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September 3, 2014

Ex Parte

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch:

Sorenson Communications is pleased to announce that its videomail soon will be interoperable with all standard videophones. Sorenson has developed a solution that it plans to launch before the end of the year.

As explained in a meeting with Commission staff on November 12, 2013, and in an ex parte filing in this docket dated November 14, 2013,[1] Sorenson designed its SignMail™ system for its ntouch videophone to provide high-quality videomail even in low-bandwidth conditions. At the same time, Sorenson noted the need to use server-based routing for a general videomail solution, and reminded the Commission that it had not yet responded to a petition filed by Purple Communications in 2010 or a letter from Sorenson in 2011 seeking confirmation that providers may use server-based routing.[2] Although such confirmation has not been forthcoming, Sorenson moved forward in developing and implementing a general videomail solution.

After conducting an unsuccessful search for an off-the-shelf solution, Sorenson began building a custom solution and moving all of its ntouch endpoints to a Session Initiation Protocol

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[1] Letter from John Nakahata, Counsel to Sorenson Communications, Inc., to Marlene H. Dortch, FCC Secretary, CG Docket Nos. 03-123 and 10-51 (Nov. 14, 2013).

[2] Petition for Clarification or Waiver of Purple Communications, Inc., CG Docket No. 10-51 (June 2, 2010); Letter from Christopher Wright, Counsel to Sorenson Communications, Inc., to Marlene H. Dortch, FCC Secretary, CG Docket Nos. 03-123 and 10-51, WC Docket No. 05-196 (Jan. 7, 2011).

("SIP") registration and call routing solution. This development effort began in February 2014. Sorenson's solution includes a SIP standards-based server supporting H.263 video and an H.323 to SIP gateway to provide interoperability with videophones based on the H.323 standard. Sorenson has conducted interoperability testing as part of the development and plans to conclude its testing at the Fall VRS Interoperability Event in early November followed by a launch in December.

Sorenson's solution must undergo further testing and Sorenson must complete the task of moving its ntouch endpoints to SIP, but Sorenson is confident that it has developed an interoperable solution that will enable all VRS endpoints to leave messages with Sorenson users. We will confirm the project status with you in the coming weeks but anticipate a successful launch.

Sincerely,

/s/

Christopher J. Wright
Counsel to Sorenson Communications, Inc.

cc: Henning Schulzrinne
Jonathan Chambers
Nicholas Alexander
Karen Peltz Strauss
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