
 ACCESSSERVICE

4. EndUserAccessServiceandPresubscription4.1 EndUserAccessService

TheTelephoneCompanywillprovideEndUserAccess Service(EndUserAccess)toEnd UserswhoobtainlocalexchangeservicefromtheTe lephoneCompanyunderitslocal generalservicetariff.

4.1.1 GeneralDescription

EndUserAccessprovidesfortheuseofanEndUser CommonLine(EUCL).End UserAccessServiceconsistsofEndUserCommonLin e(EUCL)Charges,End UserPortCharges(EUPC),andPresubscribedInterex changeCarrierCharges (PICC).EndUserswhoobtainEndUserAccessServi cearesubjecttotheEUCL andEUPCregulations.InterexchangeCarrierswhof urnishinterstate telecommunicationsservicetoEndUsersaresubject tothePICCregulations.End UsersthatdonotselectaPresubscribedInterexcha ngeCarrier,asdefinedin4.1.6 following,aresubjecttothePICCregulations,wit htheexceptionofpaytelephone serviceproviders,whosepaytelephonenumbersex cludedfromPICCregulations.

4.1.2 Limitations

- (A) AtelephonenumberisnotprovidedwithEndUse rAccess.
- (B) DetailbillingisnotprovidedwithEndUserAc cess.
- (C) DirectorylistingsarenotincludedwithEndUs erAccess.
- (D) InterceptarrangementsarenotincludedwithEn dUserAccess.

4.1.3 UndertakingoftheTelephoneCompany

TheTelephoneCompanywillprovideuseofanEndUs erAccessasfollowsat SubscriberLineCharge(SLC),EndUserPortCharges (EUPC),andPresubscribed InterexchangeCarrierCharges(PICC)ratesandchar gesassetforthin4.1.7 following.

- (A) UseofanEUCLbyanEndUserinconnectionwit hinterstateAccessServices providedunderthistariff.Suchusewillbeprovi dedwhentheEndUser obtainslocalexchangeservice.
- (B) TheTelephoneCompanywillberesponsibleforc ontactsandarrangements withcustomersforthebillingoftheSLC,EUPC,an dPICC.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.4 ObligationsoftheCustomer

- (A) When the End User is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate the local exchange services it is provided by the Telephone Company that are used as administrative lines.
- (B) When the end user is provided with a local exchange service which is not identified as Centrex, Business or Residence service, it shall provide the Telephone Company any requested information necessary for the Telephone Company to determine the appropriate charges.

4.1.5 PaymentArrangementsandCreditAllowances(A) MinimumPeriod

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the local general service tariffs for the associated local telephone exchange service.

(B) CancellationofApplication

End User Access is cancelled when the order for the associated local exchange service is cancelled. No cancellation charges apply.

(C) Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

(D) AllowanceforInterruptions

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in Section 2.7.1(A) preceding.

(E) TemporarySuspensionofService

When an End User temporarily suspends its Local Exchange Service which is associated with EUCL, the SLC credit allowance is the same as that for the associated Local Exchange Service as set forth in the local general service tariffs.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations

TheEndUserCommonLineandanyapplicableEndUse rPortmonthlychargeswill be billedtotheenduseroftheassociatedlocal t elephoneexchangeservice.

The total number of Telephone Company-provided line sand trunks, excluding pay telephonelines, for which the interexchange carrier r customer has been selected as the predesignated carrier for inter LATA, interstate calls, as defined in (A) following, will be multiplied by the appropriate Presubscribed Interexchange Carrier Charge (PICC) on a monthly basis and assessed to the Presu bscribed Interexchange Carrier of the associated local telephone exchangeservice. The Telephone Company will update its PICC information on a monthly basis following the completion of its last monthly retail bill cycle. If PIC NONE, as defined in Section 4.2.5 following, is designated on any lines or trunks, the appropriate PICC will be assessed to the end user customers subscribing to the line or trunk.

The Telephone Company will make reasonable efforts to change the end user line designation to PIC NONE, as described in Section 4. 2.5 following. However, if the Telephone Company is unable to accomplish the chang e prior to the PIC C update, the Telephone Company will continue to assess the P ICC to the interexchange carrier customer until the following month's update .

(A) EndUserCommonLineandPresubscribedInterexc hangeCarrierCharges

The designation of Primary and Non-Primary will be changed as follows: The EUCL and PICC Residence Subscriber rate regulations are designated as either Primary or Non-Primary. The Primary rate is assessed to the residential subscriber line which is any or all of the following: (1) the only line provided at that service location; (2) the line designated as P rimary by the billed party or parties at that service location when first order in g service; or (3) the first line installed at that location. Any additional residence ce exchange lines at the same service location, regardless of the named subscribe r, will be assessed the Non-Primary rate. If the Primary line disconnects, the greatest length of service will become the Prim ary line. Only one line at a service location can be classified as Primary, and all others are considered to be Non-Primary. A service location is defined as the Service Address identified by the Telephone Company using its billi ng and service records.

The Telephone Company will use its own service reco rds in the designation of an exchange residence line as Primary or Non-Primar y. Such service records typically contain Customer Class of Service, Univer sal Service Order Codes (USOCs), Field Identifiers (FIDs), Service Address and other information which will assist the Telephone Company in the desi gnation.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)

- (B) For each Local Exchange Service provided as residential service or remote call forwarding business general service tariffs, the SLC and PICC rates do not apply. For each local exchange service, other than local exchange service used for administrative purposes, provided to Radio Common Carriers and/or Maritime Radio Common Carriers under the local general service tariffs, the SLC and PICC rates do not apply.
- (C) For business Centrex CO and Centrex CO-like service lines or trunks and Centrex Dormitory (Residence) Service office lines or trunks installed on or prior to July 28, 1983, the SLC and the PICC rates as set forth in 4.1.7 following apply to each line or trunk.
- For Centrex Dormitory (Residence) Service dormitory (residential) lines or trunks, the SLC Residence Subscriber-Individual line or trunk rate and Primary Residential PICC rates as set forth in 4.1.7 following apply to each line or trunk.
- For each additional line or trunk, the SLC Non-Primary Residence Subscriber rate and the PICC Non-Primary Residence Subscriber rate applies per additional line or trunk.
- Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main station to the Telephone Company switch with subscriber loops.
- Centrex CO-like services are services (e.g., Airport Service) that operate in a manner that is the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main station to the Telephone Company switch with subscriber loops.
- Centrex Dormitory (Residential) Service is a service to a college or university or school that serves both the university college or school offices and the students or faculty dormitory (residential) quarters. Residential charges will apply to the lines or trunks that served dormitory quarters. Multiline Business charges will apply to the lines or trunks that serve the offices. Charges shall be based on the number of dormitory lines or trunks and office lines reported to the Telephone Company by the customer.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)

(D) Whenanenduserisprovidedmorethanonelocalbusinessexchangeservice inastatebythesameTelephoneCompany,otherthanthatspecifiedin(B) precedingandwhenthe localbusinessexchangeserviceisprovidedasa multiparty serviceunderthelocalgeneralservices tariffs,eachpartyis deemedtobe auserofanEUCLandtheSLCandPICCMultilineBusiness Subscriber-Individuallineortrunkrate,assetforthin4.1.7followingappliedto eachsuchparty,whereapplicable.

ForbusinessCentrexservice,theEndUserCommonLine(EUCL)andthe PresubscribedInterexchangeCarrierCharge(PICC)Individuallineortrunk rateapplies toeachlineortrunk.TheapplicationofPICCbusinessCentrex rateisbaseduponthenumberoflinesortrunksintheCentrexservice.

(E) Whenapaytelephoneserviceproviderisprovidedapaytelephoneline,the SLCMultilineBusinessSubscriber-Individualline ortrunkrateapplies to eachlineortrunk.

(F) Whenanenduserisprovidedmorethanonelocalbusinessexchangeservice inastate,whetherprovidedbythelocalTelephoneCompany,otherthanthat specifiedin(B)precedingandwhenthe localbusinessexchangeserviceis providedunderthelocalgeneralservicetariffsthatisnotcoveredby(C),(D) and(E)preceding,oracompanyresellingthelocalTelephoneCompany's service,theSLCandPICCMultilineBusinessSubscriber-Individuallineor trunkrateassetforthin4.1.7followingapplies toeachsuchlocalbusiness exchangeservice.

(G) Whenanenduserisprovidedonlyasinglelocalbusinessexchangeservice inastate,whetherprovidedbythelocalTelephoneCompany,otherthanthat specifiedin(B)precedingandwhenthe localbusinessexchangeserviceis providedasamultiparty serviceunderthelocalgeneralservicetariffs,oracompanyresellingthelocalTelephoneCompany's service,theSLCandPICC SingleLineBusinessSubscriber-Individualline ortrunkrateassetforthin 4.1.7followingapplies toeachsuchparty.

(H) Whenanenduserisprovidedonlyasinglelocalbusinessexchangeservice bytheTelephoneCompanyunderthelocalgeneralservicetariffs,orbya companyresellingthelocalTelephoneCompany's service,theSLCandPICC MultilineBusinessSubscriber-Individuallineor trunkrateassetforthin4.1.7 followingapplies toevensinglebusiness service. Suchlocalbusiness exchangeserviceincludesanyothersinglelocalbusinessexchangeservice notcoveredin(G)preceding.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)

- (I) Whenanenduserisprovidedalocalresidence exchangebythe TelephoneCompany,otherthanthatspecifiedin(B) precedingandwhenthe localresidenceexchangeisprovidedasam ultipartyunderthe localgeneralservicetariffs,eachpartyisdeeme dtobeuserofanEUCL andtheSLCandPICCResidenceSubscriber-Individual lineortrunkrateas setforthin4.1.7(A)and(B)followingappliedto eachsuchparty.
- (J) Whenanenduserisprovidedalocalresidence exchangeinastate bythesameTelephoneCompany,otherthanthatspec ifiedin(B)preceding andwhenthelocalresidenceexchangeispr ovidedunderthelocal generalservicetariffs,theSLCandPICCResidenc eSubscriber-Individual lineortrunkrateassetforthin4.1.7(A)and(B) followingappliedtoeachsuch localresidenceexchange. Suchlocalresid enceexchange service includesanyotherlocalresidenceservice notcove redin(I)precedingunder thelocalgeneralservicetariffs.
- (K) Whenanenduserisprovidedalocalresidence exchangeandifthe residentiallocal exchangerateforsuchenduseri sareducedresidentiallocal exchangeratebaseduponameanstestthatissubje cttoverification,the applicableSLCindividuallineortrunkratein4.1 .7followingshallreducedby 100percent,whereapplicable. Inaddition,whenth eenduserhastoll blocking,thePICCResidenceSubscriberindividual lineortrunkwillalsobe reducedby100percent. Thefollowinglocalreside nceexchangeservicesare subjecttothereducedSLCandPICCResidenceSubsc riber-Individualline ortrunkrate:

Virginia	UniversalServicePlan
WestVirginia	Tel-Assistance

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)

(L) For each local exchange service provided as Integrated Services Digital Network (ISDN) Basic Service under the general and/or local exchange service tariffs, the SLC and the Presubscribed Interchange Carrier Charge (PICC)-BRI ISDN rates apply per service. ISDN Basic Service consists of two communications channels and a third channel for call control and data transmission.

For business PRI (Primary Rate Interface) ISDN (Integrated Services Digital Network) service lines, the SLC and PICC rates as set forth in section 4.1.7 following apply to each line.

Integrated Services Digital Network (ISDN) is an end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and images services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN service consists of digital switching systems which connect Primary Rate Interface (PRI) lines to their serving central office.

(M) RateRegulationsforEndUserPortCharge

Certain local exchange services provided under the general and/or local exchange service tariffs are subject to End User Port Charges as specified in 4.1.7 following. These services include:

- Integrated Services Digital Network (ISDN)-Basic (BRI)
- Integrated Services Digital Network (ISDN)-Primary (PRI)
- Direct Inward Dialing (DID)

(N) FederalUniversalServiceFund(FUSF)Surcharge

The Federal Universal Service Fund (FUSF) Surcharge recovers the Telephone Company's contribution to the Universal Service Support Mechanisms. Customers may certify exemption from FUSF surcharges at the ACNA level or at the BAN level. Certification at the ACNA level will exempt all he ACNA level will exempt all BANS under that ACNA. Certification at the BAN level will exempt only the specified BANS.

ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.6 RateRegulations (Cont'd)(N) FederalUniversalServiceFund(FUSF)Surcharge (Cont'd)(1) ApplicationofFUSFSurchargeToEndUserAccessServiceCharges

CustomersassessedasSubscriberLineChargeasspecifiedinSection 4.1.7(A)followingwillbeassessedasflat-rated,monthlyFUSF SurchargeasspecifiedinSection4.1.7(D)(1)through(D)(9)following. FUSFSurchargeswillbebilledtotheassociatedend userorresellerof thelocalexchangeservices,withtheexceptionof thosecustomerswho participateintheLifelineAssistanceProgram.

CustomersassessedasPresubscribedInterexchangeCarrierCharges specifiedinSection4.1.7(B)followingwillbeassessedanFUSF SurchargeonPresubscribedInterexchangeCarrierChargeassetforth inSection4.1.7(D)(12)following.Customerswhoparticipateinthe LifelineAssistanceProgramarenotexemptfromthisSurcharge.The FUSFSurchargewillbedeterminedbymultiplyingan FUSFSurcharge Factor,assetforthinSection4.1.7(D)(12)following,bythe PresubscribedInterexchangeCarrierCharge.

(2) ApplicationofFUSFSurchargeToOtherIncidentalCharges

CustomersassessedOtherIncidentalChargeswillbe assessedthe FUSFSurchargeonOtherIncidentalChargesasset forthinSection 4.1.7(D)(10)following.Customerswhoparticipate intheLifeline AssistanceProgramarenotexemptfromthisSurcharge.TheFUSF SurchargewillbedeterminedbymultiplyinganFUSF SurchargeFactor, assetforthinSection4.1.7(D)(10)following,by thefollowingapplicable OtherIncidentalCharges:

- ChangeinPresubscriptionChargeasspecifiedin Section4.2.7 following

(3) ApplicationofFUSFSurchargeToSpecialAccess Services

AnFUSFSurchargewillbeassessedtocustomerswho orderSpecial Accessservicesfromthistariff.TheFUSFSurchargewillbe determinedbymultiplyinganFUSFSurchargeFactor, assetforthin Section4.1.7(D)(11)following,bythecustomer'sinterstateSpecial Accessservicemonthlycharges.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges

	<u>Monthly Rate</u>
(A) <u>SubscriberLineCharge(SLC)</u>	
(1) ResidenceSubscriber -Primary -Individuallineortrunk,each	
Virginia	\$6.18
WestVirginia	\$6.50
(2) ResidenceSubscriber Non-Primary Individuallineortrunk,each	
Virginia	\$6.18
WestVirginia	\$7.00
(3) SingleLineBusinessSubscriber Individuallineortrunk,each	
Virginia	\$6.18
WestVirginia	\$6.50
(4) MultilineBusinessSubscriber Individuallineortrunk,each	
Virginia	\$6.18
WestVirginia	\$8.32
(5) CentrexCOandCO-Like(Installed oronOrderPrioritoJuly28,1983) -Individuallineortrunk,each	
Virginia	\$6.18
WestVirginia	\$8.32
(6) PRI-ISDN	
Virginia	\$30.90
WestVirginia	\$41.60
(7) BRI-ISDN	
Virginia	\$6.18
WestVirginia	\$7.00

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)

	<u>Monthly Rate</u>
(B) <u>PresubscribedInterexchangeCarrier Charges(PICC)</u>	
(1) ResidenceSubscriber -Primary -Individuallineortrunk,each	\$0.00
(2) ResidenceSubscriber -Non-Primary -Individuallineortrunk,each	\$0.00
(3) SingleLineBusinessSubscriber -Individuallineortrunk,each	\$0.00
(4) MultilineBusinessSubscriber -Individuallineortrunk,each	\$0.00
(5) BusinessCentrex(Non-ISDN) -IndividualBusinessCentrexService,each	
- 1Line	\$0.00
- 2Lines	\$0.00
- 3Lines	\$0.00
- 4Lines	\$0.00
- 5Lines	\$0.00
- 6Lines	\$0.00
- 7Lines	\$0.00
- 8Lines	\$0.00
- 9Linesandover	\$0.00
(6) PRI-ISDNSubscriber - PerFacility	\$0.00
(7) BRI-ISDNSubscriber - PerFacility	\$0.00

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)

	<u>Monthly Rate</u>
(C) <u>EndUserPortCharges</u>	
(1) DigitalTransportFacility providedasISDNBasic Service(BRI),eachservice	\$1.52
(2) DigitalTransportFacility providedasISDNPrimary Service(PRI),eachservice	\$23.43
(3) DirectInwardDialing(DID), eachlineortrunk	\$0.70

ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)

	Monthly Rate
(D) <u>FederalUniversalServiceFund(FUSF)Surcharge</u>	
(1) <u>PrimaryResidenceSubscriber, PrimaryResidenceCentrexSubscriber andSingleLineBusinessSubscriber</u> -IndividualLineorTrunk,each	
Virginia	\$0.95
WestVirginia	\$0.99
(2) <u>Non-PrimaryResidenceandNon-Primary CentrexResidenceSubscriber</u> -IndividualLineorTrunk,each	
Virginia	\$0.95
WestVirginia	\$1.07
(3) <u>BRIISDNSubscriber</u> -ISDNBasicService,each	
Virginia	\$1.98
WestVirginia	\$2.33
(4) <u>PRIISDNSubscriber</u> -DigitalTransportFacilityprovided asISDNPrimaryService, eachservice	
Virginia	\$13.96
WestVirginia	\$17.82

ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)

	Monthly Rate
(D) <u>FederalUniversalServiceFund(FUSF)Surcharge</u> (Cont'd)	
(5) <u>MultilineBusinessSubscriber-Other(non-PBX)</u> -IndividualLineorTrunk,each	
Virginia	\$1.60
WestVirginia	\$2.27
(6) <u>MultilineBusinessSubscriber-Payphone</u> -IndividualLineorTrunk,each	
Virginia	\$0.95
WestVirginia	\$1.27
(7) <u>PrivateBranchExchange(PBX)TrunkwithEnd UserPortCharge(DirectInwardDialing[DID])</u> -IndividualLineorTrunk,each	
Virginia	\$1.76
WestVirginia	\$2.47
(8) <u>PrivateBranchExchange(PBX)TrunkwithoutEnd UserPortCharge(allOtherPBX)</u> -IndividualLineorTrunk,each	
Virginia	\$1.60
WestVirginia	\$2.27

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4. EndUserAccessServiceandPresubscription (Cont'd)4.1 EndUserAccessService (Cont'd)4.1.7 RatesandCharges (Cont'd)

	Monthly Rate
(D) <u>FederalUniversalServiceFund(FUSF)Surcharge</u> (Cont'd)	
(9) <u>BusinessCentrexSubscriber</u> (non-ISDN) -IndividualBusinessCentrex service,each	
<u>Virginia</u>	
First1-9lines(FlatRate)	\$1.60
10linesandover(PerLine)	\$0.18
<u>WestVirginia</u>	
First1-9lines(FlatRate)	\$2.27
10linesandover(PerLine)	\$0.25
(10) <u>FUSFSurchargeonOtherIncidentalCharges</u>	
AnFUSFSurchargeFactorof15.3%willbeappliedto PresubscriptionCharge.	otheChangein
(11) <u>SpecialAccessServicesFUSFSurcharge</u>	
AnFUSFSurchargeFactorof15.3%willbeappliedto interstateSpecialAccessmonthlycharges.	othecustomer's
(12) <u>PresubscribedInterexchangeCarrierChargeFUSFSurcharge</u>	
AnFUSFSurchargeFactorof15.3%willbeappliedto PresubscribedInterexchangeCarrierCharges.	othecustomer's

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4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription4.2.1 General

- (A) Presubscription is a procedure whereby an end user or a Payphone Service Provider may select and designate a preferred carrier to complete interLATA and intraLATA toll calls without dialing an access code. The end user or Payphone Service Provider may designate a carrier for interLATA calls, a different carrier for intraLATA calls, or the same carrier for both, provided the carrier furnishes interLATA and intraLATA toll services. The preferred carrier chosen for intraLATA toll service will be used to carry all of the end user's intraLATA toll calls. This carrier is referred to as the end user or Payphone Service Provider's preferred intraLATA toll provider (ITP).
- (B) Each carrier will have one or more access codes assigned to it for various types of service. When an end user or a Payphone Service Provider selects a carrier as its preferred carrier, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user or Payphone Service Provider without dialing an access code. Should the same end user or Payphone Service Provider wish to use other services of the same carrier, it will be necessary for the end user or Payphone Service Provider to dial a separate access code(s) to reach that carrier's other service(s).
- (C) Carriers must use Feature Group D Switched Access Service to qualify as interLATA and intraLATA toll providers.
- (D) Selection of an interLATA and/or intraLATA carrier by an end user or a Payphone Service Provider is subject to the terms and conditions contained in 4.2.2 through 4.2.7 following.
- (E) A non-recurring charge, as set forth in 4.2.7 following, to process a change in Presubscription is bifurcated into four (4) separate non-recurring charges and applies as follows:
- (1) A non-recurring charge, as set forth in 4.2.7(A) following, applies when the request to change Presubscription is submitted through electronic methods without a request to change the intraLATA primary interexchange carrier (LPIC) on the same line and on the same order.
 - (2) A non-recurring charge, as set forth in 4.2.7(A) following, applies when the request to change Presubscription is submitted through manual methods without a request to change the LPIC on the same line and on the same order.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.1 General (Cont'd)

(E) (Cont'd)

- (3) Anonrecurringcharge,assetforthin4.2.7(B) (1)following,applieswhen therequesttochangePresubscriptionissubmitted throughtheelectronic methodstogetherwitharequesttochangetheLPIC onthesamelineand onthesameorder.
- (4) Anonrecurringcharge,assetforthin4.2.7(B) (2)following,applieswhen therequesttochangePresubscriptionissubmitted throughmanual methodstogetherwitharequesttochangetheLPIC onthesamelineand onthesameorder.

Asusedabove,manualmethodsare(i)personalinte ractionbetweena customer,orapersonactingonbehalfofacustome r,andaTelephone Companyemployee;and(ii)anyfacsimileorwritten submissionsfroma customer,orapersonactingonbehalfofacustome r,toaTelephone Companyservicecenter.Electronicmethodsshall includeallothermethods. Ifarequestutilizinganelectronicmethodresults inmanualprocessing,the electronicnonrecurringchargeshallapplyuponcom pletionoftherequest. Fororderssubmittedelectronicallythroughcustome raccountrecord exchange(CARE)transactions,achangetoboththe PICandLPIConthe samelinewillbeconsideredtobeonthesameorde r. Ifitissubmittedina singleCARErecordforthatline.

4.2.2 EndUser/PayphoneServiceProviderChoiceDis crepancy

Whenadiscrepancyisdeterminedregardinganendu serorPayphoneService Provider'sdesignationofapreferredinterLATAor intraLATAatollcarrier,thefollowing applies,dependinguponthesituationdescribed:

- Whentwomoreordersarereceivedforanendu serorPayphoneService Providerlinegeneratedbytelemarketing,thedate fieldonthemechanized recordusedtotransmitPICchangeinformationwill beusedasthePIC authorizationdate.Theorderwiththelatestappl icationdatedetermines customerchoice.
- IfanenduserorPayphoneServiceProviderdeni esrequestinga changeincarrier,assubmittedbyaninterLATAor intraLATAatollprovider,the carrierwillbeassessedallapplicablechangechar ges.Thenonrecurring changechargewillapplyseparatelytobothinterLA TAandintraLATAatoll presubscriptionchangesandisprovidedin4.2.7fo llowing.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.3 PICChangeOptions

ThePICChangeServiceOptionprovidescarrierstheabilitytorequestPIC conversionsresultingfrommergers(acquisitions)and/orseparationofoperations. Thisserviceallowsacarrierwithanestablishedcarrieridentificationcode(CIC)to mergewithoneormorecarrierswithadifferentCICortoseparateitscurrent operationintomorethanoneentity.TheTelephoneCompanywillchangeeach presubscribedlinefromthepreviouscarriertothenewcarrier'sCIConamass conversionbasis.ThePICchangechargeasspecifiedin4.2.7followingwillapply perline.ThisoptionisonlyavailablewithPICconversionsresultingfrommergers and/orseparationactivitiesunderwhichtherequestingcarriermustprovidethe TelephoneCompanyacopyofthedocument(s)indicatingthecompletionofthe merger/separationactivities.Thisoptionisnotavailableforpresubscriptionchanges submittedforpublicorsemi-publicpaytelephones.

ConfirmationnotificationwillbeforwardedtothecarrierviaaTelephoneCompany MechanizedInterfaceusingtheindustrystandardCustomerAccountRecord Exchange(CARE)format.CAREprovidesamechanizedformatfortheexchangeof customerinformationbetweentheTelephoneCompanyandthecarrier(s).

4.2.4 PresubscriptionChargeApplication(A) 90-DayInitialFreeIntraLATAPresubscriptionChoiceforExistingUsers

ExistingendusersorPayphoneServiceProvidersmayexerciseaninitialfree intraLATAPresubscriptionchoice,eitherbyContactingtheTelephone Companyorbycontactingthecarrierdirectly.Theinitialfreechoicemustbe madewithinninetydaysfollowingtheimplementationofTrunkside BSA-101XXXXOptionorFeatureGroupDinaservingendoffice.Enduser orPayphoneServiceProvider'schoicesthatconstituteexercisingthefree initialchoiceare:

- (1) Designateacarrierastheirpreferredcarrier,therebyrequiringno accesscodetoaccessthatcarrier'sservice.Othercarriersare accessedbydialing101XXXXorotherrequiredcodes.
- (2) Choosenocarrierasapreferredcarrier,thusrequiring101XXXXcode dialingtoaccessallcarriers.Thischoicecanbemadebydirectly contactingtheTelephoneCompany.Thisoptionisnotavailablewith Payphoneservice.

Followinganexistingenduser'sorPayphoneServiceProvider'sfree selections,anysubsequentchangeafterpresubscriptionisimplementedis subjecttoanonrecurringcharge,assetforthin4.2.7following.

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4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.4 PresubscriptionChargeApplication (Cont'd)(B) InitialFreePresubscriptionChoiceforNewUsers

NewendusersorPayphoneServiceProviderswhosubscribetoserviceafterthepresubscriptionimplementationdate,includinganexistingcustomerwhoordersanadditionalline,willbeaskedtoselectapreferredcarrierwhentheyplaceanorderforTelephoneCompanyExchangeService.Ifacustomercannotdecideuponacarrieratthetime,thecustomerwillhave30daysfollowingcompletionoftheservicerequesttomakeapreferredcarrierchoicewithoutcharge.Intheinterim,thecustomerwillbeassignedaPIC-NONEandwillhavetodialanaccesscodetomakeinterLATAorintraLATA tollcalls.Thefreeselectionperiodavailabletonewenduser sorPayphoneService Providersistheperiodwithinthirtydaysofinstallationofthenewservice.

Initialfreeselectionsavailabletonewendusers orPayphoneService Providersare:

- (1) Designateacarrierastheirpreferredcarrier therebyrequiringno accesscodetoaccessthatcarrier'sservice.Othercarriersare accessedbydialing101XXXorotherrequiredcodes.
- (2) Chosenocarrierasapreferredcarrierthus requiring101XXXcode dialingtoaccessallcarriers.Thischoicecanbe madebydirectly contactingtheTelephoneCompany.Inaddition,new endusersor PayphoneServiceProvidersthatdonotselectapreferredcarrierwillbe assignedasPIC-NONE.

Followinganewenduser'sorPayphoneServiceProvider'sinitialfree selection,anysubsequentselectionmadefollowing implementationof interLATAorintraLATA tollpresubscriptionissubjecttoanonrecurringcharge assetforthin4.2.7following.

ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.4 PresubscriptionChargeApplication (Cont'd)(C) CancellationofInterLATAorIntraLATAatollpre subscriptionbyaCarrier

IfacarrierelectstodiscontinueTrunksideBSA-10 11348OptionandFeature GroupDserviceaftertheimplementationofinterLA T AorintraLATAatoll presubscription,thecarrierisobligatedtocontactinwritingallendusersor PayphoneServiceProviderswhohaveselectedthecancellingcarrierastheir preferredcarrier.ThecarriermustinformtheseendusersorPayphone ServiceProvidersofthecancellation,requestthattheendusersorPayphone ServiceProvidersselectanewcarrier,andstatedthatthecancellingcarrierwill payanyapplicablechangecharge.

(D) PresubscriptionChangeChargeBillingOption

AttheoptionoftheITP,thenonrecurringchargeforachangein orachangein presubscription,assetforthin4.2.7following,maybebilledtotheITPinstead oftheEndUser.

(1) ReverseBilling

TheReverseBillingOptionisavailabletointerLATAandintraLATAatoll providersforEndUser-initiatedPICchangeordersplacedatthe TelephoneCompany'sResidence,BusinessorEqualAccessService Centers.ThenonrecurringchargeforalloftheITP'senduser-initiated PICchangeordersplacedattheTelephoneCompany'sResidence, BusinessorEqualAccessServiceCenterswillbeassessedtotheITP, insteadoftheEndUserasspecifiedinsection4.2.7following.

TheITPmustnotifytheTelephoneCompanyinwritingofitselectionto establish/orcanceltheReverseBillingoption.Establishment and/orcancellationwillbeeffectivewithintenen(10)businessdaysfrom thedatetheTelephoneCompanyreceiveswrittennotificationandmust beeffectforaminimumofsixmonths.TheITPsselectingto participateintheReverseBillingOptionwillbeassessedtheapplicable PICchangecharge(s)asspecifiedinSection4.2.7following.

ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.4 PresubscriptionChargeApplication (Cont'd)(E) UnauthorizedPreferredCarrierChange

AnUnauthorizedPreferredCarrierChangeisachangeinthepreferredinterLATAor intraLATAatollcarrierthattheenduserorPayphoneServiceProviderdenies authorizing.

IfanenduserorPayphoneServiceProviderdeniesauthorizingachangein interLATAand/orintraLATAatollpresubscriptionas submittedbythealleged unauthorizedtollcarrier,theallegedunauthorized tollcarrierwillbeassessedthe PresubscriptionChangeChargeasspecifiedinSection4.2.7followingorthe appropriatestateaccessstariffor:

- ThedisputedPresubscriptionChangeChargebilledtotheenduseror PayphoneServiceProvider,and
- TheapplicablePresubscriptionChangeChargefor restoringtheenduseror PayphoneServiceProvidertoitspreviouspreferred interLATAorintraLATA tollcarrier.

InaccordancewiththeFederalCommunicationsCommission'sSlammingLiability RulesinCCDocket94-129,ifanallegedunauthorizedcarrierisultimately exoneratedofliability,theallegedunauthorizedcarrierisentitledtoreceivefull paymentfromtheenduserorPayphoneServiceProviderforallservicesprovided. Insuchsituations,anyPresubscriptionChangeChargeassessedagainstthealleged unauthorizedcarrierbytheTelephoneCompanyaresubjecttorebillingtotheend userorPayphoneServiceProviderbytheallegedunauthorizedcarrier.

4.2.5 PICNONE

- (A) Whenanenduserdoesnotwanttobepresubscribedtoanycarrier,orwhen acarriersubmitsarequesttoremovetheirPICfromanenduser'sline,the enduserwillberequiredtodial101XXXXorother accesscode(i.e.,950- XXXX)forallcallstoallcarriers.Thislinecondition,designatedPICNONE,is consideredaPICchangeofpurposesofadministeringtheratescontainedin thistariff.PICNONEchangescanonlybemadedbytheenduserorbythe carriertowhomtheenduser'slineispresubscribed.

ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.5 PICNONE (Cont'd)(B) EndUserPresubscriptionCharges-PICNONE

PresubscriptionCharges,asdescribedin4.2.1(E)preceding,willapplytothe enduserasfollows:

- (1) WhenanendusersubmitsarequesttotheTelephoneCompanyto removethePICfromtheenduser'sline,theapplicablenonrecurring chargesetforthin4.2.7followingapplies tothe enduser.
- (2) WhenacarriersubmitsarequesttotheTelephoneCompanyonbehalf oftheendusertoremovethecarrierastheenduser'sPIC,the carrier mustinformtheTelephoneCompanythattheenduserdesirestohave noPIC.Insuchcases,theapplicablenonrecurring chargesetforthin 4.2.7followingapplies totheenduser.
- (3) For4.2.5(B)(2)preceding,theTelephoneCompanywillverifythatthe enduser'slineiscurrentlypresubscribedtothecarriersubmittingthe request.Iftheenduser'slineiscurrentlypresubscribedtothecarrier submittingtherequest,thentheTelephoneCompanywillremovesuch carrier'sPICfromthelinetherebychangingtheenduser'slinePIC designationtoPICNONE.

(C) CarrierPresubscriptionCharges-PICNONE

PresubscriptionCharges,asdescribedin4.2.1(E)preceding,willapplytothe carrierasfollows:

- (1) WhenacarriersubmitsarequesttotheTelephoneCompanyonits ownbehalf toremoveitsPICfromanenduser'sline,theapplicable nonrecurringchargesetforthin4.2.7followingapplies tothecarrier.
- (2) For4.2.5(C)(1)preceding,theTelephoneCompanywillverifythatthe enduser'slineiscurrentlypresubscribedtothecarriersubmittingthe request.Iftheenduser'slineiscurrentlypresubscribedtothecarrier submittingtherequest,thentheTelephoneCompanywillremovesuch carrier'sPICfromthelinetherebychangingtheenduser'slinePIC designationtoPICNONE.

- (D) TheTelephoneCompanyisnotliableforanydisputeofthechangeinPIC selectiontoPICNONEresultingfromacarrier'snotificationtotheTelephone Company.

ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)4.2 Presubscription (Cont'd)4.2.6 1+CoinSent-PaidPresubscription

- (A) 1+coinsent-paidinterLATAaccessprovidesthe abilityfortheTelephone Companytoroute1+coinsent-paidinterLATAtraffic tothe0+presubscribed providerdirectlyor,itoitssubcontractedprovider .Thepresubscribedprovider hastheoptiontoreceiveboth0+and1+interLATA callsoriginatingfrom TelephoneCompanypublicandsemipubliccointeleph ones,ortoselectone subcontractedproviderperLATAto receive the1+c oinsent-paidinterLATA traffic,oritcancontinuetodefualtthe1+coin sent-paidinterLATAtraffic to theexistingInterexchangeCarrierwhichhandles1+ coinsent-paidinterLATA callsfromtheTelephoneCompany'spublicpaytelep honesuntilthe0+ presubscribedproviderisreadytohandlesuchtraf fic.0+presubscribed providerschoosingtoeithercarryorsubcontract1 +coinsent-paidinterLATA trafficmustprovideaLetterofIntent(LOI)toth eTelephoneCompany.Ifthe 0+presubscribedproviderdoesnotsubmitaLOIind icatingwhether1+coin sent-paidinterLATAtrafficshallberoutedtoitse lfortoasubcontracted provider,the1+coinsent-paidinterLATAtrafficw illcontinuetoberoutedto theexisting1+coinsent-paidinterLATAcarrierun tilsuchtimeasthe0+ presubscribedprovidersubmitsaLOIfollowedbyan AccessServiceRequest. Ifthe0+presubscribedprovidersubcontractsthe 1+coinsent-paidinterLATA traffic,thepresubscribedproviderissolelyrespo nsibleforall0+and1+ interLATAcallsoriginatingfromtheTelephoneComp anypublicand semipubliccointelephones.

Ifthe0+presubscribedprovidersubcontractsthe1 +coinsent-paidinterLATA traffic,theTelephoneCompanymustalsoreceivea LetterofAuthorization (LOA)fromthe0+presubscribedproviderorthesub contractedprovider, statingthatthesubcontractedprovideragreesto a cceptandtransportthe1+ coinsent-paidinterLATAtraffic,priortorouting suchtraffictothe subcontractedprovider.Ifthe0+presubscribedpr oviderselectsa subcontractedprovider tohandle1+coinsent-paid interLATAcalls,any arrangementswillbesolelybetweenthepresubscrib edproviderandits subcontractedprovider.

ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)

4.2 Presubscription (Cont'd)

4.2.6 1+CoinSent-PaidPresubscription (Cont'd)

(B) Where a presubscribed provider which handles 0+ interLATA traffic from the Telephone Company's public or semipublic telephone selects, on a LATA by LATA basis, a subcontracted provider to handle the 1+ coin sent-paid interLATA traffic, it shall be the sole duty and obligation of the customer to make any and all arrangements for access billing and settlement with the subcontracted provider. The Telephone Company shall be indemnified, defended and held harmless by the presubscribed provider and the subcontracted provider for any and all claims arising out of any act or omission of the presubscribed provider and/or subcontracted provider relating to access billing, settlement of arrangements and any other issue concerning the relationship between the presubscribed provider and its authorized subcontracted provider.

RATE

4.2.7 The charge for a change in Presubscription +*

- per Telephone Exchange Service Line, Trunk, or Pay Telephone

(A) When Presubscription change is requested without an LPIC change request on the same line and on the same order:

- (1) Electronically requested Presubscription \$1.25
- (2) Manually requested Presubscription \$5.50

(B) When Presubscription change is requested together with an LPIC change request on the same line and on the same order:

- (1) Electronically requested Presubscription \$0.63
- (2) Manually requested Presubscription \$2.75

+Where these charges are applicable to a subscriber or end user under this tariff, except as set forth in 4.2.5(B)(2) preceding, a carrier may make arrangements with the Telephone Company to pay these charges on behalf of the subscriber or end user.

ACCESSSERVICE

4. EndUserAccessServiceandPresubscription (Cont'd)

4.3 AutoTransfer

AutoTransferisanooptionprovidedbytheTelephoneCompanythatwillallowforthetransfer ofresidentialenduserstotheirrequestedpresubscribedInterexchangeCarrier,whenthat InterexchangeCarrierisanAutoTransferparticipant.

Whenanenduserestablishingorchangingaserviceacceptsatransfertotheir presubscribedInterexchangeCarrier,theTelephoneCompanywilltransfertheenduserby dialingadedicatedTollFreenumberdesignatedbytheInterexchangeCarrier,andthendrop offtheline."TollFree"serviceincludesanyaccessservicewhichutilizesthefollowing NPA's:800,888,877,866,855,844,833,and822 astheybecomeavailabletotheindustry.

TransferswillbemadeonlyduringnormalTelephoneCompanybusinessofficehoursin accordancewithlocalscheduling.

AchargeassetforthbelowwillbeassessedtotheparticipatingInterexchangeCarrierfor eachendusercalltransferredtothatInterexchangeCarrier.

<u>AutoTransfer</u>	<u>Rate</u>
-percallTransferred	\$0.35