RE: Lifeline/Linkup Program, we encourage more outreach be done to disability community. Many people with disabilities are isolated and low-income receiving SSI/SSDI. Local Centers for Independent Living are nationwide and could help people fill out applications. Applications should be accepted via the internet and telephone. Phone bill inserts are not read. Consider inserts with SSI/SSDI checks or Medicaid cards. Consider outreach through Public Service Announcements, Veteran's Administration, State Rehab Offices, Centers for Independent Living, sheltered workshops, group homes, physical/occupational/speech therapists, and disability organizations.