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Public Comments on 911 Governance and Accountability; Improving 911 Reliability

Title: 911 Governance and Accountability; Improving 911 Reliability
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Comment: I am writing to urge you to oppose the phone companies’ attempt to delay real and enforceable requirements for accurate 9-1-1 locations. The technology exists today to find all wireless 911 callers, so we should require phone companies to find the location of indoor and outdoor callers within the next two years, as your original rule proposed. To make sure any new rules are enforced, please also require the phone companies to share all of their location metrics and data about 911 calls with the FCC and the public, so we can measure their success and enforce the rules that you put in place.

Please do not accept the delay proposed by the wireless carriers or their promises that an untested future system will solve all of our problems. Lives depend on your continued commitment to adopting the specific and enforceable requirements in your proposed rule. As an environmental engineer, I am frequently "in the field" working outdoors. While our company’s safety protocols do ensure that we can describe our work location to emergency responders, effective wireless 911 location remains an important failsafe, especially when we are on larger properties away from roads, landmarks, and signage.

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