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# House of Representatives State of Tennessee

NASHVILLE

**MEMBER OF COMMITTEES:**

CIVIL JUSTICE  
LOCAL GOVERNMENT

**SUBCOMMITTEES:**

CIVIL JUSTICE  
SUBCOMMITTEE

January 29, 2013

The Honorable Julius Genachowski  
Federal Communications Commission  
445 Twelfth Street, SW  
Washington, DC 20554

WT Docket No. 12-301

Dear Chairman Genachowski,

I am aware that the Federal Communications Commission is reviewing the proposed merger between T-Mobile USA and MetroPCS and have concerns about how this merger will affect Tennessee jobs.

T-Mobile is a major employer in Nashville and operates a call center, employing about 350 workers, and several retail stores. Wages and purchases by T-Mobile employees generate more than \$32 million in economic activity in Nashville, and contribute significant tax revenues to support critical public services. As Nashville recovers from the recent recession, we cannot afford to lose these jobs or any jobs to outsourcing.

I have learned that MetroPCS outsources its call centers and T-Mobile recently closed seven U.S. call centers and displaced 3,300 employees, while contracting with offshore call centers to perform similar work. T-Mobile and MetroPCS have announced anticipated \$6-7 billion in merger-related savings, including customer support which means eliminating American jobs.

These facts raise serious concern about the employment future of T-Mobile workers in my city. Our city cannot afford a merged T-Mobile/MetroPCS which closes call centers and retail stores here, transfers work to MetroPCS' outsourced call center vendors, or to one of the T-Mobile's overseas operations.

**Received & Inspected**

**FEB - 5 2013**

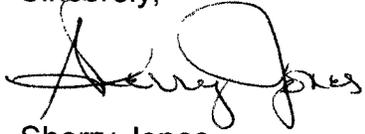
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T-Mobile's CEO describes this merger as a growth and opportunity story. Workers in Tennessee can help the company use this merger to improve customer experience, build for growth, and create jobs in this country. I am asking you and your agency to ensure that the proposed merger provides job opportunities for citizens in the United States.

Sincerely,

A handwritten signature in black ink, appearing to read "Sherry Jones". The signature is fluid and cursive, with a large loop at the end of the last name.

Sherry Jones  
State Representative  
District 59