

**Service/Circuit Rearrangement  
Design Management Charge**

**February, 2009**

## Design Management

This cost applies on a per project basis at the lowest circuit level.

Department	Title	Level	Description	%	Minutes per change	Rate per Minute Rate Pg 6 / 60	Total Cost Including 18.5% Common E * F * G
Carrier Services	Account Executive	17	Initial Customer Coordination	100%	10.0	\$ 1.68	\$ 16.85
Carrier Services	Account Manager	16	Facilities spreadsheet preparation. Verifies customer provided circuit data. Coordination of design and implementation groups. Problem resolution	100%	114.0	\$ 1.67	\$ 190.58
Engineering	Engineering Manager	15	Implementation Planning. Implementation Completion.	100%	23.0	\$ 1.37	\$ 31.44
Operations	Operations Manager	15	Design Planning	100%	23.0	\$ 1.37	\$ 31.44
<b>Total</b>							<b>\$ 270.31</b>

Lowest Circuit level cost. Higher speed circuits realize economies of scale.

## Service/Circuit Rearrangement- Specials

This cost applies on a per change basis. Two orders are generated for each change. One to remove the existing information and a second to enter the new information. Circuit design and rearrangement for the two orders occurs in combination.

Department	Title	Level	Description	%	Minutes per change	Rate per Minute Rate Pg 6 / 60	Total Cost Including 18.5% Common E * F * G
Access Service Center	Special Services Representative or Senior Sales Representative	241	Receives ASR and issues two orders per change, one to remove existing ACTL and one to add to new ACTL. (17 min / order)	100%	34	\$ 1.06	\$ 35.88
Circuit Design & Support	Facilities Clerk	231	Design rearrange - assumes 1 item per order ( 10 min / 2 orders)	100%	20	\$ 1.08	\$ 21.64
Access Service Center	Administrative Clerk	271	Completes two orders in OS Order and sends to billing. (3 min / order)	100%	6	\$ 0.89	\$ 5.33
<b>Total</b>							<b>\$ 62.85</b>

## Service/Circuit Rearrangement

Department	Title	Level	Description	%	Minutes per Change	Rate per Minute Rate Pg 5 / 60	Total Cost Including 18.5% Common E * F * G
Special Service Center	Network Support Technician	050-494	Installs simple cross-connect (20 min) and performs testing (30 min)	100%	50	\$ 1.28	\$ 64.22
						Total	\$ 64.22

**Summary of Directly Assigned Labor Rates - Year 2008**

	<u>Level</u>	5 Year Levelized <u>Labor Rate</u>	Fully Assigned w/ 18.5% <u>Labor Rate</u>
Special Services Center	494	a \$65.03	\$ 77.06
Updated 2008-09			

Source: 2001 Factor File/2008 Labor Rate File

**Summary of Directly Assigned Labor Rates - Year 2008**

	<u>Level</u>	<u>5 Year Levelized Labor Rates</u>	<u>Fully Assigned w/ 18.5% Labor Rates</u>
Administrative Clerk 3 Facilities Clerk 3 Technical Clerk 3 Reports and Studies Clerk	231	\$54.77	\$64.91
Network Sales Representative Senior Sales Representative Senior Sales Rep/Business Sales Special Services Representative	241	\$53.44	\$63.32
Administrative Clerk 7 Sales/Service Clerk 7 Technical Clerk 7	271	\$44.96	\$53.27
Account Executive	17	\$85.29	\$101.07
Account manager	16	\$84.65	\$100.31
Engineering Manager	15	\$69.22	\$82.02
Operations Manager	15	\$69.22	\$82.02

Source: 2001 Factor File/2008 Labor Rate File