April 10, 2015

STATEMENT

United Communications, Inc. (“Carrier”) has established operating procedures that ensure compliance with the Federal Communication Commission (“Commission”) regulations regarding the protection of customer proprietary network information (“CPNI”).

- Carrier has adopted a manual and keeps it updated with FCC CPNI rule revisions, and has designated a CPNI compliance officer to oversee CPNI training and implementation.

- Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

- Carrier has implemented a system whereby the status of a customer’s CPNI approval can be determined prior to the use of CPNI.

- Carrier does not maintain a record of its and its affiliates' sales and marketing campaigns that use its customers' CPNI as we do not have any customer information that pertains to CPNI. Carrier does not maintain any type of record of any instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI or any record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.

- Carrier has not established a supervisory review process regarding compliance with the CPNI rules since we do not do any type of outbound marketing situations with regard to CPNI records.

- Carrier does not have any established procedures to notify law enforcement and customer(s) of any discloser of unauthorized disclosure of CPNI since we do not manage any type of customer information that pertains to CPNI information.

- Carrier took the following actions against data brokers in 2014, including proceedings instituted or petitions filed by Carrier at a state commission, in the court system, or at the Federal Communications Commission: None

- The following is information Carrier has with respect to the processes pretexters are using to attempt to access CPNI, and [if any] what steps carriers are taking to protect CPNI: Carrier has determined that no pretexeter has attempted to
The following is a summary of all customer complaints received in 2014 regarding the unauthorized release of CPNI:

- Number of customer complaints Carrier received in 2014 related to unauthorized access to CPNI, or unauthorized disclosure of CPNI: **None**
  - Category of complaint:
    - 0 Number of instances of improper access by employees
    - 0 Number of instances of improper disclosure to individuals not authorized to receive the information
    - 0 Number of instances of improper access to online information by individuals not authorized to view the information
    - 0 Number of other instances of improper access or disclosure
  - Description of instances of improper access or disclosure: **None**