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COVID-19 TELEHEALTH PROGRAM NO LONGER ACCEPTING EMAILED APPLICATIONS; WILL CONTINUE TO ACCEPT APPLICATIONS THROUGH ONLINE PORTAL

WC Docket No. 20-89

By this Public Notice, the Wireline Competition Bureau (Bureau) announces that beginning **Saturday, May 2, 2020 at 11:59 PM ET** the COVID-19 Telehealth Program will no longer accept PDF form applications by email for the Program. Going forward, all applications for the Program must be submitted through the online application portal available at: https://www.fcc.gov/covid-19-telehealth-program.

On April 2, 2020, the Commission established the COVID-19 Telehealth Program to provide \$200 million in immediate support to eligible health care providers responding to the COVID-19 pandemic by funding eligible services and devices.\(^1\) The Bureau began accepting applications for the Program on April 13, 2020 at 12:00 PM ET.\(^2\) At the time, the Program website instructed potential applicants to download a fillable PDF application form and email the completed form and supporting documentation to TelehealthApplicationSupport@fcc.gov. On April 14, 2020, the Bureau launched an online application portal and began accepting applications for the Program through that portal. Although most applicants are using the online application portal to apply for Program funds, some applicants continue to apply for the Program by submitting the fillable PDF form application.

Accepting applications only through the online application portal will enable the Bureau to more quickly and effectively review applications, thereby speeding the process of making Program funding decisions. Therefore, beginning **Saturday**, **May 2, 2020 at 11:59 PM ET**, the Bureau will no longer accept PDF form applications by email; potential applicants must submit their applications through the online application portal in order to be considered for Program funding.

Potential applicants who have started but not completed the application process using the fillable PDF should copy that information to the online application portal. If you have already submitted a PDF form application by email to TelehealthApplicationSupport@fcc.gov or submitted an application through the online application portal, your application is already under consideration for Program funding and you do not need to re-submit your application. If you have submitted a PDF form application for the Program through the Commission's Electronic Comment Filing System (ECFS), please ensure that you have also submitted that application through the online application portal.

For further information about this Public Notice, please email <u>TelehealthApplicationSupport@fcc.gov</u>.

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¹ Promoting Telehealth for Low-Income Consumers; COVID-19 Telehealth Program, WC Docket Nos. 18-213, 20-89, Report and Order, FCC 20-44, paras. 15-29 (2020) (Report and Order).

² Wireline Competition Bureau Announces COVID-19 Telehealth Program Application Portal Will Open Monday, WC Docket No. 20-89, Public Notice, DA 20-403 (WCB Apr. 10, 2020).