FCC FORM 481

Line 1010 – Voice Service Rate Comparability

The pricing of the company's voice service rate is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA15-470 released on April 16, 2015.

For Rates See Attachment: (700) Company Price Offerings (voice)
Chautauqua & Erie Telephone Corporation ("C&E") provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline offering in Chautauqua & Erie Telephone Corporation, including the pages of the New York Telecommunications Association, Inc. Tariff P.S.C. No. 2 with which C&E concurs, are attached. The terms and conditions of residential local service can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644
The Chautauqua & Erie Telephone Corporation concurs in the rules and regulations contained in the New York State Telecommunications Association, Inc., tariff P.S.C. No. 2 - Telephone. The following exceptions apply:

<table>
<thead>
<tr>
<th>Section</th>
<th>Page Number</th>
<th>Description of Exception</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>N/A</td>
<td>No Exceptions</td>
</tr>
<tr>
<td>2</td>
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<tr>
<td>3</td>
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<td>No Exceptions</td>
</tr>
<tr>
<td>4</td>
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<tr>
<td>5</td>
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<td>No Exceptions</td>
</tr>
<tr>
<td>6</td>
<td>N/A</td>
<td>No Exceptions</td>
</tr>
<tr>
<td>7</td>
<td>47</td>
<td>One business day notice required for cancellation of reserved conference.</td>
</tr>
<tr>
<td>8</td>
<td>N/A</td>
<td>No Exceptions</td>
</tr>
<tr>
<td>9</td>
<td>N/A</td>
<td>No Exceptions</td>
</tr>
<tr>
<td>10</td>
<td>N/A</td>
<td>No Exceptions</td>
</tr>
<tr>
<td>11</td>
<td>1</td>
<td>For Alternative and Duplicate Number Listings of two or more lines the rate is $.83 per month.</td>
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<tr>
<td>12</td>
<td>N/A</td>
<td>No Exceptions</td>
</tr>
<tr>
<td>13</td>
<td>N/A</td>
<td>No Exceptions</td>
</tr>
</tbody>
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Issued By: Michael T. Skrivan, Vice President-Regulatory
1 Davis Road, Portland ME 04103
Chautauqua & Erie Telephone Corporation  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 7, 2013

<table>
<thead>
<tr>
<th>Price List</th>
<th>Lifeline Credit</th>
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<tbody>
<tr>
<td>Additional Lifeline Service Credit</td>
<td>$3.00</td>
</tr>
</tbody>
</table>

Issued By: Michael T. Skrivan, Vice President-Regulatory  
1 Davis Farm Road, Portland ME 04103
SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

1. Lifeline Telephone Service Options

   a. Description

      1. Lifeline Discounted Service

         This service provides a flat rate federal discount of $9.25, consisting of a $6.50 reduction of the Federal Subscriber Line Charge and a $2.75 reduction in the monthly rate for local exchange telephone service for residential customers. Qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company.

1 A. Additional Lifeline Discount

   This service provides the discount as outlined in A.1.a.1 above and may provide an additional discount equal to the serving company's increase in residential basic local exchange service, as authorized by the NYS Department of Public Service in Case No. 07-C-0349, released March 4, 2008, whereby the NY Commission authorized certain companies to increase basic local service rates up to $2.00 per year for 2 years. The discount can be found on Addendum 1 of the individual Company tariff for those companies offering the Additional Lifeline Discount.

Date Issued: May 30, 2012
Issued by: Caroline Hill, Director Tariffs
NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12210

Date Effective: July 1, 2012
SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE
P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

1. Lifeline Telephone Service Options (cont'd)

   b. General

   Qualified customers may choose to apply the federal Lifeline credit to any of the company's local service offerings, including any local bundled service offering, basic local service, or message rate service. Message rate Lifeline service is available only where central office facilities permit. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Tribal Lands Link Up program.

   Service connection charges do not apply to change existing service from:

   1. Message or flat rate services to Lifeline service.

   2. Lifeline service to non-Lifeline services.

Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23

Date Issued: March 29, 2012
Issued by: Robert R. Puckett, President
NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12211

Date Effective: April 29, 2012
P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9
First Revised Page 4.1
Superseding Original Page 4.1

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations

a. These services are restricted to low income residential customers. To qualify for Lifeline service a customer must certify and provide documentation as income eligible. For a consumer to be eligible under the income requirements, the consumer's household income as defined in § 54.400(f) of the FCC Rules must be at or below 135% of the Federal Poverty Guidelines for a household of that size or a recipient of benefits from any one of the following Entitlement Programs:

1. Medicaid;
2. Supplemental Nutrition Assistance Program (SNAP) F/K/A Food stamps;
3. Supplemental Security Income;
4. Federal Public Housing Assistance (Section 8);
5. Low-Income Home Energy Assistance Program (LIHEAP);
6. National School Lunch Program's free lunch program;
7. Temporary Assistance for Needy Families/SafetyNet;
8. Veterans Disability Pension
9. Veterans Surviving Spouse Pension

Issued In Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, WC Docket No. 95-45, WC Docket No. 12-23

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P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9
First Revised Page 5
Superseding Original Page 5

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

b. The Lifeline discount is effective upon receipt of a completed form of eligibility. If the form is not returned, no further action is taken by the Company to establish eligibility.

c. The Company, in coordination with appropriate agencies and the Lifeline Customer, will require Lifeline customers to be re-certified on an annual basis. Lifeline customers will need to certify that they continue to be eligible to receive these Lifeline benefits and that they are not receiving benefits from another company. If, a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for the time that they were proven to be ineligible for the service.

3. Locality Charge Waiver

Customers receiving Lifeline Telephone Service will have applicable locality charges waived each month while they are receiving the Lifeline Assistance.

4. Voluntary Toll Blocking (Restriction)

Customers receiving Lifeline service can voluntarily request and receive toll blocking (call restriction), third number billing/collect call restriction without a monthly charge. There will be no record order charge to add these types of restrictions (blocking).

Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23

Date Issued: March 29, 2012
Issued by: Robert R. Puckett, President
NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12211

Date Effective: April 29, 2012
Please complete the statement below:

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

<table>
<thead>
<tr>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
</tr>
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<tbody>
<tr>
<td>$</td>
<td></td>
<td></td>
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</tbody>
</table>
Please use this tab to report census block information indicating where funding was spent.

<table>
<thead>
<tr>
<th>Census block Information (Federal Information Processing Standard (FIPS) code)</th>
<th>Funding spent per census block</th>
<th>NECA assigned operating company code (OCN)</th>
<th>Study Area Code (SAC)</th>
<th>Indicate whether you're reporting Year 1, Year 2, or Year 3 (please report each year separately)</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
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