Although the market share after the merger of Time Warner and Charter would not be as great as it would have been had Comcast acquired the former, the proposed merger will result in one of the largest single cable companies in the U.S.

This should not necessarily present a problem. However, based on my experiences with Charter, I fear the size and market presence of a company that would result from such a merger.

As I wrote on previous occasions, when I made inquiries about obtaining a special type of all fiber-optics connection, Charter representatives put off my attempts to start such a service and did not return messages at all or, other times, in a timely and reasonable manner, even though representatives said that it could be done and even though I could afford such an arrangement.

In addition, concerning other aspects of my service with Charter, over time I have noticed a substantial diminution in the downstream speed from nearly 60 mbps, as pinged to many server locations, to downstream speeds, at present, of, at most, 25 mbps. In many instances the speeds are even less.

These poorer conditions occur, even though Charter advertises "Spectrum" speeds of around 60 mbps and even though I pay a considerable amount each month for the existing service.

In my opinion, companies like Charter should not be allowed to merge with other companies until and unless they improve how they treat customers and until they can demonstrate that they are willing and able to improve level of service.