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Application No. 192

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Attention: Wireline Competition Bureau

The Verizon Telephone Companies (Verizon) hereby apply for Special Permission for a waiver of Section 61.74 of the Commission's Rules.

Verizon intends to introduce an optional 2010 National Service Level Agreement Plan and an optional 2010 Enhanced Service Level Agreement Plan in its Tariff FCC Nos. 1, 11 and 16, Access Service; and Tariff FCC No. 14, Facilities for Interstate Access. Each of the new Service Level Agreement plans will provide billing credits to subscribing customers if a qualifying service becomes eligible for credits in accordance with the plan as a result of interruption of service or Verizon not providing service to the customer on the confirmed due date.

The 2010 National Service Level Agreement plan is national in scope and is administered across Tariff FCC Nos. 1, 11, 14 and 16. Therefore, each tariff makes reference to each of the other tariffs for the purpose of defining the scope of the 2010 National SLA Plan.

The 2010 Enhanced Service Level Agreement Plan requires a customer to designate the region for which it is subscribing, which must include a minimum of two states where the customer has qualifying services under the plan. The customer may subscribe to the plan for all or only some of the states covered by a tariff. However, the customer must subscribe to at least two states under a single tariff, or one state under one tariff and at least one other state under another tariff. Each tariff, therefore, makes reference to each of the other tariffs for the purpose of defining the subscription requirement for the 2010 Enhanced SLA Plan.

Verizon therefore requests special permission to waive the requirements of Section 61.74 of the Commission's Rules in order to allow each tariff to reference the other tariffs for the reasons stated above.

Illustrative tariff pages are included with this application.

This application and associated attachments are being filed electronically today via the Federal Communications Commission's Electronic Tariff Filing System (ETFS).

Payment in the amount of \$815.00 has been electronically transmitted to the U.S. Bank in St. Louis, Missouri, in accordance with the fee program procedures. The Form 159 is being transmitted electronically via ETFS.

In accordance with the requirements of Section 61.21(a)(3) of the Commission's Rules, the FCC Registration Number (FRN) for Verizon is 0003-7085-00. Verizon is filing this application on behalf of issuing carriers with the following FRNs:

<u>Tariff F.C.C. No. 1</u>	<u>Tariff F.C.C. No. 11</u>	<u>Tariff F.C.C. No. 14</u>	<u>Tariff FCC No. 16</u>
0002-0112-78	0003-4694-42	0004-3502-37	0001-5364-24
0002-0732-03	0003-6289-71	0001-5364-24	0001-5832-44
0002-1092-13		0001-8248-04	0001-6802-63
0002-1668-25		0001-5832-44	0001-9625-88
0003-2717-98		0001-5832-28	0004-3502-37
0003-2735-05		0001-9625-88	
0003-3166-92		0001-6802-63	
		0001-8555-43	

All correspondence and inquiries in connection with this transmittal should be forwarded to Frederick Moacdieh, Executive Director, Federal Regulatory Affairs, via facsimile on (202) 336-7922, or by hand-delivery to 1300 I Street NW, Suite 400 West, Washington, DC 20005.



Attachments:

Illustrative Tariff Pages