

**TABLE 1**  
**SMS/800 - COMPARISON of CURRENT and PROPOSED RATES**

ITEM NO.	RESPORG SERVICE/RATE ELEMENT	CURRENT RATES (a)	PROPOSED RATES (b)	\$ CHANGE (c) = (b-a)	% CHANGE (d) = (c/a)	REVENUE IMPACT (e)
1	Service Est. - First Logon ID	\$ 531.52	\$ 617.91	\$86.39	16.25%	\$2,160
2	Service Est. - Add'l. Logon ID	\$ 85.77	\$ 100.41	\$14.64	17.07%	\$28,844
3	Smart Card, per Smart Card issued	\$ 142.01	\$ 175.13	\$33.12	23.32%	\$4,107
4	Resp Org Restoration (post suspension)	NA	\$ 137.00	NA	NA	NA
5	Access: Non-Dedicated	\$ 18.77	\$ 17.58	-\$1.19	-6.33%	-\$12,087
6	Access: Ded. (non-MGI)	\$ 39.09	\$ 32.54	-\$6.55	-16.76%	-\$13,803
7	Access: Ded. (MGI)	\$ 491.82	\$ 476.35	-\$15.48	-3.15%	-\$5,773
8	Customer Reports					
8a	On-line Reports	\$ 17.24	\$ 50.84	\$33.60	194.86%	\$3,427
8b	Off-line Reports, per hour	\$ 159.19	\$ 159.19	\$0.00	0.00%	\$0
9	MGI Additional Testing per Hour	\$ 180.00	\$ 185.00	\$5.00	2.78%	\$1,065
10	MGI Additional Testing per Day	\$ 1,440.00	\$ 1,480.00	\$40.00	2.78%	\$0
11	Batch Update Testing per Hour	\$ 180.00	\$ 81.53	-\$98.47	-54.70%	-\$2,166
12	Batch Update Testing per Day	\$ 1,440.00	\$ 652.25	-\$787.75	-54.70%	\$0
13	Batch Update	\$ 29.87	\$ 27.03	-\$2.84	-9.51%	-\$1,868
14	RESPORG Change	\$ 4.90	\$ 10.81	\$5.91	120.63%	\$118,246
15	Additional Copy of Bill	\$ 64.53	\$ 5.28	-\$59.25	-91.82%	-\$5,688
16	Cust. Rcrd. Admn.	\$ 0.1049	\$ 0.1054	\$0.0005	0.47%	\$160,371
Net Impact						\$276,835

Notes:

1. Column (b) source is Table 6, column (c).
2. Column (e) is the product of column (c) and Table 3, column (d).
3. Resp Org restoration (post suspension) is a new rate element

**TABLE 2**  
**SMS/800 - REVENUE REQUIREMENT SUMMARY**

ITEM NO	BUDGET ELEMENT	Transmtl. 33 Projected Rev. Reqmnt. <u>2/15/09 - 2/14/10</u>	Past Year <u>Actual</u> <u>2/15/09 - 2/14/10</u>	Past Year Variance	Future Year
		(a)	(b)	(c)=(b-a)	2/15/10 - 2/14/11 (d)
1	<i>SMS/800 Operation &amp; Administration</i>	6,888,013	9,094,428	2,206,414	8,327,884
2	<i>Data Center Operation</i>	22,328,793	22,910,445	581,653	24,370,833
3	<i>Software Support</i>	7,394,941	7,344,485	-50,456	5,838,517
4	<i>Total (items 1+2+3)</i>	36,611,747	39,349,359	2,737,612	38,537,234

Notes:

1. Column (a) reflects the projected revenue requirement filed with Tariff Transmittal No.33 for 12-month period of February 15, 2009 through February 14, 2010.
2. Column (b) reflects actual costs for period of February 15, 2009 through November 2009 plus projected costs for period of December 1, 2009 through February 14, 2010.
3. Column (c) is the difference between Column (b) and Column (a) amounts (past year projected and actual cost).
  - a. Data Center costs were lower than projected
  - b. Software support costs were higher than expected
4. Column (d) is the revenue requirement projected for the future year period of February 15, 2010 through February 14, 2011.
5. SMS/800 Operation & Administration includes Help Desk.

## **TABLE 2A**

**SMS/800 - REVENUE REQUIREMENT DETAIL (CONFIDENTIAL-PROPRIETARY Non-Public  
Financial Information in Support of Tariff Filing. Not for Public Disclosure.)**

## TABLE 2B

**SMS/800 - RESP ORG REVENUE (CONFIDENTIAL-PROPRIETARY - Non-Public  
Financial Information in Support of Tariff Filing. Not for Public Disclosure.)**

**CONFIDENTIAL-PROPRIETARY**

Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure

**TABLE 3**  
**SMS/800 - DEMAND SUMMARY**

ITEM NO.	SERVICE/RATE ELEMENT	TN33 Projected Demand 2/15/09 - 2/14/10	Actual Demand 2/15/09 - 2/14/10	Past Year Variance	TN34 Projected Demand 2/15/10 - 2/14/11
		(a)	(b)	(c)=(b-a)	(d)
1	Service Est. - First Logon ID	27	25	(2)	25
2	Service Est. - Add'l. Logon ID	1,520	1,741	221	1,970
3	Smart Card, per Smart Card issued	145	120	(25)	124
4	Resp Org Restoration (post suspension)	NA	NA	NA	45
5	Access: Non-Dedicated	9,756	10,270	514	10,178
6	Access: Ded. (non-MGI)	1,740	1,975	235	2,107
7	Access: Ded. (MGI)	396	389	(7)	373
8	Customer Reports				
8a	On-line Reports	184	79	(105)	102
8b	Off-line Reports, per hour	261	-	(261)	-
9	MGI Additional Testing per Hour	742	246	(497)	213
10	MGI Additional Testing per Day	-	-	-	-
11	Batch Update Testing per Hour		26	26	22
12	Batch Update Testing per Day	-	-	-	-
13	Batch Update	492	679	187	658
14	RESPORG Change	30,000	20,808	(9,192)	20,000
15	Additional Copy of Bill	206	111	(95)	96
16	Cust. Rcrd. Admn.	301,604,710	312,799,863	11,195,153	325,156,346

Notes:

1. Column (a) reflects the projected demand filed with Tariff Transmittal No.33 for the period of February 15, 2009 through February 14, 2010.
2. Column (b) reflects actual demand for February 15, 2009 through December 14, 2009. Projections for remainder of tariff period are included. Details for Cust. Rcrd. Admn. demand (item 1) are found in Table 3A.
3. Column (c) reflects difference between the projected demand and actual demand for the period February 15, 2009 through February 14, 2010.
4. Column (d) reflects projected demand for period of February 15, 2010 through February 14, 2011.
5. Resp Org restoration (post suspension) is a new rate element

**TABLE 3A**  
**SMS/800: CRA Demand Data**

	January	February	March	April	May	June	July	August	September	October	November	December	Total
<b>1993</b>					3,010,536	3,057,738	3,082,959	3,171,217	3,189,910	3,291,276	3,413,024	3,513,029	25,729,689
<b>1994</b>	3,530,146	3,641,213	3,920,350	3,994,509	4,027,382	4,299,018	4,533,949	4,833,080	5,047,818	5,264,202	5,481,648	5,657,047	54,230,362
<b>1995</b>	5,780,592	5,976,917	6,143,859	6,353,798	6,577,347	6,781,100	6,829,783	6,845,507	6,883,147	6,941,020	6,981,109	6,980,352	79,074,531
<b>1996</b>	6,689,437	6,935,024	7,337,266	7,664,377	7,880,087	8,160,941	8,439,726	8,738,184	9,046,918	9,343,158	9,666,104	9,950,184	99,851,406
<b>1997</b>	10,103,675	10,304,718	10,563,886	10,851,251	11,091,599	11,296,361	11,662,373	11,986,080	12,403,293	12,864,596	13,191,511	13,387,120	139,706,463
<b>1998</b>	13,588,577	13,787,956	13,985,025	14,317,589	14,785,536	15,086,551	15,358,650	15,653,090	15,942,127	16,195,303	16,500,143	16,730,285	181,930,832
<b>1999</b>	16,880,002	17,047,544	17,288,406	17,676,100	18,047,277	18,377,443	18,607,845	19,034,305	19,414,611	19,679,782	20,085,221	20,465,301	222,603,837
<b>2000</b>	20,811,924	21,154,106	21,316,195	21,643,967	21,923,011	22,160,717	22,388,709	22,790,689	23,251,813	23,514,618	23,894,584	24,094,945	268,945,278
<b>2001</b>	24,270,379	24,363,754	24,380,714	24,521,736	24,488,361	24,526,559	24,505,838	24,450,819	24,462,339	24,424,360	24,373,791	24,402,684	293,171,334
<b>2002</b>	24,454,646	24,486,725	24,500,170	24,558,595	24,373,991	23,979,741	23,847,039	23,550,362	23,283,764	23,292,077	23,431,006	23,477,381	287,235,497
<b>2003</b>	23,530,145	23,516,563	23,577,331	23,616,524	23,429,077	23,274,761	22,950,144	22,497,523	22,200,086	21,852,694	21,864,645	21,962,635	274,272,128
<b>2004</b>	21,938,762	21,901,686	21,971,389	22,117,504	22,055,083	22,200,549	22,340,281	22,498,495	22,644,552	22,835,924	22,966,963	23,064,354	268,535,542
<b>2005</b>	23,229,089	23,346,549	23,201,081	23,134,450	23,330,814	23,527,391	23,463,699	23,596,503	23,599,853	23,515,387	23,522,065	23,447,553	280,914,434
<b>2006</b>	23,436,029	23,390,553	23,313,796	23,344,209	23,249,544	23,338,156	23,456,038	23,577,101	23,581,585	23,632,598	23,451,676	23,416,077	281,187,362
<b>2007</b>	23,458,052	23,479,780	23,537,574	23,600,896	23,708,424	23,984,983	23,913,593	24,025,358	24,074,746	24,146,681	24,265,066	24,293,987	286,489,140
<b>2008</b>	24,305,220	24,419,142	24,908,356	25,075,600	25,182,376	25,253,327	25,386,564	25,357,385	25,373,347	25,303,282	25,480,387	25,532,028	301,577,014
<b>2009</b>	25,428,356	25,450,217	25,463,388	25,753,903	25,638,480	25,813,404	25,906,157	25,987,980	26,129,659	26,204,661	26,321,186	26,518,317	310,615,708
<b>2010</b>	<b>26,527,015</b>	<b>26,535,713</b>	<b>26,544,411</b>	<b>26,699,097</b>	<b>26,853,782</b>	<b>27,008,468</b>	<b>27,019,444</b>	<b>27,030,420</b>	<b>27,041,396</b>	<b>27,184,681</b>	<b>27,327,965</b>	<b>27,471,249</b>	<b>323,243,640</b>
<b>2011</b>	<b>27,482,228</b>	<b>27,493,206</b>											

Notes:

1. Demand quantities for May 1993 through December 2009 are actual amounts.
2. Demand quantities for January 2010 through February 2011 (in bold italics) are projected amounts.

**TABLE 4**  
**SMS/800 - DISTRIBUTION of REVENUE REQUIREMENT**

ITEM NO.	RESPORG SERVICE/RATE ELEMENTS	SMS/800 OPER & ADM		DATA CENTER OPERATION	SOFTWARE SUPPORT	TOTAL REV REQ
		Help Desk Operation	All Other Oper&Adm			
		(a)	(b)	(c)	(d)	(e)=(a+b+c+d)
	Total Rev Req =	\$ 1,959,142	\$ 6,368,741	\$ 24,370,833	\$ 5,838,517	\$ 38,537,234
1	Service Est. - First Logon ID	\$ 15,448	\$ -	\$ -	\$ -	\$ 15,448
2	Service Est. - Add'l. Logon ID	\$ 197,807	\$ -	\$ -	\$ -	\$ 197,807
3	Smart Card, per Smart Card issued	\$ 13,409	\$ -	\$ 8,308	\$ -	\$ 21,717
4	Resp Org Restoration (post suspension)	\$ 4,171	\$ 1,994	\$ -	\$ -	\$ 6,165
5	Access: Non-Dedicated	\$ 10,522	\$ -	\$ 168,435	\$ -	\$ 178,957
6	Access: Ded. (non-MGI)	\$ -	\$ -	\$ 68,557	\$ -	\$ 68,557
7	Access: Ded. (MGI)	\$ -	\$ -	\$ 177,677	\$ -	\$ 177,677
8	Customer Reports					
8a	On-line Reports	\$ 4,634	\$ -	\$ 551	\$ -	\$ 5,186
8b	Off-line Reports, per hour	\$ -	\$ -	\$ -	\$ -	\$ -
9	MGI Additional Testing per Hour	\$ -	\$ -	\$ -	\$ 39,405	\$ 39,405
10	MGI Additional Testing per Day	\$ -	\$ -	\$ -	\$ -	\$ -
11	Batch Update Testing per Hour	\$ 93	\$ -	\$ 1,701	\$ -	\$ 1,794
12	Batch Update Testing per Day	\$ -	\$ -	\$ -	\$ -	\$ -
13	Batch Update	\$ 3,244	\$ -	\$ 14,540	\$ -	\$ 17,784
14	RESPORG Change	\$ 216,267	\$ -	\$ -	\$ -	\$ 216,267
15	Additional Copy of Bill	\$ -	\$ 507	\$ -	\$ -	\$ 507
16	Cust. Rcrd. Admn.	\$ 1,493,548	\$ 5,649,276	\$ 22,273,999	\$ 4,863,991	\$ 34,280,814
	Resp Org Total	\$ 1,959,142	\$ 5,651,778	\$ 22,713,768	\$ 4,903,396	\$ 35,228,083

**Notes:**

1. Projected Total Revenue Requirement amounts in columns (a), (b), (c), and (d) is developed from anticipated expenses.
2. Column (a) distributions calculated by multiplying the average unit cost from Table 5, column (a) by the projected demand in Table 3, column (d).
3. Column (b) distributions calculated by multiplying the average unit cost from Table 5, column (d) by the projected demand in Table 3, column (d).
4. Column (c) distributions calculated by multiplying the average unit cost from Table 5, column (b) by the projected demand in Table 3, column (d).
5. Column (d) distributions calculated by multiplying the average unit cost from Table 5, column (c) by the projected demand in Table 3, column (d).

**TABLE 5**  
**SMS/800 - AVERAGE UNIT COSTS**

ITEM NO.	RESPORG SERVICE/RATE ELEMENT	HELP DESK TASK ORIENTED ANALYSIS (a)	DATA CENTER COST DISTRIBN ANALYSIS (b)	SOFTWARE COST DISTRIBN ANALYSIS (c)	ADMIN COST DISTRIBN ANALYSIS (d)
1	Service Est. - First Logon ID	\$ 617.91	\$ -	\$ -	\$ -
2	Service Est. - Add'l. Logon ID	\$ 100.41	\$ -	\$ -	\$ -
3	Smart Card, per Smart Card issued	\$ 108.13	\$ 67.00	\$ -	\$ -
4	Resp Org Restoration (post suspension)	\$ 92.69	\$ -	\$ -	\$ 44.32
5	Access: Non-Dedicated	\$ 1.03	\$ 16.55	\$ -	\$ -
6	Access: Ded. (non-MGI)	\$ -	\$ 32.54	\$ -	\$ -
7	Access: Ded. (MGI)	\$ -	\$ 476.35	\$ -	\$ -
8	Customer Reports				
8a	On-line Reports	\$ 45.43	\$ 5.41	\$ -	\$ -
8b	Off-line Reports, per Hour	\$ 10.63	\$ -	\$ 148.56	\$ -
9	MGI Additional Testing per Hour			\$ 185.00	
10	MGI Additional Testing per Day			\$ 1,480.00	
11	Batch Update Testing per Hour	\$ 4.21	\$ 77.32	\$ -	\$ -
12	Batch Update Testing per Day	\$ 33.70	\$ 618.55	\$ -	
13	Batch Update	\$ 4.93	\$ 22.10	\$ -	\$ -
14	RESPORG Change	\$ 10.81	\$ -	\$ -	\$ -
15	Additional Copy of Bill	\$ -	\$ -	\$ -	\$ 5.28
16	Cust. Rcrd. Admn.	\$ 0.00459	\$ 0.06850	\$ 0.01496	\$ 0.01737

**Notes:**

1. The development and application of average unit costs is described in part 2.1 of the Description and Justification (D & J) for this tariff filing.



**TABLE 6**  
**SMS/800 - RATE DEVELOPMENT**

ITEM NO.	RESPORG SERVICE/RATE ELEMENT	REV. REQMT. (a)	DEMAND (b)	RATE (c) = (a/b)
1	Service Est. - First Logon ID	\$ 15,448	25.00	\$ 617.91
2	Service Est. - Add'l. Logon ID	\$ 197,807	1,970.00	\$ 100.41
3	Smart Card, per Smart Card issued	\$ 21,717	124.00	\$ 175.13
4	Resp Org Restoration (post suspension)	\$ 6,165	45.00	\$ 137.00
5	Access: Non-Dedicated	\$ 178,957	10,178.00	\$ 17.58
6	Access: Ded. (non-MGI)	\$ 68,557	2,107.00	\$ 32.54
7	Access: Ded. (MGI)	\$ 177,677	373.00	\$ 476.35
8	Customer Reports			
8a	On-line Reports	\$ 5,186	102.00	\$ 50.84
8b	Off-line Reports, per Hour	\$ -	-	\$ 159.19
9	MGI Additional Testing per Hour	\$ 39,405	213.00	\$ 185.00
10	MGI Additional Testing per Day	\$ -	-	\$ 1,480.00
11	Batch Update Testing per Hour	\$ 1,794	22.00	\$ 81.53
12	Batch Update Testing per Day	\$ -	-	\$ 652.25
13	Batch Update	\$ 17,784	658.00	\$ 27.03
14	RESPORG Change	\$ 216,267	20,000.00	\$ 10.81
15	Additional Copy of Bill	\$ 507	96.00	\$ 5.28
16	Cust. Rcrd. Admn.	\$ 34,280,814	325,156,346	\$ 0.1054
Total Revenue Requirement		\$ 35,228,083		

Notes:

1. Source for column (a) is Table 4, column (e).
2. Source for column (b) is Table 3, column (d).

## **TABLE 7**

**SMS/800 - EXPENSE SUMMARY (CONFIDENTIAL-PROPRIETARY Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.)**

**CONFIDENTIAL - PROPRIETARY**

**Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.**

**TABLE 8**

**SMS/800 - DEMAND DATA (CONFIDENTIAL-PROPRIETARY Non-Public Financial Information in Support of Tariff Filing. Not for Public Disclosure.)**