**Broadband Pilot Program Certification Form**
(PLEASE PRINT)

Name:    Last_____ First_____ Middle_____

Address:  Street_____ City_____ State_____ Zip_____

Phone Number:  (_____) _____ - _____

I certify that in order to receive the discounts and benefits of the broadband pilot program, I agree to answer the questions below and I will provide Frontier with the required responses to similar questions after this program has ended.   My responses will be combined with the responses of the other participants.  The combined information (with no names included) will be submitted to the Universal Service Administrative Company (USAC) which oversees the federal Lifeline program.  I consent to the use of my responses being added into the combined data provided to USAC.

Applicant signature _____        Date _____

**Required responses: You must answer all questions**

Subscriber age____                Ages of household members _____

Number of household members using this broadband service_____

|                                            | **Check Box** |
|--------------------------------------------|:-------------:|
| 2011 household income:  Less than $ 5,000  | ___           |
| $ 5,000 – $ 9,999                          | ___           |
| $10,000 - $20,000                          | ___           |
| $20,001 – $30,000                          | ___           |
| $30,001 or more                            | ___           |

What equipment will you use with this broadband service?

| | |
|---|:---:|
| Desktop computer | ___ |
| Laptop/netbook | ___ |
| Tablet | ___ |
| Smartphone | ___ |
| Mobile modem | ___ |

Have you subscribed to broadband in the past?

| | |
|---|:---:|
| Never | ___ |
| In last 3 months | ___ |
| In last 6 months | ___ |
| In last 12 months | ___ |
| More than 12 months | ___ |

**Broadband Pilot Program Certification Form continued**

If you did not previously subscribe to broadband, why did you choose not to?

|                              |     |
|------------------------------|-----|
| Too expensive                | ___ |
| Didn't use                   | ___ |
| Don't know how to use        | ___ |
| Uncomfortable with internet  | ___ |
| Satisfied with dial up       | ___ |
| Accessed internet elsewhere  | ___ |
| Other (specify)              | ___ |
| Not applicable               | ___ |

If you previously subscribed to broadband service, why did you drop the service?

|                              |     |
|------------------------------|-----|
| Too expensive                | ___ |
| Didn't use                   | ___ |
| Problem with equipment       | ___ |
| Don't know how to use        | ___ |
| Uncomfortable with internet  | ___ |
| Satisfied with dial up       | ___ |
| Accessed internet elsewhere  | ___ |
| Other (specify)              | ___ |
| Not applicable               | ___ |

What is your reason for using internet?   (You can choose more than one answer)

|                                    |     |
|------------------------------------|-----|
| Stay in touch with family/friends  | ___ |
| Children need for school           | ___ |
| Subscriber needs for school        | ___ |
| Access movies/music/other          | ___ |
| Children requesting access         | ___ |
| Access health care/medical info    | ___ |
| Job requires online access         | ___ |
| Needed for job search              | ___ |
| Sharing photos or videos           | ___ |
| Daily activities (banking, etc.)   | ___ |
| Inexpensive internet access        | ___ |
| Other (specify)                    | ___ |