Attachment C.2

Data Formatting

All data should be submitted in a .csv (comma-delimited) format. The sheets in the workbook provide a template for how the tables should be designed. The required format for the entries in each column/field is indicated in the instructions for each sheet. Column entries in **bold red** indicate that the Company should enter only one of the possible entries listed for that column. No other entries should be entered.

Data for all of the tables should be submitted on a periodic basis as specified in the instructions in individual tables.

Formatting Instructions

"Disconnects Data" Table

For each month beginning June 2012 and extending through August 2015, please provide the data by zip code requested in the table below.

A disconnect in a given month is a subscriber who was subscribed to a Company Cable Service at the end of the previous month who is no longer subscribed to any Company Cable Services at the end of the current month.

Column	Variable Name	Format	Possible Entries/ Example Entries	Description	
А	date	Text - YYYY_MM	2012_06 to 2015_08	The month and year for which the data is being collected	
В	zip	Text	20427	Five-digit zip code (with leading zeros) (Use code 00000 for the Company as a whole)	
с	video_disconnects	Integer	45	Total number of disconnects to the Company's MVPD Service in this zip code in the month	
D	video_disconnects_movers	Integer	18	Total number of disconnects to the Company's MVPD Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)	
E	video_disconnects_nonpay	Integer	151	Total number of disconnects to the Company's MVPD Service in this zip code in the month for the reason of non-payment (excluding mover, voluntary and all other)	
F	video_disconnects_voluntary	Integer	277	Total number of voluntary disconnects to the Company's MVPD Service in this zip code in the month (excluding mover, non- payment and all other)	
G	video_disconnects_allother	Integer	45	Total number of disconnects to the Company's MVPD Service in this zip code in the month for all other reasons (excluding mover, voluntary, and non-payment)	
н	internet_disconnects	Integer	11	Total number of disconnects to the Company's Internet Access Service in this zip code in the month.	
I	internet_disconnects_movers	Integer	11	Total number of disconnects to the Company's Internet Access Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)	

Column	Variable Name	Format	Possible Entries/ Example Entries	Description	
J	internet_disconnects_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service in this zip code in the month for the reason of non- payment (excluding mover, voluntary and all other)	
к	internet_disconnects_voluntary	Integer	25	Total number of voluntary disconnects to the Company's Internet Access Service in this zip code in the month (excluding mover, non-payment and all other)	
L	internet_disconnects_allother	Integer	8	Total number of disconnects to the Company's Internet Access Service in this zip code in the month for all other reasons (excluding mover, voluntary, and non-payment)	
М	phone_disconnects	Integer	43	Total number of disconnects to the Company's Telephone Service in this zip code in the month.	
Ν	phone_disconnects_movers	Integer	13	Total number of disconnects to the Company's Telephone Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)	
0	phone_disconnects_nonpay	Integer	45	Total number of disconnects to the Company's Telephone Service in this zip code in the month for the reason of non-payment (excluding mover, voluntary and all other)	
Р	phone_disconnects_voluntary	Integer	21	Total number of voluntary disconnects to the Company's Telephone Service in this zip code in the month (excluding mover non-payment and all other)	
Q	phone_disconnects_allother	Integer	24	Total number of disconnects to the Company's Telephone Service in this zip code in the month for all other reasons (exclud mover, voluntary, and non-payment)	
R	standalone_video_disconnects	Integer	45	Total number of disconnects to the Company's standalone MVPD Service in this zip code in the month	
S	standalone_internet_disconnects	Integer	11	Total number of disconnects to the Company's standalone Internet Access Service in this zip code in the month	
т	standalone_phone_disconnects	Integer	11	Total number of disconnects to the Company's standalone Telephone Service in this zip code in the month	
U	video_internet_disconnects	Integer	11	Total number of disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month	
V	video_phone_disconnects	Integer	25	Total number of disconnects to the Company's bundled MVPD and Telephone Service (no Internet Access Service) in this zip code in the month	
w	internet_phone_disconnects	Integer	8	Total number of disconnects to the Company's bundled Internet Access and Telephone Service (no MVPD Service) in this zip code in the month	
х	tripleplay_disconnects	Integer	43	Number of disconnects to the Company's bundled video, Internet Access and phone (all three services) in this zip code in the month	
Y	standalone_video_disconnects_mover	Integer	13	Total number of disconnects to the Company's standalone MVPD Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)	
Z	standalone_video_disconnects_nonpay	Integer	45	Total number of disconnects to the Company's standalone MVPD Service in this zip code in the month for the reason of non- payment (excluding mover, voluntary, and all other)	

Column	Variable Name	Format	Possible Entries/ Example Entries	Description	
AA	standalone_video_disconnects_voluntary	Integer	21	Total number of voluntary disconnects to the Company's standalone MVPD Service in this zip code in the month (excluding mover, non-payment, and all other)	
AB	standalone_video_disconnects_allother	Integer	24	Total number of disconnects to the Company's standalone MVPD Service in this zip code in the month for all other reasons (excluding mover, non-payment, and voluntary)	
AC	standalone_internet_disconnects_mover	Integer	45	Total number of disconnects to the Company's standalone Internet Access Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)	
AD	standalone_internet_disconnects_nonpay	Integer	18	Total number of disconnects to the Company's standalone Internet Access Service in this zip code in the month for the reason of non-payment (excluding mover, voluntary, and all other)	
AE	standalone_internet_disconnects_voluntary	Integer	151	Total number of voluntary disconnects to the Company's standalone Internet Access Service in this zip code in the month (excluding mover, non-payment, and all other)	
AF	standalone_internet_disconnects_allother	Integer	277	Total number of disconnects to the Company's standalone Internet Access Service in this zip code in the month for all other reasons (excluding mover, non-payment, and voluntary)	
AG	standalone_phone_disconnects_mover	Integer	45	Total number of disconnects to the Company's standalone Telephone Service in this zip code in the month for the reason moving (excluding voluntary, non-payment and all other)	
AH	standalone_phone_disconnects_nonpay	Integer	11	Total number of disconnects to the Company's standalone Telephone Service in this zip code in the month for the reason on non-payment (excluding mover, voluntary, and all other)	
AI	standalone_phone_disconnects_voluntary	Integer	11	Total number of voluntary disconnects to the Company's standalone Telephone Service in this zip code in the month (excluding mover, non-payment, and all other)	
AJ	standalone_phone_disconnects_allother	Integer	11	Total number of disconnects to the Company's standalone Telephone Service in this zip code in the month for all other reasons (excluding mover, non-payment, and voluntary)	
AK	video_internet_disconnects_mover	Integer	25	Total number of disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)	
AL	video_internet_disconnects_nonpay	Integer	8	Total number of disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month for the reason of non-payment (excluding mover, voluntary, and all other)	
AM	video_internet_disconnects_voluntary	Integer	43	Total number of voluntary disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month (excluding mover, non-payment, and all other)	
AN	video_internet_disconnects_allother	Integer	13	Total number of disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month for all other reasons (excluding mover, non-payment, and voluntary)	
AO	video_phone_disconnects_mover	Integer	25	Total number of disconnects to the Company's bundled MVPD and Telephone Service (no Internet Access service) in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)	

Column	Variable Name	Format	Possible Entries/ Example Entries	Description	
АР	video_phone_disconnects_nonpay	Integer	8	Total number of disconnects to the Company's bundled MVPD and phone service (no Internet Access service) in this zip coc in the relevant month for the reason of non-payment (excluding mover, voluntary, and all other)	
AQ	video_phone_disconnects_voluntary	Integer	43	Total number of voluntary disconnects to the Company's bundled MVPD and phone service (no Internet Access service) in this zip code in the relevant month (excluding mover, non-payment, and all other)	
AR	video_phone_disconnects_allother	Integer	13	Total number of disconnects to the Company's bundled MVPD and phone service (no Internet Access service) in this zip code in the relevant month for all other reasons (excluding mover, non-payment, and voluntary)	
AS	internet_phone_disconnects_mover	Integer	25	Total number of disconnects to the Company's bundled Internet Access and phone service (no MVPD service) in this zip code in the relevant month for the reason of moving (excluding voluntary, non-payment and all other)	
AT	internet_phone_disconnects_nonpay	Integer	8	Total number of disconnects to the Company's bundled Internet Access and phone service (no MVPD service) in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary, and all other)	
AU	internet_phone_disconnects_voluntary	Integer	43	Total number of voluntary disconnects to the Company's bundled Internet Access and phone service (no MVPD service) in this zip code in the relevant month (excluding mover, non-payment, and all other)	
AV	internet_phone_disconnects_allother	Integer	13	Total number of disconnects to the Company's bundled Internet Access and phone service (no MVPD service) in this zip code in the relevant month for all other reasons (excluding mover, non-payment, and voluntary)	
AW	tripleplay_disconnects_mover	Integer	25	Total number of disconnects to the Company's bundled MVPD, Internet Access and phone service (all services) in this zip code in the relevant month for the reason of moving (excluding voluntary, non-payment and all other)	
АХ	tripleplay_disconnects_nonpay	Integer	8	Total number of disconnects to the Company's bundled MVPD, Internet Access and phone service (all services) in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary, and all other)	
AY	tripleplay_disconnects_voluntary	Integer	43	Total number of voluntary disconnects to the Company's bundled MVPD, Internet Access and phone service (all services) in this zip code in the relevant month (excluding mover, non-payment, and all other)	
AZ	tripleplay_disconnects_allother	Integer	13	Total number of disconnects to the Company's bundled MVPD, Internet Access and phone service (all services) in this zip cod in the relevant month for all other reasons (excluding mover, non-payment, and voluntary)	
ВА	internet_tier0_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month.	

Column	Variable Name	Format	Possible Entries/ Example Entries	Description	
BB	internet_tier0_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary, and all other reasons)	
BC	internet_tier0_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month for non-payment (excluding mover, voluntary, and all other reasons)	
BD	internet_tier0_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month (excluding mover, non-payment, and all other reasons)	
BE	internet_tier0_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment, and voluntary)	
BF	internet_tier1_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 downstream but strictly less than 10 Mbps downstream in this zip code in the relevant month	
BG	internet_tier1_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 Mbps downstream but strictly less than 10 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)	
вн	internet_tier1_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 Mbps downstream but strictly less than 10 Mbps downstream in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary and all other reasons).	
BI	internet_tier1_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 Mbps downstream but strictly less than 10 Mbps downstream, in this zip code in the relevant month (excluding mover, non-payment and all other reasons).	
BJ	internet_tier1_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 Mb downstream but strictly less than 10 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).	
вк	internet_tier2_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month.	
BL	internet_tier2_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)	

Column	Variable Name	Format	Possible Entries/ Example Entries	Description	
BM	internet_tier2_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month for the reason of non- payment (excluding mover, voluntary and all other reasons).	
BN	internet_tier2_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month (excluding mover, non-payment and all other reasons).	
во	internet_tier2_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).	
BP	internet_tier3_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 25 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month.	
BQ	internet_tier3_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 2 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month for the reason of m (excluding non-payment, voluntary and all other reasons)	
BR	internet_tier3_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 25 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month for the reason of non- payment (excluding mover, voluntary and all other reasons).	
BS	internet_tier3_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 25 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month (excluding mover, non-payment and all other reasons).	
BT	internet_tier3_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 25 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).	
BU	internet_tier4_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream in this zip code in the relevant month	
BV	internet_tier4_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)	
BW	internet_tier4_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream in this zip code in the relevant month for the reason of non- payment (excluding mover, voluntary and all other reasons).	

Column	Variable Name	Format	Possible Entries/ Example Entries	Description	
ВХ	internet_tier4_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream, in this zip code in the relevant month (excluding mover, non-payment and all other reasons).	
BY	internet_tier4_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).	
BZ	internet_tier5_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 75 Mbps downstream but strictly less than 100 Mbps downstream in this zip code in the relevant month	
CA	internet_tier5_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 75 Mbps downstream but strictly less than 100 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)	
СВ	internet_tier5_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 75 Mbps downstream but strictly less than 100 Mbps downstream in this zip code in the relevant month for the reason of nor payment (excluding mover, voluntary and all other reasons).	
сс	internet_tier5_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of greater than or equ to 75 Mbps downstream but strictly less than 100 Mbps downstream, in this zip code in the relevant month (excluding move non-payment and all other reasons).	
CD	internet_tier5_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 75 Mbps downstream but strictly less than 100 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).	
CE	internet_tier6_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream in this zip code in the relevant month	
CF	internet_tier6_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)	
CG	internet_tier6_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary and all other reasons).	
СН	internet_tier6_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream, in this zip code in the relevant month (excluding mover, non-payment and all other reasons).	
CI	internet_tier6_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).	

For each month beginning June 2012 and extending through August 2015, please provide data by zip code requested in the table below.

20427			video_disconnects_nonpay	video_disconnects_voluntary
-	45	18	151	277
			Image:	Image: set of the

Notes: Columns A through B define unique records in this data.

video_disconnects_allother	internet_disconnects	internet_disconnects_movers	internet_disconnects_nonpay	internet_disconnects_voluntary
45	11	11	11	25

internet_disconnects_allother	phone_disconnects	phone_disconnects_movers	phone_disconnects_nonpay	phone_disconnects_voluntary
8	43	13	45	21

phone_disconnects_allother	standalone_video_disconnects	standalone_internet_disconnects	standalone_phone_disconnects
24	45	11	11

video_internet_disconnects	video_phone_disconnects	internet_phone_disconnects	tripleplay_disconnects	standalone_video_disconnects_mover
11	25	8	43	13

standalone_video_disconnects_nonpay	standalone_video_disconnects_voluntary	standalone_video_disconnects_allother
45	21	24

standalone_internet_disconnects_mover	standalone_internet_disconnects_nonpay	standalone_internet_disconnects_voluntary
45	18	151

standalone_internet_disconnects_allother	standalone_phone_disconnects_mover	standalone_phone_disconnects_nonpay
277	45	11

standalone_phone_disconnects_voluntary	standalone_phone_disconnects_allother	video_internet_disconnects_mover
11	11	25

video_internet_disconnects_nonpay	video_internet_disconnects_voluntary	video_internet_disconnects_allother	video_phone_disconnects_mover
8	43	13	25

video_phone_disconnects_nonpay	video_phone_disconnects_voluntary	video_phone_disconnects_allother	internet_phone_disconnects_mover
8	43	13	25

internet_phone_disconnects_nonpay	internet_phone_disconnects_voluntary	internet_phone_disconnects_allother	tripleplay_disconnects_mover
8	43	13	25

tripleplay_disconnects_nonpay	tripleplay_disconnects_voluntary	tripleplay_disconnects_allother	internet_tier0_disconnects
8	43	13	277

internet_tier0_discos_mover	internet_tier0_discos_nonpay	internet_tier0_discos_voluntary	internet_tier0_discos_allother
45	11	45	21

internet_tier1_disconnects	internet_tier1_discos_mover	internet_tier1_discos_nonpay	internet_tier1_discos_voluntary
277	45	11	45

internet_tier1_discos_allother	internet_tier2_disconnects	internet_tier2_discos_mover	internet_tier2_discos_nonpay
21	277	45	11

internet_tier2_discos_voluntary	internet_tier2_discos_allother	internet_tier3_disconnects	internet_tier3_discos_mover
45	21	277	45

internet_tier3_discos_nonpay	internet_tier3_discos_voluntary	internet_tier3_discos_allother	internet_tier4_disconnects
11	45	21	277

internet_tier4_discos_mover	internet_tier4_discos_nonpay	internet_tier4_discos_voluntary	internet_tier4_discos_allother
45	11	45	21

internet_tier5_disconnects	internet_tier5_discos_mover	internet_tier5_discos_nonpay	internet_tier5_discos_voluntary
277	45	11	45

internet_tier5_discos_allother	internet_tier6_disconnects	internet_tier6_discos_mover	internet_tier6_discos_nonpay
21	277	45	11

internet_tier6_discos_voluntary	internet_tier6_discos_allother
45	21