PUBLIC NOTICE

Federal Communications Commission
445 12ᵗʰ St., S.W.
Washington, D.C. 20554

DA 16-985
August 29, 2016

FCC ANNOUNCES FURTHER DETAILS FOR THE ROLL-OUT SCHEDULE FOR THE NEW NETWORK OUTAGE REPORTING SYSTEM

On July 22, 2016, the Federal Communications Commission's (FCC or Commission) Public Safety and Homeland Security Bureau (Bureau) announced the roll-out schedule for the new version of the Network Outage Reporting System (NORS) platform.[1] On July 28, 2016 provided additional details on this schedule.[2] We also stated in the July 28, 2016 *Public Notice* that user profile information was moved to the new platform on August 1, 2016, and that August 31, 2016 would be the planned cutover date for filing NORS outage reports using the new platform.[3] We have since concluded, based on discussions with communications providers that NORS users should migrate to the new platform during a cutover window in two steps.

In the first step beginning August 31, 2016, CenturyLink, Verizon, and T-Mobile will be moved to the new production system. When a company is moved to the new production system, the company's NORS users will be required to file all outage reports using the new platform and will not be permitted to use the current platform. Before a company is moved to the new platform, NORS users from that company should continue to make all required filings under Part 4 in the current version of the NORS system.[4] In the second step, the remaining companies will be migrated. The second step will be completed as soon as possible, but no later than September 30, 2016. The current NORS platform will not be available for filing of formal NORS reports after the completion of the second step.

The new NORS production system will be accessible directly at https://fcc.appiancloud.com/suite/. If a user needs a new User ID, they can obtain one at https://www.fcc.gov/eform/submit/Network-Outage-Reporting-System-Registration.

The new NORS test system is currently available, and will remain open for testing purposes until all companies have transferred to the new NORS production environment.

---

[1] *FCC Announces The Roll-Out Schedule For The New Version Of The Network Outage Reporting System*, Public Notice, DA 16-835 (PSHSB July 22, 2016)
http://transition.fcc.gov/Daily_Releases/Daily_Business/2016/db0722/DA-16-835A1.pdf.

[2] *FCC Announces Roll-Out Schedule Details For Parallel Operation Of The New And Legacy Network Outage Reporting* System, Public Notice, DA 16-843 (PSHSB July 28, 2016)
http://transition.fcc.gov/Daily_Releases/Daily_Business/2016/db0728/DA-16-843A1.pdf (*July 28, 2016 Public Notice*)

[3] *July 28, 2016 Public Notice* at 1.

[4] 47 CFR pt. 4.

Any questions regarding the new NORS system and any reporting requirements can be directed to John Healy, CCR/PSHSB, at (202) 418-2448, john.healy@fcc.gov or to David Ahn, CCR/PSHSB, at (202) 418-0853, david.ahn@fcc.gov.

-FCC-