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Subject: This is a public comment for FCC Docket Number 12-375

Dear Secretary, Director:

I am writing this letter to inform you about the outrageous cost we must pay, and
the effect on the Prison Global Tel phone system. It costs us $8.00 per 20
minute call to place a local in-state (IN) phone call and $17.95 per call to
place a out of state phone call to other
states. The same 20 minute phone call. With
further cases in other and is up in 492,
not able to write letters, and the only
means of communication is through the
prison phone system. I can not afford
to pay for these expensive calls because
I am only working 6 hours a week, pay $45.00
an hour and $35.00 per month. With further
loss of the social security check
and can not afford the extra 

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The phone calls cost $2.50 just to connect the call and 25¢ per minute for each minute after the connection, even if the call is dropped and the call back will be another $2.50 connection fee, and believe me a lot of calls are dropped because of the person of Global Tel will not refund the money for dropped calls.

With this current system I am not able to call my family but once a month and the interaction with my family is very therapeutic and means the world to me. If I could call more often with a more suitable phone price it would be a huge help to me and would aid with Vermont Dept. of Correction.

I feel something can be done to help lower the prices of prison phone calls so at least allow free calls to prisoners which will not cost the prison and they only a few minutes of their time.