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April 1, 2014

VIA ELECTRONIC FILING

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
12th Street Lobby – TW-A325
Washington, D.C. 20554

Re: Deployment of Text-to-911 Services, Quarterly Progress Report – 2nd Quarter 2014

In the Matter of Facilitating the Deployment of Text-to-911 and Other Next Generation 911 Applications, PS Docket No. 11-153; and In the Matter of Framework for Next Generation 911 Deployment, PS Docket No. 10-255.

Dear Ms. Dortch;

In accordance with the terms of the December 6, 2012 voluntary commitment between the four nationwide text-message services providers and APCO and NENA¹, I am providing this quarterly update regarding the status of AT&T Mobility's ("AT&T") efforts to deploy text-to-911 service.²

Since our last update, we have selected Intrado to be our Text Control Center (TCC) vendor. Our Vermont text-to-911 trial transitioned to Intrado on March 5th and will remain in operation in advance of and subsequent to AT&T making text-to-911 service available to PSAPs on a nationwide basis.

AT&T is also in the process of launching additional trials. Specifically, we launched a first field application trial in Durham, NC on March 13th to test our i3 text-to-911 interface.³ Later this week,

¹ Letter from Terry Hall, APCO International, Barbara Jaeger, NENA, Charles W. McKee, Sprint Nextel, Robert W. Quinn, Jr, AT&T, Kathleen O'Brien Ham, T-Mobile USA, and Kathleen Grillo, Verizon, to Julius Genachowski, Chairman, Federal Communications Commission, and Commissioners McDowell, Clyburn, Rosenworcel and Pai; PS Docket 11-153, PS Docket No. 10-255 (Dec. 6, 2012).

² Unless specifically noted otherwise, this quarterly status update refers to AT&T Mobility and does not refer to Aio Wireless, an entity under common control with AT&T Mobility but managed separately. As Aio Wireless' operations commenced after the December 2012 voluntary commitment was made, it is not included within the scope of AT&T Mobility's voluntary commitment.

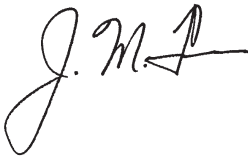
we plan to launch an additional first field application trial in York County, SC to test our web browser interface solution, with a final trial to be launched shortly afterwards in Cabarrus County, NC to test our text-to-TTY conversion solution. Following the conclusion of these trials, AT&T expects to make its text-to-911 service available on a nationwide basis for PSAPs to request, and we will file a subsequent letter via the FCC's ECFS to confirm when it is available.

To date, AT&T has received 32 requests for text-to-911 service covering approximately 105 individual PSAPs and 4 statewide operations. Should it be helpful, I am attaching a copy of the form letter that we have been using to assist PSAPs requesting guidance as to what information should be included in their official requests for text-to-911 service.

Finally, regarding Aio Wireless and Cricket Wireless, while they were not included within the scope of the original voluntary commitment to provide text-to-911 services by May 15th, we expect that both will deploy text-to-911 service as soon as possible via Cricket Wireless. However, in the meantime, we do not intend to upgrade Cricket's CDMA network to enable text-to-911 services.

Should you have any questions regarding the above, please feel free to contact me directly.

Sincerely,

A handwritten signature in black ink, appearing to read "J. M. A." with a stylized flourish at the end.

Attachment

Cc: Mr. David Furth, Federal Communications Commission, PSHSB
Ms. Cheryl King, Federal Communications Commission, CGB
Mr. Jeff Cohen, APCO International
Mr. Trey Forgety, National Emergency Number Association

³ See, e.g., <http://durhamnc.gov/Pages/NNDetails.aspx?detailId=721>. As is the case with our Vermont trial, text-to-911 service in Durham, NC is currently available and will remain so leading up to and after the May 15th deadline.

(Your Letterhead)

Date

AT&T Mobility
Chief E9-1-1 Compliance Officer
P.O. Box 97061
Redmond, WA 98073-9761

This letter is to request Text-to-911 service per the industry agreement filed with the FCC on December 6, 2012. The [INSERT AGENCY NAME] operates the 9-1-1 Public Safety Answering Point(s) for [INSERT JURISDICTION NAME].

By making this request, we affirm that

- a) [INSERT AGENCY NAME] represents it is technically ready to receive Text-to-911 messages
- b) [INSERT AGENCY NAME] is authorized to accept and, AT&T is authorized to provide, Text-to-911 service
- c) [INSERT AGENCY NAME] will choose its preferred format for Text-to-911 messages from among those specified in J-STD 110.

Your point of contact for the implementation will be (name, address, phone number, fax number, email.)

Signed

Name
Title

(Note: if there are multiple primary PSAPs in the jurisdiction, please list them all. Do Not list secondary PSAPs. Also, if there are other PSAPs in the jurisdiction which are not affiliated with your organization, and are not part of the request, please note as well. Thanks !)