

**SMS/800 FUNCTIONS**

**ISSUING CARRIERS**

Patrick Doherty  
Director – Access Regulatory  
AT&T Inc.  
Four SBC Plaza, Room 1921, Dallas, Texas 75202  
For Ameritech Operating Companies  
Nevada Bell Telephone Company  
Pacific Bell Telephone Company  
Southwestern Bell Telephone Company  
The Southern New England Telephone Company  
BellSouth Telecommunications, Inc.

Teresa K. Million  
Director Legal Issues  
Qwest Corporation  
1801 California Street, Room 900, Denver, Colorado 80202  
For the States of:  
Arizona  
Colorado  
Idaho  
Iowa  
Minnesota  
Montana  
Nebraska  
New Mexico  
North Dakota  
Oregon  
South Dakota  
Utah  
Washington  
Wyoming

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## SMS/800 FUNCTIONS

## CHECK SHEET

Title pages and Page 1 through 61 inclusive of this tariff are effective as of the date shown. Original and revised Pages as named below and Supplement Nos. 1, 2 and 3 contain all changes from the original tariff that are in effect on the date hereof.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
Title Page 1	Original	28	4th	55.1	4th
Title Page 2	11th	28.1	2nd	56	1st
Title Page 3	6th	29	1st	57	4th*
Title Page 4	12th*	30	2nd	58	2nd*
1	33rd*	31	2nd	58.1	Original*
2	5th	32	6th	59	6th
3	3rd	33	Original	59.1	2nd
4	2nd	34	2nd	60	16th*
5	4th	35	2nd	61	16th*
6	1st	36	4th		
7	1st	37	Original		
8	2nd	38	Original		
9	2nd	39	2nd		
10	6th*	40	2nd		
11	6th*	41	1st		
12	1st	42	1st		
13	5th	43	Original		
13.1	2nd	44	1st		
14	2nd	45	2nd		
15	3rd	46	2nd		
16	Original	46.1	1st		
17	2nd	46.2	1st		
18	2nd	46.3	1st		
19	4th	46.4	1st		
20	3rd	46.5	1st		
21	1st	47	1st		
22	2nd	48	3rd		
23	2nd	49	1st		
23.1	1st	50	4th		
23.2	2nd	51	3rd		
24	2nd	52	3rd		
25	3rd	53	3rd		
26	2nd	54	4th*		
27	3rd	55	4th		

\* denotes Check Sheet change

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**SMS/800 FUNCTIONS**

**REFERENCE TO TECHNICAL PUBLICATIONS**

The following technical publications are referenced in this tariff and current issues may be obtained from the SMS/800 website ([www.sms800.com](http://www.sms800.com)).

BR 780-004-220	800 Service Management System User Guide: General Procedures		
Issue 19:	November 2001	Available: November 2001	
BR 780-004-221	800 Service Management System User Guide: 800 Service Management		
Issue 35:	October 2008	Available: October 2008	T
BR 780-004-280	User Guide: Web-Based Access (WBA)		
Issue 17	October 2008	Available: October 2008	T

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**SMS/800 FUNCTIONS****REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)**

The following technical publications are referenced in this tariff and current issues may be obtained from the SMS/800 website ([www.sms800.com](http://www.sms800.com)).

SR-4592	Service Management System (SMS)/800 Mechanized Generic Interface Specification			
Issue 13, Revision 3	October 2008	Available: October 2008		T
SR-ST5-002352	SMS/800 – OS Mechanized Generic Interface Industry Test Specifications			
Issue 18	November 2007	Available: November 2007		
SR-5120	SMS/800 Databases Batch Update and Response Specifications			T
Issue 5	January 2009	Available: January 2009		T
UIS-SMS-201 Version 1.5	SMS/800 Network Connectivity Guide August 2008	Available: August 2008		T

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**SMS/800 FUNCTIONS**

**3. Service Offerings (Cont'd)**

**3.3 SMS/800 Access (Cont'd)**

**3.3.3 Mechanized Generic Interface (MGI) Access Requirements (Cont'd)**

The MGI is described in detail in SR-4592, Service Management System (SMS)/800 - Mechanized Generic Interface Specification.

**3.4 Batch Update Process**

In addition to providing for toll-free record creation and modification through direct interaction with the SMS/800, the Company also provides for record creation and modification via a batch update process.

The batch update process allows the Resp Org to transmit information to create, modify or disconnect toll-free numbers electronically. It does not provide for number search and reservation functions.

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Before a Resp Org can use the batch update process, an initial test format must be provided to the Company. A test will be performed per each format submitted to verify the electronic format and to ensure that the Resp Org's record updates are properly generated, acted upon and responded to. Specifications can be found in the document SR-5120, SMS/800 Databases Batch Update and Response Specifications. A charge will be assessed for this testing either on a daily or hourly basis, as set forth in 4.2(F).

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When the batch update method is used, the Resp Org will be assessed an additional charge, as set forth in 4.2(F) following.

Reports generated during the batch update process, along with Resp Org input, will be returned to the Resp Org.

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**3.5 Mechanized Generic Interface (MGI) Testing**

Before OS to SMS/800 total system integration, Mechanized Generic Interfaces (MGIs) must be tested thoroughly to confirm data communications integrity. Resp Orgs planning to use the MGI method of access must comply with specific laboratory and field testing requirements prior to being allowed to access the SMS/800 via an MGI. A unique testing logon ID will be assigned for such testing.

**SMS/800 FUNCTIONS****4. Schedule of Rates and Charges (Cont'd)****4.1 Rate Regulations (Cont'd)****4.1.2 Rate Elements**

Following is a brief description of the rate elements applicable to services provided under this tariff.

**(A) Service Establishment**

Service Establishment charges apply for each SMS/800 logon ID assigned to a Resp Org. A nonrecurring charge will be assessed for each logon ID established, except when a new code is established subject to the provisions in 2.3.6 preceding. Different nonrecurring charges will apply for first and additional logon IDs established for the same Resp Org. Z

When the Company provides additional Smart Cards for use with non-dedicated access, a separate additional nonrecurring charge will be assessed, for each Smart Card defined. When company provides replacement Smart Cards, separate additional nonrecurring charges will be assessed only when the replacement is for reasons other than expiration of the Smart Card or a defective Smart Card. T  
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**(B) SMS/800 Access**

Access to the SMS/800 can be via non-dedicated or dedicated connections. Dedicated MGI access requires use of a physical port on the SMS/800 system on a full-time basis, other forms of access share ports and other access resources. The monthly recurring rate for non-dedicated access is charged per defined Smart Card. The monthly recurring rate for dedicated access depends on whether the dedicated access is MGI or Non-MGI. Both forms of dedicated access are charged per port to the production SMS/800 data center and per port to the disaster recovery SMS/800 data center. T  
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**SMS/800 FUNCTIONS****4. Schedule of Rates and Charges (Cont'd)****4.1 Rate Regulations (Cont'd)****4.1.2 Rate Elements (Cont'd)****(C) Customer Record Administration**

The Customer Record Administration Charge applies for each toll-free number associated with a Resp Org. This includes reserved as well as active toll-free numbers.

This element provides for number search and reservation functions, as well as activation and modification of toll-free numbers. When toll-free numbers are activated or discontinued, or information for an toll-free number is changed in the SMS/800, this element also provides for updating the appropriate Data Bases.

As part of the Customer Record Administration function, the Resp Org may also request on-line reports. Reports which do not require the Company to create or print the report are provided as part of this function.

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Exception reports as described in 3.1.3(C) preceding are generated by the SMS/800 and are provided to the Resp Org at no additional charge.

The Customer Record Administration Charge begins on the day after the Resp Org takes control of a toll-free number and ends when the Resp Org relinquishes control of the number or when the number's status is changed to unavailable by the Company for operational or administrative reasons.

**(D) Resp Org Reports**

On-line reports are routinely prepared and delivered to customers or are created by SMS/800 vendors using the SMS/800 Web Reporting System (WRS) and delivered to customers. The effort to produce the on-line reports is very consistent and requires a minimum of effort. Due to these factors and to maintain consistency and predictability for the customer, a "per report" charge is used.

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Off-line reports are customized reports whose creation requires technical analysis and development support by the SMS/800 help desk, software and/or Data Center teams. This support may include preparation of datasets and development of software needed to provide the requested report. The effort required to fulfill each customer request may be different. An hourly charge will apply for the time required to prepare and deliver each off-line report.

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Certain material previously on this page now appears on Page 58.1.

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**SMS/800 FUNCTIONS****4. Schedule of Rates and Charges (Cont'd)****4.1 Rate Regulations (Cont'd)****4.1.2 Rate Elements (Cont'd)****(D) Resp Org Reports (Cont'd)**

Off-line reports are customized reports whose creation requires support by the SMS/800 software and/or Data Center teams. This support may include preparation of datasets and development of software needed to provide the requested report. The effort required to fulfill each customer request may be different. An hourly charge will apply for the time required to prepare and deliver each off-line report.

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## SMS/800 FUNCTIONS

## 4. Schedule of Rates and Charges (Cont'd)

## 4.2 Rates and Charges

Following are the rates and charges applicable to SMS/800 functions.

	Monthly Rate	Per Request Rate	Nonrecurring Charge	
(A) Service Establishment				
- Per Logon ID assigned				
- First Logon ID			\$ 531.52	R
- Each Additional Logon ID			\$ 85.77	I
- Per Additional or Replacement Smart Card Defined			\$ 142.01	I
(B) SMS/800 Access				
(1) Non-dedicated Access				
- Per Smart Card Defined	\$ 18.77			R
(2) Dedicated Access				
- Non-MGI Access				
- Per Port	\$ 39.09			R
- MGI Access				
- Per Port	\$ 491.82			I
(C) Customer Record Administration				
- Per Toll-free Number	\$ 0.1049			R
(D) Resp Org Reports				
(1) On-line				
- Per report		\$ 17.24		T R
(2) Off-line				
- Per Hour		\$ 159.19		C I
- Per call sampled		0.006		

All rates and charges on this page expire on February 14, 2010

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## SMS/800 FUNCTIONS

## 4. Schedule of Rates and Charges (Cont'd)

## 4.2 Rates and Charges (Cont'd)

	Monthly Rate	Per Request Rate	Nonrecurring Charge	
<b>(E) Mechanized Generic Interface Testing</b>				
- Additional Resp Org Requested Testing				
- Per Staff Day of Testing			1440.00	
- Per Staff Hour of Testing			180.00	
<b>(F) Miscellaneous Functions</b>				
(1) Batch Update				
- Per file processed		\$29.87		T R
Batch Update Testing				
- Per Staff Day of Testing		1440.00		
- Per Staff Hour of Testing		180.00		
(2) Resp Org Change Charge				
- Per Request				
- Per Toll-free Number Changed		4.90		R
(3) Additional Copy of Monthly Bill, or Part				
- Per Copy of Bill, or Part		64.53		R

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