

**Memorandum of Cooperation (MoC) to Reduce Mobile Device Theft
Between the U.S. Federal Communications Commission**

And

**Ministerio de Tecnologías de la Información y las Comunicaciones (MINTIC --
Ministry of Information Technology and Communications)**

And

WHEREAS, the rapid adoption of smartphones and tablets – the mobile revolution – has brought with it very real safety concerns in both the United States of America and in the Republic of Colombia;

WHEREAS, in the United States and Colombia, many robberies involve thefts of mobile devices, but also that efforts to combat these thefts appear to be producing significant results;

WHEREAS, in order to foster a vibrant and legitimate market for mobile devices, there is a need to ensure consumers are protected from purchasing stolen devices, and that this is an important step in discouraging mobile devices theft and other crimes;

WHEREAS, advances in technology and other solutions can play an important part in deterring theft of mobile devices;

WHEREAS, in June 2014, the FCC formed a multi-stakeholder working group, including law enforcement officials, equipment manufacturers, service providers, technology providers and representatives from retail and secondary market communities to identify the breadth and scope of the stolen mobile devices issue and to analyze, develop and propose solutions to address evolving challenges and issues;

WHEREAS, the FCC's working group delivered a detailed report to the FCC in December 2014, making several concrete recommendations for industry and the FCC and in June 2015, the working group presented an interim report on “on-device” features that enable users to remotely lock, wipe, and restore devices;

WHEREAS, in Colombia the government, led by the Presidency and supported by the MINTIC and the Comisión de Regulación de Comunicaciones –CRC-, has implemented an integrated strategy against this problem that involves all stakeholders, and establishes a set of technical and operative measures, police actions, controls on imports and exports of mobile devices, and the exchange and blocking of IMEI reported in other countries, among other measures;

WHEREAS, the FCC and MINTIC acknowledge the importance of creating a mutual cooperation strategy in the effort to reduce mobile device theft;

AND, WHEREAS today, the FCC together with MINTIC and CRC pledge to work together with industry partners to ensure that the mobile device marketplace for consumers in each country is more secure by taking steps designed to prevent stolen mobile devices from being introduced and/or used in each other’s country;

NOW THEREFORE, the FCC and MINTIC plan to cooperate and intend to take the following steps:

1. Continue to promote and work with their participating mobile service providers to block activation or use of devices identified as lost or stolen from the other country's mobile operators. In order to prevent mobile devices reported by their customers as lost/stolen from being activated and/or used on the network of another provider, and to deter theft of mobile devices, wireless providers in the United States and Colombia have implemented protocols to enable the exchange of information on lost/stolen mobile devices between U.S. and Colombian service providers, and will continue to do so.
2. Monitor progress on reducing theft and disrupting the illegal market for stolen mobile devices in their respective countries.
3. Encourage other countries to urge their mobile service providers to exchange information on stolen and lost mobile devices through state of the art, secure, online data exchanges.
4. Encourage industry participants to establish methodologies to benchmark progress on these efforts.
5. Collaborate on best practices, technology and other solutions on this topic and share information on consumer education and outreach efforts.
6. Jointly encourage industry to work together to develop a toolkit of solutions that discourage mobile device theft.

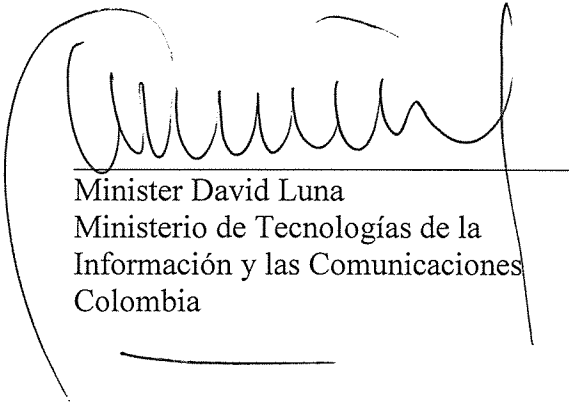
CHARGES AND LIABILITIES

The parties shall each bear their own costs and expenses incurred in complying with their commitments under this MoC. This MoC does not generate financial commitment for either party.

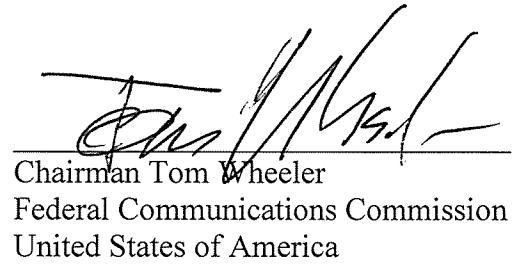
This MoC is not intended to be legally binding, and no legal obligations or legal rights shall arise between the parties from this MoC. The parties enter into the MoC intending to honor all their commitments.

Nothing in this MoC is intended to, or shall be deemed to, establish any partnership or joint venture between the parties, constitute either party as the agent of the other party, nor authorize either of the parties to make or enter into any commitments for or on behalf of the other party.

Signed in Washington, D.C. on September 28, 2015



Minister David Luna
Ministerio de Tecnologías de la
Información y las Comunicaciones
Colombia



Chairman Tom Wheeler
Federal Communications Commission
United States of America