June 29, 2015

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC  20554

RE: TRS Consumer Complaint Log Summaries for June 1, 2014 through May 31, 2015  
In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG DOCKET NO. 03-123

Dear Ms. Dortch,

The Kentucky Public Service Commission respectfully submits the enclosed complaint log in connection with the provisioning of Telecommunications Relay Service pursuant to Section 64.604(c)(ii) of the FCC's rules. Sprint Relay was under contract with the Commonwealth of Kentucky to provide Telecommunications Relay Service. As mandated by the Federal Communications Commission (FCC), Sprint has maintained a log of all consumer complaints that allege a violation of the federal minimum standards for Telecommunications Relay Services. Kentucky Relay Service has received one complaint in violation of FCC mandatory minimum standards for the time period June 1, 2014 through May 31, 2015. The enclosed complaint log reflects this date.

Please feel free to contact myself by e-mail at jim.stevens@ky.gov or by phone at 502-564-3940 or Emma Danielson with Sprint Relay by e-mail at emma.danielson@sprint.com or by phone at V: 217-697-4070 Videophone: 217-953-0858 TTY: 877-698-5520 with any questions regarding the above Sprint Relay Service.

Sincerely,

Jim Stevens, CPA  
Telecommunications Branch  
Kentucky Public Service Commission