NOTICE OF TEMPORARY EXTENSION OF CERTIFICATION OF PURPLE COMMUNICATIONS, INC. AS A PROVIDER OF INTERNET PROTOCOL CAPTIONED TELEPHONE RELAY SERVICE

CG Docket Nos. 03-123 & 10-51

By the Acting Chief, Consumer and Governmental Affairs Bureau:

By this Public Notice, the Consumer and Governmental Affairs Bureau (Bureau) announces that it extends for 90 additional days, until November 8, 2014, the certification period for Purple Communications, Inc. (Purple), to provide Internet Protocol Captioned Telephone Service (IP CTS) and to receive compensation from the Interstate TRS Fund (Fund) for the provision of this service.

On November 14, 2008, the Bureau granted Purple certification for the provision of IP CTS. This certification was granted for a period of five years, and was set to expire on November 13, 2013. On August 13, 2013, Purple Communications, Inc. (Purple) filed an application for Commission recertification to remain eligible for compensation from the Fund.

IP CTS is a telecommunications relay service (TRS) designed to allow people with hearing loss to speak directly to another party on a telephone call and to simultaneously listen to the other party and read captions of what that party is saying over an Internet Protocol (IP) enabled device. See 47 C.F.R. § 64.601(16).


On several occasions since Purple’s 5-year IP CTS certification was scheduled to expire on November 13, 2013, the Bureau extended its certification to allow the Bureau additional time to evaluate Purple’s application. The Bureau recently extended Purple’s IP CTS certification for an additional 90 days to August 10, 2014, to allow the Bureau additional time to evaluate Purple’s application.

The Bureau continues to require additional time to evaluate Purple’s application for recertification and to assess its compliance with the Commission’s rules, including review and analysis of the results of the Commission’s recent inspection of Purple’s call center and a visit to one of its offices. We therefore temporarily extend Purple’s IP CTS certification for an additional period of 90 days, until November 8, 2014.

We remind Purple of its continuing obligation to meet or exceed the requirements set forth in the Commission’s rules and orders, including all operational, technical, and functional TRS standards.

This temporary extension is effective upon release of this Public Notice.

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For further information, please contact Gregory Hlibok, Consumer and Governmental Affairs Bureau, Disability Rights Office, at (202) 559-5158 (voice/videophone), (202) 418-0431 (TTY), or e-mail at Gregory.Hlibok@fcc.gov.

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