I hope a consumer has a voice here.
How is it that illegal text and phone solicitations can go on? How is it that phantom companies can attach charges to phone bills without authorization and just about without recourse for the consumer? If you call your phone company for help help is denied, you are on your own. Just continue paying the bill no matter how large or how wrong the infraction is or your service will be cut off. is the Telephone Consumer Protection Act--Docket-05-338 working??