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VIA ECFS

November 8, 2012

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re: WC Docket No. 11-42; WC Docket No. 09-197 Compliance Plan of CuraTel, LLC

Dear Secretary Dortch:

Pursuant to Section 1.1206 of the Commission's rules, 47 C.F.R. § 1.1206, the undersigned counsel hereby provides notice that on November 8, 2012, representatives of CuraTel, LLC ("CuraTel") met with the following members of the Wireline Competition Bureau's Telecommunications Access Policy Division in connection with CuraTel's proposed compliance plan submitted in WC Docket Nos. 11-42 and 09-197: Kimberly Scardino and Jonathan Lechter. Attending on behalf of CuraTel were Dan Margolis of CuraTel, and Danielle Frappier and Adam Shoemaker of Davis Wright Tremaine LLP.

During the meeting, CuraTel's representatives provided a summary of the company's business operations and its actions to ensure compliance with the Commission's Lifeline regulations and orders. The summary was supplemented by a PowerPoint presentation, which is provided in Attachment 1. The parties also discussed requested changes to portions of CuraTel's proposed compliance plan, including additional information and clarification about: CuraTel's procedures for signing up new Lifeline subscribers; CuraTel's procedures for verifying the eligibility of new Lifeline subscribers; CuraTel's description of the Lifeline rules to new customers; CuraTel's provision of wireless services through resale; and CuraTel's plan to use employees as sales representatives.

Please contact me should you have any questions.

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Respectfully submitted,

Danielle Frappier

Cc: Kimberly Scardino (via e-mail)
Jonathan Lechter (via e-mail)

Attachment 1

Curalel

Overview for FCC Meeting November 8, 2012

Subsidiary of Curacao

- 11 department stores that cater to the Hispanic community in Southern California, Arizona
- Unique credit process for store purchases
- Incorporated in 1980
- Unique services











CuraTel History

2002: In-Store Internet Browsing



2002:

Dial-Up Internet



2002:

Postpaid Long Distance









2008: Internet Security



2008: Music



2012: Cellular





Strengths

- California Lifeline participant since 2004
- In-Person Service
- Free Internet in Store
- Ability to provide a full solution with products and services.
- Friendly Bilingual Customer Service
- Well-trained, well-equipped technicians



California Lifeline

- 67% of Installs are new lines previously unserved customers
- 14,866 Enrolled Customers (August 2012, CPUC)
- Customer Education and Assistance
 - Point of Sale
 - Reminder Call
 - Denial Call
 - Recertification Call

