June 25, 2015

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554


Dear Ms. Dortch:

On behalf of Conneaut Telephone Company ("Conneaut"), please find enclosed two copies of Conneaut’s FCC Form 481, along with the redacted versions of the Confidential Financial Information.

Also enclosed are copies of Conneaut’s redacted progress reports on its five-year service quality improvement plan.

One copy of the FCC Form 481, containing Confidential Financial Information is being filed under separate cover.

Please do not hesitate to contact me at (402) 441-4315 if you have any questions regarding this submission.

No. of Copies rec'd: 0+1
List ABCDE
Respectfully submitted,

Jessica Meyer  
Consultant  
Consortia Consulting, Inc.

Encl.
**ANNUAL REPORTING FOR ALL CARRIERS**

<table>
<thead>
<tr>
<th>Service Quality Improvement Reporting</th>
<th>Outage Reporting (voice)</th>
<th>Unfulfilled Service Requests (voice)</th>
<th>Detail on Attempts (voice)</th>
<th>Unfulfilled Service Requests (broadband)</th>
<th>Detail on Attempts (broadband)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(check box when complete)</td>
<td>(complete attached worksheet)</td>
<td>(check box if no outages to report)</td>
<td>(attach descriptive document)</td>
<td>(check box if no outages to report)</td>
<td>(attach descriptive document)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number of Complaints per 1,000 customers (voice)</th>
<th>Fixed</th>
<th>Mobile</th>
<th>Number of Complaints per 1,000 customers (broadband)</th>
<th>Fixed</th>
<th>Mobile</th>
</tr>
</thead>
<tbody>
<tr>
<td>(check to indicate certification)</td>
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<td>(check to indicate certification)</td>
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<table>
<thead>
<tr>
<th>Service Quality Standards &amp; Consumer Protection Rules Compliance</th>
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<tbody>
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<td>(check to indicate certification)</td>
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<table>
<thead>
<tr>
<th>Functionality in Emergency Situations</th>
</tr>
</thead>
<tbody>
<tr>
<td>(check to indicate certification)</td>
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</table>

<table>
<thead>
<tr>
<th>Company Price Offerings (voice)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(complete attached worksheet)</td>
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</table>

<table>
<thead>
<tr>
<th>Company Price Offerings (broadband)</th>
</tr>
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<tbody>
<tr>
<td>(complete attached worksheet)</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Operating Companies and Affiliates</th>
</tr>
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<tbody>
<tr>
<td>(complete attached worksheet)</td>
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</table>

<table>
<thead>
<tr>
<th>Tribal Land Offerings (Y/N)?</th>
</tr>
</thead>
<tbody>
<tr>
<td>(if yes, complete attached worksheet)</td>
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</table>

<table>
<thead>
<tr>
<th>Voice Services Rate Comparability Certification</th>
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<tbody>
<tr>
<td>Yes</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>terrestrial backhaul options exist (Yes or No)</th>
</tr>
</thead>
<tbody>
<tr>
<td>(if no, check to indicate certification)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Terms and Condition for Lifeline Customers</th>
</tr>
</thead>
<tbody>
<tr>
<td>(complete attached worksheet)</td>
</tr>
</tbody>
</table>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<table>
<thead>
<tr>
<th>Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet</th>
</tr>
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<tbody>
<tr>
<td>(check to indicate certification)</td>
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<tr>
<td>(complete attached worksheet)</td>
</tr>
<tr>
<td>(check to indicate certification)</td>
</tr>
<tr>
<td>(complete attached worksheet)</td>
</tr>
</tbody>
</table>
Has your company received its ETC certification from the FCC? (yes / no) ☐ ☐

If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no) ☐ ☐

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing §54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Maps detailing progress towards meeting plan targets
Report how much universal service (USF) support was received
How much (USF) was used to improve service quality and how support was used to improve service quality
How much (USF) was used to improve service coverage and how support was used to improve service coverage
How much (USF) was used to improve service capacity and how support was used to improve service capacity
Provide an explanation of network improvement targets not met in the prior calendar year.
### Data Collection Form

**Study Area Code**: 300606  
**Study Area Name**: CONNBAU TBL CO  
**Program Year**: 2016  
**Contact Name**: Judy Christiansen  
**Contact Telephone Number**: 4028181322 ext.  
**Contact Email Address**: jchristiansen@consortiaconsulting.com

<table>
<thead>
<tr>
<th>NORS Reference Number</th>
<th>Outage Start Date</th>
<th>Outage Start Time</th>
<th>Outage End Date</th>
<th>Outage End Time</th>
<th>Number of Customers Affected</th>
<th>Total Number of Customers</th>
<th>911 Facilities Affected (Yes/No)</th>
<th>Service Outage Description (Check all that apply)</th>
<th>DId This Outage Affect Multiple Study Areas (Yes/No)</th>
<th>Service Outage Resolution</th>
<th>Preventative Procedures</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
</tr>
<tr>
<td>State</td>
<td>Exchange (ILEC)</td>
<td>SAC (CETC)</td>
<td>Rate Type</td>
<td>Residential Local Service Rate</td>
<td>State Subscriber Line Charge</td>
<td>State Universal Service Fee</td>
<td>Mandatory Extended Area Service Charge</td>
<td>Total per line Rates and Fees</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
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<td></td>
<td></td>
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</tbody>
</table>

--- See attached worksheet ---
<table>
<thead>
<tr>
<th>State</th>
<th>Exchange (LEC)</th>
<th>Residential Rate</th>
<th>State Regulated Fees</th>
<th>Total Rate and Fees</th>
<th>Broadband Service - Download Speed (Mbps)</th>
<th>Broadband Service - Upload Speed (Mbps)</th>
<th>Usage Allowance (GB)</th>
<th>Usage Allowance Action Taken When Limit Reached (select)</th>
</tr>
</thead>
</table>

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See attached worksheet

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<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Study Area Code</td>
<td>300606</td>
</tr>
<tr>
<td>Study Area Name</td>
<td>CONNBAUT TBL CO</td>
</tr>
<tr>
<td>Program Year</td>
<td>2016</td>
</tr>
<tr>
<td>Contact Name - Person USAC should contact regarding this data</td>
<td>Judy Christiansen</td>
</tr>
<tr>
<td>Contact Telephone Number - Number of person identified in data line</td>
<td>4028181322 ext.</td>
</tr>
<tr>
<td>Contact Email Address - Email Address of person identified in data line</td>
<td><a href="mailto:jchristiansen@consulting.com">jchristiansen@consulting.com</a></td>
</tr>
</tbody>
</table>

### Tribal Land(s) on which ETC Serves

If your company serves Tribal lands, please select (Yes, No, NA) for each of these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- Feasibility and sustainability planning;
- Marketing services in a culturally sensitive manner;
- Compliance with Rights of way processes
- Compliance with Land Use permitting requirements
- Compliance with Facilities Siting rules
- Compliance with Environmental Review processes
- Compliance with Cultural Preservation review processes
- Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

Name of Attached Document
Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).
<table>
<thead>
<tr>
<th>&lt;010&gt; Study Area Code</th>
<th>300606</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;015&gt; Study Area Name</td>
<td>CONNEXITY TEL. CO</td>
</tr>
<tr>
<td>&lt;020&gt; Program Year</td>
<td>2011</td>
</tr>
<tr>
<td>&lt;030&gt; Contact Name - Person USAC should contact regarding this data</td>
<td>Judy Christiansen</td>
</tr>
<tr>
<td>&lt;035&gt; Contact Telephone Number - Number of person identified in data line &lt;030&gt;</td>
<td>4029813222 ext.</td>
</tr>
<tr>
<td>&lt;039&gt; Contact Email Address - Email Address of person identified in data line &lt;030&gt;</td>
<td><a href="mailto:jchristiansen@connexticconsulting.com">jchristiansen@connexticconsulting.com</a></td>
</tr>
</tbody>
</table>

**<1210> Terms & Conditions of Voice Telephony Lifeline Plans**

<table>
<thead>
<tr>
<th>Name of Attached Document</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terms and Condition for Lifeline Customers (300606ohl210.pdf)</td>
</tr>
</tbody>
</table>

**<1220> Link to Public Website**

HTTP

*Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:*

- [ ] <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- [ ] <1222> Details on the number of minutes provided as part of the plan,
- [ ] <1223> Additional charges for toll calls, and rates for each such plan.
Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b)(1)(i). The information reported on this form and in the documents attached below is accurate.

<table>
<thead>
<tr>
<th>Study Area Code</th>
<th>Study Area Name</th>
<th>Program Year</th>
<th>Contact Name</th>
<th>Contact Telephone Number</th>
<th>Contact Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Judy Christiansen</td>
<td>402-555-1234 ext.</td>
<td><a href="mailto:jcchristiansen@consortalconsulting.com">jcchristiansen@consortalconsulting.com</a></td>
</tr>
</tbody>
</table>

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<table>
<thead>
<tr>
<th>Year</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))</td>
</tr>
<tr>
<td>2013</td>
<td>2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))</td>
</tr>
<tr>
<td>2014</td>
<td>2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))</td>
</tr>
<tr>
<td>2015</td>
<td>2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))</td>
</tr>
</tbody>
</table>

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(c)(d))

<table>
<thead>
<tr>
<th>Year</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>Certification Support Used to Build Broadband</td>
</tr>
<tr>
<td>2017</td>
<td>Connect America Phase II Reporting (47 CFR § 54.313(e))</td>
</tr>
<tr>
<td>2018</td>
<td>3rd year Broadband Service Certification</td>
</tr>
<tr>
<td>2019</td>
<td>5th year Broadband Service Certification</td>
</tr>
</tbody>
</table>

Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to §54.313(e)(3)(iii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

Interim Progress Certification

<table>
<thead>
<tr>
<th>Year</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2021</td>
<td>Interim Progress Community Anchor Institutions</td>
</tr>
</tbody>
</table>

Name of Attached Document(s) Listing Required Information
### Progress Report on 5 Year Plan
**Milestone Certification**

(47 CFR § 54.313(f)(1)(i))

- Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- [ ]

### Community Anchor Institutions

(47 CFR § 54.313(f)(1)(ii))

- Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2). Compliance requires:

  - [ ] Electronic copy of their annual RUS report (Operating Report for Telecommunications Borrowers)
  - [ ]
  - [ ] Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows
  - [ ]

### If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

- Please check these boxes to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

  - [ ] Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,
  - [ ]
  - [ ] Underlying information subject to the review by an independent certified public accountant
  - [ ] Underlying information subject to a review by an independent certified public accountant
  - [ ] Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows
  - [ ]

### Attach the worksheet listing required information

- Please check these boxes to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

  - [ ]
<table>
<thead>
<tr>
<th>Financial Data Summary</th>
</tr>
</thead>
<tbody>
<tr>
<td>(3027) Revenue</td>
</tr>
<tr>
<td>(3028) Operating Expenses</td>
</tr>
<tr>
<td>(3029) Net Income</td>
</tr>
<tr>
<td>(3030) Telephone Plant In Service (TPIS)</td>
</tr>
<tr>
<td>(3031) Total Assets</td>
</tr>
<tr>
<td>(3032) Total Debt</td>
</tr>
<tr>
<td>(3033) Total Equity</td>
</tr>
<tr>
<td>(3034) Dividends</td>
</tr>
</tbody>
</table>
TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer:

Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier:

Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.
TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that [Name of Agent], Judy Christiansen, is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent: Judy Christiansen
Name of Reporting Carrier: CONNEAUT TEL CO
Signature of Authorized Officer: CERTIFIED ONLINE
Printed name of Authorized Officer: Deanna Brown
Title or position of Authorized Officer: CPO
Telephone number of Authorized Officer: 440-593-1338 ext.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: CONNEAUT TEL CO
Name of Authorized Agent or Employee of Agent: Judy Christiansen
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE
Printed name of Authorized Agent or Employee of Agent: Judy Christiansen
Title or position of Authorized Agent or Employee of Agent: Consultant
Telephone number of Authorized Agent or Employee of Agent: 440-593-1338 ext.

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.
Attachments
LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE

Conneaut Telephone Company complies with applicable service quality standards and consumer protection rules for its voice and broadband services.

Service quality standards for voice service are established by the state commission. The Company consistently meets or exceeds those standards and provides reports to the state commission, in accordance with the state commission's rules.

The Company complies with any and all consumer protection obligations under state law.

The Company also complies with the following consumer best practices: (1) the Company discloses its rates and terms of service to customers; (2) the Company provides specific disclosures in its advertising; (3) the Company separately identifies carrier charges from taxes on its billing statements; (4) the Company provides ready access to customer service; (5) the Company promptly responds to consumer inquiries and complaints received from government agencies; and (6) the Company abides by policies for protection of consumer privacy.

Finally, the Company has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011). Certification of the Company's compliance with CPNI rules and a description of the Company's operating procedures that ensure compliance are filed annually with the FCC.
Conneaut Telephone Company is able to function in emergency situations for both voice and broadband service. The Company has a reasonable amount of back-up power to ensure functionality without an external power source. Standby power generators are supplied at the central office, remote switch sites, and repeater sites to ensure functionality without an external power source until power is restored. The network is capable of managing traffic spikes resulting from emergency situations.

The Company is able to reroute traffic around damaged facilities. Although the Company’s ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.
<table>
<thead>
<tr>
<th>State</th>
<th>Exchange (ILEC)</th>
<th>SAC (CETC)</th>
<th>Rate Type</th>
<th>Residential Local Service Rate</th>
<th>State Subscriber Line Charge</th>
<th>State Universal Service Fee</th>
<th>Mandatory Extended Area Service Charge</th>
<th>Total per line Rates and Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>OH</td>
<td>Conneaut</td>
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<tr>
<td>State</td>
<td>Exchange (ILEC)</td>
<td>Residential Rate</td>
<td>State Regulated Fees</td>
<td>Total Rates and Fees</td>
<td>Broadband Service Download Speed (Mbps)</td>
<td>Broadband Service Upload Speed (Mbps)</td>
<td>Usage Allowance (GB)</td>
<td>Usage Allowance Action Taken When Limit Reached (select)</td>
</tr>
<tr>
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</tr>
<tr>
<td>OH</td>
<td>All</td>
<td>74.95</td>
<td>0.0</td>
<td>74.95</td>
<td>24.0</td>
<td>3.0</td>
<td>999999</td>
<td>Other, No limit on Usage Allowance</td>
</tr>
</tbody>
</table>
Conneaut Telephone Company

Lifeline Terms and Conditions

Conneaut Telephone Company ("Conneaut") offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive $9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Medicaid
Federal Public Housing Assistance (Section 8)
Low Income Housing Energy Assistance (LIHEAP)
Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps)
Ohio Works First/Temporary Aid to Needy Families (TANF)
National School Lunch Program Free Lunch Program
Supplemental Security Income (SSI)
SSI – Blind and Disabled (SSDI)
General/Disability Assistance

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year’s statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer’s participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 150% of the federal poverty guidelines.

Acceptable documentation of income eligibility includes: prior year’s state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen’s compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

Conneaut’s Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. Conneaut’s Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.
Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by Conneaut. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.
The Conneaut Telephone Company, Inc.

Progress Report of 5 Year Plan – Milestone Certification

To be in compliance with the Milestone Certification of providing upon a reasonable request broadband service at actual speeds of 4 Mbps downstream/1 Mbps upstream:

- The Conneaut Telephone Company, Inc. certifies that it has taken reasonable steps to provide upon a reasonable request broadband service at actual speeds of 4 Mbps downstream/1 Mbps upstream with latency suitable for real-time applications, including Voice over Internet Protocol.
- The Company provides usage capacity that is reasonably comparable to comparable offerings in urban areas.
- The Company certifies that requests for such service are met within a reasonable amount of time.
The Conneaut Telephone Company, Inc.

Progress Report on 5 Year Plan – Community Anchor Institutions

The Conneaut Telephone Company, Inc. does not have any newly served community anchor institutions because all anchor institutions had broadband service available to them prior to 2014.