



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Mark Takano
U.S. House of Representatives
1507 Longworth House Office Building
Washington, D.C. 20515

Dear Congressman Takano:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

Regarding the *Order*, I would make several important points.

First, the *Order* affected only nine of the more than 900 carriers participating in the Lifeline program—that's less than 1%. Nor did the *Order* affect the designation of Lifeline broadband carriers by state commissions; that process proceeds apace.

Second, eight of the nine affected carriers had no Lifeline customers.

Third, the prior Commission disregarded the well-established process for approving applications like these. The National Tribal Telecommunications Association filed a petition for reconsideration pointing out that several of the providers never complied with their obligation under our rules to coordinate their applications with Tribes. These Tribal representatives thus requested that the designations be reversed. Moreover, two providers' designations were improperly granted prior to the public comment deadline for filing comments—that is, before the public even had a full and fair chance to weigh in on the designation. This curtailed the public's ability to participate in these proceedings and limited the Commission's ability to consider all designation criteria with a fulsome record. Whatever one thinks of the merits of these applications, that action was plainly improper.

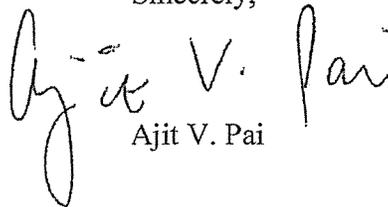
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Lastly, every dollar that is spent on subsidizing somebody who doesn't need the help by definition does not go to someone who does. That means that the Commission needs to make sure that there are strong safeguards against waste, fraud, and abuse before expanding the program to new providers. But our federal safeguards are insufficient: My investigation last year into these matters revealed that providers could indiscriminately override checks that are supposed to prevent wasteful and fraudulent activities. (These checks include common-sense steps like verifying the identity of would-be Lifeline recipients.) From October 2014 until June 2016, wireless resellers had overridden such safeguards 4,291,647 times in total. The investigation also uncovered other loopholes, including one that let a company claim subsidies for approximately 22,000 phantom subscribers each month in the state of Michigan. And the National Verifier—a new database intended to verify eligibility to participate in the Lifeline program—does not currently exist and will not start operating until the end of 2017. Further, it is not scheduled to cover all states until 2019. We need to make sure that safeguards are strong and effective in order to direct subsidies to American consumers who most need the help.

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Sincerely,

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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Jose E. Serrano
U.S. House of Representatives
2354 Rayburn House Office Building
Washington, D.C. 20515

Dear Congressman Serrano:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

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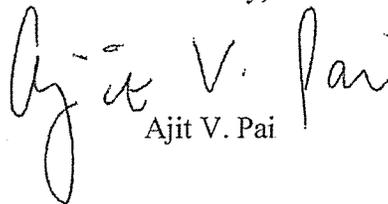
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Sincerely,



Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

March 22, 2017

The Honorable Eleanor Holmes Norton
U.S. House of Representatives
2136 Rayburn House Office Building
Washington, D.C. 20515

Dear Congresswoman Norton:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

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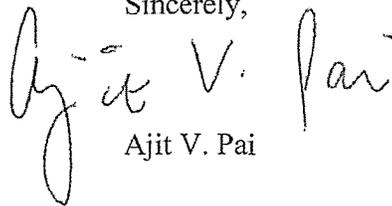
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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

March 22, 2017

The Honorable Jerrold Nadler
U.S. House of Representatives
2109 Rayburn House Office Building
Washington, D.C. 20515

Dear Congressman Nadler:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

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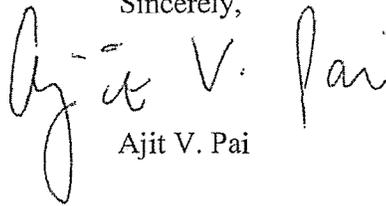
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Ajit V. Pai



OFFICE OF
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March 22, 2017

The Honorable Gwen Moore
U.S. House of Representatives
2252 Rayburn House Office Building
Washington, D.C. 20515

Dear Congresswoman Moore:

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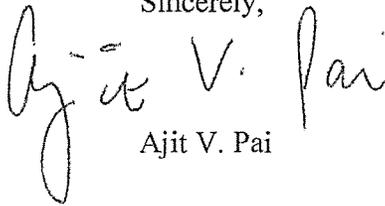
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Ajit V. Pai



OFFICE OF
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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Gregory W. Meeks
U.S. House of Representatives
2234 Rayburn House Office Building
Washington, D.C. 20515

Dear Congressman Meeks:

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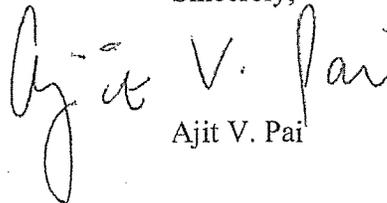
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Barbara Lee
U.S. House of Representatives
2267 Rayburn House Office Building
Washington, D.C. 20515

Dear Congresswoman Lee:

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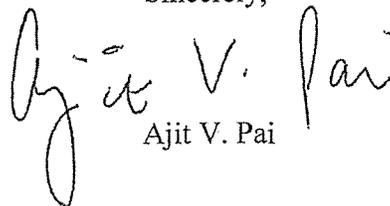
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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

March 22, 2017

The Honorable Rohit Khanna
U.S. House of Representatives
513 Cannon House Office Building
Washington, D.C. 20515

Dear Congressman Khanna:

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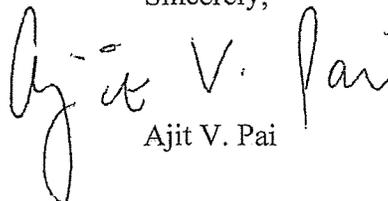
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Hank Johnson
U.S. House of Representatives
2240 Rayburn House Office Building
Washington, D.C. 20515

Dear Congressman Johnson:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

Regarding the *Order*, I would make several important points.

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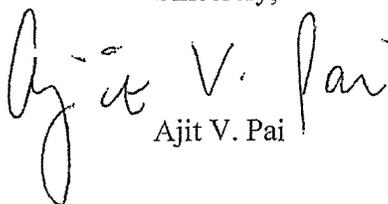
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Sincerely,



Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Raúl M. Grijalva
U.S. House of Representatives
1511 Longworth House Office Building
Washington, D.C. 20515

Dear Congressman Grijalva:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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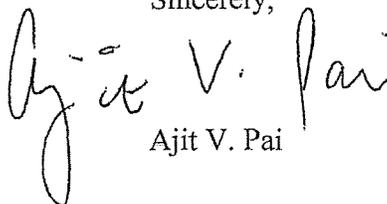
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Keith Ellison
U.S. House of Representatives
2263 Rayburn House Office Building
Washington, D.C. 20515

Dear Congressman Ellison:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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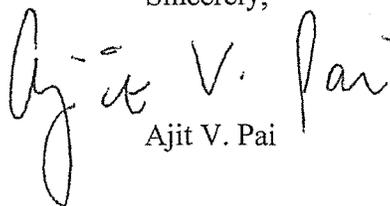
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Steve Cohen
U.S. House of Representatives
2404 Rayburn House Office Building
Washington, D.C. 20515

Dear Congressman Cohen:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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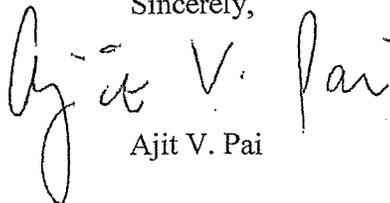
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Yvette D. Clarke
U.S. House of Representatives
2058 Rayburn House Office Building
Washington, D.C. 20515

Dear Congresswoman Clarke:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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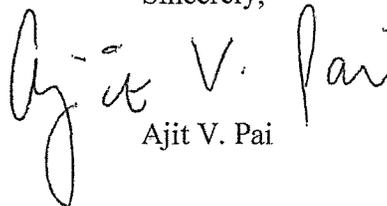
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable G.K. Butterfield
U.S. House of Representatives
2080 Rayburn House Office Building
Washington, D.C. 20515

Dear Congressman Butterfield:

Thank you for your letters regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

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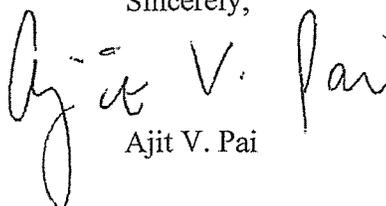
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Alma Adams
U.S. House of Representatives
222 Cannon House Office Building
Washington, D.C.

Dear Congresswoman Adams:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

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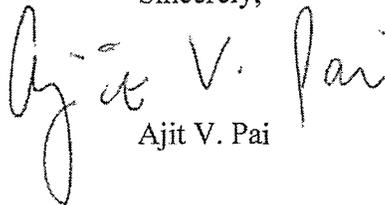
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Joyce Beatty
U.S. House of Representatives
133 Cannon House Office Building
Washington, D.C.

Dear Congresswoman Beatty:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

Regarding the *Order*, I would make several important points.

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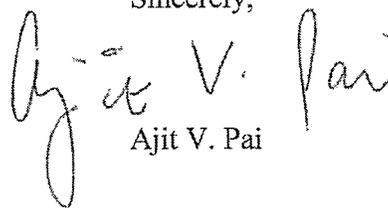
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I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

March 22, 2017

The Honorable Don Beyer
U.S. House of Representatives
1119 Longworth House Office Building
Washington, D.C.

Dear Congressman Beyer:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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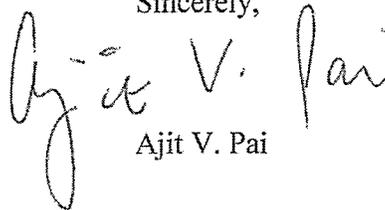
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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

March 22, 2017

The Honorable Earl Blumenauer
U.S. House of Representatives
1111 Longworth House Office Building
Washington, D.C.

Dear Congressman Blumenauer:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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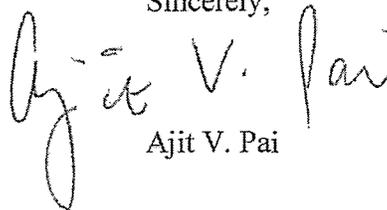
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Judy Chu
U.S. House of Representatives
2423 Rayburn House Office Building
Washington, D.C.

Dear Congresswoman Chu:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

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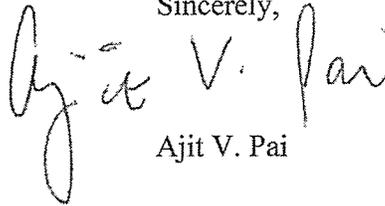
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable David Cicilline
U.S. House of Representatives
2244 Rayburn House Office Building
Washington, D.C.

Dear Congressman Cicilline:

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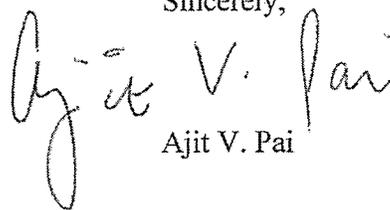
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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

March 22, 2017

The Honorable Emanuel Cleaver
U.S. House of Representatives
2335 Rayburn House Office Building
Washington, D.C.

Dear Congressman Cleaver:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

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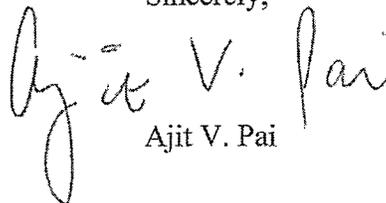
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable John Conyers
U.S. House of Representatives
2426 Rayburn House Office Building
Washington, D.C.

Dear Congressman Conyers:

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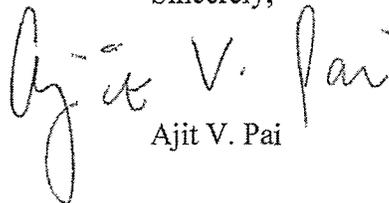
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OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Eliot L. Engel
U.S. House of Representatives
2462 Rayburn House Office Building
Washington, D.C.

Dear Congressman Engel:

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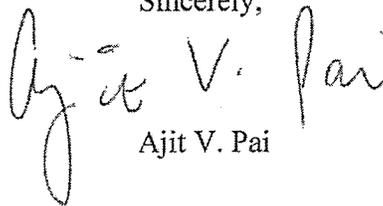
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I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in black ink that reads "Ajit V. Pai". The signature is written in a cursive, flowing style. The first name "Ajit" is written with a large, prominent initial "A". The last name "Pai" is written with a large, prominent initial "P". The middle name "V." is written in a smaller, simpler font between the first and last names.

Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Elizabeth Esty
U.S. House of Representatives
221 Cannon House Office Building
Washington, D.C.

Dear Congresswoman Esty:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

Regarding the *Order*, I would make several important points.

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Second, eight of the nine affected carriers had no Lifeline customers.

Third, the prior Commission disregarded the well-established process for approving applications like these. The National Tribal Telecommunications Association filed a petition for reconsideration pointing out that several of the providers never complied with their obligation under our rules to coordinate their applications with Tribes. These Tribal representatives thus requested that the designations be reversed. Moreover, two providers' designations were improperly granted prior to the public comment deadline for filing comments—that is, before the public even had a full and fair chance to weigh in on the designation. This curtailed the public's ability to participate in these proceedings and limited the Commission's ability to consider all designation criteria with a fulsome record. Whatever one thinks of the merits of these applications, that action was plainly improper.

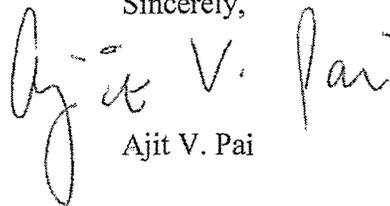
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Dwight Evans
U.S. House of Representatives
1105 Longworth House Office Building
Washington, D.C.

Dear Congressman Evans:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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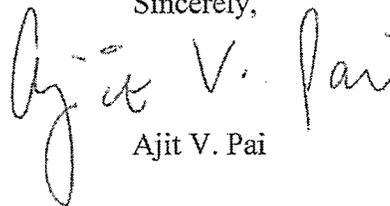
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Alcee L. Hastings
U.S. House of Representatives
2353 Rayburn House Office Building
Washington, D.C.

Dear Congressman Hastings:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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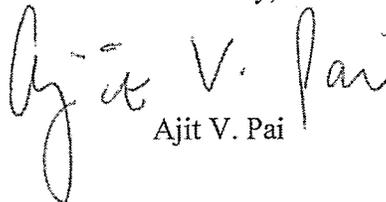
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Sincerely,



Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Hakeem Jeffries
U.S. House of Representatives
1607 Longworth House Office Building
Washington, D.C.

Dear Congressman Jeffries:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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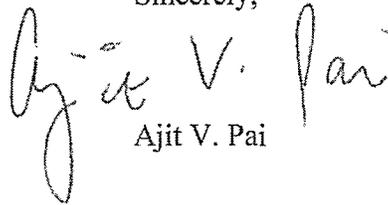
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Sincerely,



Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Robin Kelly
U.S. House of Representatives
1239 Longworth House Office Building
Washington, D.C.

Dear Congresswoman Kelly:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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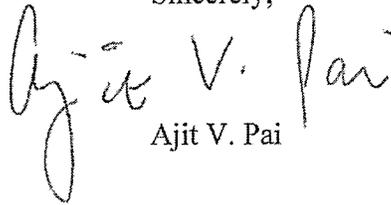
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Carolyn B. Maloney
U.S. House of Representatives
2308 Rayburn House Office Building
Washington, D.C.

Dear Congresswoman Maloney:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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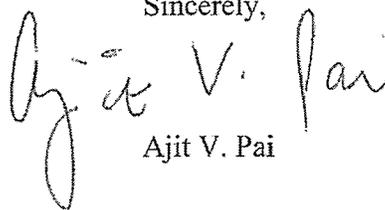
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Jim McGovern
U.S. House of Representatives
438 Cannon House Office Building
Washington, D.C.

Dear Congressman McGovern:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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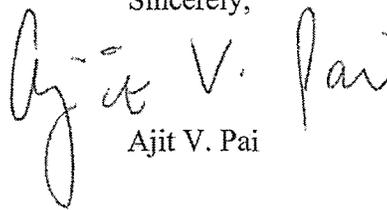
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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

March 22, 2017

The Honorable Rick Nolan
U.S. House of Representatives
2366 Rayburn House Office Building
Washington, D.C.

Dear Congressman Nolan:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

Regarding the *Order*, I would make several important points.

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Second, eight of the nine affected carriers had no Lifeline customers.

Third, the prior Commission disregarded the well-established process for approving applications like these. The National Tribal Telecommunications Association filed a petition for reconsideration pointing out that several of the providers never complied with their obligation under our rules to coordinate their applications with Tribes. These Tribal representatives thus requested that the designations be reversed. Moreover, two providers' designations were improperly granted prior to the public comment deadline for filing comments—that is, before the public even had a full and fair chance to weigh in on the designation. This curtailed the public's ability to participate in these proceedings and limited the Commission's ability to consider all designation criteria with a fulsome record. Whatever one thinks of the merits of these applications, that action was plainly improper.

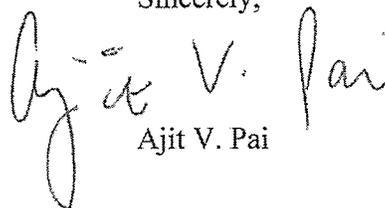
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I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Cedric L. Richmond
U.S. House of Representatives
420 Cannon House Office Building
Washington, D.C.

Dear Congressman Richmond:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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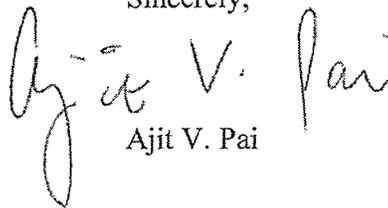
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Tim Ryan
U.S. House of Representatives
1126 Longworth House Office Building
Washington, D.C.

Dear Congressman Ryan:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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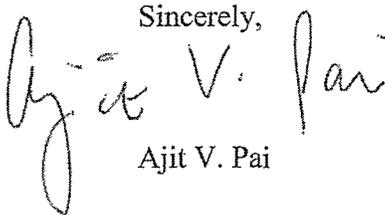
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OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable David Scott
U.S. House of Representatives
225 Cannon House Office Building
Washington, D.C.

Dear Congressman Scott:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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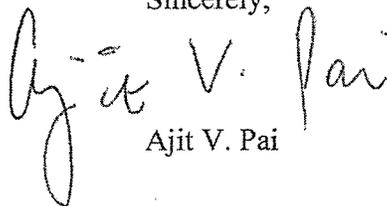
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Terri A. Sewell
U.S. House of Representatives
2201 Rayburn House Office Building
Washington, D.C.

Dear Congresswoman Sewell:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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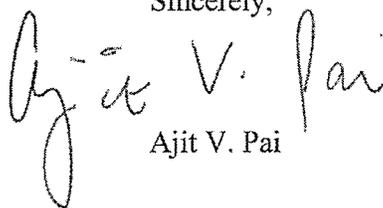
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Carol Shea-Porter
U.S. House of Representatives
1530 Longworth House Office Building
Washington, D.C.

Dear Congresswoman Shea-Porter:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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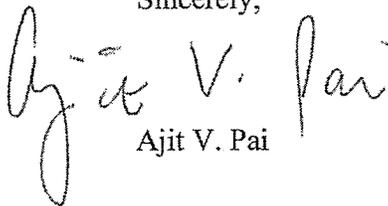
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Louise M. Slaughter
U.S. House of Representatives
2469 Rayburn House Office Building
Washington, D.C.

Dear Congresswoman Slaughter:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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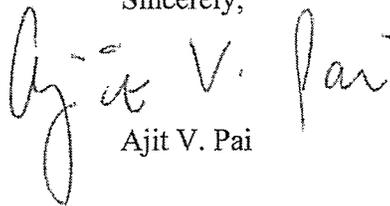
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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Dina Titus
U.S. House of Representatives
2464 Rayburn House Office Building
Washington, D.C.

Dear Congresswoman Titus:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

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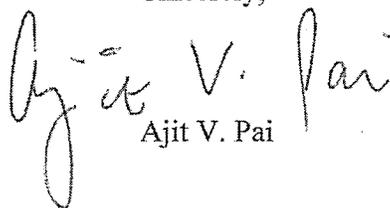
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Lastly, every dollar that is spent on subsidizing somebody who doesn't need the help by definition does not go to someone who does. That means that the Commission needs to make sure that there are strong safeguards against waste, fraud, and abuse before expanding the program to new providers. But our federal safeguards are insufficient: My investigation last year into these matters revealed that providers could indiscriminately override checks that are supposed to prevent wasteful and fraudulent activities. (These checks include common-sense steps like verifying the identity of would-be Lifeline recipients.) From October 2014 until June 2016, wireless resellers had overridden such safeguards 4,291,647 times in total. The investigation also uncovered other loopholes, including one that let a company claim subsidies for approximately 22,000 phantom subscribers each month in the state of Michigan. And the National Verifier—a new database intended to verify eligibility to participate in the Lifeline program—does not currently exist and will not start operating until the end of 2017. Further, it is not scheduled to cover all states until 2019. We need to make sure that safeguards are strong and effective in order to direct subsidies to American consumers who most need the help.

I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,



Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Marc Veasey
U.S. House of Representatives
1519 Longworth House Office Building
Washington, D.C.

Dear Congressman Veasey:

Thank you for your letter regarding the Wireline Competition Bureau's *Order on Reconsideration*, which affected nine companies' participation in the Lifeline program. I appreciate your views, which will be entered into the record of the proceeding.

One of my main goals as FCC Chairman is closing the digital divide. And I recognize unaffordability as a key barrier to digital opportunity. Last September, I explained when announcing my Digital Empowerment Agenda that "[a]lthough gigabit services and mobile broadband are becoming common features of wealthier, metropolitan areas, they aren't universal." There is a real digital divide in our country, and as we seek to address this problem, I believe the Lifeline program is an important tool for helping to connect all Americans.

Regarding the *Order*, I would make several important points.

First, the *Order* affected only nine of the more than 900 carriers participating in the Lifeline program—that's less than 1%. Nor did the *Order* affect the designation of Lifeline broadband carriers by state commissions; that process proceeds apace.

Second, eight of the nine affected carriers had no Lifeline customers.

Third, the prior Commission disregarded the well-established process for approving applications like these. The National Tribal Telecommunications Association filed a petition for reconsideration pointing out that several of the providers never complied with their obligation under our rules to coordinate their applications with Tribes. These Tribal representatives thus requested that the designations be reversed. Moreover, two providers' designations were improperly granted prior to the public comment deadline for filing comments—that is, before the public even had a full and fair chance to weigh in on the designation. This curtailed the public's ability to participate in these proceedings and limited the Commission's ability to consider all designation criteria with a fulsome record. Whatever one thinks of the merits of these applications, that action was plainly improper.

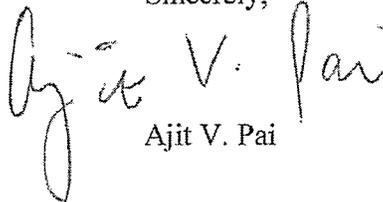
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I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

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Ajit V. Pai



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

March 22, 2017

The Honorable Bonnie Watson Coleman
U.S. House of Representatives
1535 Longworth House Office Building
Washington, D.C.

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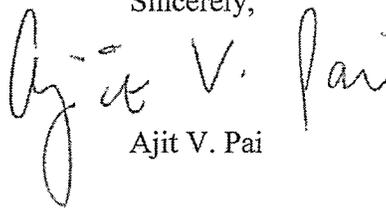
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