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House of Representatives

State of South Carolina

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Committee:
Labor, Commerce and Industry

February 28, 2013

The Honorable Robert McDowell, Commissioner
Federal Communications Commission
445 Twelfth Street, SW
Washington, DC 20554
Fax: 202-418-2801

WT Docket No. 12-301

Dear Commissioner McDowell:

I want to encourage the FCC to protect good jobs and quality service as it considers the proposed merger between T-Mobile USA and MetroPCS.

T-Mobile is a major employer in Charleston, with a large call center and two retail stores employing about 400 workers. T-Mobile employees' wages and purchases generate significant economic activity and tax revenues in the Charleston area. As our region recovers from the recent recession, we cannot afford to lose these jobs.

I have learned that MetroPCS outsources all its call centers, some located overseas. T-Mobile recently closed seven U.S. call centers and displaced 3,300 employees, while contracting with offshore call centers to perform similar work. T-Mobile and MetroPCS have announced anticipated $6-7 billion in merger-related savings, including customer support.

These facts raise concerns about the employment future of T-Mobile workers in the Charleston area. I look to your agency to ensure that this merger will be one of growth and opportunity for all concerned, including the employees who can help the company use this merger to improve the customer experience.

Sincerely,

David J. Mack, III

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