

ACCESSSERVICE

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4. EndUserAccessServiceandPresubscription4.1 EndUserAccessService

TheTelephoneCompanywillprovideEndUserAccess Service(EndUserAccess)toEnd UserswhoobtainlocalexchangeservicefromtheTe lephoneCompanyunderitslocal generalservicetariff.

4.1.1 GeneralDescription

EndUserAccessprovidesfortheuseofanEndUser CommonLine(EUCL).End UserAccessServiceconsistsofEndUserCommonLin e(EUCL)Charges,End UserPortCharges(EUPC),andPresubscribedInterex changeCarrierCharges (PICC).EndUserswhoobtainEndUserAccessServi cearesubjecttotheEUCL andEUPCregulations.InterexchangeCarrierswhof urnishinterstate telecommunicationsservicetoEndUsersaresubject tothePICCregulations.End UserswhodonotselectaPresubscribedInterexcha ngeCarrier,asdefinedin4.1.6 following,aresubjecttothePICCregulations,wit htheexceptionofpaytelephone serviceproviders,whosepaytelephonenumbersex cludedfromPICCregulations.

4.1.2 Limitations

- (A) AtelephonenumberisnotprovidedwithEndUse rAccess.
- (B) DetailbillingisnotprovidedwithEndUserAc cess.
- (C) DirectorylistingsarenotincludedwithEndUs erAccess.
- (D) InterceptarrangementsarenotincludedwithEn dUserAccess.

4.1.3 UndertakingoftheTelephoneCompany

TheTelephoneCompanywillprovideuseofanEndUs erAccessasfollowsat SubscriberLineCharge(SLC),EndUserPortCharges (EUPC),andPresubscribed InterexchangeCarrierCharges(PICC)ratesandchar gesassetforthin4.1.7 following.

- (A) UseofanEUCLbyanEndUserinconnectionwit hinterstateAccessServices providedunderthistariff.Suchusewillbeprovi dedwhentheEndUser obtainslocalexchangeservice.
- (B) TheTelephoneCompanywillberesponsibleforc ontactsandarrangements withcustomersforthebillingoftheSLC,EUPC,an dPICC.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.4 Obligations of the Customer

- (A) When the End User is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate the local exchange services it is provided by the Telephone Company that are used as administrative lines.
- (B) When the end user is provided with a local exchange service which is not identified as Centrex, Business or Residence service, it shall provide the Telephone Company any requested information necessary for the Telephone Company to determine the appropriate charges.

4.1.5 Payment Arrangements and Credit Allowances(A) Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the local general service tariffs for the associated local telephone exchange service.

(B) Cancellation of Application

End User Access is cancelled when the order for the associated local exchange service is cancelled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

(D) Allowance for Interruptions

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in Section 2.7.1(A) preceding.

(E) Temporary Suspension of Service

When an End User temporarily suspends its Local Exchange Service which is associated with EUCL, the SLC credit allowance is the same as that for the associated Local Exchange Service as set forth in the local general service tariffs.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations

TheEndUserCommonLineandanyapplicableEndUse rPortmonthlychargeswill be billedtotheenduseroftheassociatedlocalt elephoneexchangeservice.

The total number of Telephone Company-provided line sand trunks, excluding pay telephonelines, for which the interexchange carrie r customer has been selected as the predesignated carrier for inter LATA, interstate calls, as defined in (A) following, will be multiplied by the appropriate Presubscribed Interexchange Carrier Charge (PICC) on a monthly basis and assessed to the Presu bscribed Interexchange Carrier of the associated local telephone exchanges service. The Telephone Company will update its PICC information on a monthly basis foll owing the completion of its last monthly retail bill cycle. If PIC NONE, as defined in Section 4.2.5 following, is designated on any lines or trunks, the appropriate PICC will be assessed to the end user customers subscribing to the line or trunk.

The Telephone Company will make reasonable efforts to change the end user line designation to PIC NONE, as described in Section 4. 2.5 following. However, if the Telephone Company is unable to accomplish the chang e prior to the PIC C update, the Telephone Company will continue to assess the P ICC to the interexchange carrier customer until the following month's update .

(A) EndUserCommonLineandPresubscribedInterexc hangeCarrierCharges

The designation of Primary and Non-Primary will be changed as follows: The EUCL and PICC Residence Subscriber rate regulations are designated as either Primary or Non-Primary. The Primary rate is assessed to the residential subscriber line which is any or all of the following: (1) the only line provided at that service location; (2) the line designated as P rimary by the billed party or parties at that service location when first order in g service; or (3) the first line installed at that location. Any additional residen ce exchange lines at the same service location, regardless of the named subscribe r, will be assessed to the Non-Primary rate. If the Primary line disconnects, the greatest length of service will become the Prim ary line. Only one line at a time can be designated as Primary, and all others are considered to be Non-Primary. A service location is defined as the Service Address identified by the Telephone Company using its billi ng and service records.

The Telephone Company will use its own service reco rds in the designation of an exchange residence line as Primary or Non-Primar y. Such service records typically contain Customer Class of Service, Univer sal Service Order Codes (USOCs), Field Identifiers (FIDs), Service Address and other information which will assist the Telephone Company in the desi gnation.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)

- (B) ForeachLocalExchangeServiceprovidedasrem  
residentialserviceorremotecallforwardingbusin  
generalservicestarriffs,theSLCandPICCratesdo  
otecallforwarding  
essserviceunderthelocal  
notapply.
- Foreachlocalexchangeservice,otherthanlocale  
administrativepurposes,providedtoRadioCommonC  
RadioCommonCarriersunderthelocalgeneralservi  
PICCratesdonotapply.  
xchangeserviceusedfor  
arriersand/orMaritime  
cestariffs,theSLCand  
PICCratesdonotapply.
- (C) ForbusinessCentrexCOandCentrexCO-likeser  
CentrexDormitory(Residence)Serviceofficelines  
orderpriortoJuly28,1983,theSLCandthePICC  
followingappliestoeachlineortrunk.  
vicelinesortrunksand  
ortrunksinstalledoron  
rateassetforthin4.1.7
- ForCentrexDormitory(Residence)Servicedormitory  
trunks,theSLCResidenceSubscriber-Individual  
PrimaryResidentialPICCratesassetforthin4.1.  
lineortrunk.  
(residential)linesor  
ineortrunkrateand  
7followingappliestoeach  
lineortrunk.
- Foreachadditionallineortrunk,theSLCNon-Prim  
rateandthePICCNon-PrimaryResidenceSubscriber  
additionallineortrunk.  
aryResidenceSubscriber  
rateappliesper  
additionallineortrunk.
- CentrexCOisaservicethat(1)usesaportionof  
switchlocatedattheTelephoneCompanycentraloff  
customer'sinternalneedsandservesasthecustome  
localandinterexchangenetworksand(2)linksthe  
theTelephoneCompanyswitchwithsubscriberloops.  
aTelephoneCompany  
icetomeetthe  
r'sinterfacewiththe  
customer'smainstationto
- CentrexCO-likeservicesareservices(e.g.,Airpor  
mannerthatisthesameasCentrexCOand(1)arep  
locatedatTelephoneCompanycentralofficesand(2  
stationstotheTelephoneCompanyswitchwithsubsc  
tService)thatoperateina  
rovidedusingswitches  
)linkcustomermain  
riberloops.
- CentrexDormitory(Residential)Serviceisaservic  
orschoolthatservesboththeuniversitycollegeo  
studentsorfacultydormitory(residential)quarter  
applytothelinesortrunksthatervedormitoryq  
chargeswillapplytothelinesortrunksthaterv  
bebasedonthenumberofdormitorylinesortrunks  
totheTelephoneCompanybythecustomer.  
etoacollegeoruniversity  
rschoolofficesandthe  
s.Residentialchargeswill  
uarters.MultilineBusiness  
etheoffices.Chargesshall  
andofficelinesreported

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)

- (D) Whenanenduserisprovidedmorethanonelocalbusinessexchangeservice inastatebythesameTelephoneCompany,otherthanthatspecifiedin(B) precedingandwhenthe localbusinessexchangeserviceisprovidedasa multiparty serviceunderthelocalgeneralservices tariffs,eachpartyis deemedtobe auserofanEUCLandtheSLCandPICCMultilineBusiness Subscriber-Individuallineortrunkrate,assetforthin4.1.7followingappliesto eachsuchparty,whereapplicable.

ForbusinessCentrexservice,theEndUserCommonLine(EUCL)andthe PresubscribedInterexchangeCarrierCharge(PICC)Individuallineortrunk rateappliesto eachlineortrunk.TheapplicationofPICCbusinessCentrex rateisbaseduponthenumberoflinesortrunksin theCentrexservice.

- (E) Whenapayphoneserviceproviderisprovidedapaytelephoneline,the SLCMultilineBusinessSubscriber-Individualline ortrunkrateappliesto eachlineortrunk.
- (F) Whenanenduserisprovidedmorethanonelocalbusinessexchangeservice inastate,whetherprovidedbythelocalTelephone Company,otherthanthat specifiedin(B)precedingandwhenthe localbusinessexchangeserviceis providedunderthelocalgeneralservicetariffsthat isnotcoveredby(C),(D) and(E)preceding,oracompanyresellingthelocal TelephoneCompany's service,theSLCandPICCMultilineBusinessSubscriber-Individuallineor trunkrateassetforthin4.1.7followingappliesto eachsuchlocalbusiness exchangeservice.
- (G) Whenanenduserisprovidedonlyasinglelocalbusinessexchangeservice inastate,whetherprovidedbythelocalTelephone Company,otherthanthat specifiedin(B)precedingandwhenthe localbusinessexchangeserviceis providedasamultiparty serviceunderthelocal general servicetariffs,oracompanyresellingthelocalTelephoneCompany's service,theSLCandPICC SingleLineBusinessSubscriber-Individuallineor trunkrateassetforthin 4.1.7followingappliesto eachsuchparty.
- (H) Whenanenduserisprovidedonlyasinglelocalbusinessexchangeservice bytheTelephoneCompanyunderthelocalgeneral service tariffs,orbya companyresellingthelocalTelephoneCompany's service,theSLCandPICC MultilineBusinessSubscriber-Individuallineor trunkrateassetforthin4.1.7 followingappliesto evensinglebusinessservice. Suchlocalbusiness exchangeserviceincludesanyothersinglelocalbusinessexchangeservice notcoveredin(G)preceding.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)

- (I) Whenanenduserisprovidedalocalresidence exchangeservicebythe TelephoneCompany,otherthanthatpecifiedin(B) precedingandwhenthe localresidenceexchangeserviceisprovidedasam ultiparty-serviceunderthe localgeneralservicetariffs,eachpartyisdeeme dtobeauserofofanEUCL andtheSLCandPICCResidenceSubscriber-Individua llineortrunkrateas setforthin4.1.7(A)and(B)followingappliesto eachsuchparty.
- (J) Whenanenduserisprovidedalocalresidence exchangeserviceinastate bythesameTelephoneCompany,otherthanthatpec ifiedin(B)preceding andwhenthelocalresidenceexchangeserviceispr ovidedunderthelocal generalservicetariffs,theSLCandPICCResidenc eSubscriber-Individual lineortrunkrateassetforthin4.1.7(A)and(B) followingappliestoeachsuch localresidenceexchangeservice.Suchlocalresid enceexchangeservice includesanyotherlocalresidenceservicenotcove redin(I)precedingunder thelocalgeneralservicetariffs.
- (K) Whenanenduserisprovidedalocalresidence exchangeserviceandifthe residentiallocalexchangerateforsuchenduseri sareducedresidentiallocal exchangeratebaseduponameanstestthatissubje cttoverification,the applicableSLCindividuallineortrunkratein4.1 .7followingshallreducedby 100percent,whereapplicable.Inaddition,whenth eenduserhastoll blocking,thePICCResidenceSubscriberindividual lineortrunkwillalsobe reducedby100percent.Thefollowinglocalreside nceexchangeservicesare subjecttothereducedSLCandPICCResidenceSubsc riber-Individualline ortrunkrate:

Virginia	UniversalServicePlan
WestVirginia	Tel-Assistance

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)

- (L) For each local exchange service provided as Integrated Services Digital Network (ISDN) Basic Service under the general and/or local exchange service tariffs, the SLC and the Presubscribed Interchange Carrier Charge (PICC)-BRI ISDN rates apply per service. ISDN Basic Service consists of two communications channels and a third channel for call control and data transmission.

For business PRI (Primary Rate Interface) ISDN (Integrated Services Digital Network) service lines, the SLC and PICC rates as set forth in section 4.1.7 following apply to each line.

Integrated Services Digital Network (ISDN) is an end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice and data functions. These facilities are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN service consists of digital switching systems which connect Primary Rate Interface (PRI) lines to their serving central office.

(M) RateRegulationsforEndUserPortCharge

Certain local exchange services provided under the general and/or local exchange service tariffs are subject to End User Port Charges as specified in 4.1.7 following. These services include:

- Integrated Services Digital Network (ISDN)-Basic (BRI)
- Integrated Services Digital Network (ISDN)-Primary (PRI)
- Direct Inward Dialing (DID)

(N) FederalUniversalServiceFund(FUSF)Surcharge

The Federal Universal Service Fund (FUSF) Surcharge recovers the Telephone Company's contribution to the Universal Service Support Mechanisms. Customers may certify exemption from FUSF surcharges at the ACNA level or at the BAN level. Certification at the ACNA level will exempt all ACNAs under that ACNA. Certification at the BAN level will exempt only the specified BANs.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)(N) FederalUniversalServiceFund(FUSF)Surcharge (Cont'd)(1) ApplicationofFUSFSurchargeToEndUserAccessServiceCharges

CustomersassessedaSubscriberLineChargeasspecifiedinSection 4.1.7(A)followingwillbeassessedaflat-rated,monthlyFUSF SurchargeasspecifiedinSection4.1.7(D)(1)through(D)(9)following. FUSFSurchargeswillbebilledtotheassociatedend userorresellerof thelocalexchangeservices,withtheexceptionof thosecustomerswho participateintheLifelineAssistanceProgram.

CustomersassessedaPresubscribedInterexchangeCarrierChargeas specifiedinSection4.1.7(B)followingwillbeassessedanFUSF SurchargeonPresubscribedInterexchangeCarrierChargeassetforth inSection4.1.7(D)(12)following.Customerswhoparticipateinthe LifelineAssistanceProgramarenotexemptfromthisSurcharge.The FUSFSurchargewillbedeterminedbymultiplyingan FUSFSurcharge Factor,assetforthinSection4.1.7(D)(12)following,bythe PresubscribedInterexchangeCarrierCharge.

(2) ApplicationofFUSFSurchargeToOtherIncidentalCharges

CustomersassessedOtherIncidentalChargeswillbe assessedthe FUSFSurchargeonOtherIncidentalChargesassetforthinSection 4.1.7(D)(10)following.Customerswhoparticipate intheLifeline AssistanceProgramarenotexemptfromthisSurcharge.TheFUSF SurchargewillbedeterminedbymultiplyinganFUSF SurchargeFactor, assetforthinSection4.1.7(D)(10)following,by thefollowingapplicable OtherIncidentalCharges:

- ChangeinPresubscriptionChargeasspecifiedin Section4.2.7 following

(3) ApplicationofFUSFSurchargeToSpecialAccess Services

AnFUSFSurchargewillbeassessedtocustomerswho orderSpecial Accessservicesfromthistariff.TheFUSFSurchargewillbe determinedbymultiplyinganFUSFSurchargeFactor, assetforthin Section4.1.7(D)(11)following,bythecustomer'sinterstateSpecial Accessservicemonthlycharges.



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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges

	Monthly Rate
(A) <u>SubscriberLineCharge(SLC)</u>	
(1) ResidenceSubscriber -Primary -Individuallineortrunk,each Virginia WestVirginia	   \$6.18 \$6.50
(2) ResidenceSubscriber Non-Primary Individuallineortrunk,each Virginia WestVirginia	   \$6.18 \$7.00
(3) SingleLineBusinessSubscriber Individuallineortrunk,each Virginia WestVirginia	   \$6.18 \$6.50
(4) MultilineBusinessSubscriber Individuallineortrunk,each Virginia WestVirginia	   \$6.18 \$8.32
(5) CentrexCOandCO-Like(Installed oronOrderPriortoJuly28,1983) -Individuallineortrunk,each Virginia WestVirginia	   \$6.18 \$8.32
(6) PRI-ISDN Virginia WestVirginia	 \$30.90 \$41.60
(7) BRI-ISDN Virginia WestVirginia	 \$6.18 \$7.00

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)

	Monthly Rate
(B) <u>PresubscribedInterexchangeCarrier Charges(PICC)</u>	
(1) ResidenceSubscriber -Primary -Individuallineortrunk,each	\$0.00
(2) ResidenceSubscriber -Non-Primary -Individuallineortrunk,each	\$0.00
(3) SingleLineBusinessSubscriber -Individuallineortrunk,each	\$0.00
(4) MultilineBusinessSubscriber -Individuallineortrunk,each	\$0.00
(5) BusinessCentrex(Non-ISDN) -IndividualBusinessCentrexService,each	
- 1Line	\$0.00
- 2Lines	\$0.00
- 3Lines	\$0.00
- 4Lines	\$0.00
- 5Lines	\$0.00
- 6Lines	\$0.00
- 7Lines	\$0.00
- 8Lines	\$0.00
- 9Linesandover	\$0.00
(6) PRI-ISDNSubscriber - PerFacility	\$0.00
(7) BRI-ISDNSubscriber - PerFacility	\$0.00

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)

	Monthly <u>Rate</u>
(C) <u>EndUserPortCharges</u>	
(1) DigitalTransportFacility providedasISDNBasic Service(BRI),eachservice	\$1.52
(2) DigitalTransportFacility providedasISDNPrimary Service(PRI),eachservice	\$23.43
(3) DirectInwardDialing(DID), eachlineortrunk	\$0.70

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)

	Monthly Rate
(D) <u>FederalUniversalServiceFund(FUSF)Surcharge</u>	
(1) <u>PrimaryResidenceSubscriber, PrimaryResidenceCentrexSubscriber andSingleLineBusinessSubscriber</u> -IndividualLineorTrunk,each	
Virginia	\$0.95
WestVirginia	\$0.99
(2) <u>Non-PrimaryResidenceandNon-Primary CentrexResidenceSubscriber</u> -IndividualLineorTrunk,each	
Virginia	\$0.95
WestVirginia	\$1.07
(3) <u>BRIISDNSubscriber</u> -ISDNBasicService,each	
Virginia	\$1.98
WestVirginia	\$2.33
(4) <u>PRIISDNSubscriber</u> -DigitalTransportFacilityprovided asISDNPrimaryService, eachservice	
Virginia	\$13.96
WestVirginia	\$17.82

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)

	Monthly Rate
(D) <u>FederalUniversalServiceFund(FUSF)Surcharge</u> (Cont'd)	
(5) <u>MultilineBusinessSubscriber-Other(non-PBX)</u> -IndividualLineorTrunk,each	
Virginia	\$1.60
WestVirginia	\$2.27
(6) <u>MultilineBusinessSubscriber-Payphone</u> -IndividualLineorTrunk,each	
Virginia	\$0.95
WestVirginia	\$1.27
(7) <u>PrivateBranchExchange(PBX)TrunkwithEnd UserPortCharge(DirectInwardDialing[DID])</u> -IndividualLineorTrunk,each	
Virginia	\$1.76
WestVirginia	\$2.47
(8) <u>PrivateBranchExchange(PBX)TrunkwithoutEnd UserPortCharge(allOtherPBX)</u> -IndividualLineorTrunk,each	
Virginia	\$1.60
WestVirginia	\$2.27

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)Monthly  
Rate(D) FederalUniversalServiceFund(FUSF)Surcharge (Cont'd)

- (9)
- BusinessCentrexSubscriber
- 
- (non-ISDN)
- 
- IndividualBusinessCentrex
- 
- service,each

VirginiaFirst1-9lines(FlatRate)  
10linesandover(PerLine)\$1.60  
\$0.18WestVirginiaFirst1-9lines(FlatRate)  
10linesandover(PerLine)\$2.27  
\$0.25

- (10)
- FUSFSurchargeonOtherIncidentalCharges

AnFUSFSurchargeFactorof15.3%willbeappliedt  
PresubscriptionCharge.

otheChangein

- (11)
- SpecialAccessServicesFUSFSurcharge

AnFUSFSurchargeFactorof15.3%willbeappliedt  
interstateSpecialAccessmonthlycharges.

othecustomer's

- (12)
- PresubscribedInterexchangeCarrierChargeFUS FSurcharge

AnFUSFSurchargeFactorof15.3%willbeappliedt  
PresubscribedInterexchangeCarrierCharges.

othecustomer's

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4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription4.2.1 General

- (A) Presubscription is a procedure whereby an end user or a Payphone Service Provider may select and designate a preferred carrier to complete interLATA and intraLATA toll calls without dialing an access code. The end user or Payphone Service Provider may designate a carrier for interLATA calls, a different carrier for intraLATA calls, or the same carrier for both, provided the carrier furnishes interLATA and intraLATA toll services. The preferred carrier chosen for intraLATA toll service will be used to carry all of the end user's intraLATA toll calls. This carrier is referred to as the end user or Payphone Service Provider's preferred intraLATA toll provider (ITP).
- (B) Each carrier will have one or more access codes assigned to it for various types of service. When an end user or a Payphone Service Provider selects a carrier as its preferred carrier, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user or Payphone Service Provider without dialing an access code. Should the same end user or Payphone Service Provider wish to use other services of the same carrier, it will be necessary for the end user or Payphone Service Provider to dial a code(s) to reach that carrier's other service(s).
- (C) Carriers must use Feature Group D Switched Access Service to qualify as interLATA and intraLATA toll providers.
- (D) Selection of an interLATA and/or intraLATA carrier by an end user or a Payphone Service Provider is subject to the terms and conditions contained in 4.2.2 through 4.2.7 following.
- (E) A nonrecurring charge, as set forth in 4.2.7 following, to process a change in Presubscription is bifurcated into four (4) separate nonrecurring charges and applies as follows:
- (1) A nonrecurring charge, as set forth in 4.2.7(A) (1) following, applies when the request to change Presubscription is submitted through the electronic method without a request to change the intraLATA primary interexchange carrier (LPIC) on the same line and on the same order.
  - (2) A nonrecurring charge, as set forth in 4.2.7(A) (2) following, applies when the request to change Presubscription is submitted through manual method without a request to change the LPIC on the same line and on the same order.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.1 General (Cont'd)

## (E) (Cont'd)

- (3) A nonrecurring charge, as set forth in 4.2.7(B) (1) following, applies when the request to change Presubscription is submitted through the electronic method together with a request to change the LPIC on the same line and on the same order.
- (4) A nonrecurring charge, as set forth in 4.2.7(B) (2) following, applies when the request to change Presubscription is submitted through manual method together with a request to change the LPIC on the same line and on the same order.

As used above, manual methods are (i) personal interaction between a customer, or a person acting on behalf of a customer, and a Telephone Company employee; and (ii) any facsimile or written submissions from a customer, or a person acting on behalf of a customer, to a Telephone Company service center. Electronic methods shall include all other methods. If a request utilizing an electronic method results in manual processing, the electronic nonrecurring charges shall apply upon completion of the request. For orders submitted electronically through customer account record exchange (CARE) transactions, a change to both the PIC and LPIC on the same line will be considered to be on the same order if it is submitted in a single CARE record for that line.

4.2.2 EndUser/PayphoneServiceProviderChoiceDiscrepancy

When a discrepancy is determined regarding an end user or Payphone Service Provider's designation of a preferred interLATA or intraLATA toll carrier, the following applies, depending upon the situation described:

- When two or more orders are received for an end user or a Payphone Service Provider line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines customer choice.
- If an end user or Payphone Service Provider denies requesting a change in carrier, as submitted by an interLATA or intraLATA toll provider, the carrier will be assessed all applicable change charges. Then nonrecurring change charges will apply separately to both interLATA and intraLATA toll presubscription changes and is provided in 4.2.7 following.



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4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.3 PICChangeOptions

ThePICChangeServiceOptionprovidescarriersthe abilitytorequestPIC conversionsresultingfrommergers(acquisitions)and/orseparationofoperations. This serviceallowsacarrierwithanestablishedcarrieridentificationcode(CIC)to mergewithoneormorecarrierswithadifferentCICortoseparateitscurrent operationintomorethanoneentity.TheTelephoneCompanywillchangeeach presubscribedlinefromthepreviouscarrier to the newcarrier'sCIConamass conversionbasis.ThePICchangechargeasspecifiedin4.2.7followingwillapply perline.ThisoptionisonlyavailablewithPIC conversionsresultingfrommergers and/orseparationactivitiesunderwhichtherequestingcarriermustprovidethe TelephoneCompanyacopyofthedocument(s)indicatingthecompletionofthe merger/separationactivities.Thisoptionisnot availableforpresubscriptionchanges submittedforpublicorsemi-publicpaytelephones.

ConfirmationnotificationwillbeforwardedtothecarrierviaaTelephoneCompany MechanizedInterfaceusingtheindustrystandardCustomerAccountRecord Exchange(CARE)format.CAREprovidesamechanized formatfortheexchangeof customerinformationbetweentheTelephoneCompany andthecarrier(s).

4.2.4 PresubscriptionChargeApplication(A) 90-DayInitialFreeIntraLATAPresubscriptionChoiceforExistingUsers

ExistingendusersorPayphoneServiceProvidersmayexerciseaninitialfree intraLATAPresubscriptionchoice,eitherbyContactingtheTelephone Companyorbycontactingthecarrierdirectly.The initialfreechoicemustbe madewithinninetydaysfollowingtheimplementationofTrunkside BSA-101XXXXOptionorFeatureGroupDinaservingendoffice.Enduser orPayphoneServiceProvider'schoicesthatconstituteexercisingthefree initialchoiceare:

- (1) Designateacarrierastheirpreferredcarrier, therebyrequiringno accesscodetoaccessthecarrier'sservice.Othercarriersare accessedbydialing101XXXXorotherrequiredcodes.
- (2) Chosenocarrierasapreferredcarrier,thus requiring101XXXXcode dialingtoaccessallcarriers.Thischoicecanbe madebydirectly contactingtheTelephoneCompany.Thisoptionisnotavailablewith Payphoneservice.

Followinganexistingenduser'sorPayphoneServiceProvider'sfree selections,anysubsequentchangeafterpresubscriptionisimplementedis subjecttoanonrecurringcharge,assetforthin4.2.7following.

## ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.4 PresubscriptionChargeApplication (Cont'd)(B) InitialFreePresubscriptionChoiceforNewUsers

NewendusersorPayphoneServiceProviderswhosubscribetoserviceafter thepresubscriptionimplementationdate,includinganexistingcustomerwho ordersanadditional line,willbeaskedtoselectapreferredcarrierwhenthey placeanorderforTelephoneCompanyExchangeService.Ifacustomer cannotdecideuponacarrieratthetime,thecustomerwillhave30days followingcompletionoftheservice requesttomakeapreferredcarrierchoice withoutcharge.Intheinterim,thecustomerwillbeassignedaPIC-NONEand willhavetodialanaccesscodetomakeinterLATAorintraLATA tollcalls. Thefreeselectionperiodavailabletonewenduser sorPayphoneService Providersistheperiodwithinthirtydaysofinstallationofthenewservice.

Initialfreeselectionsavailabletonewendusers orPayphoneService Providersare:

- (1) Designateacarrierastheirpreferredcarrier therebyrequiringno accesscodetoaccess thatcarrier'sservice.Otherrcarriersare accessedbydialing101XXXXorotherrequiredcodes.
- (2) Choosenocarrierasapreferredcarrierthusrequiring101XXXXcode dialingtoaccessallcarriers.Thischoicecanbe madebydirectly contactingtheTelephoneCompany.Inaddition,new endusersor PayphoneServiceProviders thatdonotselectapreferredcarrierwillbe assignedasPIC-NONE.

Followinganewenduser'sorPayphoneServiceProvider'sinitialfree selection,anysubsequentselectionmade following implementationof interLATAorintraLATA tollpresubscriptionissubjecttoanonrecurringcharge assetforth4.2.7following.

## ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.4 PresubscriptionChargeApplication (Cont'd)(C) CancellationofInterLATAorIntraLATATollpre subscriptionbyaCarrier

IfacarrierelectstodiscontinueTrunksideBSA-10 11348OptionandFeature GroupDserviceaftertheimplementationofinterLA TAorintraLATAtoll presubscription,thecarrierisobligatedtocontactinwritingallendusersor PayphoneServiceProviderswhohaveselectedthecancellingcarrierastheir preferredcarrier.ThecarriermustinformtheseendusersorPayphone ServiceProvidersofthecancellation,requestthattheendusersorPayphone ServiceProvidersselectanewcarrier,andstatethatthecancellingcarrierwill payanyapplicablechangecharge.

(D) PresubscriptionChangeChargeBillingOption

AttheoptionoftheITP,thenonrecurringchargeforachangein presubscription,assetforthin4.2.7following,maybebilledtotheITPinstead oftheEndUser.

(1) ReverseBilling

TheReverseBillingOptionisavailabletointerLAT AandintraLATAtoll providersforEndUser-initiatedPICchangeorders placedatthe TelephoneCompany'sResidence,BusinessorEqualAccessService Centers.ThenonrecurringchargeforalloftheITP'senduser-initiated PICchangeordersplacedattheTelephoneCompany's Residence, BusinessorEqualAccessServiceCenterswillbeassessedtotheITP, insteadoftheEndUserasspecifiedinsection4.2.7following.

TheITPmustnotifytheTelephoneCompanyinwritingofitselectionto establishand/orcanceltheReverseBillingoption.Establishment and/orcancellationwillbeeffectivewithin ten(10)businessdaysfrom thedatetheTelephoneCompanyreceiveswrittennotificationandmust beineffectforaminimumofsixmonths.TheITPselectingto participateintheReverseBillingOptionwillbeassessedtheapplicable PICchangecharge(s)asspecifiedinSection4.2.7 following.

## ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.4 PresubscriptionChargeApplication (Cont'd)(E) UnauthorizedPreferredCarrierChange

AnUnauthorizedPreferredCarrierChangeisachangeinthepreferredinterLATAor intraLATAtollcarrierthatttheenduserorPayphoneServiceProviderdenies authorizing.

IfanenduserorPayphoneServiceProviderdenies authorizingachangein interLATAand/orintraLATAtollpresubscriptionas submittedbythealleged unauthorizedtollcarrier,theallegedunauthorized tollcarrierwillbeassessedthe PresubscriptionChangeChargeasspecifiedinSection4.2.7followingorthethe appropriatestateaccessstarifffor:

- ThedisputedPresubscriptionChangeChargebilled totheenduseror PayphoneServiceProvider,and
- TheapplicablePresubscriptionChangeChargefor restoringtheenduseror PayphoneServiceProvidertoitspreviouspreferred interLATAorintraLATA tollcarrier.

InaccordancewiththeFederalCommunicationsCommission'sSlammingLiability RulesinCCDocket94-129,ifanallegedunauthorizedcarrierisultimately exoneratedofliability,theallegedunauthorizedcarrierisentitledtoreceivefull paymentfromtheenduserorPayphoneServiceProviderforallservicesprovided. Insuchsituations,anyPresubscriptionChangeChargeassessedagainstthealleged unauthorizedcarrierbytheTelephoneCompanyaresubjecttorebillingtotheend userorPayphoneServiceProviderbytheallegedunauthorizedcarrier.

4.2.5 PICNONE

- (A) Whenanenduserdoesnotwanttobepresubscribedtoanycarrier,orwhen acarriersubmitsarequesttoremovetheirPICfromanenduser'sline,the enduserwillberequiredtodial101XXXXorother accesscode(i.e.,950-XXXX)forallcallstoallcarriers.Thislinecondition,designatedPICNONE,is consideredaPICchangeforpurposesofadministeringtheratescontainedin thistariff.PICNONEchangescanonlybemademytheenduserorbythe carriertowhomtheenduser'slineispresubscribed.

## ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.5 PICNONE (Cont'd)(B) EndUserPresubscriptionCharges-PICNONE

PresubscriptionCharges,asdescribedin4.2.1(E)preceding,willapplytothe enduserasfollows:

- (1) WhenanendusersubmitsarequesttotheTelephoneCompanyto remove the PIC from the enduser's line, the applicable nonrecurring charges set forth in 4.2.7 following apply to the enduser.
- (2) WhenacarriersubmitsarequesttotheTelephoneCompanyonbehalf of the enduser to remove the carrier as the enduser's PIC, the carrier must inform the Telephone Company that the enduser desires to have no PIC. In such cases, the applicable nonrecurring charges set forth in 4.2.7 following apply to the enduser.
- (3) For 4.2.5(B)(2) preceding, the Telephone Company will verify that the enduser's line is currently presubscribed to the carrier submitting the request. If the enduser's line is currently presubscribed to the carrier submitting the request, then the Telephone Company will remove such carrier's PIC from the line thereby changing the enduser's line PIC designation to PICNONE.

(C) CarrierPresubscriptionCharges-PICNONE

PresubscriptionCharges,asdescribedin4.2.1(E)preceding,willapplytothe carrierasfollows:

- (1) WhenacarriersubmitsarequesttotheTelephoneCompanyonits own behalf to remove its PIC from an enduser's line, the applicable nonrecurring charges set forth in 4.2.7 following apply to the carrier.
- (2) For 4.2.5(C)(1) preceding, the Telephone Company will verify that the enduser's line is currently presubscribed to the carrier submitting the request. If the enduser's line is currently presubscribed to the carrier submitting the request, then the Telephone Company will remove such carrier's PIC from the line thereby changing the enduser's line PIC designation to PICNONE.

- (D) The Telephone Company is not liable for any disruption of the change in PIC selection to PICNONE resulting from a carrier's notification to the Telephone Company.

## ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.6 1+CoinSent-PaidPresubscription

(A) 1+coinsent-paidinterLATAccessprovidesthe abilityfortheTelephone Companytoroute1+coinsent-paidinterLATAtaffi ctothe0+presubscribed providerdirectlyor, toitssubcontractedprovider .Thepresubscribedprovider hastheoptiontoreceiveboth0+and1+interLATA callsoriginatingfrom TelephoneCompanypublicandsemipubliccointeleph ones,ortoselectone subcontractedproviderperLATAtoreceive1+c oinsent-paidinterLATA traffic,oritcancontinuetodefaultthe1+coin sent-paidinterLATAtafficto theexistingInterexchangeCarrierwhichhandles1+ coinsent-paidinterLATA callsfromtheTelephoneCompany'spublicpaytelep honesuntilthe0+ presubscribedproviderisreadytohandlesuchtraf fic.0+presubscribed providerschoosingtoeithercarryorsubcontract1 +coinsent-paidinterLATA trafficmustprovideaLetterofIntent(LOI)toth eTelephoneCompany.Ifthe 0+presubscribedproviderdoesnotsubmitaLOIind icatingwhether1+coin sent-paidinterLATAtafficshallberoutedtoitse lfortoasubcontracted provider,the1+coinsent-paidinterLATAtaffi cwillcontinuetoberoutedto theexisting1+coinsent-paidinterLATAcARRIERun tilsuchtimeasthe0+ presubscribedprovidersubmitsaLOIfollowedbyan AccessServiceRequest. Ifthe0+presubscribedprovidersubcontractsthe 1+coinsent-paidinterLATA traffic,thepresubscribedproviderissolelyrespo nsibleforall0+and1+ interLATAcallsoriginatingfromtheTelephoneComp anypublicand semipubliccointelephones.

Ifthe0+presubscribedprovidersubcontractsthe1 +coinsent-paidinterLATA traffic,theTelephoneCompanymustalso receivea LetterofAuthorization (LOA)fromthe0+presubscribedproviderorthesub contractedprovider, statingthatthesubcontractedprovideragreesto a cceptandtransportthe1+ coinsent-paidinterLATAtafficsuchtraffictothe subcontractedprovider.Ifthe0+presubscribedpr oviderselectsa subcontractedprovider tohandle1+coinsent-paid interLATAtaffics,any arrangementswillbesolelybetweenthepresubscrib edproviderandits subcontractedprovider.

## ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.6 1+CoinSent-PaidPresubscription (Cont'd)

- (B) Where a presubscribed provider which handles 0+ interLATA traffic from the Telephone Company's public or semipublic telephone selects, on a LATA by LATA basis, a subcontracted provider to handle the 1+ coin sent-paid interLATA traffic, it shall be the sole duty and obligation of the customer to make any and all arrangements for access billing and settlement with the subcontracted provider. The Telephone Company shall be indemnified, defended and held harmless by the presubscribed provider and the subcontracted provider for any and all claims arising out of any act or omission of the presubscribed provider and/or subcontracted provider relating to access billing, settlement of arrangements and any other issue concerning the relationship between the presubscribed provider and its authorized subcontracted provider.

RATE4.2.7 The charge for a change in Presubscription +\*

- per Telephone Exchange Service Line, Trunk, or Pay Telephone

- (A) When Presubscription change is requested without an LPIC change request on the same line and on the same order:

- |  |        |
|--|--------|
| (1) Electronically requested Presubscription | \$1.25 |
| (2) Manually requested Presubscription       | \$5.50 |

- (B) When Presubscription change is requested together with an LPIC change request on the same line and on the same order:

- |  |        |
|--|--------|
| (1) Electronically requested Presubscription | \$0.63 |
| (2) Manually requested Presubscription       | \$2.75 |

+Where these charges are applicable to a subscriber or end user under this tariff, except as set forth in 4.2.5(B)(2) preceding, a carrier may make arrangements with the Telephone Company to pay these charges on behalf of the subscriber or end user.

## ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.3 AutoTransfer

AutoTransferisanoptionprovidedbytheTelephone Companythatwillallowforhetransfer ofresidentialenduserstotheirrequestedpresubs cribedInterexchangeCarrier,whenthat InterexchangeCarrierisanAutoTransferparticipa nt.

Whenanenduserestablishingorchangingaservice acceptsatransfertotheir presubscribedInterexchangeCarrier,theTelephone Companywilltransfertheenduserby dialingadedicatedTollFreenumberdesignatedby theInterexchangeCarrier,andthendrop offtheline."TollFree"serviceincludesanyacc essservicewhichutilizesthefollowing NPA's:800,888,877,866,855,844,833,and822 astheybecomeavailabletotheindustry.

TransferswillbemadeonlyduringnormalTelephone Companybusinessofficehoursin accordancewithlocalscheduling.

Achargeassetforthbelowwillbeassessedtothe participatingInterexchangeCarrierfor eachendusercalltransferredtothatInterexchang eCarrier.

<u>AutoTransfer</u>	<u>Rate</u>
-percallTransferred	\$0.35