythelast counttaken.

(C) ForPacketDataServices,thechargeforamonth orfractionthereofisthe applicablemonthlyratesfortheserviceassetfor thin16following.

TheMinimumPeriodChargeforpart-timevideo(Basic,SCVandDVTS)and ProgramAudioServicesistheapplicabledailyrate fortheserviceassetforthin7.5following.

TheMinimumPeriodChargeisinadditiontoallapplicable nonrecurring chargesfortheservice.

5.2.7 DiscontinuanceofAccessService

ExceptassetforthinSections7.4.13(D),7.4.15(A),and7.4.16(C)following,a customermayrequestdisconnectofanaccessservice, inwriting,atanytimeafter theservicehasbeenestablished.Billingfortheserviceinvolvedwillceasenolater than2businessdaysfollowingreceiptofthewrittennoticebytheTelephone Companyoronthecustomer'srequesteddate,whicheverislater.MinimumPeriod ChargesareapplicableiftheMinimumPeriod,asspecifiedin5.2.6preceding,has notbeensatisfiedatthetimeofdisconnect.

5.2.8 SharedUseFacilities

SharedUse(i.e.,SwitchedandSpecialAccessServicesprovidedoverthesame analogordigitalhighcapacityfacilities)isallowed.Sharedusefaciliesto aHubwill beorderedandprovidedasSpecialAccessService. Whileshareduseisallowed, individualservicesutilizingthesefacilitiesmust beorderedeitherasSwitched AccessServiceorSpecialAccessService.Whenplacingtheorderfortheindividual service(s)thecustomer mustspecifyachannelassignmentforeachservice ordered.